

APPENDIX 1

THE FOLLOWING MODEL WAS SELECTED

$$\log F_{ijklm} = \mu + u_{A(i)} + u_{B(j)} + u_{C(k)} + u_{D(l)} + u_{E(m)} + u_{AB(i,j)} + u_{AC(i,k)} + u_{AD(i,l)} + u_{AE(i,m)} + u_{BC(j,k)} + u_{BD(j,l)} + u_{BE(j,m)} + u_{CD(k,l)} + u_{CE(j,m)} + u_{DE(l,m)} + u_{ABC(i,j,k)} + u_{ABD(i,j,l)} + u_{ABE(i,j,m)} + u_{BCE(j,k,m)} + u_{BDE(j,l,m)}$$

where F_{ijklm} , μ , $u_{A(i)}$, $u_{B(j)}$, $u_{C(k)}$, $u_{D(l)}$, $u_{E(m)}$, $u_{AB(i,j)}$, $u_{AC(i,k)}$, $u_{AD(i,l)}$, $u_{AE(i,m)}$, $u_{BC(j,k)}$, $u_{BD(j,l)}$, $u_{BE(j,m)}$, $u_{CD(k,l)}$, $u_{CE(j,m)}$, $u_{DE(l,m)}$, $u_{ABC(i,j,k)}$, $u_{ABD(i,j,l)}$, $u_{ABE(i,j,m)}$, $u_{BCE(j,k,m)}$ and $u_{BDE(j,l,m)}$ are, respectively, the expected frequency for (i, j, k, l, m) cell, overall mean effect, the main effect of the i th category of variable A (i.e. Query), the main effect of the j th category of variable B (i.e. Academic Year), the main effect of the k th category of variable C (i.e. Status), the main effect of the l th category of variable D (i.e. Gender), the main effect of the m th category of variable E (i.e. Over 21), the first order interaction effect between the i th and j th categories of variables A and B , the first order interaction effect between the i th and k th categories of variables A and C , the first order interaction effect between the i th and l th categories of variables A and D , the first order interaction effect between the i th and m th categories of variables A and E , the first order interaction effect between the j th and k th categories of variables B and C , the first order interaction effect between the j th and l th categories of variables B and D , the first order interaction effect between the j th and m th categories of variables B and E , the first order interaction effect between the k th and l th categories of variables C and D , the first order interaction effect between the k th and m th categories of variables C and E , the first order interaction effect between the l th and m th categories of variables D and E , the second order interaction effect among the i th, j th and k th categories of variables A , B and C , the second order interaction effect among the i th, j th and l th categories of variables A , B and D , the second order interaction effect among the i th, j th and m th

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categories of variables A , B and E , the second order interaction effect among the j th, k th and m th categories of variables B , C and E , the second order interaction effect among the j th, l th and m th categories of variables B , D and E .

(Guidance on statistical model and related figures, Yanagisawa, 2002 cited in Barkas, 2008, 91).

APPENDIX 2

*Table No. 17. Estimate and 95% confidence limits of the parameters
(overall effect and main effects)*

u term	Estimate of u	Lower 95% confidence limit of u	Upper 95% confidence limit of u
u (Overall effect)	2.275	2.113	2.438
$u_{A(1)}$ (Writing)	1.023	0.815	1.231
$u_{A(2)}$ (IT)	-0.691	-0.944	-0.439
$u_{A(3)}$ (General Query)	-0.331	-0.558	-0.105
$u_{B(1)}$ (1999/2000)	-0.069	-0.288	0.150
$u_{B(2)}$ (2000/2001)	-0.622	-0.874	-0.370
$u_{B(3)}$ (2001/2002)	0.691	0.475	0.908
$u_{C(1)}$ (Full Time)	1.301	1.138	1.463
$u_{C(2)}$ (Part Time)	-1.301	-1.463	-1.138
$u_{D(1)}$ (Female)	0.261	0.098	0.423
$u_{D(2)}$ (Male)	-0.261	-0.423	-0.098
$u_{E(1)}$ (Younger)	-0.889	-1.051	-0.727
$u_{E(2)}$ (Older)	0.889	0.727	1.051

