

Index

- Aaker, Jennifer, 154
acceptance, 33
accountability, 218
Accountability and Affordability Act, 206
accreditation, 59
administrative data, 81
Advanced Informatics in Medicine (AIM),
19–25
 community, 23
 European Commission and, 20–1
 introduction to, 19
 overview of, 21–2
 programme organisation, 22
Advanced Research Projects Agency
 Network (ARPANET), 131
ageing population, 13, 161, 177, 190, 231
AIM, *see* Advanced Informatics in
 Medicine (AIM)
Alonso, Albert, 9, 161
ambient assisted living, 116, 165
ambulatory medicine, 195
American Board of Preventive
 Medicine, 209
American College of Surgeons, 207
American Medical Association, 205
American Medical Informatics
 Association, 206–7, 209, 210
Andreessen, Marc, 131
Annan, Kofi, 38
anti-counterfeit drug services, 218, 220
apps, 70–1, 116–17, 134–6
assistive (adaptive) technology, 116, 165
Australia, 13, 166
authentication, 82, 88
autonomous patients, 13, 134–5, 174
avatars, 136–8, 185
- Babbage, Charles, 95
Beger, Birgit, 7
behavior change, 219
benefits, 262, 266–7
big data, 46, 208
bioinformatics, 29, 208, 209, 245
biomarkers, 235–6, 240–1
biomedical information
 management, 252
biomedical sciences, 28, 230–43
blogs, 132–3
blood pressure monitoring, 139
Blue Button Plus, 208
Borg, Tonio, 124
Boyer, Celia, 8, 131
Bush, George W., 205
business models, 183, 239, 240
- Cailliau, Robert, 131
CALLIOPE Network, 50, 53–5, 58
Canada, 166, 206
CancerContribution, 156
capacity building, 221, 226–7
Cardionet, 140
care coordination, *see* co-ordinated care
Care Coordination/Home Telehealth
 (CCHT) programme, 169, 170
care delivery, 70, 117, 162, 190
case-finding tools, 167–9
The Case for eHealth, 151
case management, 171, 176
cell phones, *see* mobile telephony
Center for Disease Control and
 Prevention (CDC), 206
certification, 59
Chain of Trust project, 121
Changamka Ltd, 225
Children’s Hospital of Barcelona, 156
Christensen, Clayton, 12
Chronic Care Model, 9
Chronic Care Model (CCM), 163, 175–6
chronic diseases, 9, 133, 161, 169, 171,
 174–8, 190–1, 197
CISMeF, 151
civil society, 43–4
Clinical and Translational Science
 Awards, 209
clinical data, 81
clinical informatics, 209
clinical information systems, 176
Clinical Procedure Terminology, 205

