

# Index

## A

Acceleration Sensor 277  
Accelerometer 276, 277  
Action, Design, Development,  
Implementation, and Evaluation  
(ADDIE) 358, 360  
Active Middleware 19, 65, 90, 195,  
215, 320, 356, 407  
Active Server Page (ASP) 382  
Ad hoc Wireless Sensor Network  
(AWSN) 289, 290  
Adjustability 27  
Advanced Planning and Scheduling  
(APS) 242  
Agent 1–3, 10–14, 17, 19, 20, 21, 23,  
26, 27, 29, 33, 34, 38–47, 49–57,  
59–62, 64, 66–69, 72, 73, 80–82, 89,  
90, 109, 115–126, 128–133, 139–  
148, 156–164, 167, 172, 178–180,  
182, 184, 185, 186, 189–201, 205,  
209, 213, 214, 220, 221, 228, 233,  
273, 290, 304, 305, 313, 316, 318,  
330, 332–341, 347–353, 355, 389,  
390, 391, 396, 409, 410, 417  
Agent-Based Control 124, 126, 129,  
142, 158  
Agent-Based Optimization 11, 115,  
121–123, 164  
Agent-Based System (ABS) 11, 29, 33,  
115, 116–118, 121, 122, 128, 133,  
145, 147, 148, 158, 160, 161, 162,  
167, 189, 193, 194, 196, 332, 410  
Agility 14, 21, 26, 63, 73, 102, 103,  
109, 126, 128, 148, 212, 233, 234,  
317, 333, 393, 419  
Ambient Intelligence 399, 416  
Analytic Hierarchy Process (AHP) 77,  
90, 91, 92, 95, 110, 112,  
113, 335

Ant System 133, 135, 136, 138–142,  
160, 165, 260  
Application Service Element (ASE)  
184, 185  
Artificial Intelligence (AI) 14, 28, 159,  
161, 163, 169, 193, 197, 198, 269,  
351, 396, 410  
Association and Dissociation (AD)  
50–52, 54, 56, 59, 75, 316, 388, 390,  
400, 415  
Asymmetric Digital Subscriber Line  
(ADSL) 183  
Auction 25, 26, 30, 118  
Augmented Reality 68  
Automated Guided Vehicle (AGV) 47,  
128, 129, 238, 239, 240, 241, 244,  
245, 246, 249, 258, 267, 268  
Automated Material Handling System  
(IAMHS) 238–243, 245–247,  
267, 272  
Automation Lifecycle Planning 410  
Autonomous Architecture 123, 124  
Autonomy 3, 8, 17, 27, 60, 63, 64,  
66, 73, 102, 115, 116, 123, 124,  
130, 133, 158, 161, 189, 190,  
191, 196, 214, 218, 228, 267,  
386, 395, 396, 405

## B

BA Model 54, 55  
Balanced Scorecard 98, 111, 335  
Bayes' Rule 283, 284, 286  
Bayesian Data Fusion 284  
Best Matching (BM) 37, 56, 57, 62, 73,  
75, 90, 104, 105, 141, 148, 162, 243,  
270, 316, 346, 407, 413, 415  
Big Data 17, 20, 60, 193, 403

Bio-Inspired 60, 63, 64, 67, 73, 115,  
130, 133, 165, 186, 193, 259, 270,  
407, 408, 410  
Birth-Death Process 49  
Blended Learning 372, 373, 374, 388  
Broadcasting Protocol (BP) 291  
Bulletin-Board System (BBS) 373  
Bullwhip Effect 128, 145  
Business Intelligence (BI) 170, 364

## C

Capacitance 274, 275, 276  
Case Method Learning (CML)  
373, 374  
cceHUB 414  
Charge-Coupled Device 279  
Client-Server 126, 147, 169, 174, 194,  
200, 375  
Cluster Optimization 407  
Cluster-Head (CH) 50, 288  
Clustering 50, 72, 118, 289, 291, 292,  
310, 311, 353, 413  
Cognitive 67, 73, 168, 309, 327, 328,  
384, 397  
Co-Insight 62, 63, 73  
Collaboration Engineering 3, 33, 49,  
72, 74, 75, 102, 103, 113, 115, 123,  
156, 164, 169, 173, 185, 189, 196,  
231, 235, 238, 262, 270, 315, 321,  
355, 357  
Collaboration Requirement Planning  
(CRP) 35, 36, 37, 38, 56, 66, 73, 74,  
75, 316, 344, 356, 388, 415  
Collaboration Support System (CSS)  
68, 69, 70, 73, 75, 324, 344, 413  
Collaborative Agent 55, 56, 162,  
193, 347  
*Collaborative Capacity-Demand  
Sharing* 141, 142, 148, 163, 355,  
418, 419  
Collaborative Computing 409  
Collaborative Control Theory (CCT)  
27, 33, 34, 61, 63, 69, 72, 75, 102,  
103, 104, 105, 106, 178, 200, 235,  
243, 247, 270, 312, 313, 316, 319,  
344, 345, 355, 357, 387, 390, 391,  
396, 400, 412, 415

