

**Table 8.1 Births<sup>1</sup> and marriages**

Thousands														
	Live births <sup>2,3</sup>						Marriages						Civil Partnerships <sup>4</sup>	
	England and Wales			Scotland	Northern Ireland	United Kingdom	England and Wales			Scotland	Northern Ireland	United Kingdom		
	Total	England	Wales				Total	England	Wales					
	BBCB	G8ZT	BBCC	BBBD	BBCE	BBCA	BBCG	G8ZU	BBCH	BBCI	BBCJ	BBCF	HF79	
2005	645.8	613.0	32.6	54.4	22.3	722.5	247.8	233.8	14.0	30.9	8.1	286.8	2.0	
2006	669.6	635.7	33.6	55.7	23.3	748.6	239.5	226.0	13.5	29.9	8.3	277.6	16.1	
2007	690.0	655.4	34.4	57.8	24.5	772.2	235.4	222.5	12.9	29.9	8.7	273.9	8.7	
2008	708.7	672.8	35.7	60.0	25.6	794.4	233.0	220.1	12.9	28.9	8.5	270.4	7.2	
2009	706.2	671.1	34.9	59.0	24.9	790.2	..	..	..	27.5	7.9	..	6.3	
2007	Q1	164.0	155.9	8.1	14.2	6.1	184.4	27.0	25.6	1.3	3.3	1.0	31.2	1.7
	Q2	169.5	161.0	8.5	14.3	6.0	189.8	66.0	62.4	3.6	8.1	2.4	76.6	2.4
	Q3	181.4	172.2	9.1	14.9	6.5	202.8	101.3	95.6	5.7	12.6	3.8	117.7	3.0
	Q4	175.0	166.3	8.7	14.4	5.9	195.3	41.1	38.9	2.2	5.8	1.6	48.4	1.7
2008	Q1	173.8	165.0	8.7	15.1	6.5	195.4	27.5	25.9	1.6	3.4	1.1	32.0	1.3
	Q2	177.0	167.9	9.0	14.9	6.3	198.2	63.6	60.0	3.5	7.9	2.2	73.7	1.9
	Q3	182.4	173.2	9.2	15.5	6.5	204.4	99.1	93.5	5.5	11.9	3.6	114.6	2.5
	Q4	175.5	166.7	8.8	14.5	6.3	196.4	42.9	40.6	2.3	5.7	1.6	50.1	1.5
2009	Q1	169.0	160.5	8.4	14.5	6.3	189.8	26.6	25.2	1.4	3.2	0.9	30.7	1.0
	Q2	175.1	166.4	8.6	14.9	6.3	196.3	64.2	60.7	3.5	7.9	2.3	74.4	1.7
	Q3	181.3	172.2	8.9	15.3	6.3	202.8	94.6	89.3	5.3	11.3	3.2	109.1	2.3
	Q4	180.9	171.9	8.9	14.4	6.0	201.3	..	..	..	5.2	1.5	..	1.4
2010	Q1	174.7	165.8	8.8	14.7	6.4	195.7	..	..	..	3.1	0.9	..	1.0
	Q2	176.1	167.4	8.6	14.7	6.3	197.0	..	..	..	8.3	2.4	..	1.7
	Q3	185.7	176.4	9.2	14.9	6.4	207.0	..	..	..	11.6	3.3	..	2.3

Note: Figures may not add exactly due to rounding. Any data in red is provisional.

1 Excluding stillbirths.

2 Birth figures for England and also for Wales each exclude events for persons usually resident outside England and Wales. These events are, however, included in the totals for England and Wales combined and for the United Kingdom.

3 For England and Wales, figures relate to numbers occurring in a period; for Scotland and Northern Ireland, figures relate to those registered in a period.

4 The Civil Partnership Act 2004 came into force on 5 December 2005 in the UK.

Sources: Office for National Statistics; Health Statistics Quarterly No. 49; General Register Office for Scotland; Northern Ireland Statistics & Research Agency.

**Table 8.2 Deaths registered**

Thousands											
	Total					Infants aged under one year					
	England and Wales		Scotland	Northern Ireland	United Kingdom	England and Wales		Scotland	Northern Ireland	United Kingdom	
	Total	Wales				Total	Wales				
	BBDB	BBDC	BBDD	BBDE	BBDA	BBDG	BBDH	BBDI	BBDJ	BBDF	
2005	513.0	32.2	55.7	14.2	583.0	3.25	0.14	0.28	0.14	3.67	
2006	502.6	31.1	55.1	14.5	572.2	3.37	0.14	0.25	0.12	3.74	
2007	504.1	32.1	56.0	14.6	574.7	3.35	0.18	0.27	0.12	3.74	
2008	509.1	32.1	55.7	14.9	579.7	3.37	0.15	0.25	0.12	3.75	
2009	491.3	31	53.9	14.4	559.6	3.31	0.17	0.24	0.13	3.68	
2006	Q1	141.0	8.7	14.9	4.0	159.9	0.82	0.03	0.05	0.03	0.90
	Q2	123.9	7.6	13.9	3.6	141.4	0.84	0.03	0.07	0.03	0.94
	Q3	114.6	7.2	12.7	3.4	130.7	0.85	0.04	0.05	0.03	0.93
	Q4	123.1	7.5	13.6	3.5	140.2	0.86	0.04	0.07	0.03	0.97
2007	Q1	139.3	8.8	15.8	4.2	159.3	0.80	0.05	0.07	0.04	0.91
	Q2	121.0	7.9	13.4	3.6	138.0	0.88	0.04	0.08	0.03	0.99
	Q3	114.0	7.3	12.6	3.3	129.9	0.84	0.04	0.07	0.03	0.94
	Q4	129.7	8.3	14.2	3.6	147.5	0.83	0.05	0.06	0.02	0.90
2008	Q1	136.4	8.6	15.1	4.1	155.6	0.86	0.04	0.06	0.03	0.95
	Q2	123.1	7.7	13.5	3.6	140.2	0.79	0.04	0.06	0.03	0.88
	Q3	114.3	7.3	12.6	3.4	130.3	0.87	0.04	0.07	0.03	0.97
	Q4	135.3	8.5	14.5	3.7	153.5	0.85	0.04	0.06	0.04	0.95
2009	Q1	138.9	8.9	14.8	4.2	157.9	0.83	0.03	0.06	0.04	0.93
	Q2	115.7	7.3	12.8	3.4	131.9	0.85	0.04	0.06	0.03	0.94
	Q3	110.7	6.9	12.4	3.2	126.4	0.80	0.05	0.06	0.04	0.89
	Q4	126.1	7.9	13.8	3.6	143.5	0.84	0.05	0.05	0.02	0.91
2010	Q1 <sup>1</sup>	134.5	8.5	14.7	4.1	153.3	0.80	0.04	0.06	0.04	0.91

