

Appendix: Summary of Buyer Interviews

10.1 Greendale

Interview number	Name	Area	Gender	Occupation	Previous tenure
1	Pamela	2	Female	Police	Private renting
2	Emma	1	Female	Civil Servant	Private renting
3	Joshua	1	Male	Economist	Flat share
4	Aisling	1	Female	n/a	Council tenant
5	Flo	1	Female	Teacher	Private renting
6	Agnes	1	Female	Secretary	Private renting
7	Don	1	Male	Airport	Private renting
8	Ben	2	Male	Retired	Owner-occupier
9	Paul	2	Male	n/k	Housing association tenant
10	Pete	2	Male	Retired/p-t	Private renting
11	Jim	2	Male	Student/youth worker	Bed and breakfast
12	Bethany	1	Female	Media	Living with parents
13	Arnold	2	Male	Retired	Private renting
14	Elsie	2	Female	Retired	Council tenant
15	Nicky/ Norm	2	Female/Male	Carer	Owner-occupier
16	Sonia	2	Female	n/k - f-t	Private renting
17	Susan	1	Female	Customer service	Private renting
18	Tony	1	Male	n/k	Private renting
19	Bob	1	Male	IT	Flat share
20	Jill	1	Female	HR	Owner occupier
21	Sam	1	Female	Publishing	Flat share
22	June	1	Female	Sports	Living with parents
23	Ann-Marie	1	Female	Local authority	Living with parents
24	Antonia	1	Female	Teacher	Private renting
25	Nik	1	Male	LA contractor/ unemployed	Private renting
26	Michael	1	Male	TV	Private renting
27	Pat and Reena	1	Male & Female	LA	Shared ownership/ private renting

When bought	Property type bought	Percentage share bought (+ = staircase)	Re-sale?	Issues
2005	Two bed house	50	Yes	Leak
2007	Two bed flat	45 + 45	No	Leak
2011	One bed flat	25	No	None
1992	Two bed flat	50 + 25	No (DIYSO)	Rent /sc
2013	Two bed flat	30	Yes	Leak
2000	One bed flat	25	Yes	Repairs/bad deal
2004	Two bed flat	25	Yes	Repairs/responsibility/ management/ communication
1994	Two bed house	50	No (DIYSO)	Improvements/ communication
2007	Two bed flat	50	No	New build
2010	Three bed house	25	No	Car parking
2009	Two bed house	25	No	Background/arrears
2003	One bed flat	50	Yes	Service charges
2009	Two bed house	25	No	New build quality/ repairs
1994	Two bed house	25	No (DIYSO)	Rent
2007	Two bed house	35	No	Repairs/responsibilities
2008	Three bed house	50	No	Service charge/ affordability
2009	One bed flat	50	No	New build/repairs
2007	One bed flat	25	Yes	New build/repairs
2004	One bed flat	65 + 35	No	New build/repairs
2012	Two bed flat	30	No	New build/service charge/affordability
2012	Two bed flat	50	Yes	Noise/length of lease/ communication
2014	Two bed flat	25	Yes	Car parking; communication
2007	Two bed flat	50+50	No	Affordability/staircasing
2006	Two bed flat	25	Yes	Affordability/disrepair/ rubbish
2006/2007	One bed flat	25	No	Maintenance
2007	One bed flat	50 (+50 currently)	No	Staircasing/gripes
2013	Two bed flat	25	Yes	Noise; ASB

(continued)

Interview number	Name	Area	Gender	Occupation	Previous tenure
28	Emily	2	Male	Self-employed	Private renting
29	Petra	1	Female	n/k	Private renting
30	Nicki	2	Female	Nurse	Shared house
31	Jude	2	Female	Estate agent	Private renting (family separation)
32	Colin	2	Male	n/k	Living with family

10.1.1 Fixham

Interview number	Name	Gender	Occupation	Previous tenure
1	Justin	Male	Charity day worker	Owned/private rented
2	Marisol	Female	Education/building	Parents
3	Clare	Female	Teacher	Private rented
4	Lois	Female	Housing	Housing association
5	Paula	Female	Social worker	Parents
6	Simone	Female	Homemaker	Private rent
7	Aisha and Joe	Male & Female	Self-employed/ musicians	Private rent
8	Derek	Male	n/k	Private rent
9	David and Michelle	Male & Female	n/k	Housing association
10	Carl	Male	n/k	Parents
11	Andrew	Male	p/t worker	Private rent
12	Ryan	Male	Unemployed (ex-student)	Private rent
13	Joanne	Female	Bank	Parents – Housing association
14	Jonny	Male	n/k	Private rent
15	Sofia	Female	Housing association	Private rent
16	Ade and Mel	Male/Female	Council/homemaker	Private rent