Collaborative e-Work 1, 3, 7, 10, 21,  
26, 27, 29–31, 33, 34, 45, 46, 54, 56,  
72, 73, 90, 102, 110, 112, 115, 116,  
147, 148, 158, 162, 164, 167, 195,  
200, 203, 209, 213, 217, 227, 228,  
235, 266, 269, 270, 317, 319, 354,  
388, 391, 394, 406, 407, 409, 419,  
420  
Collaborative Fault Tolerance (CFT)  
49, 75, 90, 103, 316, 415  
Collaborative Intelligence (CI) 17, 203,  
228–232, 235, 412, 413, 420  
Collaborative Learning Environment  
(CLE) 370, 371, 372  
Collaborative Manufacturing 23, 219  
Collaborative Network of Enterprises  
(CNE) 52, 87, 141, 148, 163,  
316, 317  
Collaborative Network Optimization  
(CNO) 141, 400, 402, 415  
Collaborative Problem Solving 17,  
375, 381, 389  
Collaborative Visualization 60, 73, 75,  
247, 316, 415  
Collective Intelligence 228  
Communication Intelligence 228  
Communication Protocol 50, 148, 161,  
162, 164, 167, 179, 189, 196, 200,  
290–292, 310, 311  
Competition 14, 59, 78, 117, 142, 143,  
148, 176, 199, 200, 357, 363, 367,  
399–402, 417, 418  
Complexity 3, 17, 20, 45, 46, 64, 68,  
97, 102, 110, 115, 117, 118, 122,  
133, 140, 175, 191, 196, 208, 213,  
215, 237, 258, 264, 301, 303, 316,  
317, 319, 337, 348, 353, 394, 396,  
400, 409, 410, 412, 416  
Composition Service 290  
Comprehensive Service 212  
Computer Supported Collaborative  
Learning (CSCL) 373, 374, 384,  
388, 389  
Computer-Aided Design (CAD) 74,  
208, 209, 220  
Computer-Aided Manufacturing  
(CAM) 208, 209  
Computer-Assisted Instruction (CAI)  
359, 389

Computer-Based Collaborative Training (CBCT) 375–378  
 Computer-Based Training (CBT) 359  
 Computer-Integrated Manufacturing (CIM) 14, 15, 27, 29, 63, 68, 126, 128, 133, 167, 214, 233  
 Concurrent Collaboration 34, 312  
 Condition-Monitoring 405  
 Co-Net 62, 63  
 Conflict 11, 19, 28, 31, 36, 45–48, 66, 73–75, 77, 81, 103, 115, 118, 123, 124, 128, 130, 140, 144–146, 158, 163, 196, 200, 214, 215, 218, 227, 228, 233, 240, 267, 270, 312, 315–318, 321, 331, 333, 347–352, 354, 356, 382, 383, 385, 388, 391, 393, 395–398, 402, 403, 415, 416, 419  
 Content Management System (CMS) 359–361, 371  
 Contract Net Protocol 120, 123, 148  
 Controller Network 183  
 Cooperative Intelligence 228  
 Cooperative Objects (COBS) 17, 18, 179  
 Coordination Protocol 11, 19, 27, 90, 47, 148, 149, 214, 337, 338, 346, 396  
 Cross-Cultural 316, 353, 402, 403, 413, 418  
 Cumulative Intelligence 228  
 Customer Relationship Management (CRM) 25, 31, 316  
 Customer Satisfaction 25, 205, 207, 335  
 C-VISions Project 371  
 Cyber Manufacturing 372, 373  
 Cyber Support 1, 2, 3, 227, 228, 342, 392, 412  
 Cyber-Physical System (CPS) 68