1. Provisional

Sources: National Records of Scotland; Northern Ireland Statistics and Research Agency; Office for National Statistics

**Table 8.3 National Insurance and Child Benefit**

Great Britain		Thousands				
		National Insurance				
		Persons in receipt of Jobseeker's Allowance (contributions based) <sup>1</sup>	Employment and Support Allowance (contributions based)	Incapacity Benefit (contribution based) <sup>2</sup>	At end of period	
					State Pension	Widows/Bereavement Benefit <sup>3</sup>
		BDAD	K95O	K95P	BDAE	BMCR
2008	Oct	..	..	..	..	..
	Nov	208	23	1,337	11,059	120
	Dec	..	..	..	..	..
2009	Jan	..	..	..	..	..
	Feb	348	74	1,276	11,083	118
	Mar	..	..	..	..	..
	Apr	..	..	..	..	..
	May	342	113	1,226	11,152	116
	Jun	..	..	..	..	..
	Jul	..	..	..	..	..
	Aug	295	139	1,184	11,231	113
	Sep	..	..	..	..	..
	Oct	..	..	..	..	..
	Nov	244	157	1,146	11,285	109
	Dec	..	..	..	..	..
2010	Jan	..	..	..	..	..
	Feb	253	176	1,114	11,307	108
	Mar	..	..	..	..	..
	Apr	..	..	..	..	..
	May	205	189	1,085	11,352	107
	Jun	..	..	..	..	..
	Jul	..	..	..	..	..
	Aug	197	199	1,060	11,368	107
	Sep	..	..	..	..	..
	Oct	..	..	..	..	..

- 1 Jobseeker's Allowance figures have been derived by rating up to 5% sample to 100% counts. This figure is based on Contribution Based only Jobseekers Allowance and excludes those receiving contributory benefit with an amount of income based benefit.
- 2 Incapacity Benefit is contribution based, effectively making these figures Incapacity Benefit recipient counts. Claimants who are assessed as being incapable of work and do not meet the contribution conditions can receive 'IB Credits only' and are not included in the recipient count. Excludes overseas and Channel Island cases.
- 3 Includes all Widow's Benefit and Bereavement Benefit except Widow's Payment and Bereavement Payment. Excludes overseas and Channel Island cases.

Source: Department for Work and Pensions

**Table 8.4 Child and Working Tax Credit<sup>1</sup>**

United Kingdom		Thousands			
		Families in work receiving credit:			No of children in these families
		All families <sup>2</sup>	Two-adult families	One-adult families	
		WMPT	WMPU	WMPV	WMPW
2006	Apr	4,601	3,307	1,294	7,446
2006	Dec	4,526	3,237	1,289	7,292
2007	Apr	4,619	3,296	1,323	7,425
2007	Dec	4,541	3,192	1,349	7,252
2008	Apr	4,660	3,256	1,404	7,435
2008	Dec	4,630	3,167	1,463	7,271
2009	Apr	4,713	3,211	1,502	7,362
2009	Dec	4,712	3,161	1,551	7,238
2010	Apr	4,811	3,216	1,595	7,353
2010	Dec	4,838	3,203	1,635	7,388

- 1 For further information refer to Section 4 of the Annual Supplement in the January edition of the Monthly Digest.
- 2 Figures are separately rounded, which can lead to the components as shown not summing to the total.

Source: HM Revenue and Customs: 020 7147 3067

**Table 8.5 Income Support/Pension Credit/Jobseeker's Allowance (income based)**

Great Britain		In a week in the month shown, thousands										
		Income support <sup>1,2</sup>				Pension credit <sup>6</sup>	Employment and Support Allowance (income based)			Jobseeker's Allowance (income based) <sup>7</sup>		
		Incapacity benefits <sup>3</sup>	Lone parents <sup>4</sup>	Others <sup>5</sup>	All cases	All cases	With contribution based benefit	Without contribution based benefit	All cases	With contribution based benefit	Without contribution based benefit	All cases
2006	May	1,183	775	157	2,115	2,717	..	..	..	14	690	704
	Aug	1,189	783	157	2,129	2,728	..	..	..	13	695	708
	Nov	1,193	776	164	2,132	2,739	..	..	..	13	673	686
2007	Feb	1,188	771	165	2,124	2,731	..	..	..	15	692	708
	May	1,185	766	167	2,118	2,733	..	..	..	12	628	640
	Aug	1,187	764	167	2,118	2,736	..	..	..	11	592	603
	Nov	1,190	742	165	2,097	2,735	..	..	..	-	-	-
2008	Feb	1,186	742	167	2,095	2,723	..	..	..	12	592	604
	May	1,183	739	170	2,092	2,719	..	..	..	13	577	590
	Aug	1,184	755	173	2,101	2,724	..	..	..	15	623	638
	Nov	1,178	729	173	2,080	2,731	2	23	25	19	706	725
2009	Feb	1,126	736	172	2,034	2,724	7	75	82	32	907	939
	May	1,088	720	171	1,980	2,731	13	125	138	35	940	975
	Aug	1,059	716	170	1,945	2,737	18	163	181	29	1,026	1,055
	Nov	1,032	695	172	1,900	2,740	23	188	211	25	1,066	1,091
2010	Feb	1,009	692	174	1,875	2,735	28	213	240	26	1,107	1,133
	May	989	679	175	1,842	2,734	33	239	272	21	1,011	1,032
	Aug	973	672	177	1,822	2,728	37	262	299	20	1,018	1,038

