Multidimensional Screening in a Monopolistic Insurance Market

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We consider a population of individuals who differ in two dimensions, their risk type (expected loss) and their risk aversion, and solve for the profit-maximising menu of contracts that a monopolistic insurer puts out on the market. Our findings are threefold. First, it is never optimal to fully separate all the types. Second, if heterogeneity in risk aversion is sufficiently high, then some high-risk individuals (the risk-tolerant ones) will obtain lower coverage than some low-risk individuals (the risk-averse ones). Third, because women tend to be more risk averse than men (in that the risk aversion distribution for women first-order stochastically dominates that for men), gender discrimination may lead to a Pareto improvement.

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Introduction

Individuals who seek insurance differ from each other in many respects. At least two of these differences are of central importance for insurance companies and for insurance market outcomes: the distribution of losses that insurance takers face, and their willingness to bear the risk of those losses.¹ Empirically, heterogeneity in the second characteristic is not negligible. For example, Aarbu and Schroyen² find that

¹ A third factor, that will not be discussed here, is the moral stance of insurees, determining the amount of false claims that insurers have to deal with each year.

² Aarbu and Schroyen (2014).

the degree of relative risk aversion among Norwegians averages around 3.7 with a standard deviation of 2.1.

Insurance market theory has primarily focused on the consequences of private information on the loss distribution, and to a lesser extent on the case in which information on risk aversion is private. The study of situations in which private information applies to both characteristics is much more scant.³ Moreover, analysis of the two-dimensional private information problem has been restricted to competitive markets; that is, a setting in which several insurers compete for clients. In this paper, we study the opposite setting by asking how a monopolist would design a contract menu intended to attract agents who hold not only private information on their loss distribution, but also on their risk preferences.

Our monopolistic set-up encompasses (admittedly, in an extreme way) the presence of market power in insurance markets. Several empirical studies have recently documented the presence of such market failure or of one of its causes: significant search and switching costs for different lines of insurance. Honka⁴ estimates the average search cost in U.S. car insurance to lie between USD45 (online quote) and USD110 (offline quote), and the average switching cost at USD85. She argues that these costs may be an important cause for the high customer retention rates in that industry. In their study of a firm offering automobile insurance in Israel, Cohen and Einav⁵ argue that the firm has market power and that a monopoly insurance model better describes this situation than a competitive one. Also, health insurance markets show symptoms of low competitive pressure. In the Swiss health insurance market, premiums exhibit large variability even within the same canton despite coverage being strictly regulated. Indeed, Lamiraud⁶ reports that in the Geneva canton the difference between the least expensive insurance contract and the most expensive one amounted to 1,919 in 2011, a difference of 39 per cent. For the U.S. health insurance market, Dafny⁷ provides evidence of direct price discrimination of insureds in local markets, and

³ Rothschild and Stiglitz (1976) analyse a perfectly competitive insurance market with private information on the distribution of losses. Stiglitz (1977, Sections 3 and 4), and Landsberger and Meilijson (1996) analyse a monopolist insurer. Stiglitz (1977, Section 5) and Landsberger and Meilijson (1994) analyse the outcomes under monopoly when private information is held on risk attitude. The latter paper shows that the first best (full extraction of consumer surplus by the insurer) can be achieved arbitrarily close through a very non-linear contract. High risk-averse agents receive their certainty equivalent wealth; low risk-averse agents get, with probability, almost 1 of slightly more than their certainty equivalent, but receive with a tiny probability a very negative wealth. For the more risk-averse agent, this second contract is unattractive. Hence, full insurance with almost complete extraction of the risk premiums is achieved.

⁴ Honka (2010).

⁵ Cohen and Einav (2007).

⁶ Lamiraud (2014).

⁷ Dafny (2010).

Bates *et al.*⁸ find evidence that health insurers do exercise their market power to raise premiums.⁹ Although it is true that several firms may be present in a given geographical area, this does not guarantee a competitive outcome. Several reasons for this market failure have been put forward and shown to be consistent with empirical observations. These include promotion expenditures, first-mover advantages, exclusive control over final service provider networks, and—as already mentioned—switching costs. These switching costs, in turn, could be explained by choice overload (be it cognitive or psychological), status quo bias, bundling of basic and supplemental coverage, or lack of transferability of premium bonuses for low claims during a given period.¹⁰

Adding risk aversion heterogeneity to the analysis of insurance markets calls for a multidimensional hidden information model. Such an analysis is technically not straightforward because the existence of private information in two or more dimensions implies that the ordering of agents according to their willingness to pay for extra coverage becomes endogenous. In other words, the ordering depends on the contract. To see this, consider two contracts: one with very partial coverage and one with almost full coverage. When offered the former contract, a highly risk-averse agent facing a low risk may be more willing to pay for additional coverage than a risk-tolerant agent facing a high risk, while the situation could be the other way around for the latter contract. Technically, the indifference curves of these “intermediate” insurance takers cross twice, and this invalidates standard solution methods.¹¹

The literature on solutions to multidimensional screening problems is not that wide. One branch of this literature is methodological and deals with a principal–agent setting, as we do—see, for example, the “user’s guide” by Armstrong and Rochet.¹² It turns out, however, that our insurance problem does not lend itself to being solved by the techniques proposed therein, the main reason being that our problem has two hidden characteristics, but only one instrument—the degree of coverage.¹³ A second

⁸ Bates *et al.* (2012).

⁹ Dafny *et al.* (2012) find that mergers leading to an increase in market concentration were associated to a 7 per cent increase in premiums.

¹⁰ Lamiraud (2014).

¹¹ Jullien *et al.* (2007) analyse whether the single-crossing property holds in the general monopolistic screening model with moral hazard and in which agents differ in their risk preferences. See also De Donder and Hindriks (2009).

¹² Armstrong and Rochet (1999).

¹³ Armstrong and Rochet (1999) consider an agent with quasi-linear and separable preferences over two action levels and a transfer. The principal has similar preferences but she does not know whether the agent has a high or low valuation for either of the two activities. A contract specifies a transfer and two activity levels. Thus they have a “two instruments, two common values” problem (see also Dana, 1993). Our problem has only one instrument, that is, insurance coverage. The agent’s willingness to pay for coverage depends on both her risk level and risk aversion. On the other hand, the insurer’s willingness to offer coverage depends on the level of risk, but not on the agent’s risk aversion. Risk

branch of literature deals with multidimensional screening in insurance markets, but restricts itself to competitive markets. In this literature, it is usually assumed that each insurance company offers a single contract.^{14,15} In a monopolistic setting such as ours, such a restriction would render the analysis somewhat unrealistic, as market power allows the insurer to screen via menus without the fear of undercutting by rivals. By assuming that the monopolist offers a menu of contracts, the relative proportions of the non-intermediate types play a role that is as crucial as the non-single crossing of intermediate types' indifference curves. Hence, the problem of the failure of the single-crossing condition—brought about by the intermediate types—is compounded in the monopolistic setting by the necessity of dealing with non-intermediate types in the design of the optimal menu of contracts.

Our main objective is to characterise this optimal menu. We establish three results: (i) it is always optimal to pool some of the types (i.e. full separation of types is never optimal); (ii) unlike in the one-dimensional case, exclusion of some high-risk individuals from insurance may be optimal; and (iii) some low-risk individuals may end up with more coverage than some high-risk individuals.

Next, we address two issues that recently have received much attention. The first one is methodological. In testing for the presence of asymmetric information in insurance markets, the question is whether the absence of significant positive correlation between risk and coverage (i.e. the absence of adverse selection) should be taken as indicative of the absence of asymmetric information. Chiappori *et al.*¹⁶ (CJSS henceforth) derive the testable prediction that in a *sufficiently competitive* insurance market with asymmetric information, the observable risk should be related to coverage in a positive *monotone* way. Notice that this is

aversion only indirectly determines contract profitability through the rents that must be left for incentive compatibility reasons. Thus our problem is of the “one instrument, one common value” type. This also makes our problem different from that of Armstrong (1999) (one instrument and two common value characteristics).

¹⁴ In *one-dimensional* screening models, competition in menus has been considered by, for example, Miyazaki (1977) and Spence (1978) using the Wilson (1977) equilibrium concept.

¹⁵ This *de facto* means that the main results are driven by the lack of order between what we refer to as “intermediate types”, that is, by those whose indifference curves cross twice. This explains why some authors only consider these intermediate types (e.g. Wambach, 2000). Although Smart (2000) and Villeneuve (2003) consider the full set of types, they maintain the assumption that each company offers a single contract per risk class. In some models with multidimensional private information, it is possible to reduce the dimensionality by a so-called type aggregator—see, for example, De Donder and Hindricks (2007) for a political economy social insurance context. In a context closer to ours, Crocker and Snow (2011) assume that an insurance taker may face different perils (fire, theft, etc.). Since the probability for each kind of loss is private information, the insurer must engage in multidimensional screening. Because risk classification based on observables is assumed sufficiently fine, the problem can be reduced to single dimensional private information.

¹⁶ Chiappori *et al.* (2006).

stronger than requiring a positive *correlation* between coverage and risk. We show when this result goes through in our monopolistic setting and when it does not. In the latter case, we also show when risk and coverage can be statistically, positively correlated and when they cannot. In this sense, our results corroborate the role of the sufficient competition assumption for the result in CJSS. Our analysis also adds the combination of market power and preference heterogeneity to the list of possible explanations for the lack of evidence supporting the existence of asymmetric information.¹⁷ Other explanations in the (growing) list are: (i) endogenous heterogeneity in risks because of moral hazard (see, e.g. Cutler *et al.*¹⁸); (ii) endogenous wealth heterogeneity (Netzer and Scheuer¹⁹); and (iii) the insurer having privileged information on risks (Villeneuve²⁰).

The second issue concerns the possible welfare consequences of a ban on the use of gender discrimination in insurance. Such a ban took effect in December 2012 in the European Union, extending to the insurance industry the principle of equal treatment of women and men in the access to and the supply of goods and services.²¹ This will affect the insurance sector, because of the common practice of differentiating premiums according to gender when underwriting life, health and car accident risks. Regarding life insurance, it has been argued that if one controls for lifestyle, environmental factors and social class, “the difference in average life expectancy between men and women lies between zero and two years” and therefore that “the practice of insurers to use sex as a determining factor in the evaluation of risk is based on ease of use rather than on real value as a guide to life expectancy” (p. 6).²² We show that even if—as the Commission claims—gender does not provide any information on the underlying risk, if it does provide (imperfect) information on an individual’s risk aversion (as empirical research suggests), then allowing the monopolist to condition the terms of the insurance contract on gender may be Pareto improving. We provide sufficient conditions for such an improvement to arise.

¹⁷ CJSS propose a local argument for a negative correlation between risk and coverage to arise in the case of monopoly. Our analysis provides instead a full characterisation.

¹⁸ Cutler *et al.* (2008).

¹⁹ Netzer and Scheuer (2010).

²⁰ Villeneuve (2000).

²¹ Council Directive 2004/113/EC of 13 December 2004 implementing the principle of equal treatment between men and women in the access to and supply of goods and services (*Official Journal of the European Union* 2004 L 373, p. 37). Originally, this directive provided for a derogation that allowed member states to permit gender-specific differences in insurance premiums and benefits in so far as gender is a determining risk factor that can be substantiated by relevant and accurate actuarial and statistical data. In March 2011, however, the European Court of Justice declared this derogating provision in the Directive to be invalid on the grounds that the use of risk factors based on sex in connection with insurance premiums and benefits is incompatible with the principle of equal treatment for men and women under European Union Law (European Court of Justice, 2011).

