

Part II
Analysis and Findings of the
Empirical Studies

Chapter 4 presents the descriptions of the four empirical studies including purpose, design, and data collection. Beyond the description of these study details, a general introduction of the studies' environments is provided. A reflection on data collection and research ethics completes this chapter.

Chapter 5 presents the first analysis of the analytical framework, the activity-theoretical analysis. This chapter is also organized according to the four empirical studies. The general description (provided in Chapter 4) is refined and extended within the empirical studies' first part of this analysis method.

Chapter 6 presents the second analysis of the analytical framework, the theme-and-key-event analysis. This chapter is organised based on seven contradictions, which have been identified in the activity-theoretical analysis. These contradictions motivated the selection of eleven themes, which are analysed on different levels. The two last sections of this chapter provide a summary, discussion, and conclusion of the findings.