- 1 IS claimants have been assigned to a statistical group according to a hierarchy. The order is as shown in the table, i.e. "Incapacity Benefits", "Lone Parents" etc. For example, a single parent claiming both Incapacity Benefits and Income Support will fall into the "Incapacity Benefits" category.
- 2 Figures exclude "Minimum Income Guarantee" category.
- 3 "Incapacity Benefits" refer to claimants aged under 60 claiming Incapacity Benefit (IB) or Severe Disablement Allowance (SDA), including IB credits only cases. This figure does not include Employment and Support Allowance claimants.
- 4 "Lone Parents" are single recipients of Income Support aged under 60 with a child under 16 who are not in receipt of IB/SDA.
- 5 "Others" are recipients of Income Support not in one of the other categories.
- 6 Since 6th October 2003, Income Support for claimants aged 60 or over have been paid via the new Pension Credit. Pension Credit eligibility is also more generous than prior to 6th October 2003, increasing the numbers of pensioners in receipt.
- 7 JSA figures have been derived by rating up a 5% sample to 100% counts.

Source: Department for Work and Pensions

**Table 8.6 Family health services**

		England and Wales						Scotland		
		Dental services				Ophthalmic services <sup>1</sup>		Dental services		Ophthalmic services
		Courses of treatments delivered by NHS Dentists		Patients seen in previous 24 months by NHS Dentists <sup>2</sup>		NHS Sight tests	NHS optical voucher items processed	Completed courses of adult treatment and cases of occasional treatment <sup>2,3</sup>	Sight tests paid for <sup>4</sup>	Pairs of spectacles paid for by SHBs under the Voucher Scheme
		England	Wales	England	Wales					
<b>2006/07</b>										
	Apr-Jun	..	330	28,068	1,636	..	..	..	..	..
	Jul-Sept	..	499	28,084	1,631	5,659	2,051	708	386	106
	Oct-Dec	..	557	28,076	1,637	..	..	737	384	108
	Jan-Mar	..	573	28,098	1,643	5,501	1,996	742	432	116
<b>2007/08</b>										
	Apr-Jun	9,051	548	27,879	1,625	..	..	753	413	117
	Jul-Sept	8,892	548	27,602	1,607	5,872	2,112	717	400	111
	Oct-Dec	8,909	553	27,264	1,596	..	..	736	390	109
	Jan-Mar	9,135	593	27,049	1,596	5,876	2,095	753	424	114
<b>2008/09</b>										
	Apr-Jun	9,323	579	26,935	1,599	..	..	776	417	116
	Jul-Sept	9,277	585	27,033	1,614	6,005	2,214	761	430	116
	Oct-Dec	9,254	582	27,272	1,630	..	..	780	430	116
	Jan-Mar	9,572	605	27,502	1,643	5,993	2,193	789	451	120
<b>2009/10</b>										
	Apr-Jun	9,586	..	27,656	..	..	..	804	454	123
	Jul-Sept	9,623	..	27,873	..	6,426	2,403	800	439	116
	Oct-Dec	9,556	576	28,163	1,264	..	..	814	428	115
	Jan-Mar	9,825	585	28,363	1,278	6,121	2,298	..	454	120
<b>2010/11</b>										
	Apr-Jun	..	..	28,521	..	..	..	841	455	121
	Jul-Sep	..	..	28,703	..	6,132	2,276	846	462	120
	Oct-Dec	..	..	..	..	..	..	813	406 <sup>6</sup>	106 <sup>6</sup>

- 1 Data on Ophthalmic Services are collected six-monthly and presented against the second quarter covered. From 2009/10 this information is only available annually.
- 2 Number scheduled for payment in the General Dental Service.
- 3 A new NHS dental contract was introduced in England and Wales on 1 April 2006. Information based on the new contract are not comparable with information under 3 old contractual arrangements from 1 April 2006 data for England relates to activity under the new contract and cannot be separated between GDS and PDS contracts.
- 4 Free NHS eye examinations were extended to all on 1st April 2006 in Scotland.
- 5 Figures refer to patients seen during the 24 month period upto and including the last day of the specified quarters.
- 6 Provisional

Sources: ISD Scotland and Welsh Assembly Government; The NHS information Centre (IC); 0845 300 6016, email; enquiries@ic.nhs.uk