²² Commission of the European Communities (2003).

From a technical point of view, we have taken a new approach to the analysis of screening insurance takers that simplifies the problem and is appealing from a modelling point of view. Rather than following the standard set-up in which the individual faces the possibility of a single monetary loss, we assume that the loss is normally distributed and that agents differ in their expected losses, which can be high or low. If the insurance indemnity is linear in the loss, as is the case under a reimbursement scheme with a constant coinsurance rate, final income will also be normally distributed. Endowing agents with a utility function that displays constant absolute risk aversion, which also can be high or low, means that their preferences over uncertain income prospects can be represented as mean-variance preferences. An important consequence of this approach is that preferences over insurance contracts become quasi-linear in the insurance premium and therefore in the information rent. Readers familiar with contract theory will acknowledge the usefulness of linearity in the information rent in specifying the incentive compatibility constraints. An additional advantage of mean-variance preferences is that they allow for an explicit characterisation of the optimal menu of contracts.

The limitations of our approach follow immediately from these assumptions. We do not consider insurance contracts with either a deductible or a cap because such features would destroy the normality of net income. Second, the normality assumption implies a positive likelihood of negative losses, although this problem may be rendered of secondary importance by considering sufficiently high means and/or low variances for the losses. Perhaps the most important objection is that we have no skewness in the loss distribution, and in particular no strictly positive probability mass for a zero loss. Nevertheless, these are minor limitations when compared with the considerable advantages the approach offers for characterising the solution to a two-dimensional screening problem.

The remainder of the paper is organised as follows. In the next section, we model the preferences of insurance takers and specify reimbursement contracts. In the subsequent section, we set up the problem faced by a monopolistic insurer. In the section “One-dimensional screening”, we characterise the optimal menu of contracts when insurees only differ in risk levels or risk aversion, as well as considering the case of perfect positive correlation. In the section “Two-dimensional screening”, we assume that insurees differ in both respects simultaneously and discuss the five menus that may be optimal. We determine which menu is dominating for which part of the parameter space. In the section “The positive correlation test”, we interpret the testable prediction of CJSS in the light of our results. In the subsequent section, we trace out the consequences of allowing the monopolistic insurer to gender discriminate. The final section concludes.

Except when otherwise stated, we have relegated all proofs to a technical companion paper that is on the *Geneva Risk and Insurance Review*'s website.

Insurance takers and reimbursement contracts

Insurance takers

We assume that individuals are endowed with initial wealth e and a negative exponential von Neumann–Morgenstern utility function defined on final wealth y : $u(y) = -\exp(-ry)$, where $r > 0$ is the (constant) degree of absolute risk aversion. Initial wealth is subject to a random loss z that follows a normal distribution with mean μ and variance σ^2 .

Agents have access to reimbursement insurance. A typical reimbursement contract pays out a compensation of $1-c$ per euro loss, in return for a premium P . *Ex post*, final wealth is then given by

$$y = e - P - cz,$$

which *ex ante* is also normally distributed. We will express a contract C as a pair of a coinsurance rate c and a premium P : $C = (c, P)$.

Under the assumptions made, the certainty equivalent (CE) wealth function takes the mean-variance form: $U = E(y) - (r/2)\text{var}(y)$. By replacing the mean and variance of final wealth, CE wealth is given by:

$$U = e - P - c\mu - \frac{r}{2}c^2\sigma^2.$$

From now on, we write $\nu \stackrel{\text{def}}{=} r\sigma^2$ and assume that this product can be either high or low, and likewise for the expected loss: $\mu \in \{\mu_L, \mu_H\}$ and $\nu \in \{\nu_L, \nu_H\}$, where $\mu_L < \mu_H$ and $\nu_L < \nu_H$. The model can thus be interpreted in two ways: either individuals are equally risk averse but their losses have different variances, or the loss variance is identical but individuals have different degrees of risk aversion. Throughout, we adhere to the second interpretation and will refer to ν as risk aversion.

A person with characteristics (μ_i, ν_j) is said to be of type ij . The share of ij individuals in the population is given by α_{ij} ($i, j = H, L$, $\sum_{i,j} \alpha_{ij} = 1$). We denote by $\alpha_{\cdot k}$ the fraction of individuals with expected loss μ_k ($\alpha_{\cdot k} = \alpha_{kL} + \alpha_{kH}$); similarly, $\alpha_{\cdot k}$ is the fraction of individuals with risk aversion ν_k ($\alpha_{\cdot k} = \alpha_{Lk} + \alpha_{Hk}$).

Incentive compatible contracts

When a person of type ij ($i, j \in \{H, L\}$) signs the contract $C = (c, P)$, her CE wealth is

$$U^{ij}(c, P) \stackrel{\text{def}}{=} e - P - c\mu_i - \frac{1}{2}c^2\nu_j.$$

If instead she decides to remain uninsured, her CE wealth becomes $e - \mu_i - (1/2)\nu_j$, which is equivalent to accepting the degenerate contract $(c, P) = (1, 0)$. The CE rent

that the agent enjoys from contract (c, P) is then

$$R_{ij}(c, P) \stackrel{\text{def}}{=} U^{ij}(c, P) - U^{ij}(1, 0) = -P + (1-c)\mu_i + \frac{1}{2}[1-c^2]\nu_j. \quad (1)$$

Hence, the rent decreases with the coinsurance rate both via the expected loss and via risk aversion (if $c > 0$).

The marginal willingness to pay for a slightly lower coinsurance rate c is

$$MWP^{ij}(c) \stackrel{\text{def}}{=} -\frac{dP}{dc} \big|_{dU^{ij}=0} = \mu_i + c\nu_j, \quad (2)$$

which increases linearly in c .

Indifference curves in the contract space (c, P) are thus concave in c , and downward sloping for non-negative coinsurance rates. In addition, individuals with higher expected losses and/or greater risk aversion have a higher marginal willingness to pay. Figure 1 illustrates the indifference curve that passes through the no-insurance point $N=(1, 0)$. Given that the slope of the indifference curve when it passes the P -axis is μ , it is easy to decompose the total willingness to pay for full insurance into the expected loss and the risk premium $\nu/2$.

When agent ij signs a contract intended for agent kl , the rent that the former receives is given by:

$$R_{ij}(c_{kl}, P_{kl}) = -P_{kl} + (1-c_{kl})\mu_i + \frac{1}{2}(1-c_{kl}^2)\nu_j.$$

It is useful to define the following function:

$$\delta(c_{kl}, \mu_i - \mu_k, \nu_j - \nu_l) \stackrel{\text{def}}{=} (1-c_{kl})(\mu_i - \mu_k) + \frac{1}{2}(1-c_{kl}^2)(\nu_j - \nu_l). \quad (3)$$

Figure 1. An indifference curve and an iso-profit line in the (c, P) -space.

Suppose now that type kl is truthful and receives rent $R_{kl}(c_{kl}, P_{kl})$. Which rent does ij obtain when choosing the contract for kl ? Using (1) and (3), the answer is given by:

$$R_{ij}(c_{kl}, P_{kl}) \stackrel{\text{def}}{=} R_{kl}(c_{kl}, P_{kl}) + \delta(c_{kl}, \mu_i - \mu_k, \nu_j - \nu_l).$$

Thus, by pretending to be type kl , type ij can obtain type kl 's rent plus δ .

To see the usefulness of contract distortion, let us fix the rent that a truthful type kl receives under the contract (c_{kl}, P_{kl}) . A marginal increase in the coinsurance rate for kl , $dc_{kl} > 0$, then needs to be accompanied by a marginal decrease in the premium, $dP_{kl} = (\mu_k + c_{kl}\nu_l)dc_{kl}$. This has the following effect on the rent for the mimicker ij :

$$\frac{\partial R_{ij}(c_{kl}, P_{kl})}{\partial c_{kl}} \Big|_{dR_{kl}=0} = \frac{\partial}{\partial c_{kl}} \delta(c_{kl}, \mu_i - \mu_k, \nu_j - \nu_l) = -(\mu_i - \mu_k) - c_{kl}(\nu_j - \nu_l).$$

Thus, the rent for ij goes down to the extent that ij is mimicking a type with a lower risk or with lower risk aversion. Intuitively, when raising the co-payment of a low-risk (or risk-tolerant) individual, the decrease in the premium needed to compensate him is not too large, because of the small likelihood of needing that co-payment (or because of the low valuation of the increase in the variance of final wealth). However, a person with a higher risk level or greater risk aversion who is tempted by this contract will dislike this change. Thus, increasing a co-insurance rate for some types will lower the rents of all those mimicking (and the mimickers of these mimickers) who have a higher risk, and will increase the rent of all those mimicking (and the mimickers of these mimickers) who have lower risk aversion.

From now on, we simply write R_{ij} for $R_{ij}(c_{ij}, P_{ij})$ ($i, j = L, H$). Self-selection between contracts (c_{ij}, P_{ij}) and (c_{kl}, P_{kl}) then requires that

$$\begin{aligned} R_{ij} &\geq R_{kl} + \delta(c_{kl}, \mu_i - \mu_k, \nu_j - \nu_l), \\ R_{kl} &\geq R_{ij} + \delta(c_{ij}, \mu_k - \mu_i, \nu_l - \nu_j), \end{aligned}$$

which, taken together, imply $0 \geq \delta(c_{kl}, \mu_i - \mu_k, \nu_j - \nu_l) + \delta(c_{ij}, \mu_k - \mu_i, \nu_l - \nu_j)$, or, using (3),

$$\int_{c_{kl}}^{c_{ij}} [(\mu_i - \mu_k) + c(\nu_j - \nu_l)] dc \leq 0.$$

A necessary condition for incentive compatibility between contracts for Hj and Lj ($j = H, L$) is that

$$\int_{c_{Lj}}^{c_{Hj}} \Delta \mu dc \leq 0 \Leftrightarrow c_{Hj} \leq c_{Lj}, \quad (4)$$

Figure 2. The indifference curves of *HL* and *LH* cross twice.

with $\Delta\mu \stackrel{\text{def}}{=} \mu_H - \mu_L > 0$. Similarly, incentive compatibility between contracts *iH* and *iL* ($i = H, L$) requires that

$$\int_{c_{iL}}^{c_{iH}} c \Delta\nu dc \leq 0 \Leftrightarrow c_{iH} \leq c_{iL}, \quad (5)$$

with $\Delta\nu \stackrel{\text{def}}{=} \nu_H - \nu_L$ and where it is assumed that $c \geq 0$ (on which more below).