- clinical study design, 236–7, 240
- clinical terminology, 99–101, 205
- cloud computing, 115–16
- COHERENCE system, 28
- collaboration, 7, 10, 14, 46, 50, 52–3, 55–8, 162, 239, 241
- collective intelligence, 132–4
- communication, 9, 215–16, 219
- communication protocols, 179
- Competitiveness and Innovation Programme (CIP), 28
- complex adaptive systems, 163–4
- confidentiality, 79–80, 192
- connectivity, 27–8
- consensus-building platform, 197–8
- consent, 79, 85
- consumer-rating services, 157
- cooperation, 29, 30–4, 50–2, 59–60
- co-ordinated care, 9, 161–71, 178, 180–1, 191–3, 195
- co-production of health, 174, 181–2, 184–6, 190–1
- cost benefit analysis (CBA), 260–2
- cost effectiveness, 51, 89–90, 162, 211, 237
- cost overruns, 268–9
- cost reimbursement, 66
- costs, 262, 266–7
- Council Conclusions of eHealth, 31, 32–3
- Council for Health Informatics Professions, 8
- Council of EU, 62–3
- cross-border healthcare, 67–9, 79, 192
- cross-border interoperability, 32–4, 52–5, 57–60, 80–2, 192
- cross-border mobility, 87–8
- Crossing the Quality Chasm*, 210
- data, 123–4
 - administrative, 81
 - big data, 46, 208
 - clinical, 81
 - co-ordination, 181, 191–3
 - for Digital Patient, 251–2
 - monitoring, 116
 - ownership of, 111
 - protection, 79–80, 86–7, 196, 206
 - remote collection, 218–19, 220
 - secondary uses of, 111–12
 - security, 21, 57, 70–1
 - sharing, 9, 181, 205–6, 208
 - standardisation, 80–2, 252
 - structured, 193–4
- decision-support systems, 165, 167, 210
- demographics, 13
- Detmer, Don, 10
- diabetes, 175
- Diagnosia, 158
- diagnostic support, 218, 219
- Digital Agenda for Europe, 30
- digital health continuum, 185–6
- Digital Patient Initiative, 11, 244–57
- Directorate General (DG), 62
- disease models, 235–6
- disease research, 230–43
- disease signatures, 235
- disease tracking, 218
- DocCheck, 158
- Doctoralia, 157
- doctors, *see* physicians
- Doctors 2.0 & You, 152
- Doctors.Net, 158
- Dose of Digital wiki, 136
- drug development/discovery, 10, 11, 230–43
- DXY, 158
- Dzenowagis, Joan, 5, 37
- economic evaluations, 259–72
- economy, 11
- education, 84, 102–3
- EFMI, *see* European Federation of Medical Informatics (EFMI)
- eHealth
 - barriers to, 78–84, 124–5
 - benefits of, 88–90, 117
 - care coordination and, 161–71
 - cost benefits of, 51, 89–90, 237
 - cost of adopting, 85
 - cross-border interoperability of, 32–4, 52–5, 57–8, 80–2, 192
 - defined, 1–3, 230, 260
 - deployment of, 26–9, 124–5
 - developments in, 208–11
 - drug development and, 235–7
 - economic aspects of, 51–2, 195–6, 259–72
 - European agenda for, 1990–2010, 26–36
 - future of, 90–1, 145, 158

- eHealth – *continued*
- global strategy for, 40–1
 - governance of, 6, 30–4, 37–49, 50–60, 194–8
 - history of, 149–50
 - hospitals and, 190–200
 - integrated care and, 179–80
 - laws and policies, 67–9
 - life sciences industry and, 230–43
 - newness of, 84–5
 - nursing's role in, 95–105
 - for patient-driven healthcare, 120–8
 - person-centred care and, 174–89
 - physicians' perspectives on, 77–92
 - scalability, 237, 240
 - social networks and, 148–58
- eHealth Action Plan, 1, 29, 31, 40–1, 84, 123–4
- eHealth Governance Initiative (eHGI), 31, 33–4, 58, 69
- eHealth Impact (eHI) study, 11, 260–1, 263
- eHealth Interoperability Framework, 82
- eHealth Lead Market Initiative, 30
- eHealth Ministerial conferences, 29
- eHealth Network, 50, 52, 56, 58, 69, 82, 87–8
- eHealth Task Force, 123
- e-Identification, 54
- Electronic Data Interchange for Administration, Commerce and Transport (EDIFACT), 22
- electronic health records (EHRs), 4, 10, 21, 27–8, 125, 149, 151, 165–6, 176, 177, 181, 191–3, 195
- access to, 80
 - cross-border interoperability of, 30, 32–4, 52–5
 - economic case for, 265–8
 - meaningful use of, 205–7
 - re-use of, 237–9, 240
 - safety of, 209–10
 - US experiences with, 202–11
- electronic health records, cross-border interoperability of, 57–60, 80–2, 192
- Employment, Social Policy, Health and Consumer Affairs Council (EPSCO), 62
- employment opportunities, 127
- Endogoddes, 156
- engagement, 28, 46, 175, 205
- England, 13, 168–9
- e-patients, 116, 133
- epidemic outbreak tracking, 218, 219–20
- ePrescriptions, 57–8, 85
- epSOS (European Patients' Smart Open Services), 29, 31–2, 50, 53–5, 58, 85
- eSENS (Electronic Simple European Networked Services), 57
- estimations, 264–5
- Estonia, 166
- ethical issues, 79
- Ethiopia, 224
- e-toile project, 196–7
- European Commission, 2, 5, 6, 19–21, 26–7, 29–35, 40, 41, 52, 62, 123, 151, 171
- European Council, 6, 62, 80, 86
- European Court of Justice (ECJ), 62, 64–7
- European eHealth agenda, 26–36
- cooperation on, 30–4
 - policy support, 29–30
 - research and deployment, 26–9
- European Federation of Medical Informatics (EFMI), 20
- European Health Telematics Association (EHTEL), 121–3
- European Innovation Partnership on Active and Health Ageing, 171
- European Parliament, 6, 52, 62–3, 68, 80, 86–7
- European Patients Forum, 89, 121
- European Strategic Programme for Research and Development in Information Technologies (ESPRIT), 20
- European Union (EU), 26, 50
- co-operation in, 50–2
 - governance, 58
 - healthcare spending in, 123
 - laws, 61–71
 - patients, 64–7
 - policies, 61–71
- European Union Action Plan for eHealth, 24
- evidence-based medicine, 234
- expert patient, 89
- Facebook, 148, 154
- fee-for-service reimbursement, 191, 194