## D

Data Envelopment Analysis (DEA) 77, 90–92, 94–98, 100, 102, 110, 111, 113  
 Data Mart 168, 177  
 Data Mining 17, 20, 28, 61, 65, 208, 246, 304, 313, 403  
 Data Warehousing 170, 173, 325  
 Database 5, 19, 20, 31, 112, 128, 168, 169, 172–177, 199, 208, 219, 220,

241–243, 245, 247, 299, 301, 304, 306, 334, 335, 359, 368, 369, 376, 377, 381, 382, 410  
 Data-Driven DSS 173–176  
 Decentralized System 125  
 Decision Support System (DSS) 159, 167–178, 186, 195, 196, 199–201, 317, 322, 377, 378  
 Decision-Making Unit (DMU) 90, 92–98  
 Degree of Parallelism (DOP) 43, 225  
 Dependability 27, 63, 64, 73, 81, 102, 103, 109, 112, 317, 318, 391, 407, 412  
 Diagnostics 45, 48, 334, 348  
 Direct Sequence Spread Spectrum (DSSS) 186  
 Distributed Control System 17, 214  
 Distributed Decision Support 17, 214  
 Distributed Knowledge System 19, 20, 215  
 Distributed Micro-Sensor Array (DMSA) 282  
 Distributed Micro-Sensor Network (DMSN) 282  
 Distributed Parallel Integration Evaluation Model (DPIEM) 38–41, 45, 74  
 Distributed Security Zone 394  
 Distributed Sensor Network (DSN) 283, 287, 288, 290, 292  
 Distributed System 3, 10, 17, 214, 218, 288, 319, 337, 344  
 Document-Driven DSS 174, 176  
 Dynamic Adaptation Service 290

## E

e-Activity 3, 5, 6, 7, 9, 10, 30, 33, 47, 157, 206, 213, 391, 392  
 e-Banking 168, 322, 406  
 e-Business 1, 3, 4, 6, 12, 13, 16, 20, 26–28, 30, 31, 33, 60, 102, 103, 110, 113, 132, 163, 164, 168, 170, 171, 200, 201, 213, 231, 266, 270, 316, 318, 356, 364, 391, 392, 394, 397, 399, 402, 406–409, 419, 420