The double dimensionality leads in general to double crossing of the indifference curves of types *HL* and *LH*. Solving $MWP^{HL}(c) = MWP^{LH}(c)$ for c yields $c = (\Delta\mu / \Delta\nu)$. That is, in the (c, P) space, the locus of tangency points between *HL*'s and *LH*'s indifference curves is a vertical line at $\Delta\mu / \Delta\nu$. For lower coinsurance rates, *HL*'s indifference curve crosses that of *LH* downwards from above, while for higher rates, this happens from below. The quadratic expressions for CE wealth ensure that if a crossing occurs at a rate c^- to the left of $\Delta\mu / \Delta\nu$, then the second crossing occurs at c^+ , at the same distance to the right of $\Delta\mu / \Delta\nu$ (see Figure 2). Hence, if we say that the indifference curves of *HL* and *LH* form a lens, then $(c^+ + c^-) / 2 = \Delta\mu / \Delta\nu$ is the position of this lens, while $\ell \stackrel{\text{def}}{=} c^+ - c^-$ is its size.²³

Next, we introduce two crucial variables for characterising the profit maximising set of contracts:

$$D \stackrel{\text{def}}{=} \frac{\Delta\mu}{\nu_L} \in (0, \infty) \text{ and } x \stackrel{\text{def}}{=} \frac{\nu_L}{\nu_H} \in (0, 1].$$

²³ We have $c^+(c^-) = \Delta\mu / \Delta\nu \pm \sqrt{[(\Delta\mu / \Delta\nu) - 1]^2 + 2(R^{HL} - R^{LH}) / \Delta\nu}$. Hence, the size of the lens is $\ell = 2\sqrt{[(\Delta\mu / \Delta\nu) - 1]^2 + 2(R^{HL} - R^{LH}) / \Delta\nu}$, a dimensionless number.

The ratio D measures, in a unit-free fashion, the difference in risk between two types.²⁴ The ratio x measures the degree of similarity along the risk-aversion dimension. Using this notation, the locus of tangency points is therefore located at $Dx/(1-x)$, so that for sufficiently small x , the tangency of the intermediate types' indifference occurs at a coinsurance rate below unity. This makes it possible that both crossings become relevant for the analysis.

The insurance company

We consider a single, risk-neutral insurer with monopoly power on the market for reimbursement contracts. Her expected profits when an agent of type ij has accepted a reimbursement contract (c, P) is given by:

$$\pi^{ij}(c, P) = P - (1 - c)\mu_i. \quad (6)$$

Therefore, the iso-profit associated with type ij has slope $-\mu_i$ in the contract space (c, P) .

With *full* information, the monopolist will provide ij with full insurance ($c_{ij} = 0$) at a premium that sets her rent equal to zero. Hence, using (1), $P_{ij} = \mu_i + (1/2)\nu_j$. This yields a per capita payoff equal to $\pi = (1/2)\nu_j$. The tangency line in Figure 1 thus corresponds to the highest feasible iso-profit line, and the profit that the insurer makes can be read off from the dashed vertical axis on the right-hand side. Under full information, the insurer can extract the entire risk premium $\nu/2$. In what follows, we will characterise the optimal coinsurance rates and the optimal rents. The corresponding premiums can then be found with the help of (1).

Given (6), the insurer's total profit is equal to $\sum_{i,j} \alpha_{ij} \pi^{ij}(c_{ij}, P_{ij})$. From (1) and (6)—both evaluated at (c_{ij}, P_{ij}) —and recalling that we can write R_{ij} for $R_{ij}(c_{ij}, P_{ij})$ (i.e. type ij 's rent when truthful), we can express the insurer's total profit as $\sum_{i,j} \alpha_{ij} [(1/2)[1 - c_{ij}^2] \nu_j - R_{ij}]$. This objective function is to be maximised with respect to (c_{ij}, R_{ij}) ($ij = H, L$), subject to the usual voluntary participation and incentive compatibility constraints.

As in most of the literature, to these constraints we add two additional sets of constraints that are needed to avoid false claims (see, e.g. Picard²⁵). If a coinsurance rate is negative, the insurer refunds more than 100 per cent of the losses, and the insuree will obviously have a strong incentive to overstate the size of the loss. On the other hand, if a coinsurance rate exceeds unity, the agent will have to be paid to accept such a contract (i.e. a negative premium). Once the agent has accepted the insurance, he

²⁴ Because the coefficient of absolute risk aversion (r) measures twice the risk premium per unit of variance, we can conclude that the risk premium of a low-risk-averse type (RP_L , say) equals $(1/2)\nu_L$. Therefore, $D = \Delta\mu/(2RP_L) = (\Delta\mu/\mu_L)/(2RP_L/\mu_L)$.

²⁵ Picard (2000).

would have to pay the insurer as well as bearing the loss once it occurs. It is clear that he would have strong incentives to understate the size of the loss (or even hide the loss altogether). Hence, we constrain coinsurance rates to lie in the interval $[0, 1]$.

The monopolist thus solves the following problem:

$$\begin{aligned} \max_{\{c_{ij}, R_{ij}\}} \sum_{i,j} \alpha_{ij} & \left[\frac{1}{2} [1 - c_{ij}^2] \nu_j - R_{ij} \right], \text{ s.t.} \\ R_{ij} & \geq 0, \quad (i, j, = H, L) \\ R_{ij} & \geq R_{kl} + \delta(c_{kl}, \mu_i - \mu_k, \nu_j - \nu_l), \quad (i, j, k, l, = H, L) \\ 0 & \leq c_{ij} \leq 1, \quad (i, j, = H, L). \end{aligned} \quad (7)$$

The first set of constraints ensures voluntary participation, while the second ensures that all types self-select. The third set comprises the (reduced form) *ex ante* and *ex post* moral hazard constraints.

The following theorem provides the usual result of no-distortion-at-the-top (full insurance for the *HH* type) and no-rents-at-the-bottom.

Theorem 1: At the optimum, (i) $c_{HH} = 0$ and (ii) $R_{LL} = 0$.

Before characterising the rest of the solution to the two-dimensional screening problem, it is useful to first consider the one-dimensional case.

One-dimensional screening

There are three instances in which screening becomes unidimensional. In the first instance, all agents have the same risk aversion; that is, $\nu_H = \nu_L = \nu$. This is the standard monopoly problem with just two types when insurees either bear a low or a high expected loss. The type distribution can be described by a single parameter α_H , the proportion of high risks in the population. We have the following theorem.

Theorem 2: When all agents have the same risk aversion, the optimal menu has $c_H = 0$ and $c_L = \min\{D\alpha_H/(1-\alpha_H), 1\}$.

The full insurance contract giving *L* zero rent would be selected by *H* as well. At a zero coinsurance rate, the slope of *H*'s indifference curve is steeper than that of *L*. If the insurer increases c_L above zero, this will create a second-order reduction in profit from *L*, but a first-order gain in profit from *H*, because the latter can be charged a strictly higher premium (for full insurance). Hence, it pays to start distorting *L*'s contract. The optimal coinsurance rate balances the gain in profit from *H* ($\alpha_H \Delta \mu$) with the loss in profits from *L* ($(1-\alpha_H)\nu$). Notice that it may pay to exclude type *L* whenever $\alpha_H \geq 1/(1+D)$; that is, whenever the proportion of low loss agents is sufficiently small—as expected.

The second instance in which the screening problem becomes unidimensional is when individuals differ in risk aversion only. Let $\alpha_{\cdot H}$ instead be the proportion of highly risk averse types; that is, those with $\nu = \nu_H(>\nu_L)$. We have the following theorem.

Theorem 3: When all agents face the same expected loss, the optimal menu has $c_{\cdot H}=0$, and $c_{\cdot L} = \begin{cases} 0 & \text{if } x > \alpha_H \\ 1 & \text{otherwise.} \end{cases}$

This result is less standard. With only differences in risk aversion, the optimal solution is always at the corner. Either the low type is excluded or he receives full insurance. The reason for this “bang-bang” solution is that, unlike in the different risk scenario, at a zero coinsurance rate, both H ’s and L ’s indifference curves are *tangential* to one another. Hence, distorting L ’s contract by raising the coinsurance rate now results in a *second-order* gain in profit from H , and it is the second-order condition that determines whether $c_{\cdot L}=0$ is a local maximum or minimum.

The final instance of unidimensional screening arises when risk levels and risk aversion are perfectly positively correlated. As it transpires from (2), we have $MWP^{HH}(c) > MWP^{LL}(c)$ for any c . The two types are therefore once again unambiguously ordered.

Theorem 4: When the two characteristics are perfectly positively correlated, the optimal menu has $c_{HH}=0$ and $c_{LL} = \begin{cases} \min \{D\alpha_{HH}x/(x-\alpha_{HH}), 1\} & \text{if } x > \alpha_{HH} \\ 1 & \text{otherwise} \end{cases}$.

We now turn to the two-dimensional screening problem.

Two-dimensional screening

From now on, we let individuals not only differ in their risk levels, but also in their risk aversion. The insurance company then faces the following bivariate probability distribution of types:

	ν_L	ν_H	
μ_L	α_{LL}	α_{LH}	$\alpha_{\cdot L}$
μ_H	α_{HL}	α_{HH}	$\alpha_{\cdot H}$
	$\alpha_{\cdot L}$	$\alpha_{\cdot H}$	1

The correlation between risk (μ) and risk aversion (ν) is given by

$$\text{corr}(\mu, \nu) = \frac{E(\mu - E\mu)(\nu - E\nu)}{\sigma_\mu \sigma_\nu} = \frac{\alpha_{HH}\alpha_{LL} - \alpha_{LH}\alpha_{HL}}{\sqrt{\alpha_{\cdot L}\alpha_{\cdot H}}\sqrt{\alpha_{\cdot L}\alpha_{\cdot H}}}.$$

In what follows, we let ρ represent the numerator of the correlation expression: viz., $\rho \stackrel{\text{def}}{=} \alpha_{HH}\alpha_{LL} - \alpha_{LH}\alpha_{HL}$, and refer from now on to ρ as *the degree of correlation*; it plays a central role in the analysis.

To parameterise the distribution of types, we use the triplet $(\alpha_H, \alpha_{HH}, \rho)$, and have the remaining fractions determined by

$$\alpha_{HL} = \alpha_H - \alpha_{HH}, \quad (8)$$

$$\alpha_{LH} = \alpha_{HH} \frac{1 - \alpha_H}{\alpha_H} - \frac{\rho}{\alpha_H}, \quad (9)$$

and

$$\alpha_{LL} = (\alpha_H - \alpha_{HH}) \frac{1 - \alpha_H}{\alpha_H} + \frac{\rho}{\alpha_H}. \quad (10)$$

Non-negativity of α_{LH} and α_{LL} requires that $-\alpha_{HL}(1 - \alpha_H) \leq \rho \leq \alpha_{HH}(1 - \alpha_H)$. The feasible set of distribution parameters is then

$$\begin{aligned} \mathcal{A}_0 = \{ & (\alpha_H, \alpha_{HH}, \rho) \in [0, 1]^2 \times \mathbb{R} \mid \alpha_{HH} \leq \alpha_H \\ & \text{and } -(\alpha_H - \alpha_{HH})(1 - \alpha_H) \leq \rho \leq \alpha_{HH}(1 - \alpha_H) \}. \end{aligned}$$

The other parameters of the model, D and x , pertain to the characteristics of the insurance takers. This part of the parameter space is denoted as the types set $\mathcal{T}_0$:

$$\mathcal{T}_0 = \{(D, x) \in \mathbb{R}_+ \times (0, 1)\}.$$

It turns out that D and x are sufficient to describe the problem—we can discard the original parameters μ_i and ν_j ($i, j = H, L$).²⁶

In our analysis, we focus on the case in which the correlation of characteristics is non-positive ($\rho \leq 0$). Arguably, this is the most empirically relevant situation: highly risk-averse individuals tend to take more precautions and are thereby less likely to experience losses. Our model could be seen as a reduced form of a more general model in which individuals have initially taken such precautions before going to the insurance market. The second reason for this restriction on the sign of ρ is pragmatic: under negative correlation, the typology of the equilibrium set of contracts is already complex, but mostly invariant to the *degree* of negative correlation. By contrast, with positive correlation, the degree of correlation starts to matter for characterising the optimal contract menus in the parameter space. Thus, we restrict the set of distribution parameters to

$$\mathcal{A}_1 = \{(\alpha_H, \alpha_{HH}, \rho) \in \mathcal{A}_0 \text{ and } \rho \leq 0\}.$$

²⁶ This is because (i) we can normalise ν_L to unity, and (ii) in the monopolist problem only $\Delta\mu$ matters—see (7).