- finances, 83–4, 222–3
 financial case, 263, 270–1
 Finland, 169
 Fisher, Irving, 261
 Flowlab, 125–6
 Food and Agriculture Organization, 40
 Food and Drug Administration (FDA), 136
 FRAX tool, 247
 freedom of movement, 64–5
- gaming, 136–8
 Gaudet, Tracy, 126
 genes, 127
 genetic testing, 208, 234
 Geneva Health Information Exchange (HIE), 196–7
 Geraets-Smits/Peerbooms case, 66
 gerontechnology, 165
 Global Observatory for eHealth, 44, 216
 Goodwin, Nick, 9, 13, 161
 governance, 6, 30–4, 37–49, 194–5
 - collaborative, 55–8
 - co-operation and, 50–60
 - effective mechanisms for, 45–7
 - European Union level, 58
 - global strategy and, 40–1
 - HIT, 195–8
 - hospitals, 198–9
 - legal issues, 57–8
 - new directions in, 50–60
- Greece, 169
 Green Book, 260–1, 270
 Grémy, Francois, 19–20
 grid computing, 46, 115–16
- Hardiker, Nick, 7
 health awareness, 218
 healthcare
 - access to, 11, 124, 179, 217, 227
 - business and service models, 183, 239, 240
 - competition, 12
 - co-ordination of, 9, 161–71, 178, 180–1, 191–3, 195
 - cost effectiveness of, 51, 162
 - cross-border, 67–9, 79, 192
 - delivery, 70, 117, 162, 190
 - government spending on, 123
 - integrated. *see* integrated care
 - legal issues, 33, 57–8, 61–71, 79
 - patient-driven, 120–8
 - personalised, 9–11, 28, 185, 208, 234–5, 240, 241, 244, 248, 249–51, 255–6
 - policies, 62–3
 - preventive, 193, 209, 210–11
 - quality of, 190
 - systems, transitions in, 4
 - workers, 219
- Healthcorpus, 137–8
 health delivery systems, 27
 health education, 220
 health goals, 38–9
 Health Improvement Portability and Accountability Act (HIPAA), 203–4
 health informatics profession, 7–8, 106–19
 - branding, 106–7
 - characteristics of workforce, 107–10
 - entry and career progression, 114–15
 - future challenges for, 110–12
 - future developments in, 115–17
 - personal goals and, 115
 - professional growth and evolution of, 112–17
- health information, 8
 - access to, 45, 132, 144–5
 - management, 252
 - processing, outsourcing of, 111
 - quality of, 138, 144–5
 - sharing, 179, 181, 205, 232, 237–9, 240
 - standardisation, 138
- Health Information Exchanges (HIEs), 209–10
 health information networks, 27–8
 health information technology (HIT), 190–200
 - see also* information and communication technologies (ICT)
 - electronic health records and, 191–3
 - governance, 195–8
 - incentives for use of, 194–5
 - latest developments in, 208–11
 - leadership and, 198–9
 - life sciences industry and, 233
 - in population-based care, 193–4
 - trust and, 198
 - in US, 202–11
- Health Information Technology for Economic and Clinical Health (HITECH), 204–7, 209