- e-Cleaning 168, 355
- e-Collaboration 3, 212, 214, 215, 221, 231, 343, 355, 364
- e-Commerce 4, 5, 6, 16, 24, 29, 60, 143, 195, 213, 316, 321, 349, 398, 419
- Economic Equilibrium Theory 211
- e-Criteria 26, 27, 57, 63, 72, 75, 77, 79, 81, 85, 89, 97, 102, 113, 115, 116, 165, 307, 312, 330, 355, 389, 391
- Educational Virtual Environment (EVE) 371
- e-Expertise Portal (EXP) 343, 355
- e-Exploration 168, 355
- e-Finance 193, 321
- e-Government 316, 335, 354, 355
- e-Healthcare 3, 6, 168, 355
- e-Knowledge 343
- e-Learning 27, 31, 72, 145, 213, 316, 357, 359, 360, 364, 367, 368, 370–374, 383–385, 387–390
- Electronic Data Interchange (EDI) 243, 262, 263, 265
- e-Logistics 3, 6, 22, 23, 213, 237, 264, 266, 270, 271, 316
- e-Maintenance 118, 164, 316, 333, 334, 355, 405, 406
- Embedded Service 212
- e-Measure 63, 75, 355
- Emergent Lines of Collaboration and Command (ELOCC) 54, 56, 59, 75, 316, 346, 356, 390, 400, 415
- Emergent Network 54–56, 59
- e-Network 315
- Enterprise Network 3, 72, 81, 180, 215, 265, 419
- Enterprise Resource Planning (ERP) 8, 28, 126, 171, 177, 197, 241, 242, 243, 264, 265, 267–269, 299, 306, 308, 316, 363
- e-Operation 6, 15, 316, 406
- e-Production 3, 22, 23, 27, 29, 31, 73, 112, 234, 237, 261, 263, 266, 267, 270, 271, 417
- Error 45–49, 63, 66, 72–75, 81, 83, 103, 115, 123, 128, 146, 155, 157, 196, 200, 214, 220, 227, 240, 241, 243, 267, 273, 279, 284, 285, 297, 299, 301, 303, 306, 307, 312, 315, 316, 318, 323, 325, 331, 347–350, 352–354, 356, 361, 362, 375, 388, 391–394, 396, 415, 419
- Error Prevention and Conflict Resolution (EPCR) 46, 48, 74, 75, 103, 316, 388, 415
- e-Service 1, 3–6, 8, 12, 13, 15, 16, 20, 24–27, 29–31, 33, 60, 73, 102, 103, 110, 112, 113, 132, 163, 164, 165, 168, 173, 200, 201, 228, 233, 266, 270, 315–329, 332, 333, 335, 337, 338, 342, 343, 347, 350, 353–357, 364, 391, 392, 394, 397–399, 402, 406–408, 417, 419, 420
- e-Strat 366, 367, 389
- e-Supply 3, 25, 162, 237, 261, 262, 265, 266, 270, 271
- e-Surveillance System 69
- Ethernet 179–184, 186, 187
- Ethics 394, 395, 406, 418, 419
- e-Training 6, 27, 72, 213, 333, 357, 359, 360, 364, 371, 375, 376, 377, 379–385, 387–390
- European Commission 23
- Evidential Reasoning 288
- Evolutionary Collaboration 66, 141
- Evolutionary Robotics 146, 160, 164
- e-Work 1, 3, 4, 6, 7, 9–11, 16, 20, 21, 22, 25–34, 38, 39, 45, 46, 48, 54, 56, 57, 60, 63, 65, 66, 68, 72, 73, 75, 77–82, 84, 87, 89–91, 94, 97–103, 110, 112–117, 132, 133, 147, 148, 157, 158, 162–164, 167, 178–180, 184, 185, 193, 195, 196, 200, 201, 203, 209, 211–214, 217, 220, 227, 228, 231, 233–235, 238, 266, 268, 271–273, 312, 315–319, 332, 333, 347, 354–357, 388, 391, 392, 394, 397, 399, 402, 406–409, 416, 417, 419, 420
- e-Work Parallelism (EWP) 38, 39, 41, 45, 46, 103, 312, 316
- Exception Handling 48
- Executive Information System (EIS) 173
- Exoskeleton 16
- Extended Enterprise 16, 72, 107, 208, 214, 237, 407
- Extranet 4, 5, 30, 315

**F**

Facility Layout Problem (FLP) 247–254, 259–261, 270  
 Facility Sensor Network (FSN) 49, 292–294, 335  
 Faraday's Law 275  
 Fault Tolerance by Teaming Protocol (FTTP) 50, 292  
 Fee-Based Information Delivery 399, 406  
 Fieldbus 179, 180, 183, 184, 196, 197, 199, 292  
 File Transfer Protocol (FTP) 382  
 Flexibility 21, 24, 38, 50, 69, 78, 81, 116, 124, 140, 148, 158, 162, 172, 187, 194, 196, 213, 226, 255, 271, 282, 303, 317, 318, 333, 375, 376, 393, 409  
 Flexible Manufacturing System (FMS) 130, 238, 267, 379  
 Flooding Protocol (FP) 290, 291  
 Flow Sensor 161, 278, 311  
 Force Sensor 277  
 Foundation Fieldbus H1 183  
 Frequency Hopping Spread Spectrum (FHSS) 186  
 Fuzzy Logic 286, 396

**G**

Game-Oriented 387  
 Genetic Algorithm (GA) 142–146, 165, 260, 261, 268, 271  
 Globalization 16, 317, 322, 353, 402  
 Gossiping Protocol (GP) 291  
 Grid Computing 20, 215, 367, 409  
 Grid e-Lab 368  
 Group Decision-Making 19  
 Group DSS 173, 178

**H**

Healthcare 3, 6, 13, 117, 128, 168, 234, 303, 313, 315, 324, 325, 349, 355, 361, 406, 410, 414, 418  
 Heterarchy 126, 127  
 Heterogeneous Network 180, 181, 195, 196, 198  
 Hierarchy 14, 77, 85, 90, 115, 121, 126, 127, 180, 183, 218, 292, 348

Holarchy 131, 148  
 Holonic Manufacturing System (HMS) 21, 22, 130–133, 139, 320  
 Homogeneity 180  
 Hubble Space Telescope 327, 328  
 HUB-CI 227–229, 234, 412–415, 420  
 HUBzero 229, 412  
 Human-Computer Interaction (HCI) 14–16, 25, 167, 169, 198, 214  
 Human-Robot Interaction 14, 399  
 Hybrid Agent 193, 194  
 Hybrid Cellular Layout 257  
 Hypertext Transfer Protocol (HTTP) 149, 164, 382

