

Conflict Prevention in Project Management

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Conflict Prevention in Project Management

Strategies, Methods, Checklists
and Case Studies

 Springer

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Preface

This handbook has three primary objectives : (1) to give the project managers guidance to avoid conflicts in project execution and to understand the procedures in case of legal proceedings, (2) to give lawyers the understanding of the technical problems in project management, and (3) to give students an introduction into the technical and legal aspects of managing big international projects. The case studies and questions at the end of each chapter are especially directed to the student and the young project managers, who try to enter the ever more complicated world of managing international projects.

This book does not try to give legal advice, but it tries to help engineers and project managers how to thoroughly plan their project in order to avoid conflicts during execution. In this way it also helps lawyers to better understand their clients, when they have to defend them in conflicts regarding big international projects. The authors' many years of experience in managing international projects on one side and in assisting as experts and monitors of litigation on the other side have led them to write this book and thus to help other project managers avoid the mistakes that they themselves and other project managers have made in the past.

The book is organized into nine chapters and a glossary, the latter trying to give a short definition of the terms used in this book for easier understanding. Chapter 4 of this book is written by guest writer Rikke Rye Hahn, psychologist from Svendborg, Denmark (rikke_hahn@yahoo.dk). The authors thank Mrs. Hahn for her excellent contribution to this book.

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At a personal level the authors dedicate this book to their wives Lillian Felding and Nicole Delpiano Spiess and thank them for their patience and support, which made this book become reality.

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