- Health on the Net Foundation (HON), 8,
131, 138, 140–5, 152
- health professionals, tools for, 27
- health-related apps, 70–1, 116–17,
134–6
- health sector, 51
- Health Space project, 77
- HealthTap, 134
- health telematics industry, 27
- Healy, Jean-Claude, 1, 5, 6, 8, 11–12, 19,
21, 24, 35, 37–8, 40–2, 44–8, 50, 60,
61, 71, 151, 245
- Hippocratic Oath, 80
- HIT, *see* health information
technology (HIT)
- home automation, 169
- home support, 70
- HON, *see* Health on the Net
Foundation (HON)
- HONcode, 140–4
- hospital information systems, 149
- hospitals, 9–10, 190–200, 203
- human genomics, 193
- Iakovisis, Ilias, 5, 26
- IBG Star, 156
- ICT, *see* information and communication
technologies (ICT)
- identification, 82, 88
- India, 220
- informatics, 7–8, 19–25, 27, 29, 61, 149
bioinformatics, 29, 208, 209, 245
clinical, 209
medical, 19–25, 27, 29, 106–19, 208–9
neuro-informatics, 29
nursing, 95–105
role of specialists in, 106–19
- information, *see* health information
- information and communication
technologies (ICT), 1, 2–3, 177–8
see also eHealth; health information
technology (HIT)
- adoption of, 45, 101
- creating public value using, 45–7
- in development era, 38–40
- developments in, 131
- effectiveness of, 184
- evolution of, 149–50
- hospitals and, 190–200
- integrated care and, 180–1
- marketplace and procurement models,
183–4, 186
- policies on, 37–8
- for predictive medicine, 28–9
- role of, 163
- standards, 184, 186–7
- US experiences with, 202–11
- Virtual Physiological Human (VPH)
initiative, 244–57
- information society, 37–8, 45, 46
- innovation, 5, 13, 59, 71, 83, 85, 145–6,
171, 234–5
- institutions, 4–7, 9–10, 198–9
- insuOnline, 158
- insurance, 83–4
- integrated care, 9, 10, 161–71, 177–81, 195
dimensions of, 178–9
- eHealth and, 179–80
- levels of, 163–4
- outlook for, 169–71
- person-centred care and, 177–81
- role of eHealth in, 164–5
- Integrated Health Networks, 163
- Integrated Health Service Delivery
Networks, 163
- Integrating the Healthcare Enterprise
(IHE), 199
- International Classification of Disease/
SNOMED, 205
- International Foundation for Integrated
Care (IFIC), 171
- International Medical Informatic
Association (IMIA), 19–20, 97–8,
100–1, 107
- International Organization for
Standardization (ISO), 101
- International Physiome project, 29
- International Telecommunications Union
(ITU), 39
- Internet, 8, 207
access to, 113
evolution of, 131–4
future of, 139–40
impact of, 145
quality control for, 131–46
regulation, 142–3
- Internet Healthcare Coalition, 150
- interoperability, 32–4, 52–5, 57–60, 80–2,
192, 232, 238
- Interoperability Agreements, 60