The monotonicity conditions (4) and (5) imply that there are only two possible orderings of coinsurance rates:

$$\text{Order 1: } 0 = c_{HH} \leq c_{HL} \leq c_{LH} \leq c_{LL} \leq 1,$$

$$\text{Order 2: } 0 = c_{HH} \leq c_{LH} \leq c_{HL} \leq c_{LL} \leq 1.$$

At an optimal solution, the contracts of the different types are linked by a chain of incentive compatibility constraints. Under Order 1, *HH* should then be indifferent between her own contract and at least that for *HL*. The next lemma (proven in the appendix) shows that *HL* is either pooled with *HH* or with *LH*.

Lemma 1: Suppose Order 1 applies with $c_{HH} < c_{LH}$. Then it is optimal to pool HL with HH if $x > (\alpha_{HH}/\alpha_H)$; otherwise HL should be pooled with LH.

This result follows from Theorem 3. With Order 1, the only type who may want to mimic *HL* is *HH*. Thus, the choice of c_{HL} is only governed by weighing the profits from these two types. Because they have the same risk levels, we can apply Theorem 3 to this subgroup. Given that the fraction of highly risk-averse individuals in this group is α_{HH}/α_H , the result follows. Thus no menu having Order 1 will have full separation of types.

Suboptimality of full separation is also the case in Order 2. This follows from the following lemma (proven in the appendix).

Lemma 2: Suppose that Order 2 applies. Suppose also that (i) HH is indifferent between her own contract and that for LH, but strictly dislikes that for HL; (ii) LH is indifferent between her own contract and that for HL, but strictly dislikes that for LL; and (iii) HL is indifferent between her own contract and that for LL. Then, profit can be increased by pooling HL with either LL or LH.

Before presenting our main result, we introduce the following upper bound on the heterogeneity in risks

$$\bar{D} \stackrel{\text{def}}{=} \frac{(1 - \alpha_H) \alpha_{LL}}{\alpha_{LH} + (1 - \alpha_H)(1 - \alpha_{LL})},$$

and in the remainder of the paper, we restrict the parameter space as

$$\mathcal{T}_1 = \{(D, x) \in \mathcal{T}_0 \mid D \leq \bar{D}\}.$$

In this way, it will never turn optimal to exclude type *LL* and therefore any other type under an Order 1 menu.²⁷ We will later comment on how our results change when risk heterogeneity is larger than $\bar{D}$.

We now define five menus that may turn optimal for values in the parameter space $\mathcal{T}_1$. They are listed in Table 1, and distinguished as to whether the degree of

²⁷ Under Order 2, exclusion of risk-tolerant types will turn optimal, even for small values for D .

Table 1 The five equilibrium menus^a

^aThe maximal profit function for each menu is given in the appendix.

Figure 3. Regime A.

Menu **A** pools the high-risk types at full insurance, and the low-risk types at high, but partial, insurance. Figure 3 illustrates. (In this figure and those that follow, solid/

Figure 4. (a) Regime BpI; (b) Regime Bf.

dashed indifference curves refer to high/low risk aversion, while bold/thin indifference curves refer to high/low risks).

This policy corresponds to one under which individuals differ only in their risk dimensions (Theorem 2). If $x \geq 1 - \alpha_{LL} > \alpha_H$, which we shall argue below is the optimal range to make use of **A**, the pooling of the low-risk types happens at a “low” coinsurance rate, viz., $c_{LL}^A < Dx/(1-x) (= \Delta\mu/\Delta\nu)$.

In menu **B**, the two low-risk types are separated by positioning them on each side of the lens. That is, they satisfy $c_{LH} + c_{LL} \equiv 2Dx/(1-x)$. We may distinguish between menu **Bf** and menu **Bp**, depending on whether *LH* obtains full insurance ($c_{LH} = 0$) or partial insurance ($c_{LH} > 0$), respectively. The two panels of Figure 4 illustrate.

Menu **C** is a menu where everybody is fully insured, except for the *LL* individuals who face a very high coinsurance rate. Moreover, the screening between *LH* and *LL* is now very thorough in the sense that $c_{LL} - c_{LH} > \ell$. Consequently, $c_{LL} \geq 2\Delta\mu/\Delta\nu$. Menu **C** thus balances a high premium income from the “upper” types with the loss in profit from severely distorting *LL*’s contract. Intuitively, with few *LL* individuals around, such distortion is attractive. This menu is illustrated in Figure 5.

A common feature of all previous menus is that Order 1 applies ($c_{HL} \leq c_{LH}$). In menu **E**, the opposite is true: *HL*’s contract is now severely distorted by being pooled with *LL*. This makes room for increasing the distortion on *LH*, which, in turn, allows the insurer to extract more rent from *HH* individuals. If there are few low risk-averse individuals around, it may pay to exclude these individuals from the market (**EX**), otherwise they are included but receive limited insurance (**EI**). Figure 6 illustrates.

In menu **E**, separation of *LH* from *LL* is once more weak: $c_{LL} - c_{LH} < \ell$. Under Order 1, separation of *LL* from *LH* is carried out to increase the profits from *HH*, *HL* and *LH* at the cost of a lower profit from *LL*. Under Order 2, *HL* is pooled with *LL* so as to

Figure 5. Regime C.

Figure 6. Regime EI.

extract more rent from the highly risk-averse types, *HH* and *LH*. Across these two types, rent extraction is optimised in the standard way (cf. Theorem 2).

We now provide the main result of the paper. It refers to the distribution space $\mathcal{A}_2$ which for the time being is sufficient to describe as almost as big as $\mathcal{A}_1$. We comment on the difference between $\mathcal{A}_1$ and $\mathcal{A}_2$ later.

Proposition 1: Suppose that $(\alpha_H, \alpha_{HH}, \rho) \in \mathcal{A}_2$. Then, the optimal menu structure as a mapping from $\mathcal{T}_1$ into the menu set is as illustrated in Figure 7. For each menu, the optimal coinsurance rates are as given in Table 1.

The formal proof is in the technical companion paper that is on the *Review's* website; a sketch of the “proof strategy” is given in the appendix. Here, we restrict

Figure 7. Optimal regimes in the (D, x) -space. $x_{CE}(\bullet)$ is explained in the text.

ourselves to a heuristic explanation of Proposition 1. Suppose that x equals 1 (no heterogeneity in risk aversion). Then it is optimal to design the menu as if there were only two groups—low- and high-risk people—which is exactly what menu **A** does: the high-risk types obtain full insurance while the low-risk types face a co-insurance rate as prescribed by Theorem 2. When x falls below 1, ν_H starts to exceed ν_L . This makes it optimal to start screening the LL from the LH types: by providing LL with less coverage (at a lower premium), LH (and therefore also the high-risk types HH and HL) can be charged a higher premium. However, because LL was initially pooled with LH at the left-hand crossing, a marginal increase in c_{LL} is impossible for incentive compatibility reasons (see Figure 3). What is possible is to move LL from the left-hand crossing to the coinsurance rate corresponding to the right-hand crossing, and adjusting her premium to keep her rent at zero. This non-marginal “reform” involves a big loss in profit from LL and will only be compensated by a larger profit from the “upper” types when $x < 1 - \alpha_{LL}$; then, menu **Bp** takes over.

From the expression for c_{LL}^{Bp} it is easy to verify that $\partial c_{LL}^{Bp} / \partial x > 0$ and therefore that $\partial c_L^{Bp} / \partial x < 0$. Thus, more heterogeneity in risk aversion (lower x) calls for distorting LH 's contract less and LL 's contract more. This process goes on until

Figure 8. Maximal profit for the different menus, as a function of x . When profits of Regime E are given by $\tilde{\pi}^E$, Regime C is entirely dominated by Regime E.

also LH is provided with full insurance (at $x = (1 + \alpha_{LH} - \alpha_{LL}) / (1 + \alpha_{LH} + \alpha_{LL})$). This is where we enter menu **Bf**. It can be shown that the maximal profit under menu **Bf** is a function of x that is inverse U-shaped, with a maximal profit reached at $x = (1 - \alpha_{LL}) / (1 + \alpha_{LL})$. For lower x —that is, larger risk aversion heterogeneity—this maximal profit can be secured by switching to menu **C** which keeps on providing full insurance to the “upper” types but no longer insists on having LL at the right-hand crossing of the lens, as menus **Bp** or **Bf** do. The wedge between c_{LL} and c_{LH} now starts to exceed ℓ . The maximal profit of **C** is independent of x . See Figure 8 for the maximal profits as functions of x and the appendix for their specification.

As explained earlier, a common feature of all menus of Order 1 is that HL insurees are provided with at least as much coverage as LH insurees. At the same time, the incentive compatibility constraints between these two types require that the order can only be reversed by providing far less coverage to HL than to LH . This is costly, because HL agents, despite their low risk aversion, have a large willingness to pay for being relieved from the high risk they face. It is when risk aversion heterogeneity gets very large that the benefit of reversing the order outweighs this cost: although LH agents face a low risk, their excessive risk aversion (and that of HH) endows them with a large risk premium which the insurer wants to extract. This is when it pays off to reverse the order and substitute menu **E** for menu **C**. In the technical companion paper that is on the *Review*’s website, we show that there exists a function, $x_{CE}(\alpha_H, \alpha_{HH}, \rho, D)$, non-increasing in D , such that $\pi^E > \pi^C \Leftrightarrow x < x_{CE}(\alpha_H, \alpha_{HH}, \rho, D)$.

We conclude the discussion of Proposition 1 with three remarks.

Figure 9. Optimal coinsurance rates for LH and LL as a function of x .

Remark 1: The transition between the menus of Order 1 is continuous in the sense that at least one of the coinsurance rates of the lower types is continuous in x . However, the optimal coinsurance rates show a discontinuity in x when Order 1 is replaced by Order 2. This is illustrated in Figure 9 depicting the optimal values of c_{LL} and c_{LH} as a function of x . Thus $x_{CE}(\alpha_H, \alpha_{HH}, \rho, D)$ is found by direct comparison of the maximal profit under menu **C** with the maximal profit under menu **E**.²⁸

Remark 2: Because there is continuity when switching from **B** to **C**, whereas there is discontinuity when switching from **C** to **E**, one may wonder whether π^E may exceed π^C for any x that makes **C** dominate **B**. In other words, does it make more sense to compare π^E with π^B ? This is illustrated in Figure 8. The profit function π^E intersects with π^C at $\hat{x} < (1 - \alpha_{LL}) / (1 + \alpha_{LL})$, while the function $\tilde{\pi}^E$ dominates π^C , indicating that once x falls short of $\tilde{x}_{BE}$, menu **B** should be replaced by menu **E**. In the appendix, we substantiate the following claim:

Claim 1: The subset of distributions $(\alpha_H, \alpha_{HH}, \rho)$ in $\mathcal{A}_1$ for which menu **C** is entirely dominated by menus **B** and **E** is almost negligible. In particular, if $\rho \leq -0.089$, there does not exist a feasible pair (α_H, α_{HH}) where this is the case.

