EU Legal Framework for Safeguarding Air Passenger Rights

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To my parents

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List of Abbreviations

API	Advance Passenger Information
ASM	Air Space Management
ATFM	Air Traffic Flow Management
AUC	Air Transport Users Council
Bull. EC	Bulletin of the European Community
Bull. EU	Bulletin of the European Union
CBSA	Canada Border Service Agency
CFSP	Common Foreign and Security Policy
CRS	Computerized Reservation Systems
D.l.	Decreto legge—Decree Law
D.lgs.	Decreto legislativo—Legislative Decree
D.m.	Decreto ministeriale—Ministerial Decree
D.p.r.	Decreto del Presidente della Repubblica—Presidential Decree
DHS	Department of Homeland Security
EASA	European Aviation Safety Agency
EC	European Community
ECAC	European Civil Aviation Conference
ECC	European Consumer Centres
ECHR	European Convention on Human Rights
ECR	European Court of Justice Reports
EDPS	European Data Protection Supervisor
EEC	European Economic Community
EESC	European Economic and Social Committee
ELFAA	European Low Fares Airline Association
ESSG-17	European SAFA Steering Group
FAA	Federal Aviation Administration
GURI	Gazzetta Ufficiale della Repubblica italiana
HLCAS	High-Level Conference on Aviation Security
IASA	International Aviation Safety Assessment Program
IATA	International Air Transport Association
ICAO	International Civil Aviation Organisation
IRs.	Implementation rules

ISTARS	Integrated Safety Trend Analysis and Reporting System
JAA	Joint Aviation Authorities
NEBs	National Enforcement Bodies
OASIS	Online Aircraft Safety Information System
OJEC	Official Journal of the European Community
OJEU	Official Journal of the European Union (replaces OJEC Official Journal of the European Community from 1 February 2003)
OSI	Other supplementary information
PANS	Procedures for Air Navigation Services
PCIJ	Permanent Court of International Justice—Reports of Judgments
PIR	Property Irregularity Report
PNR	Passenger Name Record
PRMs	Persons with Reduced Mobility
SAFA	Safety Assessment of Foreign Aircraft
SARPS	Standard and Recommended Practices
SDR	Special Drawing Rights
SES I package	Single European Sky I package
SSI	Special Service Information
SSR	Special Service Request
TEU	Treaty on European Union
TFEU	Treaty on the Functioning of European Union
USOAP	ICAO's Universal Safety Oversight Audit Programme