When bought	Property type bought	Percentage share bought (+ = staircase)	Re-sale?	Issues
2009	Two bed house	25 or 30	No	Rent, service charge, repairs
2004	Two bed flat	70	No	Service Charge, Disrepair
2008	Two bed house	50	No	ASB, service charge
C 2008	Two bed house	50	No	ASB, repairs
C 2010	Two bed house	40	Yes	Area/planning, maintenance

Flat/house	When bought	Percentage share bought (+ = staircase)	Re-sale?	Issues
One bed flat	2014	25	Yes	Communication; security
House	2008	25	Yes	Improvements; staircasing
Two bedroom flat	2009	25	Yes	Repairs/improvements, staircasing
Three bed house	2012 (off plan)	40	No	Parking, new build
Flat	2013	25	Yes	Parking, ASB
Two bed house	2011	33	No	New build, resale
Two bed flat	2007	30 (+45)	Yes	Service charge, management company
Three bed house	2009	50	Yes	Improvements, insurance
Four bed house	2008	25	Yes	Disrepair
Two bed house	2012	50	Yes	
House	1999	75	Yes	Affordability/repairs
One bed flat	2009	40	No	Affordability/moving
House	1996	50 (+50)	No	Subletting, improvements
Three bed house	1995	40	No	Improvements, repairs, resale
Four bed house	2014	50	Yes	Defects/repairs, central heating
Two bed house	2014	50	No	Moving

(continued)

Interview number	Name	Gender	Occupation	Previous tenure
17	Steven	Male	Unemployed	Friends
18	Jeanette and Zack	Male/Female	Self-employed/small business	Parents
19	Diane	Female	Outreach worker	Private rent
20	Jonelle	Female	Administrator/carer	Social rent
21	Bobby	Female	NHS worker	Private rent
22	Albert and Julie	Male/Female	Retired	Private rent
23	John	Male	Self-employed	Private rent
24	Jo	Female	Retired	Shared ownership to private rent
25	Carly	Female	Housing association	Family breakdown/ private rent
26	Ross	Male	Charity	Private renting (non-UK)
27	Niamh	Female	Unemployed	Private rent
28	Claudia	Female	Nurse	Council rented
29	Mariam	Female	Social Work	Private renting
30	Karisma	Female	Teacher	Private renting
31	Jessie	Female	HR	Shared renting
32	Jeannie	Female	Unemployed	Private renting
33	Sian	Female	Low wage	Rent-a-room
34	Donna	Female	Social worker	Private renting
35	Marley	Female	Employed	Living with parents
36	Janine	Female		Living with parents
37	Alicia	Female	Bank	Private renting
38	Rachel	Female	Company	Shared ownership

Flat/house	When bought	Percentage share bought (+ = staircase)	Re-sale?	Issues
Three bed house	2002	50	Yes	Affordability
Two bed house	2003	50	Yes	Disrepair/improvements/resale/communication
Two bed flat	2006	50	No	New build/communication/staircasing
Four bed house	2014	30	No	Repairs/new build
Two bed house	2012	25	Yes	
One bed flat	2012	25	No	Repair, new build, service charge
Three bed flat	2014	30	No	Communication
Three bed house	2003	30 (+10)	No	
Four bed house	2012		No	
Three bed flat	2004	30	No	Service charge, lease
Three bed house	2009	50	Yes	Repairs, improvements
Three bed flat	2011	25 (+ considering 75%)	No	New build, restrictions
Two bed flat	2005	35	No	Service charges, rent, resale
Two bed flat	2014	30	No	
One bed flat	2005	30 (+70)	No	Staircasing, new build
Two bed flat	2011	40	No	ASB, new build, noise
Three bed house	2004	25	Yes (DIYSO)	Affordability, communication, resale
Two bed house	2004	60	No	Managing agent, communication, social
Two bed flat	2011	30/33?	No	Service charge, new build
Two bed house	2009	25	No	Service charge, communication
One bed flat	2006	50	No	Staircasing, noisy neighbour
Four bed house	2014	30	No	ASB

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