In other words, the set $\mathcal{A}_2$ mentioned in Proposition 1 is almost as large as the distribution set $\mathcal{A}_1$.

Remark 3: So far, we have restricted the heterogeneity in risk (D) below $\bar{D}$. Recall that D measures the incentive for μ_H -type individuals to mimic μ_L -type individuals, normalised by (twice) the risk premium of the latter. A high coinsurance rate on μ_L -types discourages μ_H -types from applying for the contracts intended for the latter,

²⁸ It is the lower root of a quadratic equation in x .

and thus allows insurers to charge the former group more for full insurance. For D exceeding $\bar{D}$ it will turn optimal to start excluding LL types. In the appendix, we have redrawn Figure 7 for $D \in [0, (1-\alpha_H)/\alpha_H]$.²⁹ The only new difference w.r.t. Figure 7 is that a new menu labelled **M** appears as a slice in between menus **A** and **B**. This menu excludes LL type as well, but has a degree of separation lower than that of **B** and higher than that of **A** ($0 < c_{LL}^M - c_{LH}^M < \ell$).

This concludes the discussion of the optimal menu choice. In the next two sections, we will discuss the implications for testing for the presence of asymmetric information and the normative implications for banning gender discrimination.

The positive correlation test

CJSS¹⁶ showed that a common prediction of any model of a competitive insurance market with asymmetric information is a strictly positive relationship between the degree of coverage and the expected loss across contracts. This is quite a strong result, and we refer to it as *positive monotonicity* (PM). This property implies a positive correlation between coverage and risk, but the converse is of course not true.

In the empirical literature on testing for asymmetric information in insurance markets, researchers typically rely on estimating the correlation coefficient between coverage and the expected loss, and then use a one-sided test to determine whether this coefficient is statistically significantly positive (see, e.g. Cohen and Siegelman³⁰; Finkelstein and McGarry³¹). The empirical evidence on positive correlation is somewhat weak; there is even evidence of negative correlation in some markets.³² This is quite surprising because the result of CJSS is general; conditional on the competition assumption, it holds for any combination of moral hazard and adverse selection in underlying risk.³³

²⁹ $(1-\alpha_H)/(\alpha_H)$ is the largest value for D for which menu **A** will still offer coverage to the low-risk types (cf. Theorem 2).

³⁰ Cohen and Siegelman (2010).

³¹ Finkelstein and McGarry (2006).

³² The later phenomenon is termed “advantageous or propitious selection”. In regard to life insurance, see, for example, Cawley and Philipson (1999) and McCarthy and Mitchell (2003), and in regard to long-term care, see, for example, Finkelstein and McGarry (2006). Olivella and Vera-Hernández (2013) show that, in duplicate private health insurance systems (in which the public and the competitive private insurance sectors offer the same portfolio of services), if heterogeneity in risks only then propitious selection into private insurance should be observed if and only if information on risks is symmetric.

³³ Moral hazard can encompass two distinct phenomena. One relates to better-covered individuals having less of an incentive to undertake precautionary behaviour, which makes them *observationally* more risky. The other arises because one does not necessarily observe actual risk but the usage of, say, health services. Because coverage implies a lower cost of accessing these services, individuals may use more of these services because they have more coverage, not because they are more risky. Notice

As mentioned in the introduction, several theoretical explanations for this lack of evidence have been proposed. One is the so-called “cherry picking argument” (Chiappori and Salanié³⁴) or “propitious selection” (Hemenway³⁵), which combines adverse selection in risk preference (but not in the underlying risk) with moral hazard. The argument is that, if individual A is more risk averse than B, then A is willing to purchase more coverage than B. But, being more risk averse, A may *ex post* take more precautions than B. This may then result in a negative correlation between observed risk and coverage.³⁶

Because the optimal menu in a monopoly market with two-dimensional screening may display Order 2, PM will cease to hold; for a subset of types (*LH* and *HL*), coverage is negatively related to risk size. This of course does not imply that the *correlation* between risk and coverage is negative, because PM does hold for other subsets of types (between *HH* on the one hand, and *LH* and *LL* on the other). This also suggests that a sufficiently negative correlation between risk and risk aversion (i.e. a sufficiently negative ρ) ensures a negative correlation between coverage and risk size. This is shown below.

Also CJSS point out that the PM property may be violated in a monopoly. They do this by starting with a model in which only preference heterogeneity exists (cf. the section “One-dimensional insurance”), and then introduce an infinitesimal amount of exogenous risk heterogeneity that is perfectly negatively correlated with risk aversion heterogeneity (i.e. the more risk-averse agents have a slightly smaller accident probability). Below, we show that the PM property does not hold whenever menu **E** applies, *even if* the underlying risk and risk preference are independently distributed.

Translated into our setting, the CJSS proposition may be stated as follows:

Consider two contracts C_a and C_b that are offered on the market. Suppose that: (i) C_a gives more coverage than C_b , that is, $c_a < c_b$; and (ii) the per capita profit generated by contract a does not exceed that of contract b, $\pi(C_a) \leq \pi(C_b)$. Then, (iii) the expected loss to those consumers signing up for contract a should exceed the expected loss of those consumers signing up for contract b, that is, $\mu(C_a) \geq \mu(C_b)$.

It is easy to see that property (iii) is satisfied in all menus except for menu **E**. In that menu, the contract for *LH* has more coverage than the contract for the low risk-averse individuals (*LL* and *HL*). The PM property would then require that $\mu(C_{LH}) = \mu_L > \mu(C_{L.}) = \mu_H(\alpha_{HL}/\alpha_{L.}) + \mu_L(\alpha_{LL}/\alpha_{L.})$, which is obviously violated. The culprit is the violation of condition (ii): C_{LH}^E generates a higher per capita profit than does $C_{L.}^E$.

that both types of moral hazard reinforce the positive correlation. Of course, one of the econometric issues is that, even after observing some positive correlation, it is hard to disentangle the adverse selection and either of the two moral hazard effects.

³⁴ Chiappori and Salanié (2000).

³⁵ Hemenway (1990).

³⁶ See, for example, Jullien *et al.* (2007); De Donder and Hindriks (2009); and Finkelstein and McGarry (2006).

Indeed,

$$\begin{aligned}\pi(C_{\cdot L}^E) &= \frac{\alpha_{HL}}{\alpha_{\cdot L}} \left\{ \frac{1}{2} [1 - (c_{\cdot L}^E)^2] \nu_L - (1 - c_{\cdot L}^E) \Delta \mu \right\} + \frac{\alpha_{LL}}{\alpha_{\cdot L}} \frac{1}{2} [1 - (c_{\cdot L}^E)^2] \nu_L \\ &= \frac{1}{2} [1 - (c_{\cdot L}^E)^2] \nu_L - \frac{\alpha_{HL}}{\alpha_{\cdot L}} (1 - c_{\cdot L}^E) \Delta \mu, \\ \pi(C_{LH}^E) &= \frac{1}{2} [1 - (c_{LH}^E)^2] \nu_H - \frac{1}{2} [1 - (c_{LH}^E)^2] \Delta \nu \\ &= \frac{1}{2} [1 - (c_{LH}^E)^2] \nu_L.\end{aligned}$$

Because $C_{LH}^E < C_{\cdot L}^E$, it follows that $\pi(C_{LH}) > \pi(C_{\cdot L})$, irrespective of which optimal values the coinsurance rates take under menu **E**.

Performing a positive correlation test on our model would amount to calculating the covariance across contracts between $1 - c(C)$ and $\mu(C)$:

$$\text{cov}(1 - c(C_{ij}), \mu(C_{ij})) = \sum_{i,j} \alpha_{ij} (1 - c_{ij}) \mu_i - \sum_{i,j} \alpha_{ij} (1 - c_{ij}) \sum_{i,j} \alpha_{ij} \mu_i. \quad (11)$$

As the second part of the following proposition shows, when the optimal menu is **EI**, this covariance is negative if and only if the correlation between expected loss and risk aversion, ρ , is sufficiently negative.

Proposition 2: (i) For a sufficient degree of heterogeneity in risk aversion, such that menu **E** prevails, some low-risk individuals (*LH*) purchase more coverage than do some high-risk individuals (*HL*). (ii) In the case of menu **EI**, $\text{cov}(1 - c(C_{ij}), \mu(C_{ij})) < 0$ if and only if $\rho < -\alpha_{HH}(x - \alpha_{HH}/\alpha_H)$ (< 0).

In other words, the advantageous selection among *LH* and *HL*, described by part (i), may exactly offset the standard adverse selection, such that any correlation between risk and coverage vanishes. Finkelstein and McGarry³¹ show that the long-term care insurance market may suffer from asymmetric information, despite the absence of evidence for a positive correlation between risk and coverage. Our model helps in interpreting this evidence.

Gender discrimination

Crocker and Snow³⁷ have shown that imperfect categorical discrimination in insurance—such as gender discrimination—always expands the efficiency frontier.

³⁷ Crocker and Snow (1986).

Hoy³⁸ showed how categorisation based on a signal may lead to a Pareto improvement in a competitive insurance market if the signal conveys information about the level of risk. In this section, we ask when such efficiency gains arise in a monopolistic market structure. We show that a Pareto improvement is possible if the signal, such as gender, is informative about risk aversion.

Let us write $p(\mu, \nu, g)$ as the likelihood function that an arbitrary insuree has an expected loss of μ , risk aversion of ν and gender $g \in \{m, w\}$. A monopolist who is allowed to condition on gender will, for each gender g , design an optimal contract menu based on the risk-aversion ratio x , the risk difference parameter D , and the probability matrix³⁹

$$\begin{pmatrix} p(\mu_L, \nu_L \mid g) & p(\mu_L, \nu_H \mid g) \\ p(\mu_H, \nu_L \mid g) & p(\mu_H, \nu_H \mid g) \end{pmatrix}.$$

We now assume that risk aversion is a sufficient statistic for gender with respect to the expected loss:

$$\textbf{Condition S} \quad p(\mu \mid \nu, g) = p(\mu \mid \nu).$$

Condition S means that within a given risk-aversion class, the observation of a person's gender carries no extra information about the risk class to which this person belongs.⁴⁰ In general, sufficiency is not enough to break the link between gender and expected loss. If female drivers are highly risk averse, and if this attitude leads them to careful driving, then there will still be a connection between gender and expected loss. This last connection is broken by the assumption that expected loss is independently distributed of risk aversion—that is, risk aversion has no impact on driving. This allows us to state the following result.

Lemma 3: If the likelihood function $p(\cdot)$ satisfies Condition S and if μ and ν are independently distributed, then μ and g are also independently distributed: $p(\mu|g) = p(\mu)$.

Thus, these assumptions support the conclusion reached by the European Commission—that gender is insignificant in explaining risk type.