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Table No.18. Estimate and 95% confidence limits of the parameters (first order interaction effects)

u term	Estimate of u	Lower 95% confidence limit of u	Upper 95% confidence limit of u
$u_{AB(1,1)}$	0.051	-0.215	0.318
$u_{AB(1,2)}$	0.598	0.269	0.926
$u_{AB(1,3)}$	-0.649	-0.933	-0.365
$u_{AB(2,1)}$	-0.460	-0.825	-0.096
$u_{AB(2,2)}$	-0.578	-0.965	-0.191
$u_{AB(2,3)}$	1.038	0.722	1.354
$u_{AB(3,1)}$	0.409	0.121	0.697
$u_{AB(3,2)}$	-0.020	-0.370	0.331
$u_{AB(3,3)}$	-0.389	-0.707	-0.072
$u_{AC(1,1)}$	0.350	0.142	0.558
$u_{AC(1,2)}$	-0.350	-0.558	-0.142
$u_{AC(2,1)}$	-0.150	-0.403	0.102
$u_{AC(2,2)}$	0.150	-0.102	0.403
$u_{AC(3,1)}$	-0.200	-0.426	0.026
$u_{AC(3,2)}$	0.200	-0.026	0.426
$u_{AD(1,1)}$	0.130	-0.078	0.339
$u_{AD(1,2)}$	-0.130	-0.339	0.078
$u_{AD(2,1)}$	-0.275	-0.527	-0.022
$u_{AD(2,2)}$	0.275	0.022	0.527
$u_{AD(3,1)}$	0.144	-0.082	0.370
$u_{AD(3,2)}$	-0.144	-0.370	0.082
$u_{AE(1,1)}$	-0.022	-0.230	0.186
$u_{AE(1,2)}$	0.022	-0.186	0.230

Table No.18. (Continued)

$u_{AE(2,1)}$	-0.137	-0.390	0.115
$u_{AE(2,2)}$	0.137	-0.115	0.390
$u_{AE(3,1)}$	0.159	-0.067	0.385
$u_{AE(3,2)}$	-0.159	-0.385	0.067
$u_{BC(1,1)}$	-0.097	-0.316	0.122
$u_{BC(1,2)}$	0.097	-0.122	0.316
$u_{BC(2,1)}$	0.271	0.019	0.522
$u_{BC(2,2)}$	-0.271	-0.522	-0.019
$u_{BC(3,1)}$	-0.174	-0.390	0.043
$u_{BC(3,2)}$	0.174	-0.043	0.390
$u_{BD(1,1)}$	0.003	-0.216	0.221
$u_{BD(1,2)}$	-0.003	-0.221	0.216
$u_{BD(2,1)}$	0.061	-0.191	0.312
$u_{BD(2,2)}$	-0.061	-0.312	0.191
$u_{BD(3,1)}$	-0.063	-0.280	0.153
$u_{BD(3,2)}$	0.063	-0.153	0.280
$u_{BE(1,1)}$	0.657	0.439	0.876
$u_{BE(1,2)}$	-0.657	-0.876	-0.439
$u_{BE(2,1)}$	-0.477	-0.729	-0.225
$u_{BE(2,2)}$	0.447	0.225	0.729
$u_{BE(3,1)}$	-0.180	-0.397	0.036
$u_{BE(3,2)}$	0.180	-0.036	0.397
$u_{CD(1,1)}$	-0.076	-0.239	0.086
$u_{CD(1,2)}$	0.076	-0.086	0.239
$u_{CD(2,1)}$	0.076	-0.086	0.239
$u_{CD(2,2)}$	-0.076	-0.239	0.086

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Table No.18. (Continued)

