PUBLIC ACCOUNTABILITY:

**EVALUATING
TECHNOLOGY-BASED
INSTITUTIONS**

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EVALUATING TECHNOLOGY-BASED INSTITUTIONS

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SPRINGER SCIENCE+BUSINESS MEDIA, LLC

Library of Congress Cataloging-in-Publication Data

**A C.I.P. Catalogue record for this book is available
from the Library of Congress.**

ISBN 978-1-4613-7580-7 ISBN 978-1-4615-5639-8 (eBook)
DOI 10.1007/978-1-4615-5639-8

**Copyright © 1998 Springer Science+Business Media New York
Originally published by Kluwer Academic Publishers in 1998
Softcover reprint of the hardcover 1st edition 1998**

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For our families, for their patience

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ACKNOWLEDGMENTS

The research that underlies this book has benefited from a number of individuals. First and foremost are our families, to whom this book is dedicated. As well, we especially wish to thank Gregory Tassef of the Program Office and Rosalie Ruegg of the Advanced Technology Program, both at the National Institute of Standards and Technology (NIST), for their resource support of the case studies presented herein. Also, there are the NIST laboratory directors and their support staff who provided invaluable background information throughout the research stages described herein. David Leech, Michael Marx, and Matthew Shedlick, all of TASC, participated in several of the case studies. We are delighted to acknowledge also their role as co-authors in the appropriate chapters of this book. Along with that attribution is the original citation of the NIST Planning Report prepared for the Program Office. The reader should be aware that the source of all data in such chapters is those reports. We also thank the industry scientists, engineers, and managers who generously participated with their time and knowledge in the survey portions of the case studies. Finally, a special thanks to Ranak Jasani, Acquisitions Editor in Economics, and Yana Lambert, Editorial Assistant, both of Kluwer Academic Publishers, for their thoughtful guidance throughout this project.