**Table 8.7** Recorded crime statistics

England and Wales		Thousands										
		Violence against the person	Sexual offences	Burglary	Robbery	Offences against vehicles	Other theft offences	Fraud and forgery	Drug offences	Criminal damage	Other Misc	Total Crime Offences
2002/03 <sup>1</sup>		845.1	58.9	890.1	110.3	1,074.7	1,336.9	331.1	143.3	1,120.6	64.0	5,975.0
2003/04 <sup>2</sup>		967.2	62.5	820.0	103.7	985.0	1,327.9	319.6	143.5	1,218.5	65.7	6,013.8
2004/05 <sup>3</sup>		1,048.1	62.9	680.4	91.0	820.1	1,247.6	280.1	145.8	1,197.5	64.0	5,637.5
2005/06		1,059.6	62.1	645.1	98.2	792.8	1,226.2	232.8	178.5	1,184.3	75.6	5,555.2
2006/07 <sup>4</sup>		1,046.2	57.5	622.0	101.4	765.0	1,180.8	199.7	194.2	1,185.0	75.7	5,427.6
2007/08		961.1	53.5	583.7	84.7	656.4	1,121.0	155.3	229.9	1,036.2	69.4	4,951.2
2008/09		903.5	51.4	581.6	80.1	591.8	1,080.0	163.2	243.5	936.4	71.2	4,702.7
2009/10		871.7	54.5	540.7	75.1	495.0	1,037.5	152.3	235.0	806.7	70.1	4,338.6
		BEAB	BEAC	BEAD	BEAE	HGW2	HGW3	BEAG	LQMO	BEAH	BEAI	BEAA
2006	Q1	241.4	13.8	158.3	25.4	202.6	282.3	53.0	48.2	299.4	17.8	1,342.2
	Q2	277.3	15.7	154.3	25.4	193.9	302.2	54.4	48.3	301.2	21.0	1,393.8
	Q3	276.1	15.8	152.4	24.2	185.3	305.3	53.0	46.2	281.3	19.5	1,359.1
	Q4	257.1	13.2	157.9	26.6	196.0	293.9	48.1	48.5	309.7	18.1	1,369.2
2007	Q1	235.8	12.7	157.4	25.2	189.8	279.3	44.1	51.3	292.8	17.1	1,305.6
	Q2	255.3	14.2	147.9	23.2	170.2	302.0	40.1	55.6	271.1	18.1	1,297.6
	Q3	253.0	14.4	139.9	20.0	163.6	288.1	37.8	56.4	250.0	18.0	1,241.2
	Q4	230.9	12.1	145.1	21.0	159.3	271.7	36.9	58.8	256.7	16.3	1,208.7
2008	Q1	222.1	13.0	150.8	20.6	163.4	259.3	40.7	59.2	258.6	17.1	1,204.7
	Q2	236.6	14.1	138.9	19.5	152.3	287.1	44.3	60.9	243.2	18.8	1,215.8
	Q3	236.6	13.3	144.5	19.6	153.7	285.4	43.8	62.3	230.9	18.6	1,208.6
	Q4	217.5	11.8	150.8	20.6	148.2	261.0	38.0	62.5	232.3	16.8	1,159.5
2009	Q1	212.8	12.2	147.4	20.4	137.7	246.5	37.1	57.9	230.0	16.9	1,118.8
	Q2	233.0	13.9	141.7	19.6	133.8	277.8	39.5	58.6	231.6	18.3	1,167.7
	Q3	226.5	13.9	133.0	17.9	123.5	270.9	38.1	59.9	206.2	18.4	1,108.3
	Q4	212.0	13.1	135.6	18.3	121.1	250.6	36.2	58.8	190.2	16.7	1,052.7
2010	Q1	199.9	13.4	130.3	19.3	116.5	238.2	38.4	58.3	178.6	16.7	1,009.9
	Q2	224.3	14.6	129.5	19.4	118.1	282.3	39.0	58.2	193.4	18.6	1,097.4
	Q3	213.7	14.0	128.9	17.6	113.3	283.4	39.6	59.5	178.6	17.6	1,063.6

Note: Financial year data is only revised annually in July of each year.

- The National Crime Recording Standard (NCRS) was introduced across all police forces from April 2002, therefore figures before and after that date are not directly comparable. The introduction of the NCRS has increased the recorded crime figures significantly. For 2002/03 it is estimated that the implementation of the Standard inflated the total number of recorded crimes by 10% in its first year, although the impact differs for each offence group. Violence against the person was particularly affected.
- Much of the increase in violence against the person in 2003/04 is likely to be due to the continuing impact of changes in recording.
- The Sexual Offences Act 2003, introduced in May 2004, re-defined many sexual offences. This change in legislation could, in itself, account for much of the increase in recorded sexual offences and means figures for 2004/05 are not comparable with earlier years.
- The Fraud Act 2006 commenced on 15 January 2007, altering the definition and coverage of fraud and forgery offences. At that time, the counting of cheque and credit card fraud changed to a 'per account' basis rather than a 'per transaction' basis.

Source: Home Office: 020 7035 0307

**Table 8.8** Crimes and offences recorded by the police<sup>1,2</sup>

Scotland		Thousands							
		Non-sexual crimes, of violence	Crimes, of indecency	Crimes, of dishonesty	Fire, raising, vandalism, etc	Other, crimes	Motor, vehicle offences	Miscellaneous offences	Total, crimes, and offences (monthly)
2003		BEBC	BEBD	BEBE	BEBF	BEBG	BEBI	BEBH	BEBB
2003		15.2	6.6	210.8	100.1	74.3	417.8	176.7	1,001.3
2004		15.2	7.4	214.4	124.8	78.6	434.4	209.4	1,084.1
2005		13.6	6.7	191.8	128.3	79.4	387.5	216.9	1,024.2
2006		14.4	6.9	184.0	130.1	84.8	376.7	231.0	1,027.5
2007		13.3	6.4	171.7	121.4	83.7	351.2	225.2	973.0
2004	Q3	3.8	1.8	56.0	32.0	19.6	111.2	56.2	280.6
	Q4	3.4	1.8	50.9	30.3	18.5	104.2	49.9	259.0
2005	Q1	3.3	1.7	48.1	33.3	18.9	99.5	50.7	255.5
	Q2	3.4	1.6	48.5	32.5	20.3	99.4	56.8	262.4
	Q3	3.6	1.7	48.0	29.7	19.2	90.8	53.8	246.7
	Q4	3.3	1.7	47.2	32.8	21.0	97.8	55.6	259.6
2006	Q1	3.5	1.6	44.1	32.9	21.4	92.5	53.3	249.0
	Q2	3.7	1.8	46.2	33.4	21.9	98.0	59.2	264.2
	Q3	3.6	1.9	47.2	31.6	21.0	96.9	62.9	265.1
	Q4	3.6	1.6	46.5	32.2	20.5	89.3	55.6	249.2
2007	Q1	3.2	1.5	43.8	32.5	21.5	90.9	54.7	248.1
	Q2	3.6	1.8	45.2	31.2	21.5	92.0	60.7	255.9
	Q3	3.4	1.8	42.5	28.8	21.3	86.6	58.7	243.1
	Q4	3.1	1.4	40.2	28.8	19.4	81.8	51.2	225.9
2008	Q1	2.8	1.6	38.8	29.2	19.1	87.5	53.7	232.7
	Q2	3.1	1.7	42.5	28.1	19.7	80.0	54.9	229.9
	Q3	3.4	1.7	45.3	26.9	21.8	84.2	59.5	242.8
	Q4	3.0	1.5	40.7	27.3	20.0	86.5	56.4	235.3
2009	Q1	3.1	1.4	39.4	27.1	19.8	82.9	56.1	229.7
	Q2	3.3	1.7	41.0	28.2	19.4	85.8	62.5	242.0
	Q3	2.7	1.6	39.1	24.1	18.9	82.4	61.3	230.1
	Q4	2.5	1.5	37.5	21.4	17.3	79.0	54.5	213.8
2010	Q1	2.7	1.6	35.7	19.7	18.1	85.5	52.7	215.9