**I**

Identification of Friend or Foe (IFF) 294  
 Incentive-Based Collaboration 353, 399, 419  
 Inductance 274–276  
 Information and Communication Technologies (ICT) 4–6, 9, 26, 68, 169, 185, 192, 194, 196, 262, 263, 315, 317, 321, 325, 330, 332, 357, 359, 371  
 Information Assurance 393, 394, 406, 417–419  
 Instructional Design (ID) 357, 358, 379, 380, 387  
 Integrability 26, 73, 81, 102, 112  
 Integrated Process Planning and Scheduling (IPPS) 138, 139  
 Integrated Services Digital Network (ISDN) 183  
 Intelligence 1, 3, 14, 17, 28, 60, 67, 115, 116, 123, 124, 130, 133, 143, 145, 146, 158, 159, 162, 165, 169, 170, 176, 190, 193, 196, 197, 198, 199, 203, 227, 228, 232, 235, 259, 260, 267, 269, 332, 351, 364, 396, 399, 405, 410, 412, 416, 420  
 Intelligent Distributed Virtual Training Environment (INVITE) 371  
 Intelligent Negotiation System 143, 144, 164  
 Intelligent Operating Room (i-OR) 70  
 Intelligent Sensor 17, 282, 312  
 Intelligent Transportation System (ITS) 325, 326, 379, 406

Interactive System 60, 61, 102, 119,  
134, 167–169, 173, 214, 316, 353,  
359, 368, 371, 384, 413, 415  
Interbus 183  
Interface Agent 191–194, 198, 199  
Internet 2, 4, 5, 9, 17, 20, 25, 26, 30,  
31, 55, 87, 118, 162–164, 169,  
174, 176, 177, 180, 183, 192, 194,  
198, 232, 235, 307, 315, 325, 329,  
355–357, 359, 382, 390, 392, 395,  
398, 410, 418  
Internet Map Server (IMS) 382  
Internet of Things 20, 192  
Internet Relay Chat (IRC) 382  
Interval Calculus 285, 286  
Intranet 4, 5, 30, 173, 174, 176, 177,  
262, 315, 382  
ISO/IEC 19501:2005 320

**K**

Kalman Filter 284, 286  
Keep It Simple, System! (KISS) 45, 46,  
74, 316, 415  
Key Performance Indicator (KPI) 77,  
203, 335, 364, 367  
Knowledge Agent 20, 129  
Knowledge Management System (KMS)  
173, 174, 206, 207, 210  
Knowledgebase 120, 334, 343, 345,  
348, 352, 381, 392  
Knowledge-Based System (KBS) 20,  
168, 215, 334, 381, 393  
Knowledge-Driven DSS 174, 176

**L**

Layering and Event Tracing 152  
Learning Management System (LMS)  
360, 361, 372, 388, 389  
Library e-Service 329  
Linear Variable Differential  
Transformer (LVDT) 275, 276  
Logistics 22, 29, 60, 73, 85, 106, 108,  
109, 112, 119, 138, 139, 160, 161,  
205, 206, 213, 226, 235, 237, 262,  
264, 269–271, 294, 297, 300, 303,  
313, 316, 321, 332, 334, 354, 363,  
366, 415, 420  
Lookup Service 290

