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Masaaki Kurosu (Ed.)

Human Centered Design

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Foreword

The 13th International Conference on Human–Computer Interaction, HCI International 2009, was held in San Diego, California, USA, July 19–24, 2009, jointly with the Symposium on Human Interface (Japan) 2009, the 8th International Conference on Engineering Psychology and Cognitive Ergonomics, the 5th International Conference on Universal Access in Human–Computer Interaction, the Third International Conference on Virtual and Mixed Reality, the Third International Conference on Internationalization, Design and Global Development, the Third International Conference on Online Communities and Social Computing, the 5th International Conference on Augmented Cognition, the Second International Conference on Digital Human Modeling, and the First International Conference on Human Centered Design.

A total of 4,348 individuals from academia, research institutes, industry and governmental agencies from 73 countries submitted contributions, and 1,397 papers that were judged to be of high scientific quality were included in the program. These papers address the latest research and development efforts and highlight the human aspects of the design and use of computing systems. The papers accepted for presentation thoroughly cover the entire field of human–computer interaction, addressing major advances in knowledge and effective use of computers in a variety of application areas.

This volume, edited by Masaaki Kurosu, contains papers in the thematic area of Human Centered Design (HCD), addressing the following major topics:

- Usability and User Experience
- Methods and Techniques for HCD
- Understanding Diverse Human Needs and Requirements
- HCD in Industry
- HCD for Web-Based Applications and Services
- User Involvement and Participatory Methods
- HCD at Work

The remaining volumes of the HCI International 2009 proceedings are:

- Volume 1, LNCS 5610, Human–Computer Interaction—New Trends (Part I), edited by Julie A. Jacko
- Volume 2, LNCS 5611, Human–Computer Interaction—Novel Interaction Methods and Techniques (Part II), edited by Julie A. Jacko
- Volume 3, LNCS 5612, Human–Computer Interaction—Ambient, Ubiquitous and Intelligent Interaction (Part III), edited by Julie A. Jacko
- Volume 4, LNCS 5613, Human–Computer Interaction—Interacting in Various Application Domains (Part IV), edited by Julie A. Jacko
- Volume 5, LNCS 5614, Universal Access in Human–Computer Interaction—Addressing Diversity (Part I), edited by Constantine Stephanidis

- Volume 6, LNCS 5615, Universal Access in Human–Computer Interaction—Intelligent and Ubiquitous Interaction Environments (Part II), edited by Constantine Stephanidis
- Volume 7, LNCS 5616, Universal Access in Human–Computer Interaction—Applications and Services (Part III), edited by Constantine Stephanidis
- Volume 8, LNCS 5617, Human Interface and the Management of Information—Designing Information Environments (Part I), edited by Michael J. Smith and Gavriel Salvendy
- Volume 9, LNCS 5618, Human Interface and the Management of Information—Information and Interaction (Part II), edited by Gavriel Salvendy and Michael J. Smith
- Volume 11, LNCS 5620, Digital Human Modeling, edited by Vincent G. Duffy
- Volume 12, LNCS 5621, Online Communities and Social Computing, edited by A. Ant Ozok and Panayiotis Zaphiris
- Volume 13, LNCS 5622, Virtual and Mixed Reality, edited by Randall Shumaker
- Volume 14, LNCS 5623, Internationalization, Design and Global Development, edited by Nuray Aykin
- Volume 15, LNCS 5624, Ergonomics and Health Aspects of Work with Computers, edited by Ben-Tzion Karsh
- Volume 16, LNAI 5638, The Foundations of Augmented Cognition: Neuroergonomics and Operational Neuroscience, edited by Dylan Schmorrow, Ivy Estabrooke and Marc Grootjen
- Volume 17, LNAI 5639, Engineering Psychology and Cognitive Ergonomics, edited by Don Harris

I would like to thank the Program Chairs and the members of the Program Boards of all thematic areas, listed below, for their contribution to the highest scientific quality and the overall success of HCI International 2009.

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Constantine Stephanidis

HCI International 2011

The 14th International Conference on Human–Computer Interaction, HCI International 2011, will be held jointly with the affiliated conferences in the summer of 2011. It will cover a broad spectrum of themes related to human–computer interaction, including theoretical issues, methods, tools, processes and case studies in HCI design, as well as novel interaction techniques, interfaces and applications. The proceedings will be published by Springer. More information about the topics, as well as the venue and dates of the conference, will be announced through the HCI International Conference series website: <http://www.hci-international.org/>

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