- inter-professional communication, 166–7
 Ireland, 177
 iTunes, 154
- Jones, Tom, 11
- Kaiser Permanente, 166, 195
 Kalra, Dipak, 9
 Keldoc, 157
 Kenya, 220, 225
 Khreshmoi, 144–5
 King's Fund, 13
 knowledge technology, 244–6
 Kohll/Decker decision, 65–6
 Kolitsi, Zoi, 6
- laws
 eHealth, 67–9
 EU, 63–4
 mHealth, 69–71
 leadership, 31, 34, 198–9
 Legal, Privacy, and Protection of Data
 (LPPD), 57
 legal actions, 6
 legal issues, 33, 57–8, 60, 61–71, 79
 Lepperdinger Group, 127
 liability, 187
 life expectancy, 127, 231
 life sciences, 230–43
 challenges in, 231–2
 eHealth and, 234–41
 information landscape, 232–3
 worldview of information, 233
 Linkcare, 192–3
 location-aware services, 226
 Logical Observation Identifiers Names
 and Codes (LOINC), 204
- Maastricht Treaty, 63
 Meamedica, 157
 Mechael, Patricia, 10
 MEDCOM, 27–8
 Medicaid, 204
 medical errors, 28
 medical informatics, 19–25, 27, 29,
 106–19, 208–9
 as brand, 106–7
 performance outcomes, 109
 Medical Web Masters, 150
 Medicare, 204
- mHealth, 4, 112, 125, 131, 134–6, 215–27
 case studies, 219–20
 current state of, 216–20
 defined, 70, 216
 evidence, 221–2
 financing models, 222–3
 future of, 225–7
 interconnected systems, 221–5
 integration with other mobile
 services, 225
 interoperability, 223–4
 laws and policies, 69–71
 strategies and policies, 224–5
 technology standards, 223–4
 mHealth Alliance, 10, 215, 224, 226–7
 mHealth Technical Expert Review Group
 (mTERG), 221
 Millennium Development Goals, 38–9,
 217, 227
 Mintzberg, Henry, 12
 mitigation, 268–9
 Mobile Academy, 220
 Mobile Alliance for Maternal Action
 (MAMA), 219
 mobile health, *see* mHealth
 mobile technologies, 112, 215–27
 see also mHealth
 Mobile Technologies for Community
 Health (MoTECH), 219
 mobile telephony, 4, 8, 10, 126, 134–6,
 215–27
 molecular profiling technologies, 234
 Mosaic, 131
 mPesa, 225
 mTrac, 219–20
 Müller-Fauré-van Riet case, 66
 multiple morbidity, 176–7
- Nancarrow, S. A., 166
 nanotechnologies, 28
 National Committee on Vital and Health
 Statistics, 204
 National Health Service (NHS), 71, 108,
 134, 168–9
 National Health Service (NHS) Future
 Forum, 13
 National Institute for Health and Care
 Excellence (NICE), 80
 Nationwide Health Information Network
 (NwHIN), 205

- net benefit, 263–5, 269
- Netherlands, 166
- neuro-informatics, 29
- Nevermind, 136–7
- Nexes, 193
- NHS Choices, 156
- NHS Direct, 152
- NICE, *see* National Institute for Health and Care Excellence (NICE)
- Nigeria, 220, 225
- Nightingale, Florence, 7, 95, 101
- non-governmental organizations (NGOs), 37, 39
- Nuffield Trust, 13
- nurses, 7
- Nursing and Midwifery Council (NMC), 102
- nursing informatics, 95–105
 - advancing, 101–3
 - beginnings of, 95–6
 - clinical terminology and, 99–101
 - defined, 97
 - growth of, 96–8
 - support for, 98–9
- Nursing Minimum Data Set (NMDS), 99–100

- ObamaCare, 206
- offshoring, 111
- online communities, 116
- Open Data Kit (ODK), 220
- Organisation for Economic Co-operation and Development (OECD) countries, 13
- Orphanet, 152
- osteoporosis, 247–8
- outsourcing, 111