**M**

Management Enterprise Resource  
Planning (MERP) 31, 363–367, 389  
Mandatory Collaboration 34  
Manufacturing Execution System (MES)  
241–243, 246, 267  
Manufacturing Network 26, 216, 217,  
234  
Manufacturing Planning and Control  
(MPC) 78  
Manufacturing Resource Planning  
(MRP-II) 126, 172, 173, 263  
Mass Customization 21, 78, 206, 317,  
406  
Material Flow Pattern 250, 251, 255,  
256  
Material Handling System (MHS) 238,  
240–247, 249, 250, 258–260  
Material Resource Planning (MRP-I)  
172, 173, 263  
Mediator Architecture 124  
Micro-Electro Mechanical System  
(MEMS) 214, 279, 288  
Micro-Fabrication 273, 282  
Micro-Sensor 49, 273, 279, 280, 282,  
287, 288  
Middleware for Facility Sensor Network  
(MidFSN) 49, 292, 293  
Middleware Technology 19, 195  
Minimum Transmission Energy (MTE)  
50  
MIT Beer Game 145, 146, 389  
Mixed-Integer Programming (MIP)  
251–253  
Mobile Agent 119, 193–195, 198, 200,  
290  
Mobile Commerce 398, 406  
Mobility 8, 9, 69, 187, 194, 287  
Model-Driven DSS 168, 173, 174, 176  
Monolithic System 115, 122, 167, 189  
Monte Carlo 284–286  
Multi-Agent System (MAS) 11, 19,  
109, 124, 162, 189, 338, 351, 390  
Multi-Criteria Decision-Making  
(MCDM) 73, 77, 94  
Multicultural Interaction 353, 402, 413  
Multidisciplinary 14, 161, 353, 403,  
412, 416  
Multi-Protocol Label Switching (MPLS)  
183  
Multi-Sensor Data Fusion 283, 286,  
311, 312

**N**

nanoHUB 413, 414  
 Nano-Particle 280  
 Nano-Sensor 49, 69, 72, 133, 273, 280,  
 281, 287, 307, 405, 407  
 Nano-Tube 280  
 Natural Selection 144, 146, 165, 261  
 Natural Swarm Behavior 133, 134  
 Negotiation Protocol 148, 162  
 Net Present Value (NPV) 79, 83  
 Network Physics 407  
 Network Topology 72, 287, 288,  
 335, 407  
 News Network Transfer Protocol  
 (NNTP) 382

**O**

Object Pipelining 149, 150  
 Object-Process Modeling (OPM) 321  
 Octopod Robot 147  
 Online Analytical Processing (OLAP)  
 174  
 Ontogenetic Adaptation 146  
 Ontology 42, 218  
 Operations Research 168, 247  
 Optical Encoder 276, 277  
 Optimization 8, 11, 27, 38, 41, 45, 67,  
 74, 98, 115, 117, 121–123, 126, 135,  
 136, 138, 139, 142, 148–150, 151,  
 156–161, 163, 164, 169, 174, 177,  
 185, 189, 207, 215, 218, 222, 223,  
 225, 226, 229, 231, 235, 259, 264,  
 266–268, 270, 304, 315, 317, 334,  
 336, 355, 379, 392, 400, 407,  
 410, 415  
 Optional Collaboration 34  
 Order Management Protocol 148  
 Original Equipment Manufacturer  
 (OEM) 216, 217  
 Overhead Hoist Transporter (OHT)  
 238, 239

**P**

Parallelism 41, 43, 45, 72–74, 103, 157,  
 223–226, 232, 268, 288, 312, 316  
 Path Planning 134, 240, 241, 328  
 Petri Net 12, 319, 355, 356

Photodiode 276, 279  
 Photo-Interrupter 276  
 Phototransistor 276  
 Phylogenetic Adaptation 146  
 Physical Asset Management (PAM)  
 299, 300  
 Physical Material Flow System 256  
 Point-to-Point Protocol (PTP) 290, 291  
 Portfolio Selection 97  
 Position Sensor 276, 277  
 Potentiometer 276, 278  
 Power e-System 323  
 P-Q (Product-Quantity) Analysis 254  
 Privacy 119, 128, 267, 309, 311, 313,  
 343, 355, 391, 392, 394, 395, 416  
 Probabilistic Grid 284, 286  
 Problem-Based Learning (PBL) 373, 374  
 Product-Embedded Information Device  
 (PEID) 207, 208, 210  
 Product-Resource-Order-Staff-  
 Architecture (PROSA) 121,  
 132, 139  
 PROFIBUS 183  
 PROFINET 184  
 Prognostics 48, 334, 396  
 Protocol 2, 3, 11, 12, 14, 19, 27, 28,  
 36–38, 49, 50, 52, 56,  
 66–68, 73, 74, 104–106, 115, 119,  
 120, 123, 129, 147–156, 158, 160–  
 165, 167, 174, 178–180, 183–185,  
 187–189, 195–197, 200, 214,  
 220–222, 240, 270, 287, 288, 290,  
 291, 292, 294, 307, 308, 310, 313,  
 315–317, 337–342, 346, 352, 354–  
 356, 382, 388, 394–396, 407, 413,  
 415, 419