$u_{CE(1,1)}$	0.179	0.016	0.341
$u_{CE(1,2)}$	-0.179	-0.341	-0.016
$u_{CE(2,1)}$	-0.179	-0.341	-0.016
$u_{CE(2,2)}$	0.179	0.016	0.341
$u_{DE(1,1)}$	-0.014	-0.176	0.149
$u_{DE(1,2)}$	0.014	-0.149	0.176
$u_{DE(2,1)}$	0.014	-0.149	0.176
$u_{DE(2,2)}$	-0.014	-0.176	0.149
$u_{ABC(1,1,1)}$	0.180	-0.087	0.447
$u_{ABC(1,1,2)}$	-0.180	-0.447	0.087
$u_{ABC(1,2,1)}$	-0.287	-0.616	0.042
$u_{ABC(1,2,2)}$	0.287	-0.042	0.616
$u_{ABC(1,3,1)}$	0.107	-0.177	0.390
$u_{ABC(1,3,2)}$	-0.107	-0.390	0.177
$u_{ABC(2,1,1)}$	-0.300	-0.665	0.064
$u_{ABC(2,1,2)}$	0.300	-0.064	0.665
$u_{ABC(2,2,1)}$	0.051	-0.336	0.438
$u_{ABC(2,2,2)}$	-0.051	-0.438	0.336
$u_{ABC(2,3,1)}$	0.249	-0.067	0.565
$u_{ABC(3,3,2)}$	-0.249	-0.565	0.067
$u_{ABC(3,1,1)}$	0.120	-0.168	0.408
$u_{ABC(3,1,2)}$	-0.120	-0.408	0.168
$u_{ABC(3,2,1)}$	0.236	-0.115	0.586
$u_{ABC(3,2,2)}$	-0.236	-0.586	0.115
$u_{ABC(3,3,1)}$	-0.356	-0.673	-0.038
$u_{ABC(3,3,2)}$	0.356	0.038	0.673

Table No.18. (Continued)

$u_{ABD(1,1,1)}$	-0.128	-0.395	0.139
$u_{ABD(1,1,2)}$	0.128	-0.139	0.395
$u_{ABD(1,2,1)}$	0.132	-0.197	0.461
$u_{ABD(1,2,2)}$	-0.132	-0.461	0.197
$u_{ABD(1,3,1)}$	-0.004	-0.288	0.279
$u_{ABD(1,3,2)}$	0.004	-0.279	0.288
$u_{ABD(2,1,1)}$	0.371	0.006	0.735
$u_{ABD(2,1,2)}$	-0.371	-0.735	-0.006
$u_{ABD(2,2,1)}$	-0.368	-0.755	0.018
$u_{ABD(2,2,2)}$	0.368	-0.018	0.755
$u_{ABD(2,3,1)}$	-0.002	-0.318	0.314
$u_{ABD(2,3,2)}$	0.002	-0.314	0.318
$u_{ABD(3,1,1)}$	-0.243	-0.531	0.045
$u_{ABD(3,1,2)}$	0.243	-0.045	0.531
$u_{ABD(3,2,1)}$	0.236	-0.114	0.587
$u_{ABD(3,2,2)}$	-0.236	-0.587	0.114
$u_{ABD(3,3,1)}$	0.007	-0.311	0.324
$u_{ABD(3,3,2)}$	-0.007	-0.324	0.311
$u_{ABE(1,1,1)}$	0.023	-0.243	0.290
$u_{ABE(1,1,2)}$	-0.023	-0.290	0.243
$u_{ABE(1,2,1)}$	0.171	-0.158	0.500
$u_{ABE(1,2,2)}$	-0.171	-0.500	0.158
$u_{ABE(1,3,1)}$	-0.195	-0.478	0.089
$u_{ABE(1,3,2)}$	0.195	-0.089	0.478
$u_{ABE(2,1,1)}$	-0.117	-0.482	0.248
$u_{ABE(2,1,2)}$	0.117	-0.248	0.482

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Table No.18. (Continued)