1 Components may not add to totals due to separate rounding.

2 The introduction of the Scottish Crime recording Standard on 1 April 2004 has increased the number of minor crimes recorded, such as minor crimes of vandalism and petty thefts.

Source: The Scottish Government Justice Department: 0131 244 2635

<b>Table 8.9</b>		<b>Telephones<sup>1</sup></b>							
		<b>Call Revenue and volumes (All Operators)</b>							
		<b>Business call revenue (£s millions)</b>				<b>Residential call revenue (£s millions)</b>			
		<b>UK Geographic calls</b>	<b>International calls</b>	<b>Calls to mobiles</b>	<b>Other calls<sup>2</sup></b>	<b>UK Geographic calls</b>	<b>International calls</b>	<b>Calls to mobiles</b>	<b>Other calls<sup>2</sup></b>
		<b>IM6A</b>	<b>IM6B</b>	<b>IM6C</b>	<b>IM6D</b>	<b>IM6E</b>	<b>IM6F</b>	<b>IM6G</b>	<b>IM6H</b>
2008		514	277	716	309	842	277	945	874
2009		430	192	679	275	901	251	897	838
2009	Q2	109	50	170	69	219	63	227	216
	Q3	103	44	167	69	220	62	221	203
	Q4	102	43	167	68	249	63	231	221
2010	Q1	104	46	161	61	240	61	219	205
	Q2	95	43	150	65	225	58	212	207
		<b>Call Volumes (All Operators)</b>							
		<b>Business call volumes (million of minutes)</b>				<b>Residential call volumes (millions of minutes)</b>			
		<b>IM6I</b>	<b>IM6J</b>	<b>IM6K</b>	<b>IM6L</b>	<b>IM6M</b>	<b>IM6N</b>	<b>IM6O</b>	<b>IM6P</b>
2008		26,152	2,657	6,503	9,566	65,732	3,769	6,773	22,227
2009		22,818	2,061	5,929	7,625	65,444	4,100	6,224	17,092
2009	Q2	5,560	515	1,446	1,953	15,969	1,049	1,560	4,200
	Q3	5,351	473	1,418	1,794	15,766	1,011	1,563	4,186
	Q4	5,658	496	1,467	1,726	17,005	1,052	1,552	3,992
2010	Q1	5,862	524	1,554	1,763	17,418	1,058	1,480	3,920
	Q2	5,531	527	1,461	1,731	15,503	1,050	1,399	3,827
		<b>Exchange line numbers (All operators)</b>							
		<b>Business (000's)</b>		<b>Residential (000's)</b>					
		<b>IM6Q</b>	<b>IM6R</b>						
2008		10,710	23,528						
2009		10,163	23,376						
2009	Q2	10,368	23,390						
	Q3	10,265	23,361						
	Q4	10,163	23,376						
2010	Q1	10,021	23,434						
	Q2	9,944	23,470						

1 There have been some sizeable restatements to the figures as a result of:

- (a) Amendments to Ofcom estimates for those providers that do not submit data to Ofcom
- (b) The inclusion of non PSTN/ISDN channel line data previously reported to Ofcom but excluded from the analysis
- (c) Restated figures from providers.

2 Includes freephone, special services, premium rate, directory enquiries and all other call types.

Source: Ofcom Tel: 020 7981 3000

Table 8.10

## Radio Listening

	Adult (15+) Population '000's	Weekly Reach '000's	Weekly Reach %	Average Hours Per Head	Average Hours Per Listener	Total Hours (000's)	Share of Listening
<b>Quarterly Summary of Radio Listening -Period Dec 2010</b>							
All Radio	51,618	46,727	90.5	20.3	22.4	1,045,482	100.0
All Commercial Radio	51,618	33,059	64.0	8.6	13.4	444,070	42.5
All National Commercial	51,618	15,407	29.8	2.4	8.0	123,708	11.8
All Local Commercial	51,618	26,462	51.3	6.2	12.1	320,362	30.6
All BBC	51,618	34,505	66.8	11.2	16.8	578,163	55.3
All BBC Network Radio	51,618	31,128	60.3	9.4	15.6	484,957	46.4
BBC Local/Regional	51,618	9,836	19.1	1.8	9.5	93,205	8.9
BBC Radio 1	51,618	11,421	22.1	1.8	8.1	92,354	8.8
BBC Radio 2	51,618	13,943	27.0	3.3	12.2	169,825	16.2
BBC Radio 3	51,618	2,216	4.3	0.2	5.5	12,206	1.2
BBC Radio 4	51,618	10,319	20.0	2.5	12.3	126,954	12.1
BBC Radio 5 Live	51,618	7,093	13.7	1.1	7.8	55,586	5.3
FIVE live sports extra	51,618	751	1.5	0.0	2.4	1,825	0.2
BBC 6 Music	51,618	1,137	2.2	0.2	6.9	7,857	0.8
BBC Radio7	51,618	941	1.8	0.1	5.7	5,361	0.5
BBC Asian Network UK	51,618	477	0.9	0.1	5.4	2,592	0.2
BBC World Service	51,618	1,459	2.8	0.1	4.5	6,588	0.6
1Xtra from the BBC	51,618	816	1.6	0.1	4.7	3,810	0.4
<b>Radio Listening (UK): Average Weekly Average hours per head (by age group). Period ending Dec 2010</b>							
Age 10-14		9.6					
Age 15-24		14.0					
Age 25-34		17.2					
Age 35-44		21.0					
Age 45-54		22.6					
Age 55-64		23.7					
Age 65 and Over		22.7					
Overall Average Weekly Listening Hours (10+)		19.6					