**Q**

Quadratic Assignment Problem (QAP)  
 251–253, 270, 273  
 Quality of Service (QoS) 10, 19, 49,  
 88, 92, 183–185, 215, 295, 307, 308,  
 317, 322, 349, 417

**R**

Radio-Frequency Identification (RFID)  
 14, 27, 74, 128, 185, 210, 238, 245,  
 265–267, 270–273, 281, 283, 294–  
 314, 325, 332, 333, 335, 337

- Rail-Guided Vehicle (RGV) 238, 249
- Reachability 26, 102, 319, 402
- Real-Time Control 131, 192, 214
- Reinforcement Learning 134–136, 260
- Reliability 12, 19, 27, 38, 43, 45, 49, 50, 63, 70, 148, 194, 204, 206, 214, 215, 267, 273, 280, 282, 287, 288, 293, 294, 297, 299, 308, 310, 318, 323, 350, 376, 409
- Resilience 27, 63, 81, 102, 103, 317
- Resistivity 274
- Resolver 276
- Resource Allocation 11, 12, 36, 38, 67, 69, 98, 120, 162, 219, 289, 317, 338, 339, 340, 353, 378
- Return-On-Invested Capital (ROIC) 79, 83, 84
- Reverse Logistics 206, 313
- Robo-Ethics 394
- Robotics 7, 8, 9, 14, 28, 29, 68, 72, 146, 160, 213, 227, 233, 269, 310, 324, 325, 327, 353, 399, 405, 406
- Robustness 70, 92, 102, 116, 124, 126, 158, 162, 241, 254, 287, 317, 332
- S**
- Scalability 12, 26, 33, 50, 63, 81, 95, 102, 116, 124, 126, 148, 149, 158, 162, 176, 214, 288, 307, 317, 319, 407
- Scheduling 38, 60, 74, 106, 107, 109, 117, 118, 120, 121, 123–125, 128, 138, 151, 159–163, 172, 173, 192, 193, 240–243, 264, 267, 268, 297, 300, 348, 355, 356, 380, 415
- Security 87, 102, 103, 127, 177, 187, 188, 213, 237, 266, 298, 307–309, 311, 313, 315, 318, 323, 325, 326, 354, 355, 369, 375–377, 389, 391–395, 403, 406, 419
- Segmented Flow Topology 258
- Sensor Protocol for Information via Negotiation (SPIN) 291
- Sensorized Glove 16
- Serious Game 361–364, 367, 371, 387, 389, 390
- Service Decision Command Portal (SDCP) 344–346, 348
- Service Level Agreement (SLA) 184
- Service-Oriented Architecture (SOA) 13, 28, 158, 393, 418
- Service-Oriented Modeling (SOM) 13, 14, 28, 320
- Shared Price Index (SPI) 367
- Shared Resource Allocation Protocol (SRAP) 12, 38, 341, 340, 356
- Shop Floor Control 117, 121, 139, 161, 179, 297, 332
- Simple Mail Transfer Protocol (SMTP) 382
- Small-Medium-sized Enterprise (SME) 16, 192, 212, 216, 218, 297, 315, 379, 405, 407
- Smart Search Engine 316, 353, 414
- Social Network Analysis (SNA) 384, 385, 390
- Socialization 290
- Software Agent 1–3, 27, 31, 63, 68, 74, 117, 133, 139, 167, 189–191, 194, 195, 197, 198, 213, 313, 348, 389
- Software Engineering 33, 111, 169
- Space Exploration e-Service 327
- Stigmergy 135, 139, 160, 410, 417
- Stock Keeping Unit (SKU) 302, 367
- Strain Gage 274, 276, 277
- Student-Oriented Education 387
- Super-System 409
- Supervisory Control and Data Acquisition (SCADA) 119, 121, 160, 179
- Supply Chain Management (SCM) 160, 207, 241, 316
- Supply Network 17, 27, 60, 110, 117, 119, 120, 128, 145, 164, 200, 207, 214, 226, 237, 261–263, 265, 267, 270, 297, 298, 304–306, 308, 309, 313, 397, 412, 415, 418
- Sustainability 3, 14, 27, 33, 48, 63, 77, 89, 90, 106, 112, 199, 232, 266, 317, 318, 353, 355, 397, 398, 406, 407, 418, 419
- Swarm Intelligence 67, 115, 133, 158, 165, 193, 260
- SwiftNet 183
- Symmetric Digital Subscriber Line (SDSL) 183
- Synchronization and Time-Out Protocol (STOP) 12, 38, 339, 341, 356
- Synchronous Digital Hierarchy (SDH) 183
- System of Systems 3, 20, 26, 68, 364, 409, 410, 417