$u_{ABE(2,2,1)}$	-0.173	-0.560	0.213
$u_{ABE(2,2,2)}$	0.173	-0.213	0.560
$u_{ABE(2,3,1)}$	0.290	-0.026	0.606
$u_{ABE(2,3,2)}$	-0.290	-0.606	0.026
$u_{ABE(3,1,1)}$	0.094	-0.195	0.382
$u_{ABE(3,1,2)}$	-0.094	-0.382	0.195
$u_{ABE(3,2,1)}$	0.002	-0.348	0.353
$u_{ABE(3,2,2)}$	-0.002	-0.353	0.348
$u_{ABE(3,3,1)}$	-0.096	-0.413	0.222
$u_{ABE(3,3,2)}$	0.096	-0.222	0.413
$u_{BCE(1,1,1)}$	-0.527	-0.745	-0.308
$u_{BCE(1,1,2)}$	0.527	0.308	0.745
$u_{BCE(1,2,1)}$	0.527	0.308	0.745
$u_{BCE(1,2,2)}$	-0.527	-0.745	-0.308
$u_{BCE(2,1,1)}$	0.265	0.013	0.517
$u_{BCE(2,1,2)}$	-0.265	-0.517	-0.013
$u_{BCE(2,2,1)}$	-0.265	-0.517	-0.013
$u_{BCE(2,2,2)}$	0.265	0.013	0.517
$u_{BCE(3,1,1)}$	0.262	0.045	0.478
$u_{BCE(3,1,2)}$	-0.262	-0.478	-0.045
$u_{BCE(3,2,1)}$	-0.262	-0.478	-0.045
$u_{BCE(3,2,2)}$	0.262	0.045	0.478
$u_{BDE(1,1,1)}$	-0.026	-0.244	0.193
$u_{BDE(1,1,2)}$	0.026	-0.193	0.244
$u_{BDE(1,2,1)}$	0.026	-0.193	0.244
$u_{BDE(1,2,2)}$	-0.026	-0.244	0.193

Table No.18. (Continued)

$u_{BDE(2,1,1)}$	0.096	-0.156	0.348
$u_{BDE(2,1,2)}$	-0.096	-0.348	0.156
$u_{BDE(2,2,1)}$	-0.096	-0.348	0.156
$u_{BDE(2,2,2)}$	0.096	-0.156	0.348
$u_{BDE(3,1,1)}$	-0.070	-0.287	0.146
$u_{BDE(3,1,2)}$	0.070	-0.146	0.287
$u_{BDE(3,2,1)}$	0.070	-0.146	0.287
$u_{BDE(3,2,2)}$	-0.070	-0.287	0.146

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Table 19. Estimate and 95% confidence limits of the parameters (second order interaction effects)

u term	Estimate of u	Lower 95% confidence limit of u	Upper 95% confidence limit of u
$u_{ABC(1,1,1)}$	0.180	-0.087	0.447
$u_{ABC(1,1,2)}$	-0.180	-0.447	0.087
$u_{ABC(1,2,1)}$	-0.287	-0.616	0.042
$u_{ABC(1,2,2)}$	0.287	-0.042	0.616
$u_{ABC(1,3,1)}$	0.107	-0.177	0.390
$u_{ABC(1,3,2)}$	-0.107	-0.390	0.177
$u_{ABC(2,1,1)}$	-0.300	-0.665	0.064
$u_{ABC(2,1,2)}$	0.300	-0.064	0.665
$u_{ABC(2,2,1)}$	0.051	-0.336	0.438
$u_{ABC(2,2,2)}$	-0.051	-0.438	0.336
$u_{ABC(2,3,1)}$	0.249	-0.067	0.565
$u_{ABC(3,3,2)}$	-0.249	-0.565	0.067
$u_{ABC(3,1,1)}$	0.120	-0.168	0.408
$u_{ABC(3,1,2)}$	-0.120	-0.408	0.168
$u_{ABC(3,2,1)}$	0.236	-0.115	0.586
$u_{ABC(3,2,2)}$	-0.236	-0.586	0.115
$u_{ABC(3,3,1)}$	-0.356	-0.673	-0.038
$u_{ABC(3,3,2)}$	0.356	0.038	0.673
$u_{ABD(1,1,1)}$	-0.128	-0.395	0.139
$u_{ABD(1,1,2)}$	0.128	-0.139	0.395
$u_{ABD(1,2,1)}$	0.132	-0.197	0.461
$u_{ABD(1,2,2)}$	-0.132	-0.461	0.197
$u_{ABD(1,3,1)}$	-0.004	-0.288	0.279

Table No.19. (Continued)

