Correction to: Building Internal Reputation from Organisational Values

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Due to an unfortunate oversight a mistake has been given in Table 1.

The corrected version of Table 1 is given below

The original article has been corrected.

The original article can be found online at <https://doi.org/10.1057/s41299-020-00109-x>.

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Table 1 HKL values and desired value-based behaviour

Values	Desired value-based behaviour
Care and respect	I am a professional who pays attention to the quality of work with respect including seeking to fulfil the needs and feelings of others
Passionate	I will nurture the spirit of earnest to work beyond the limits of the job expectation in order to provide the best service to our customers and their families
Accountability	I am responsible for my job, able to improve the quality of work and strive to create changes that will affect the lives of the customers and my colleagues
Service excellence	I will create an extraordinary experience for our customers by extending beyond expectations service and will strive to meet with every customer request in a remarkable way
Anticipation	I will always anticipate and take action in advance each time I serve our customers
Team spirit	I will establish strong team bonding to form real friendship with my colleagues by constantly giving support and sharing experience in overcoming challenges
Change and grow	I will always strive to achieve excellence in working by continuous learning and experience sharing to keep up with the changes and developments of HKL
Quality and safety	I will continue to boost efforts to provide the supremacy of the quality and the best level of safety to customers at all times
Social responsibility	I will continue to give overwhelming commitment towards social responsibility by giving positive contribution to the community, environment, fellow colleagues and my customers

Source: HKL

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