

Healthcare, Frugal Innovation, and Professional Voluntarism

Helen Louise Ackers • James Ackers-Johnson • John Chatwin • Natasha Tyler

Healthcare, Frugal Innovation, and Professional Voluntarism

A Cost-Benefit Analysis

palgrave
macmillan

Helen Louise Ackers
Social Sciences
University of Salford
Salford, Lancashire, United Kingdom

James Ackers-Johnson
Directorate of Social Sciences
University of Salford
Salford, Lancashire, United Kingdom

John Chatwin
School of Nursing, Midwifery, Social
Work & Social Sciences
University of Salford
Salford, Lancashire, United Kingdom

Natasha Tyler
School of Nursing, Midwifery, Social
Work & Social Sciences
University of Salford
Salford, Lancashire, United Kingdom



ISBN 978-3-319-48365-8
DOI 10.1007/978-3-319-48366-5

ISBN 978-3-319-48366-5 (eBook)

Library of Congress Control Number: 2017933688

© The Editor(s) (if applicable) and The Author(s) 2017. This book is an open access publication. **Open Access** This book is licensed under the terms of the Creative Commons Attribution 4.0 International License (<http://creativecommons.org/licenses/by/4.0/>), which permits use, sharing, adaptation, distribution and reproduction in any medium or format, as long as you give appropriate credit to the original author(s) and the source, provide a link to the Creative Commons license and indicate if changes were made.

The images or other third party material in this book are included in the book's Creative Commons license, unless indicated otherwise in a credit line to the material. If material is not included in the book's Creative Commons license and your intended use is not permitted by statutory regulation or exceeds the permitted use, you will need to obtain permission directly from the copyright holder.

The use of general descriptive names, registered names, trademarks, service marks, etc. in this publication does not imply, even in the absence of a specific statement, that such names are exempt from the relevant protective laws and regulations and therefore free for general use. The publisher, the authors and the editors are safe to assume that the advice and information in this book are believed to be true and accurate at the date of publication. Neither the publisher nor the authors or the editors give a warranty, express or implied, with respect to the material contained herein or for any errors or omissions that may have been made. The publisher remains neutral with regard to jurisdictional claims in published maps and institutional affiliations.

Cover pattern © Melisa Hasan; released under a Creative Commons Attribution 4.0 International License (CC BY 4.0)

Printed on acid-free paper

This Palgrave Macmillan imprint is published by Springer Nature
The registered company is Springer International Publishing AG
The registered company address is: Gewerbestrasse 11, 6330 Cham, Switzerland

ACKNOWLEDGEMENTS

We would like to acknowledge the support, both financial and personal, that we have received from the Tropical Health and Education Trust which made the Sustainable Volunteering Project (SVP) possible. We would also like to thank Health Education England (HEE) for supporting the MOVE project, which provided the resource to broaden the research and further explore the returns to professional volunteers from placements in low resource settings.¹

Our gratitude extends to all of the professional volunteers who have so generously engaged with the SVP evaluation and MOVE study and played such an active role as co-researchers in project development and evaluation.

NOTE

1. The Sustainable Volunteering Project (SVP) is funded by the Tropical Health and Education Trust (THET) as part of the Health Partnership Scheme, which is itself supported by the UK Department for International Development (DFID). The views expressed are those of the authors and do not necessarily reflect the views of THET or HEE.

CONTENTS

1	International Mobility and Learning in the UK National Health Service	1
2	Internationalisation and Placement Activity in the UK National Health Service	13
3	What Do Health Workers Learn on International Placements?	31
4	Managing Costs and Risks	67
5	Conclusions: Towards a Model for Sustainable Professional Volunteering	91
	Appendix 1 Data Collection and Methods	109
	Appendix 2 The Sustainable Volunteering Project	115
	Appendix 3 The Move Survey	123

References	125
-------------------	-----

Index	135
--------------	-----

LIST OF FIGURES

Fig. 2.1	Professional cadre by gender	22
Fig. 2.2	Proportion of surveyed staff who had volunteered (column C)	24
Fig. 2.3	Career stage while working or volunteering in another country	25
Fig. 2.4	Length of time abroad	28
Fig. 4.1	Risks associated with professional voluntarism in clinical settings in Uganda	77
Fig. 4.2	Residual risk exposure in placement locations	78
Fig. A.1	Number of 'volunteer months' spent at each UMNH health partnership location	120
Fig. A.2	Measuring the outcomes of volunteering for education	124

LIST OF TABLES

Table 2.1	The survey population compared to the NHS workforce and interview sample	17
Table 2.2	Volunteering experiences by cadre	18
Table 2.3	Economic status of locations where staff reported overseas experience	20
Table 2.4	Overall proportion of staff by gender volunteering in another country	21
Table 2.5	Gender breakdown by cadre (international volunteering)	21
Table 2.6	Nationality of NHS staff and survey respondents compared	23
Table 2.7	Career stage while working or volunteering in another country	25
Table 2.8	Length of placement stay by gender	27
Table 2.9	Length of stay by age group	28
Table 4.1	VP volunteers by gender	83
Table A.1	SVP volunteers by professional background	120