$u_{ABD(1,3,2)}$	0.004	-0.279	0.288
$u_{ABD(2,1,1)}$	0.371	0.006	0.735
$u_{ABD(2,1,2)}$	-0.371	-0.735	-0.006
$u_{ABD(2,2,1)}$	-0.368	-0.755	0.018
$u_{ABD(2,2,2)}$	0.368	-0.018	0.755
$u_{ABD(2,3,1)}$	-0.002	-0.318	0.314
$u_{ABD(2,3,2)}$	0.002	-0.314	0.318
$u_{ABD(3,1,1)}$	-0.243	-0.531	0.045
$u_{ABD(3,1,2)}$	0.243	-0.045	0.531
$u_{ABD(3,2,1)}$	0.236	-0.114	0.587
$u_{ABD(3,2,2)}$	-0.236	-0.587	0.114
$u_{ABD(3,3,1)}$	0.007	-0.311	0.324
$u_{ABD(3,3,2)}$	-0.007	-0.324	0.311
$u_{ABE(1,1,1)}$	0.023	-0.243	0.290
$u_{ABE(1,1,2)}$	-0.023	-0.290	0.243
$u_{ABE(1,2,1)}$	0.171	-0.158	0.500
$u_{ABE(1,2,2)}$	-0.171	-0.500	0.158
$u_{ABE(1,3,1)}$	-0.195	-0.478	0.089
$u_{ABE(1,3,2)}$	0.195	-0.089	0.478
$u_{ABE(2,1,1)}$	-0.117	-0.482	0.248
$u_{ABE(2,1,2)}$	0.117	-0.248	0.482
$u_{ABE(2,2,1)}$	-0.173	-0.560	0.213
$u_{ABE(2,2,2)}$	0.173	-0.213	0.560
$u_{ABE(2,3,1)}$	0.290	-0.026	0.606
$u_{ABE(2,3,2)}$	-0.290	-0.606	0.026
$u_{ABE(3,1,1)}$	0.094	-0.195	0.382

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Table No.19. (Continued)

$u_{ABE(3,1,2)}$	-0.094	-0.382	0.195
$u_{ABE(3,2,1)}$	0.002	-0.348	0.353
$u_{ABE(3,2,2)}$	-0.002	-0.353	0.348
$u_{ABE(3,3,1)}$	-0.096	-0.413	0.222
$u_{ABE(3,3,2)}$	0.096	-0.222	0.413
$u_{BCE(1,1,1)}$	-0.527	-0.745	-0.308
$u_{BCE(1,1,2)}$	0.527	0.308	0.745
$u_{BCE(1,2,1)}$	0.527	0.308	0.745
$u_{BCE(1,2,2)}$	-0.527	-0.745	-0.308
$u_{BCE(2,1,1)}$	0.265	0.013	0.517
$u_{BCE(2,1,2)}$	-0.265	-0.517	-0.013
$u_{BCE(2,2,1)}$	-0.265	-0.517	-0.013
$u_{BCE(2,2,2)}$	0.265	0.013	0.517
$u_{BCE(3,1,1)}$	0.262	0.045	0.478
$u_{BCE(3,1,2)}$	-0.262	-0.478	-0.045
$u_{BCE(3,2,1)}$	-0.262	-0.478	-0.045
$u_{BCE(3,2,2)}$	0.262	0.045	0.478
$u_{BDE(1,1,1)}$	-0.026	-0.244	0.193
$u_{BDE(1,1,2)}$	0.026	-0.193	0.244
$u_{BDE(1,2,1)}$	0.026	-0.193	0.244
$u_{BDE(1,2,2)}$	-0.026	-0.244	0.193
$u_{BDE(2,1,1)}$	0.096	-0.156	0.348
$u_{BDE(2,1,2)}$	-0.096	-0.348	0.156
$u_{BDE(2,2,1)}$	-0.096	-0.348	0.156
$u_{BDE(2,2,2)}$	0.096	-0.156	0.348

Table No.19. (Continued)

$u_{BDE(3,1,1)}$	-0.070	-0.287	0.146
$u_{BDE(3,1,2)}$	0.070	-0.146	0.287
$u_{BDE(3,2,1)}$	0.070	-0.146	0.287
$u_{BDE(3,2,2)}$	-0.070	-0.287	0.146

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