**T**

Tachometer 277  
 Tandem Configuration 258, 268  
 Task Administration Protocol (TAP)  
   11, 12, 36, 38, 45, 62, 201, 287, 315,  
   317, 319, 338, 339, 341, 342  
 Task Assignment/Distribution/Sharing  
   Mechanism 353  
 Task Dependency Analysis 39  
 Task Integration 39, 40, 74  
 Task Requirement Analysis Protocol  
   (TRAP) 12, 36, 339, 340, 356  
 Teamwork Integration Evaluator (TIE)  
   220–222  
 Tele-Conference 1–3  
 Tele-Medicine 70, 213, 398, 399, 416  
 Tele-Operation 15, 28  
 Tele-Robotics 353  
 Tele-Service 333  
 Tele-Work 7, 9  
 Temperature Sensor 277  
 Thermocouple 275, 276, 278  
 Thick-Client Architecture 175  
 Thin-Client Architecture 175, 176  
 Third Party Logistic (3PL) 303  
 Time Synchronized Mesh Protocol  
   (TSMP) 188, 197  
 Time-to-Innovation 206  
 Time-to-Market 203, 206, 215  
 Time-to-Profit 206  
 Time-to-Volume 203, 206  
 Topology-Based Performance 407  
 Transaction Processing System (TPS)  
   171, 172, 200  
 Transducer 278  
 Transformability 27  
 Transformer 275–277  
 Transmission Control Protocol/Internet  
   Protocol (TCP/IP) 174, 382  
 Transmission Sequencing 151, 153  
 Transportation 13, 60, 117, 120, 173,  
   185, 213, 237, 238, 241, 246, 265,  
   268, 269, 303, 313, 318, 319, 325,  
   326, 349, 355, 375, 377, 379, 389,  
   397, 406, 410  
 Traveling Salesman Problem (TSP)  
   135, 136, 253, 260

**U**

Ubiquitous Computing 17, 68, 399  
 Ubiquitous Interface 394  
 Ultrasonic Sensor 278  
 Ultrasonic Wave 277  
 Unified Modeling Language (UML)  
   320, 355, 356  
 Unmanned Automated Vehicle (UAV)  
   69  
 Untrustworthy Network 394  
 User Interface 16, 175, 176, 243, 245,  
   247, 327, 328, 333

**V**

Value Cycle 205, 206  
 Value Network Map (VNM) 86, 87  
 Value Stream Map (VSM) 77, 85, 86  
 Variable Production Network 226, 233  
 Velocity Sensor 277  
 Vendor-Managed Inventory (VMI) 262  
 Viability 27, 63, 64, 73, 102, 103, 161,  
   221, 233, 338, 391, 397  
 Virtual (v-) Enterprise 6, 50, 119, 159,  
   212, 213, 234, 409  
 Virtual (v-) Factory 23, 24, 29, 162  
 Virtual Automation Network (VAN)  
   180–182, 184, 185  
 Virtual Data Catalog (VDC) 369, 370  
 Virtual Data Language (VDL) 369  
 Virtual Reality 367, 370, 387, 389, 395  
 Vision Sensor 278, 279

**W**

Warehouse Management System  
   (WMS) 241–243, 246, 265, 267,  
   301, 335  
 Web-Based DSS 174  
 Web-Based Training (WBT) 359, 361  
 Wide Area Network (WAN) 150, 180,  
   181, 183–185  
 Wi-Fi 186, 307, 325  
 Wired Industrial Communication  
   Network 182  
 Wireless HART 185, 188, 189, 198

Wireless Local Area Network (WLAN)  
185–187, 199

Wireless Personal Area Network  
(WPAN) 185, 187

Workflow 1, 3, 12, 19, 21, 22, 29,  
33, 39, 72, 115, 122, 147, 148, 156–  
158, 160, 164, 209, 214, 228, 229, 268,  
319, 343, 346, 355, 361, 368–370, 379

Workflow Management System  
(WFMS) 12, 19, 156, 160, 164, 209

Work-in-Process (WIP) 85, 132, 246,  
255, 304, 306, 307

WorldFIP 183

## **Z**

Zigbee 185, 187, 188, 197, 199, 312