Source: RAJAR / IpsosMori / RSMB

**Table 8.11 The Internet**

Percentages						
	Internet activities by age group					
	United Kingdom: 2010					
	16-24	25-44	45-54	55-64	65 plus	All
Finding information about goods or services	64	76	80	83	72	75
Sending/receiving emails	88	90	89	91	87	90
Using services related to travel and accommodation	50	64	70	72	62	63
Internet banking	45	63	54	53	34	54
Looking for information -education, training, courses	47	36	27	19	7	32
Reading or downloading online news, magazines	52	53	51	47	40	51
Looking for a job or sending job application	38	32	23	11	1	26
Seeking health-related information	27	42	39	44	36	39
Downloading software (other than games)	35	34	23	27	18	30
Selling of goods or services (eg. via auctions)	16	28	20	18	9	21
Consulting the Internet with the purpose of learning	47	34	34	30	27	35
Playing or downloading games, images, films or music	61	43	32	24	17	40
Listening to web radio or watching web TV	59	47	45	34	24	45
Uploading self created content	50	43	28	29	22	38
Posting messages to chat sites,blogs,newsgroups etc	75	49	31	19	8	43
Telephoning over the Internet/video calls(via webcam)	30	25	22	17	15	23
Doing an online course	11	8	7	5	3	8
Donating to charities online	10	13	15	13	7	12

  

	Internet purchases by age group: United Kingdom					
	16-24	25-44	45-54	55-64	65 plus	All
Holiday, accommodation (eg hotels)+A5	46	53	54	47	44	44
Films,music	50	50	33	27	25	47
Clothes, sports goods	58	45	46	43	38	52
Household goods (eg furniture, toys, etc)	52	41	46	39	37	43
Books, magazines or newspapers (including e-books)	40	43	39	41	40	39
Other travel arrangements (eg transport tickets, car hire)	36	42	48	35	32	36
Tickets for events	37	40	34	21	19	35
Electronic equipment (including cameras)	31	24	22	14	15	25
Video games software and upgrades	30	20	9	8	8	23
Computer software and upgrades	18	17	23	22	20	18
Food and groceries	32	25	16	17	17	24
Computer Hardware	13	15	14	11	10	13
Shares, financial services or insurance	24	23	18	13	11	20
e-learning material	8	5	2	2	2	6
Medicine	6	6	9	12	10	6
Telecommunication services	17	14	16	13	13	15
Other	4	6	7	5	5	5

Year	Households with access to the Internet 2006 to 2010		
	Internet access		
	Per cent	Number of households (millions)	Percentage change on previous year
2006	57	14.3	..
2007	61	15.2	7
2008	65	16.5	8
2009	70	18.3	11
2010	73	19.2	5

Source: Statistical Bulletin 2010, Office for National Statistics

**Table 8.12** Postal Services<sup>1,2</sup>

		Price of first class stamp (p)	Volume of first class stamped mail delivered (million items)	Total first class mail delivered (million items)	Price of second class stamp (p)	Volume of second class stamped mail delivered (million items)	Total second class mail delivered (million items)	Domestic (million)	International (million)
		<b>IM7A</b>	<b>IM7B</b>	<b>IM7C</b>	<b>IM7D</b>	<b>IM7E</b>	<b>IM7F</b>	<b>IM7G</b>	<b>IM7H</b>
2006	Q1	30	399	1,280	21	284	2,059	8.6	0.5
	Q2	32	396	1,292	23	267	1,978	9.0	0.6
	Q3	32	340	1,217	23	242	1,811	9.0	0.5
	Q4	32	479	1,377	23	507	2,146	11.8	0.8
2007	Q1	32	365	1,189	23	272	1,786	9.6	0.6
	Q2	34	342	1,185	24	244	1,696	11.1	0.6
	Q3	34	320	1,118	24	229	1,560	9.8	0.6
	Q4	34	412	1,250	24	457	1,852	12.4	0.8
2008	Q1	34	373	1,195	24	282	1,664	10.5	0.7
	Q2	36	317	1,092	27	238	1,490	10.8	0.7
	Q3	36	259	997	27	205	1,362	9.7	0.9
	Q4	36	351	1,092	27	433	1,580	12.1	1.0
2009	Q1	36	295	974	27	250	1,399	10.4	0.9
	Q2	39	291	965	30	223	1,285	11.5	0.3
	Q3	39	232	856	30	183	1,118	10.6	0.3
	Q4	39	307	936	30	379	1,279	12.1	1.1
2010	Q1	39	282	849	30	231	1,103	10.5	0.9
	Q2	41	216	822	32	165	1,009	11.9	0.9
	Q3	41	222	769	32	168	952	12.4	0.9
	Q4	41	336	895	32	393	1,177	15.2	1.1

		1996	1997	1998	1999	2000	2001	2002	2003	2004	2005	2006	2007	2008	2009
<b>Letters, etc posted (millions)</b>	<b>KMRA</b>	18,101	18,350	18,878	24,880	24,089	23,705	20,648	21,979	22,837	24,341	24,880	24,089	23,705	..
<i>of which:</i>															
Registered and insured	<b>KMRB</b>	25.6	28.7	31.6	30.2	32.3	36.1	38.5	41.4	45.3	45.3	45.3	44.7	46.6	..
Airmail (Commonwealth and foreign)	<b>KMRC</b>	684.5	658.4	693.2	672.3	659.2	600.7	541.6	512.0	457.9	502.2	502.2	541.0	470.3	..
Business reply and freepost items	<b>KMRD</b>	505.8	524.7	503.6	475.3	487.4	486.2	434.4	397.7	401.1	402.3	402.3	373.7	349.1	..
<b>Postal orders</b>															
Total issued (thousands) <sup>3</sup>	<b>KMRH</b>	33,404	31,907	30,289	30,289	30,153	30,931	29,150	28,666	28,888	29,344	20,489	19,714	16,650	..

