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Editors

Alvin Yang
GoDaddy
Kirkland, WA
USA

Siva Kantamneni 
Deloitte Consulting
New York, NY
USA

Ying Li
IBM Thomas J. Watson Research Center
Yorktown Heights, NY
USA

Awel Dico
Etihad Airways
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Xiangang Chen
Huawei Technologies
Shenzhen
China

Rajesh Subramanian
Siemens Healthcare Diagnostics
Sacramento, CA
USA

Liang-Jie Zhang
Kingdee International Software Group Co.,
Ltd
Shenzhen
China

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Preface

The World Congress on Services (SERVICES 2018) aims to provide an international forum to attract researchers, practitioners, and industry business leaders in the services sectors to help define and shape the modernization strategy and directions of the services industry.

This volume presents the accepted papers for the 2018 World Congress on Services (SERVICES 2018), held in Seattle, USA, during June 25–30, 2018. All topics cover software engineering foundations and applications, with a focus on novel approaches for engineering requirements, design and architectures, testing, maintenance and evolution, model-driven development, software processes, metrics, quality assurance and new software economics models, search-based software engineering, benefiting day-to-day services sectors and derived through experiences, with an appreciation of scale, pragmatism, transparency, compliance, and/or dependability.

We accepted 14 papers, including 11 full papers and three short papers. Each was reviewed and selected by at least three independent members of the SERVICES 2018 International Program Committee. We are pleased to thank the authors whose submissions and participation made this conference possible. We also want to express our thanks to the Organizing Committee and Program Committee members, for their dedication in helping to organize the conference and reviewing the submissions. We owe special thanks to the keynote speakers for their impressive speeches.

May 2018

Alvin Yang
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