Because a gender-discriminating firm will use the probability functions $p(\mu, \nu|g)$ ($g = m, w$), rather than the single function $p(\mu, \nu)$, to design menus, and because profits and consumer rents depend on the coinsurance rate c_{LL} , it is important to determine the effect of $p(\cdot)$ on c_{LL} . From Proposition 1, it follows that without

³⁸ Hoy (1982).

³⁹ We assume that the support of the distribution of types does *not* vary with the signal. Alternatively, the support could be made dependent on the signal. This, in effect, amounts to assuming that the support consists of more than four (μ, ν) pairs, some of which have zero probability mass, depending on the observation of the signal.

⁴⁰ Two equivalent formulations of Condition S are: $p(g|\mu, \nu) = p(g|\nu)$ and $p(\mu, \nu|g) = p(\mu|\nu) \cdot p(\nu|g)$.

Figure 10. The optimal coinsurance rate for LL as a function of α_{LL} .

discrimination, the upper boundaries of menus **C**, **Bf** and **Bp** are determined by the parameters α_{LL} and α_{LH} . Fixing x and α_L . (and therefore $\alpha_H = 1 - \alpha_L$) allows one to trace out the optimal value of c_{LL} as a function of α_{LL} .⁴¹ This yields Figure 10, in which it is assumed that $(1-x)/(1+x) < (1/2)(1+\alpha_L)(1-x)$. This means that the curve for LL 's optimal coinsurance rate is flat for some range of α_{LL} values; this is equivalent to assuming that

$$\frac{1 - \alpha_L}{1 + \alpha_L} < x. \quad (12)$$

This condition is satisfied when the proportion of low-risk individuals, α_L , is not too small in relation to x .

There is ample evidence that men are on average less risk averse than women.⁴² For our model, this means that $p(\nu_L|w) < p(\nu_L) < p(\nu_L|m)$. An insurance company that is allowed to gender discriminate, having observed the customer's gender g , will update the probability α_{LL} in the following way:

$$\begin{aligned} \alpha_{LL|m} &\stackrel{\text{def}}{=} p(\mu_L, \nu_L \mid m) = p(\mu_L \mid \nu_L) \cdot p(\nu_L \mid m) = p(\mu_L) \cdot p(\nu_L \mid m) (> \alpha_{LL}), \text{ and} \\ \alpha_{LL|w} &\stackrel{\text{def}}{=} p(\mu_L, \nu_L \mid w) = p(\mu_L \mid \nu_L) \cdot p(\nu_L \mid w) = p(\mu_L) \cdot p(\nu_L \mid w) (< \alpha_{LL}). \end{aligned}$$

⁴¹ By Lemma 3, the marginal probability distribution of the risk size (α_L, α_H) is fixed.

⁴² See Hartog *et al.* (2002); Cohen and Einav (2007); Eckel and Grossman (2008); Kimball *et al.* (2008) and Aarbu and Schroyen (2014).

Figure 11. *A priori* and updated probability of type *LL* and corresponding coinsurance rates.

where the first equality sign follows from Condition S and the second follows from independence. Thus, while α_L and α_H do not change when gender is observed, α_{LL} does.

Suppose now that (12) holds, and suppose that the proportion of *LL* individuals as a whole, among men and among women, is α_{LL} , $\alpha_{LL|m}$, and $\alpha_{LL|w}$, respectively. Suppose also that these proportions are as illustrated in Figure 11.

Then, we can conclude that, because

$$\frac{1-x}{1+x} < \alpha_{LL|w} < \alpha_{LL} < \frac{1}{2}(1+\alpha_L)(1-x), \quad (13)$$

the coinsurance rate for *LL* women will remain at its no-discrimination value, and the rents of *LH* women, *HL* women, and *HH* women will not change because of discrimination (and *LL* women continue to receive zero rent). On the other hand, because

$$\frac{1-x}{1+x} < \alpha_{LL} < (1+\alpha_L)(1-x) < \alpha_{LL|m}, \quad (14)$$

the optimal coinsurance rate for *LL* men will drop below its no-discrimination value, and therefore, all men will receive more rent when offered the optimal contract menu for men (except *LL* men, who continue to receive zero rent).⁴³ The insurance company will increase its total profits because it prefers to choose a new menu for its male clientele—it could have stuck to the same menu as in the

⁴³ Because the optimal menu for men is of the type **Bp**, the rents are given as follows: $R_{HH} = R_{HL} + 1/2\Delta\nu$, $R_{HL} = R_{LL} + (1 - c_{LL})\Delta\mu$, $R_{LH} = R_{LL} + (1/2)(1 - c_{LL}^2)\Delta\nu$, and $R_{LL} = 0$. Since c_{LL} falls under discrimination, R_{ij} ($ij \neq LL$) rises.

no-discrimination case. Thus, a Pareto improvement is possible by allowing gender discrimination. As can be seen from the figure, conditions (13) and (14) are not only sufficient for a Pareto improvement, but also necessary. We summarise this result in the following proposition.

Proposition 3: Suppose that Condition S holds, and that μ and ν are independently distributed. Suppose that (12) holds. For given values of x, α_L , and D , allowing gender discrimination will lead to a Pareto improvement in the insurance market if and only if conditions (13) and (14) hold.

Intuitively, because men are on average less risk averse, the “male” market consists of more *LL* types than does the overall market. This makes the distortion of the *LL* contract that was optimal for the entire market too costly for the “male” market: offering *LL* men a lower coinsurance rate (in return for a higher premium) increases profits from this market segment sufficiently to compensate for the lower rents extracted from the “higher” male types. Hence, all men benefit, and so does the monopolist.

It is worth mentioning that a similar result can be derived in the case where risk-averse and risk-tolerant agents all face the same expected loss.⁴⁴ Then the optimal menu has $c_H = 0$, while $c_L = 1$ if and only if $x \leq \alpha_H$ (or $\alpha_L \leq 1 - x$) (cf. Theorem 3). In other words, all types receive full insurance—which implies that risk-averse agents receive a rent—except if risk-tolerant individuals are sufficiently few in number. In this latter case, risk-tolerant agents are excluded and the risk-averse ones receive no rent. Hence, if one starts from a situation with few risk-tolerant agents (and where no agent obtains any rents), gender discrimination may create a “male” market with sufficiently many risk-tolerant agents so that these no longer become excluded. This in turn raises the rents of risk-averse men in that market. The “female” market is not affected since gender discrimination leads to an even lower percentage of risk-tolerant women, reinforcing the optimality of their exclusion. This result can be illustrated using a figure analogous to Figure 11, now with α_L on the horizontal axis and c_L on the vertical axis. The curve depicting c_L is flat at 1 to the left of point $1 - x$ and jumps down to zero to the right of $1 - x$. Starting from an overall proportion α_L to the right of $1 - x$, gender discrimination may result in $\alpha_{Lw} < 1 - x < \alpha_{Lm}$, and thus in a Pareto improvement.

Conclusion

In this paper, we studied the outcome in a monopolistic insurance market when the insurer is only aware of the statistical distribution of the expected loss and the level

⁴⁴ We thank the Editor, Achim Wambach, for pointing this out to us.

of risk aversion of its customers. We formulated a mean-variance model that results in quasi-linear preferences over contracts; we identified the five contract menus that emerge in equilibrium; and for each menu, we derived the optimal co-insurance rates. Next, we identified for each menu the subset of parameter values for which that menu is optimal. We did this under non-positive correlation between the two characteristics.

We found that

- it is never optimal to fully separate all the types. In other words, there will always be some pooling of types in equilibrium;
- the greater is the heterogeneity in the expected loss, the more it pays to screen the low-risk from the high-risk types, by imposing a high coinsurance rate on the former;
- the greater is the heterogeneity in terms of risk aversion, the more it pays to screen the low risk averse from the highly risk averse by imposing a high coinsurance rate on the former; and
- the property of positive monotonicity between coverage and expected loss need no longer hold—neither does the property of positive correlation.

We also identified an open set of parameter values such that when the female distribution of risk aversion first-order stochastically dominates the male distribution, allowing gender discrimination results in a Pareto improvement in this market. Hence, our analysis shows that one should be careful when abolishing gender categorisation; even when gender itself does not (statistically) affect the expected level of losses or claims, it may affect the outcome in an imperfectly competitive insurance market so that nobody gains and some participants become worse off.

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Appendix

The approach to prove Proposition 1

At an abstract level, for any $(\alpha_H, \alpha_{HH}, \rho, D, x) \in \mathcal{A}_1 \times \mathcal{T}_1$, the problem is:

$$\max_{m \in \mathcal{M}^*(D, x)} F(m; \alpha_H, \alpha_{HH}, \rho, D, x), \quad (\text{A.1})$$

where m is a contract menu $(C_{HH}, C_{HL}, C_{LH}, C_{LL})$ and $\mathcal{M}^*(\cdot)$ is the set of feasible menus satisfying the self-selection and participation constraints. Problem (A.1) is

complex both due to the number of inequality constraints that define the feasible set, and because this set is beset by non-convexities. To identify the solution for each $(\alpha_H, \alpha_{HH}, \rho, D, x) \in \mathcal{A}_1 \times \mathcal{T}_1$, we proceed as follows.

First, we delineate the set of incentive compatible menus as much as possible by deriving a list of properties that any optimal incentive compatible menu should satisfy. This allows us to restrict the feasible set to a reduced set $\mathcal{M}(\cdot) \subset \mathcal{M}^*(\cdot)$, such that

$$\arg \max_{m \in \mathcal{M}^*(\cdot)} F(m; \cdot) = \arg \max_{m \in \mathcal{M}(\cdot)} F(m; \cdot).$$

Second, we identify three subsets $\mathcal{M}_i(\cdot) \subset \mathcal{M}(\cdot)$ ($i = 1, 2, 3$), with $\cup_i \mathcal{M}_i(\cdot) = \mathcal{M}(\cdot)$ but not necessarily with empty intersections. This allows us to define solutions to three sub-problems: $m_i(\cdot) = \arg \max_{m \in \mathcal{M}_i} F(m; \cdot)$ ($i = 1, 2, 3$). Because the three subsets unite to $\mathcal{M}(\cdot)$, it follows that

$$\arg \max_{m \in \mathcal{M}(\cdot)} F(m; \cdot) = \arg \max_{m \in \{m_1(\cdot), m_2(\cdot), m_3(\cdot)\}} F(m; \cdot).$$

Third, we solve each of the three sub-problems. *Finally*, we perform a comparison to distinguish the global solution from the local ones. For this comparison, we rely on the following revealed preference principle:

$$\text{If } m_i(\cdot) \in \mathcal{M}_j(\cdot) \ (j \neq i), \text{ then } F(m_i; \cdot) \leq F(m_j; \cdot).$$

Two of the three subproblems belong to Order 1. The third belongs to Order 2. To identify the partitioning of $\mathcal{T}_1$ where Order 2 takes over from Order 1, a direct comparison of the maximal value functions will turn necessary.

Proof of Lemma 1: The proof goes by contradiction. That is, suppose that Order 1 applies and that the optimal menu has $c_{HH} < c_{HL} < c_{LH}$. We adopt the following notation: $ij \rightarrow (\leftrightarrow) kl$ means that ij gets as much (more) rent out of her own contract than out of the contract for kl .

