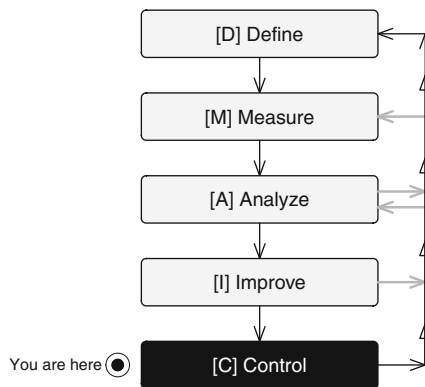


Part VI

R Tools for the Control Phase

Roadmap of the DMAIC Cycle



In this part of the book, tools useful during the Control phase are introduced.

In this phase, the gains achieved in the previous phases must be monitored and the new process conditions documented. Moreover, sustainability of the new process structure needs to be guaranteed.

We will introduce mistake-proofing strategies and Control Charts, the most representative control tool.