- PALANTE, 122
- Pan American Health Organization, 163
- pathways of care, 179
- patient-clinician relationship, 89
- patient confidentiality, 79–80
- patient-doctor relationship, 8, 134, 138
- patient-driven healthcare, 11, 120–8
 - see also* person-centred care
- patient monitoring, 28
- Patient Opinion, 157
- patient records, 79

- patients
 - active role of, 195
 - authentication of, 82, 88
 - autonomous, 13, 134–5, 174
 - as co-producers of health, 184–6, 190–1
 - cross-border mobility, 87–8
 - data of, 111–12
 - education of, 126, 176, 187
 - empowerment of, 120, 126, 133, 175–6, 184, 187
 - engagement of, 28, 46, 175, 205
 - e-patients, 116, 133
 - EU, 64–7
 - expert, 89
 - identification of, 82, 88
 - involvement of, 121–3
 - monitoring, 70
 - online communities, 116
 - policies impacting, 123–5
 - privacy of data of, 86–7
 - rights of, 67–9, 80
- PatientsLikeMe, 133, 156, 208
- patient summaries, 125
- patient tools, 28
- patient universities, 126
- payment systems, 191, 194, 204
- personal computers (PCs), 61
- Personal Health Systems (PHS), 180
- personalised medicine, 9–11, 28, 185, 208, 234–5, 240, 241, 244, 248–51, 255–6
- Personally Controlled Electronic Care Record (PCECR), 166
- person-centred care, 9, 174–89
 - chronic disease management and, 174–8
 - future challenges for, 186–7
 - integrated care and, 177–81
 - key enablers of, 183–4
 - scenario for, 181–2
- pharmaceutical industry, 10, 193–4, 230–43
- phenotypes, 10
- physicians
 - online communities, 157–8
 - perspectives on eHealth of, 77–92
 - relationships between patients and, 89, 134, 138
 - role of, 86

- Picture Archiving and Communication System (PACS), 85
- policies, 4–7, 9, 12–13, 29–30, 107
- challenges to policy-makers, 87–8
 - eHealth, 67–9
 - EU, 61–71
 - hospital, 199
 - impacting patients, 123–5
 - mHealth, 69–71, 224–5
 - planning, 1
 - US, 210–11
- politics, 4–7, 31
- population-based care, 193–4
- Porter, Michael E., 12
- predictive medicine, 28–9, 234, 255–6
- predictive risk assessment, 167–9
- preventive healthcare, 193, 209, 210–11
- primary care, 77, 193
- PRISMA, 166
- privacy, 79, 86–7, 192, 196, 210, 238
- professional accountability, 187
- professional networks, 171
- professionals, 107
- Project Mwana, 219
- Propellerhealth, 140
- prospective evaluations, 270
- Pulse!!*, 137
- quality control, 131–46
- Ranasinghe, Mayoni, 131
- registries, 193
- regulatory issues, 79
- Reichertz, Peter, 20
- remote data collection, 218–19, 220
- remote monitoring, 70, 169, 176
- Renaloo, 157
- Renewing Health project, 28
- research and development (R&D), 26–9, 193–4, 230–43
- Research and Development in Communication Technologies (RACE), 20, 22
- Research and Technical Development (RTD) programme, 23
- RESHape & Innovation Centre, 157
- retrospective evaluations, 270
- right-sourcing, 111
- risk assessment, 167–9, 247–8
- risks, 265, 268–9
- Roberts, Jean, 7, 10, 106
- Rosenmöller, Magda, 8, 120
- Rossing, Niels, 5, 19, 61
- Saving One Million Lives (SOML) initiative, 225
- scalability, 237, 240
- Scherrer, Jean-Raoul, 20
- self-care, 9, 185
- self-management, of health, 125–7, 163, 174–7, 179–80, 187
- self-testing, 174
- Semantic Health Network, 54, 58
- semantics, 81–2, 192
- sensory devices, 145
- Serious games, 158
- Sermo physician's community, 158
- Seven Sisters, 23
- Síaz-Zuccarini, Vanessa, 11
- Silber, Denise, 8, 148
- smart cards, 21
- smart home technology, 165
- smartphones, 70, 134–6, 226
- see also* mobile telephony
- social media, 8, 89, 152–8
- social networking, 133, 148–58
- Spain, 265–6
- Sproxil, 220
- stakeholders, 7–9, 37, 50, 185, 194, 240, 260, 262, 270
- standardisation, 51–4, 57, 59, 80–2, 99–101, 138, 184, 186–7, 223–4, 252
- Standard Nomenclature of Medicine (SNOMED), 204
- STEP, 29
- STORK, 54
- STORK 2.0, 54
- structured data, 193–4
- Sundgren, Mats, 10
- Sundhed, 152
- supply chain management, 218
- surveillance systems, 218
- SUSTAINS, 122
- symptom checkers, 134
- Syrum, 157
- team-delivered care, 176, 178
- technical issues, 33–4
- technologies, 8, 13, 89