1 "Volume of first class stamped mail delivered" and "volume of second stamped mail delivered" relates to stamped mail only.

2 "Total first class mail delivered" and "total second class mail delivered" relates to all first and second class products (ie not just stamped mail) This includes first and second class customer sorted mail (Mailsort, Press Stream and Walksort products -where customers pre-sort mail that is to be delivered).

3 Excluding those issued on HM ships, in many British possessions and in other places abroad. Up to 1998 includes Postal Orders issued Overseas and by Ministry of Defence.

Sources: Royal Mail: 0207 250 2633; Capita Business Services: 0117 302 1003; Post Office Limited: 0207 320 7424.



**Table 8.13** **Television licences<sup>1</sup>**

		Thousands	
		Television licences current	
		End of period	
		Monochrome	Colour
		BTAA	BTAB
2002		98	23,191
2003		79	23,523
2004		62	23,948
2005		51	24,213
2006		42	24,364
2007		35	24,563
2008		30	24,765
2009		26	24,868
2010		21	25,001
2007	Jan	41	24,404
	Feb	41	24,440
	Mar	40	24,504
	Apr	40	24,522
	May	39	24,563
	Jun	39	24,583
	Jul	38	24,610
	Aug	38	24,634
	Sep	37	24,504
	Oct	37	24,706
	Nov	36	24,575
	Dec	35	24,563
2008	Jan	35	24,609
	Feb	34	24,646
	Mar	34	24,706
	Apr	33	24,733
	May	33	24,759
	Jun	33	24,777
	Jul	32	24,809
	Aug	32	24,827
	Sep	31	24,854
	Oct	31	24,883
	Nov	30	24,750
	Dec	30	24,765
2009	Jan	29	24,782
	Feb	29	24,805
	Mar	29	24,848
	Apr	29	24,849
	May	28	24,857
	Jun	28	24,875
	Jul	28	24,888
	Aug	28	24,896
	Sep	27	24,932
	Oct	27	24,952
	Nov	26	24,843
	Dec	26	24,868
2010	Jan	25	24,869
	Feb	25	24,897
	Mar	24	24,940
	Apr	24	24,951
	May	23	24,976
	Jun	23	25,003
	Jul	23	25,026
	Aug	22	25,040
	Sep	22	25,065
	Oct	22	25,097
	Nov	21	24,996
	Dec	21	25,001
2011	Jan	20	25,012
	Feb	20	25,053

<sup>1</sup> Not sales figures, but are the amount of 'Licences in Force' - i.e. how many licences are valid at that point in time.

Source: Capita Business Services Limited: 0117 302 1003

**Table 8.14** Estimates of Average Issue Readership of national daily newspapers

		rolling 12 months' periods ending																Thousands		
		2007				2008				2009				2010						
		Mar	Jun	Sep	Dec	Mar	Jun	Sep	Dec	Mar	Jun	Sep	Dec	Mar	Jun	Sep				
The Sun	<b>WSDV</b>	7,840	7,768	7,931	7,980	7,897	8,031	7,949	7,872	7,870	7,860	7,798	7,761	7,751	7,694	7,700				
Daily Mail	<b>WSEI</b>	5,253	5,197	5,239	5,230	5,293	5,347	5,212	5,062	4,949	4,846	4,936	4,934	4,881	4,896	4,739				
Daily Mirror/Daily Record	<b>WSEH</b>	4,937	4,975	4,971	4,895	4,904	4,864	4,758	4,717	4,555	4,608	4,476	4,404	4,288	4,170	4,004				
Daily Mirror	<b>WSEM</b>	3,844	3,880	3,868	3,789	3,748	3,685	3,623	3,600	3,489	3,566	3,477	3,425	3,381	3,244	3,117				
The Daily Telegraph	<b>WSEN</b>	2,177	2,167	2,054	2,075	2,023	2,060	2,048	1,901	1,887	1,843	1,834	1,905	1,840	1,796	1,751				
The Times	<b>WSES</b>	1,730	1,702	1,672	1,666	1,673	1,731	1,764	1,813	1,770	1,801	1,802	1,773	1,768	1,673	1,613				
Daily Star	<b>WSEQ</b>	1,620	1,701	1,690	1,597	1,500	1,484	1,417	1,427	1,451	1,471	1,546	1,577	1,617	1,586	1,551				
Daily Express	<b>WSEP</b>	1,742	1,694	1,687	1,678	1,621	1,598	1,605	1,571	1,557	1,624	1,598	1,577	1,529	1,463	1,423				
The Guardian	<b>WSET</b>	1,239	1,226	1,193	1,121	1,169	1,165	1,240	1,240	1,206	1,205	1,142	1,147	1,124	1,132	1,130				
The Independent	<b>WSEU</b>	767	774	787	745	733	702	722	688	649	679	636	671	635	607	556				
Financial Times	<b>WSEY</b>	394	398	375	360	362	377	387	418	417	430	433	434	418	404	391				
Any national morning	<b>WSEZ</b>	21,782	21,702	21,709	21,650	21,536	21,625	21,475	21,203	20,918	20,817	20,609	20,574	20,404	20,207	19,841				

Source: National Readership Surveys Ltd.