1. From Lemma 8 in the technical companion paper that is on the *Review's* website, we know that at an optimal solution either $HH \rightarrow HL$ or $HH \rightarrow LH$ or both. If “both”, Corollary 1 in that paper tells that $c_{HL} = c_{LH}$, contradicting the assumption. If $HH \rightarrow LH$ and $HH \not\rightarrow HL$, then $R_{HH} = R_{LH} + \delta(c_{LH}, \Delta\mu, 0) > R_{HL} + \delta(c_{HL}, 0, \Delta\nu)$. Since $R_{HL} \geq R_{LH} + \delta(c_{LH}, \Delta\mu, -\Delta\nu)$, it follows that $R_{LH} + \delta(c_{LH}, \Delta\mu, 0) > R_{LH} + \delta(c_{LH}, \Delta\mu, -\Delta\nu) + \delta(c_{HL}, 0, \Delta\nu)$, or $c_{HL} > c_{LH}$ contradicting the assumption. Hence, the only possibility that is left is $HH \rightarrow HL$ and $HH \not\rightarrow LH$.

Figure A.1. An incentive compatible order 1 menu with $c_{HL} < c_{LH}$ and where LH is indifferent between her own contract and that for HL, must have HL's contract at the left crossing and $c_{HL} < c_{LH} \leq 2(\Delta\mu)/(\Delta\nu) - c_{HL}$.

2. Suppose that $LH \rightarrow HL$. Then $R_{LH} = R_{HL} + \delta(c_{HL}, -\Delta\mu, \Delta\nu)$ and $R_{HL} \geq R_{LH} + \delta(c_{LH}, \Delta\mu, -\Delta\nu)$ imply that either $c_{LH} = c_{HL}$ or that $c_{HL} < c_{LH} \leq 2(\Delta\mu/\Delta\nu) - c_{HL}$. The first possibility is ruled out by assumption. The second possibility means that c_{LH} is between c_{HL} and the right-hand crossing of the lens. See Figure A.1.
3. Recall from step 1 that $HH \rightarrow LH$. Suppose now that $LL \rightarrow LH$. Then $R_{LL} = R_{LH} + \delta(c_{LH}, 0, -\Delta\nu)$. But this means that by reducing c_{LH} down to the left-hand crossing of the lens, LL 's rent when mimicking LH is reduced ($\partial(R_{LH} + \delta(c_{LH}, 0, -\Delta\nu))/\partial(-c_{LH}) < 0$). Thus reducing c_{LH} to the left-hand crossing of the lens is feasible without upsetting LL 's incentive compatibility constraint. Hence, if $LH \rightarrow HL$ then we must have that at an optimal solution the contracts for HL and LH are located at the left-hand crossing of the lens, contradicting that $c_{HL} < c_{LH}$. Therefore, $LH \nrightarrow HL$.
4. If $c_{HL} < c_{LH}$, then $LL \nrightarrow HL$. Suppose on the contrary that $LL \rightarrow HL$. Then $R_{LL} = R_{HL} + \delta(c_{HL}, -\Delta\mu, 0)$. But self-selection of LL requires $R_{LL} \geq R_{LH} + \delta(c_{LH}, 0, -\Delta\nu)$. Therefore $R_{HL} + \delta(c_{HL}, -\Delta\mu, 0) \geq R_{LH} + \delta(c_{LH}, 0, -\Delta\nu)$. However, self-selection of LH requires $R_{LH} \geq R_{HL} + \delta(c_{HL}, -\Delta\mu, \Delta\nu)$. Combining both inequalities gives $\delta(c_{HL}, -\Delta\mu, 0) \geq \delta(c_{LH}, 0, -\Delta\nu) + \delta(c_{HL}, -\Delta\mu, \Delta\nu)$ or $c_{HL} \geq c_{LH}$. Since $c_{HL} < c_{LH}$ by assumption, we have a contradiction.
Summing up so far: only HH is tempted by the contract for HL .
5. By increasing c_{HL} , only the rent of HH will be affected (lowered). The rents of LH and LL are unaffected. Hence, the motivation for increasing c_{HH} is based on balancing the reduction of HH 's rent with the increase in the distortion of HL 's contract. It follows then from Theorem 3 that it is either optimal to set c_{HL} equal to

Figure A.2. A full-separation menu under Order 2.

c_{HH} (when $x > \alpha_{HH}/\alpha_H$) or to increase c_{HL} as much as possible. Since we argued in step 2 that the upper bound is the left-hand crossing where LH is located, it follows that when $x < \alpha_{HH}/\alpha_H$, it is optimal to set $c_{HL} = c_{LH}$. $\square$

Proof of Lemma 2: The proof goes by contradiction. Suppose that full separation under Order 2 is optimal. This situation is depicted in Figure A.2.

First note that c_{LL} must exceed $\Delta\mu/\Delta\nu = Dx/(1-x)$ because, otherwise, LH and HL could not have been separated.

The profits from the different types are as follows:

$$\begin{aligned}\pi_{HH} &= \frac{1}{2}(1 - c_{HH}^2)\nu_H - (1 - c_{LH})\Delta\mu + (1 - c_{HL})\Delta\mu - \frac{1}{2}(1 - c_{HL}^2)\Delta\nu \\ &\quad - (1 - c_{LL})\Delta\mu, \\ \pi_{HL} &= \frac{1}{2}(1 - c_{HL}^2)\nu_L - (1 - c_{LL})\Delta\mu, \\ \pi_{LH} &= \frac{1}{2}(1 - c_{LH}^2)\nu_H + (1 - c_{HL})\Delta\mu \\ &\quad - \frac{1}{2}(1 - c_{HL}^2)\Delta\nu - (1 - c_{LL})\Delta\mu, \\ \pi_{LL} &= \frac{1}{2}(1 - c_{LL}^2)\nu_L.\end{aligned}$$

Weighting with the respective population proportions gives the following first derivatives with respect to the coinsurance rates.

$$\begin{aligned}\frac{\partial \pi_{tot}}{\partial c_{HH}} &= -\alpha_{HH} c_{HH} \nu_H, \quad \frac{\partial \pi_{tot}}{\partial c_{LH}} = \alpha_{HH} \Delta \mu - \alpha_{LH} \nu_H c_{LH}, \\ \frac{\partial \pi_{tot}}{\partial c_{HL}} &= -\alpha_{.H} \Delta \mu + \alpha_{.H} c_{HL} \Delta \nu - \alpha_{HL} c_{HL} \nu_L, \\ \frac{\partial \pi_{tot}}{\partial c_{LL}} &= (1 - \alpha_{LL}) \Delta \mu - \alpha_{LL} c_{LL} \nu_L.\end{aligned}$$

The solution for c_{LL} is $c_{LL} = \min\{D(1 - \alpha_{LL})/\alpha_{LL}, 1\}$. A necessary condition that $c_{LL} < Dx/(1-x)$ is $x < 1 - \alpha_{LL}$. Only if $c_{LL} > Dx/(1-x)$ is there room to separate LH from HL . Because

$$\frac{\partial \pi_{tot}}{\partial c_{HL}} = -\alpha_{.H} \Delta \mu + [\alpha_{.H}(1-x) - \alpha_{HL}x] \nu_H c_{HL},$$

total profit is strictly concave in c_{HL} if and only if $x \geq \alpha_{.H}/(1 - \alpha_{LL})$. In that case, the optimal solution for c_{HL} is $c_{HL} = \min\{D\alpha_{.H}x/(\alpha_{.H}(1-x) - \alpha_{HL}x), 1\}$.

By monotonicity, the only possibility for full separation arises when $c_{HL} = D\alpha_{.H}x/(\alpha_{.H}(1-x) - \alpha_{HL}x) < 1$. It remains then to check whether $c_{HL} < c_{LL}$. Suppose first that $c_{LL} = D(1 - \alpha_{LL})/\alpha_{LL} < 1$. Then,

$$c_{HL} < c_{LL} \Leftrightarrow x < \frac{\alpha_{.H}(1 - \alpha_{LL})}{\alpha_{.H}\alpha_{LL} + (1 - \alpha_{LL})^2}.$$

Because $\alpha_{.H}(1 - \alpha_{LL})/(\alpha_{.H}\alpha_{LL} + (1 - \alpha_{LL})^2) < \alpha_{.H}/(1 - \alpha_{LL})$, this condition contradicts the assumption that $x \geq \alpha_{.H}/(1 - \alpha_{LL})$. Suppose next that $c_{LL} = 1$. Then,

$$c_{HL} < c_{LL} \Leftrightarrow x < \frac{\alpha_{.H}}{1 - \alpha_{LL} + D\alpha_{.H}}.$$

Again, this contradicts the assumption that $x \geq \alpha_{.H}/(1 - \alpha_{LL})$. Hence, $c_{HL} = c_{LL}$, meaning that HL is pooled with LL .

On the other hand, if total profit is strictly convex in c_{HL} , it pays to move c_{HL} either down to c_{LH} or up to c_{LL} . Hence, full separation is never optimal. $\square$

The maximal profit functions for each menu

For menus **A**, **Bp** and **Bf**, the profits from the four types are as follows:

$$\begin{aligned}\pi_{HH} &= \frac{1}{2}\nu_H - \frac{1}{2}[1 - c_{HL}^2]\Delta\nu + \frac{1}{2}[1 - c_{LH}^2]\Delta\nu - (1 - c_{LH})\Delta\mu - \frac{1}{2}[1 - c_{LL}^2]\Delta\nu, \\ \pi_{HL} &= \frac{1}{2}[1 - c_{HL}^2]\nu_L + \frac{1}{2}[1 - c_{LH}^2]\Delta\nu - (1 - c_{LH})\Delta\mu - \frac{1}{2}[1 - c_{LL}^2]\Delta\nu, \\ \pi_{LH} &= \frac{1}{2}[1 - c_{LH}^2]\nu_H - \frac{1}{2}[1 - c_{LL}^2]\Delta\nu, \\ \pi_{LL} &= \frac{1}{2}[1 - c_{LL}^2]\nu_L,\end{aligned}$$

and total profit is

$$\begin{aligned}\pi_{tot} &= \frac{1}{2}\nu_L - \alpha_H \cdot \Delta\mu + \alpha_H \cdot c_{LH} \Delta\mu + \frac{1}{2}(1 - \alpha_{LL})c_{LL}^2 \Delta\nu \\ &\quad + \frac{1}{2}(\alpha_{HH} \Delta\nu - \alpha_{HL} \nu_L)c_{HL}^2 - \frac{1}{2}(\alpha_{LH} \nu_H + \alpha_H \cdot \Delta\nu)c_{LH}^2 - \frac{1}{2}\alpha_{LL}c_{LL}^2 \nu_L.\end{aligned}$$

For menu **A**, upon substitution for the optimal coinsurance rates, the maximal profit function becomes

$$\pi_{tot}^A = \nu_L \left(\frac{1}{2} - \alpha_H \cdot D + \frac{1}{2} D^2 \frac{\alpha_H^2}{1 - \alpha_H} \right).$$