- technologies – *continued*
see also information and
 communication technologies (ICT)
 assistive (adaptive), 116, 165
 convergence of, 126, 127–8
 interoperability, 223–4
 mobile, 215–27
 standards, 223–4
 Teisberg, Elizabeth, 12
 telecare, 165, 169
 telehealth, 121, 165, 169, 170, 178, 179
 telemedicine, 30, 125–6, 149, 165
 telemonitoring, 149
 teleradiology, 85
 terminology, 81–2, 99–101, 205
 Thonnet, Michèle, 6
 3GDoctor, 156
 TicSalut, 28
 time overruns, 268–9
 timescales, 262
 Topol, Eric, 13
 training, 84, 102–3
 transhumanism, 128
 treatment support, 218
 Treato, 157
 Treaty on the Functioning of the
 European Union (TFEU), 63–4
 trust, 33, 198
 23andme, 208
 Twitter, 148
 Twitter hashtags, 157
- UCB, 157
 Uganda, 219–20
 UN Global Alliance for ICT and
 Development (UNGAID), 47
 United Kingdom, 13
 United Kingdom Council for Health
 Informatics Professions (UKCHIP),
 106, 108–9
 United Nations Foundation, 215
 United Nations Population Fund, 40
 United States, 10, 166, 202–11
 up-coding, 206
 user authentication, 33
 user identification, 33
- valued added tax (VAT), 263
 value-driven payment systems, 204
- Van Braekel case, 66
 venture capital, 155
 Veterans Administration (VA), 126, 166,
 169, 170, 203, 208
 virtual communities, 154–5
 Virtual Physiological Human (VPH), 11,
 29, 244–57
 clinical user interface, 253–4
 defining digital patients, 248–51
 future directions for, 255–6
 mathematical modeling, 252–3
 for osteoporotic patient’s risk
 assessment, 247–8
 scientific and technological challenges,
 251–5
 translation and adoption, 254–5
 vision of, 246–7
 virtual wards, 168–9
- Wagner, Edward, 175
 Web 2.0, 8, 132–4, 143, 152–8
 Web forums, 133
 WebSurg, 152
 WellDoc DiabetesManager System, 135
 Whitehouse, Diane, 8, 120
 WHO, *see* World Health Organization
 (WHO)
 Wikipedia, 152–3, 154
 Wilks, Michael, 7
 Wilson, Petra, 6, 61
 workforce mobility, 117
 workforce skills, 184
 World Congress of Medical
 Informatics, 98
 World Health Assembly, 41–2, 47
 World Health Organization (WHO), 5, 6,
 19, 20, 24, 37, 38–41, 44–5, 85, 178,
 216–17
 World Summit on the Information
 Society (WSIS), 37, 38, 40,
 42–5
 impact of, 44–5
 successes and failures of, 43–4
 World Wide Web, 131, 132–4, 145,
 149, 152
- YouTube, 154
- Zambia, 219