**Table 8.15** Overseas travel and tourism<sup>1</sup>

						Not seasonally adjusted	
		Visits by overseas visitors to the UK (thousands)	Expenditure by overseas visitors to the UK (£ million)	Visits by UK residents abroad (thousands)	Expenditure by UK residents abroad (£ million)	Net earnings in UK (£ million)	
		GMAA	GMAK	GMAF	GMAM	GMAO	
2004		27,755	13,047	64,194	30,285	-17,238	
2005		29,970	14,248	66,441	32,154	-17,906	
2006		32,713	16,002	69,536	34,411	-18,409	
2007		32,778	15,960	69,450	35,013	-19,053	
2008		31,888	16,326	69,008	36,837		
2009		29,892	16,592	58,614	31,695		
2004	Q1	5,451	2,229	11,770	5,730	-3,500	
	Q2	7,015	3,232	16,967	7,602	-4,370	
	Q3	8,412	4,390	21,233	10,437	-6,047	
	Q4	6,748	3,196	14,204	6,516	-3,321	
2005	Q1	6,171	2,643	12,821	6,412	-3,767	
	Q2	7,868	3,562	17,417	8,110	-4,548	
	Q3	8,858	4,474	21,767	10,911	-6,438	
	Q4	7,073	3,568	14,437	6,722	-3,154	
2006	Q1	6,351	2,757	13,130	6,665	-3,907	
	Q2	8,476	3,970	18,738	8,765	-4,795	
	Q3	10,296	5,401	22,378	11,543	-6,142	
	Q4	7,592	3,873	15,289	7,438	-3,565	
2007	Q1	6,737	3,000	13,495	6,908	-3,907	
	Q2	8,511	3,859	17,976	8,834	-4,975	
	Q3	9,564	5,234	23,000	12,097	-6,863	
	Q4	7,966	3,866	14,978	7,174	-3,308	
2008	Q1	7,195	3,130	14,362	7,797	-4,633	
	Q2	8,406	4,232	18,548	9,312	-4,963	
	Q3	9,358	5,195	22,467	12,758	-7,422	
	Q4	6,929	3,769	13,631	6,970		
2009	Q1	6,213	3,221	11,286	6,763	..	
	Q2	7,943	4,097	15,961	8,020	..	
	Q3	8,779	5,418	19,775	10,944	..	
	Q4	6,951	3,855	11,592	5,968	..	
2010	Q1	5,905	2,937	10,150	6,047	..	
	Q2	7,707	4,303	14,495	7,920	..	
	Q3	8,888	5,299	19,186	11,017	..	
	Q4	7,137	4,185	11,098	5,949	..	

<sup>1</sup> Due to rounding methodology, quarterly figures will not always sum to the annual total.

Source: International Passenger Survey, Office for National Statistics

**Table 8.16** Weather - District summary<sup>1</sup> for August 2010

	Air temperature (degrees celsius)					Difference from average		Percent of average		Sunshine (hours)
	Highest maximum <sup>2</sup>	Lowest minimum <sup>2</sup>	Difference from average			Mean 30cm soil temperature (degrees celsius)	Raindays <sup>3</sup>	Rainfall	Sunshine	
			Maximum	Minimum	Mean					
<b>August 2010</b>										
0 Scotland N	23.2	-1.3	-0.2	0.0	-0.1	1.3	2	97	90	112.0
1 Scotland E	24.7	-0.3	0.2	-0.1	0.0	1.0	3	86	99	141.3
2 England E & NE	26.4	0.3	0.1	0.1	0.1	0.6	3	106	102	164.6
3 East Anglia	26.7	4.3	-0.5	0.7	0.1	0.3	7	229	79	145.0
4 Midlands	26.4	2.5	-0.4	0.1	-0.1	0.4	5	141	86	144.9
5 England SE	26.5	3.4	-0.4	0.3	-0.1	0.2	5	169	71	135.9
6 Scotland W	24.0	-0.2	0.3	-0.2	0.0	1.0	2	78	119	169.2
7 Eng NW & N Wales	24.2	1.1	-0.4	-0.1	-0.2	0.8	3	75	100	156.5
8 Eng SW & S Wales	25.0	0.1	-0.2	0.0	-0.1	0.3	4	121	85	150.5
N Ireland	23.7	-0.5	-0.1	-0.4	-0.3	0.9	1	66	122	165.4
Scotland	24.7	-1.3	0.1	-0.1	0.0	1.1	2	88	102	137.9
England	26.7	0.3	-0.3	0.2	0.0	0.4	5	136	86	149.6
Wales	24.5	0.1	-0.4	0.0	-0.2	0.6	4	95	91	149.3
England & Wales	26.7	0.1	-0.3	0.2	-0.1	0.4	5	128	87	149.5

Anomalies are with respect to the 1961-90 averaging period. However, anomalies with respect to the 1971-2000 averaging period are available from <http://www.metoffice.gov.uk/climate/uk>

#### UK overview:

With areas of low pressure over or near to the UK for most of the month, August was characterised by cloudy and rather cool weather with showers or longer spells of rain at times. As a consequence, it was the coolest August since 1993 even though mean temperatures were only somewhat below the 1971-2000 average. There were very few warm days, and over England and Wales the mean daytime maxima were about 1 deg C below normal. Rainfall was well above normal over much of the south and east of England and south-east Wales. Over twice the normal amount fell over East Anglia and parts of the east Midlands and Sussex. In East Anglia it was the second wettest August on record. In contrast, the month was drier than average over Northern Ireland, parts of northern England and the west of Scotland and Wales. Most areas were duller than normal, particularly south-east and central southern England where it was the fourth-dullest August on record. The sunnier exceptions were in Northern Ireland and south-west Scotland.

1 District values for each element are computed using all available climate stations, excluding rooftop sites for minimum air temperature. The values in the table may not be compatible with other time series (eg. Central England Temperature, England and Wales Rainfall).

2 Highest maximum and lowest minimum air temperatures for each district are recorded values at individual weather stations.

3 Raindays are the number of days during which the total precipitation is at least 0.2mm.

Source: Met Office