Using the optimal coinsurance rates for menu **Bp** gives

$$\pi_{tot}^{Bp} = \nu_L \left(\frac{1}{2} - \alpha_H \cdot D + \frac{1}{2} D^2 \frac{\alpha_H^2}{1 - \alpha_H} + 2D^2 \frac{\alpha_{LH}(1 - \alpha_{LL} - x)}{(1 - x)^2(1 - \alpha_H)} \right),$$

while using the optimal coinsurance rates for menu **Bf** gives

$$\pi_{tot}^{Bf} = \nu_L \left(\frac{1}{2} - \alpha_H \cdot D + 2D^2 \frac{x(1 - \alpha_{LL} - x)}{(1 - x)^2} \right).$$

In the case of menu **C**, the profits from the four types are

$$\begin{aligned}\pi_{HH} &= \frac{1}{2}\nu_H - \frac{1}{2}\Delta\nu - (1 - c_{LL})\Delta\mu, \\ \pi_{HL} &= \frac{1}{2}\nu_L - (1 - c_{LL})\Delta\mu, \\ \pi_{LH} &= \frac{1}{2}\nu_H - \frac{1}{2}\Delta\nu + \Delta\mu - (1 - c_{LL})\Delta\mu, \\ \pi_{LL} &= \frac{1}{2}[1 - c_{LL}^2]\nu_L,\end{aligned}$$

and total profit is

$$\pi_{tot} = \frac{1}{2} \nu_L - \alpha_H \Delta\mu + (1 - \alpha_{LL}) c_{LL} \Delta\mu - \frac{1}{2} \alpha_{LL} c_{LL}^2 \nu_L.$$

Replacing c_{LL} with the optimal coinsurance rate for menu **C** gives

$$\pi_{tot}^C = \nu_L \left(\frac{1}{2} - \alpha_H D + \frac{1}{2} D^2 \frac{(1 - \alpha_{LL})^2}{\alpha_{LL}} \right).$$

Finally, the profits under menu **E** are given by

$$\begin{aligned} \pi_{HH} &= \frac{1}{2} \nu_H - (1 - c_{LH}) \Delta\mu - \frac{1}{2} (1 - c_L^2) \Delta\nu, \\ \pi_{HL} &= \frac{1}{2} [1 - c_L^2] \nu_L - (1 - c_L) \Delta\mu, \\ \pi_{LH} &= \frac{1}{2} [1 - c_{LH}^2] \nu_H - \frac{1}{2} [1 - c_L^2] \Delta\nu, \\ \pi_{LL} &= \frac{1}{2} [1 - c_L^2] \nu_L. \end{aligned}$$

Hence, total profit is

$$\begin{aligned} \pi_{tot} &= \frac{1}{2} \nu_L - \alpha_H \Delta\mu + (\alpha_{HH} c_{LH} + \alpha_{HL} c_L) \Delta\mu - \alpha_{LH} \frac{1}{2} c_{LH}^2 \nu_H \\ &\quad + \frac{1}{2} (\alpha_{HH} + \alpha_{LH} - x) c_L^2 \nu_H. \end{aligned}$$

Inserting the optimal coinsurance rates for this menu gives

$$\pi_{tot}^E = \nu_L \left(\frac{1}{2} - \alpha_H D + \frac{1}{2} D^2 x \left(\frac{\alpha_{HH}^2}{\alpha_{LH}} + \frac{\alpha_{HL}^2}{x - \alpha_H} \right) \right).$$

“Proof” of Claim 1

For each value of $\rho (\leq 0)$, we can define a region $\mathcal{R}(\rho)$ in the (α_H, α_{HH}) space such that the profit function for menu **E** is depicted by $\tilde{\pi}^E$ rather than π^E in Figure 8⁴⁵:

$$\begin{aligned} \mathcal{R}(\rho) &= \left\{ (\alpha_H, \alpha_{HH}) \in [0, 1]^2 : x_{CE}(\alpha_H, \alpha_{HH}, \rho, D) \mid_{\text{small } D} \right. \\ &\quad \left. \geq \frac{1 - \alpha_{LL}(\alpha_H, \alpha_{HH}, \rho)}{1 + \alpha_{LL}(\alpha_H, \alpha_{HH}, \rho)} \right\}. \end{aligned}$$

Bundles in this region can be shown to be feasible.⁴⁶ Figure A.3(a)-(c) displays $\mathcal{R}(\rho)$ for $\rho = 0, (-1/30), (-2/30)$. Thus, if $\rho = (-2/30)$, then for almost all (α_H, α_{HH})

⁴⁵ Since $x_{CE}(\alpha_H, \alpha_{HH}, \rho, D)$ is decreasing in D , it is sufficient to consider $x_{CE}(\alpha_H, \alpha_{HH}, \rho, D)|_{\text{small } D}$.

⁴⁶ That is, if $(\alpha_H, \alpha_{HH}) \in \mathcal{R}(\rho)$ for some $\rho \leq 0$, then $(\alpha_H, \alpha_{HH}, \rho) \in \mathcal{A}_1$.

Figure A.3. For (α_H, α_{HH}) -values inside the solid line area, Regime C ceases to occur when ρ equals 0 (a), -0.0333 (b), -0.0666 (c). The dashed line area gives all combinations of (α_H, α_{HH}) such that for the selected ρ the triplet $(\alpha_H, \alpha_{HH}, \rho)$ belongs to $\mathcal{A}_0$.

that are feasible in combination with this value for ρ (the area delineated by the dashed line), it transpires that the interval for which menu **C** is optimal, $[x_{CE}(\alpha_H, \alpha_{HH}, \rho, D), \min\{(1 - \alpha_{LL}(\alpha_H, \alpha_{HH}, \rho))/(1 + \alpha_{LL}(\alpha_H, \alpha_{HH}, \rho)), 1/(1 + 2D)\}]$, is non-empty. For $\rho \leq -0.089$, “almost all” can be replaced by “any”.

We therefore restrict the set of distribution parameters further to

$$\mathcal{A}_2 = \{(\alpha_H, \alpha_{HH}, \rho) \in \mathcal{A}_1 \text{ and } (\alpha_H, \alpha_{HH}) \notin \mathcal{R}(\rho)\}.$$

However, from the previous discussion, $\mathcal{A}_2$ is almost as large as $\mathcal{A}_1$.

The extension of Proposition 1 when $D \in [0, (1 - \alpha_H)/\alpha_H]$

First note that $(1 - \alpha_H)/\alpha_H$ is the maximal value for D such that the low-risk types LL and LH are pooled at a coinsurance rate below 1 under menu **A**.

Second, if D is large, then under menu **A**, the right-hand crossing will happen at a coinsurance rate exceeding 1 and at a negative premium. To establish separation of LL from LH , LL can be excluded, while the premiums for LH and the high-risk types are increased with an amount to make LH indifferent between having insurance at the original coinsurance rate c_L and being uninsured. This increase in premia is $(1/2)(1 - c_L^2)v_H$, yielding a profit increase of $(1 - \alpha_{LL})(1/2)(1 - c_L^2)v_H$. The loss in profit by excluding the LL types is $\alpha_{LL}(1/2)(1 - c_L^2)v_L$. The gain exceeds the loss whenever $x < 1 - \alpha_{LL}$. The new menu we end up with is menu **M**. It gives full insurance to HH , a small but positive coinsurance rate for LH , but exclusion of LL . Type HL is pooled with HH if $x > \alpha_{HH}/\alpha_H$; otherwise, this type is pooled with LH (cf. Lemma 1). Figure A.4 (drawn for $x > \alpha_{HH}/\alpha_H$) illustrates this menu.

Figure A.4. Menu **M**.

The optimal values for the coinsurance rates under **M** are given by

$$c_{LL}^M = 1, c_{LH}^M = \begin{cases} D \frac{\alpha_H x}{\alpha_H (1-x) + \alpha_{LH} x} & \text{if } x > \frac{\alpha_{HH}}{\alpha_H}, \\ D \frac{\alpha_H x}{\alpha_{HL} + \alpha_{LH}} & \text{if } x \leq \frac{\alpha_{HH}}{\alpha_H}, \end{cases}$$

$$c_{HH}^M = 0, \text{ and } c_{HL}^M = \begin{cases} 0 & \text{if } x > \frac{\alpha_{HH}}{\alpha_H}, \\ D \frac{\alpha_H x}{\alpha_{HL} + \alpha_{LH}} & \text{if } x \leq \frac{\alpha_{HH}}{\alpha_H}. \end{cases}$$

Thus, the difference between **A** and **M** is that the low-risk types (*LH* and *LL*) are now separated from one another, but the degree of separation is “small”, in the sense that $c_{LL} - c_{LH} < \ell$, the size of the lens.

Figure 7 of Proposition 1 can now be extended as in Figure A.5. In this figure, the postscripts **I** and **X** are attached to menus **Bp** and **C** to distinguish whether type *LL* is included ($c_{LL} < 1$) or excluded ($c_{LL} = 1$). As shown in Lemma 1, whether *HL* is pooled with *HH* or with *LH* depends on whether x exceeds or falls short of α_{HH}/α_H . A sufficient condition for *HL* being pooled with *HH* in menus **M** and **BpX** is

$$\frac{\alpha_{HH}}{\alpha_H} < \frac{1}{1 + 2 \frac{1 - \alpha_H}{\alpha_H}} = \frac{\alpha_H}{2 - \alpha_H}.$$

Figure A.5 is drawn for on $\alpha_H = 0.6$, $\alpha_{HH} = 0.2$ and $\rho = 0$. Hence, this sufficiency condition is satisfied, and all (D, x) combinations in the regions for **BpX** and **M** have pooling of *HL* with *HH* rather than with *LH*. $\square$

Figure A.5. Optimal regimes in the extended (D, x) -space.

Proof of proposition 2, part (ii)

Under menu **EI**, $c_{HH}^E = 0$, $c_{LH}^C = Dx\alpha_{HH}/\alpha_{LH}$ and $c_L^E = Dx\alpha_{HL}/(x - \alpha_H)$, with $x > \alpha_H = \alpha_{LH} + \alpha_{HH}$. (see Table 1, “row” **EI**). Using the definition of α_{LH} (Eq. (9)), the inequality condition on x is equivalent to $x > (\alpha_{HH}/\alpha_H) - (\rho/\alpha_H)$. Therefore,

$$\rho + \alpha_H \cdot \left(x - \frac{\alpha_{HH}}{\alpha_H} \right) > 0. \quad (\text{A.2})$$

In addition, $\rho \leq 0$ is necessary and sufficient for $\alpha_{HH}/\alpha_H \leq \alpha_H$. Thus $x > \alpha_H$ and $\rho \leq 0$ imply

$$x > \frac{\alpha_{HH}}{\alpha_H}. \quad (\text{A.3})$$

Substituting the expressions for the optimal coinsurance rates in the covariance formula (11) and making use of the formulae for α_{HL} , α_{LH} and α_{LL} (8)–(10), allows us

to write the covariance between coverage and risk as

$$cov = \frac{\rho + \alpha_{HH} \left(x - \frac{\alpha_{HH}}{\alpha_H} \right)}{\rho + \alpha_H \left(x - \frac{\alpha_{HH}}{\alpha_H} \right)} \alpha_H^2 (\Delta\mu)^2 \frac{x}{\nu_L}.$$

Given (A.3), all the terms in the round brackets in the above expression are positive. From (A.2), the denominator is positive. Therefore,

$$cov < 0 \Leftrightarrow \rho < -\alpha_{HH} \left(x - \frac{\alpha_{HH}}{\alpha_H} \right). \quad \square$$

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