#### Research



# Assessment of sachet water quality in Kumasi, Ghana

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#### Abstract

This study assessed the physicochemical and microbiological quality of sachet drinking water samples in Kumasi, a major city in Ghana. Samples were collected from various sources within the city. Physicochemical properties, including pH, total dissolved solids, and concentrations of calcium, sodium, potassium, and magnesium ions, were analyzed following established protocols. Additionally, fluoride concentration was determined. The assessment criteria for water quality were based on the World Health Organization's and the Ghana Standards Authority's recommended standards for drinking water. The samples were also subjected to microbial analysis to detect the presence of *E. coli* and coliforms, and to evaluate microbial quality. The findings indicated that most physicochemical properties of the samples met the World Health Organization's standards for safe drinking water, except for the slightly acidic pH. Total dissolved solids and the concentrations of calcium, sodium, potassium, fluoride and magnesium ions were within acceptable ranges. Strong positive correlations were observed among various physicochemical parameters of sachet water. However, microbial analysis revealed that 67% of the samples were contaminated with pathogenic microorganisms, including *E. coli* and coliforms, indicating poor microbiological quality. While sachet water samples generally meet physicochemical safety standards, addressing microbial quality is essential to ensure the safety of drinking water in Kumasi.

Keywords Sachet drinking water · Physicochemical properties · Microbiological quality · Ghana · Water quality index

# 1 Introduction

An essential human right, access to clean water sources is denied to millions of people in low- and middle-income nations daily [1, 2]. Approximately 785 million people still rely on untreated water sources worldwide [3]. About 2.2 billion people globally did not have access to safe drinking water as of 2019 [4, 5].

Approximately 79% of Ghanaians reported having access to safe drinking water by 2018 and about 50% of people in northern Ghana lacked access to safe drinking water [6, 7].

According to the United Nations Children's Fund (UNICEF), 76% of households in Ghana are at risk of drinking water that is contaminated with fecal matter. Moreover, only 4% of households treat water suitably before drinking, and 93% of households do not treat water at all [8].

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Research

Over the past few decades, improvements have been made regarding the availability of clean drinking water. Between 2000 and 2017, the proportion of the world's population with drinking water access increased from 81 to 89% [9, 10].

Despite this development, there are still significant differences in who has access to clean drinking water, depending on where they live and who they are. For instance, compared to 9% in Latin America and the Caribbean, an estimated 63% of the population in sub-Saharan Africa did not have access to drinking water services in 2017 [11]. Inadequate access to safe drinking water negatively impacts marginalized and disadvantaged populations, such as rural communities and poor people [12].

Access to clean and safe drinking water is a concern that calls for ongoing investment and cooperation between different sectors and stakeholders. The infrastructure for water delivery can be improved, regulation and monitoring can be strengthened, and customer behavior change can be encouraged. There are still issues with maintaining drinking water quality, especially in rural regions, despite government and private sector investments in water infrastructure in Ghana to increase access to safe water [13–15].

Diseases like cholera, typhoid, and hepatitis A can all be contracted by drinking contaminated water [16–19]. These illnesses, especially in young children and the elderly, can result in severe dehydration, malnutrition, and in some cases, death. Exposure to hazardous compounds and chemicals in drinking water can have negative health impacts in addition to waterborne infections. For instance, high fluoride levels in water could lead to dental fluorosis, skeletal fluorosis and other harmful effects [20–22].

The popularity of sachet drinking water in Ghana has soared as a low-cost, practical substitute for bottled water, especially for those who cannot afford expensive water treatment systems or do not trust tap water [23–26]. However, contamination claims and insufficient treatment procedures have raised questions regarding the quality of the sachet drinking water [23–26].

Sachet water production is essential in Ghana, creating thousands of job opportunities and making a sizable economic contribution. Sachet water manufacturing makes up almost 70% of all packaged water produced in Ghana, with an estimated annual turnover of four hundred million Ghana cedis [27]. With small-scale business owners operating in various regions, the industry has also been observed to support the informal sector [27]. Additionally, the development of other allied businesses, like packaging and labeling, transportation and logistics, and distribution, has benefited from the production of sachet water, stimulating economic growth across the nation.

This study aimed to evaluate the quality of sachet drinking water sold in Ghana, focusing on assessing the microbiological safety and compliance with national and international water quality standards. This study focused exclusively on sachet water samples from Kumasi, Ghana. Therefore, the findings may not be fully representative of sachet water quality in other regions or countries.

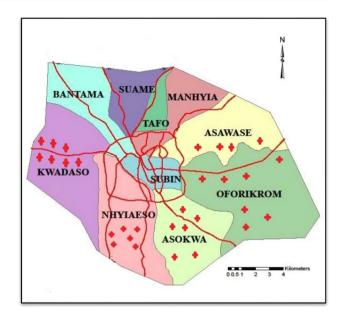
# 2 Materials and methods

# 2.1 Study area

With a population of almost two million, Kumasi, the capital of Ghana's Ashanti Region, is the second-largest city in the nation [28]. The city covers an area of 57 square kilometers, with some mountainous sections and a topography that is gently undulating to hilly [29]. There are two main seasons in Kumasi each year: the wet and the dry. The year averages 1300 mm of precipitation, with the main wet season between March and July and a minor rainy season between September and November [30]. The dry season, also known as harmattan, is characterized by dry, cold, hazy and dusty winds and typically lasts from the end of November to the middle of March [31]. The map of the study site is shown in Fig. 1.

# 2.2 Sampling

Three samples of thirty sachet drinking water brands were collected from various places, including houses, supermarkets, and street vendors across the Kumasi Metropolis, into sterilized plastic containers. The samples were gathered and brought to the laboratory at 4 °C in an ice chest. Fig. 1 Map of Kumasi Metropolis with red spots indicating sampling sites



## 2.3 Physicochemical properties

Standard techniques were used to analyze the sachet drinking water samples' pH, electrical conductivity (EC), and total dissolved solids (TDS) [32]. The JENWAY pH meter was used to determine the parameters. The JENWAY pH meter/ multimeter was calibrated with buffer solutions (pH 4.00, pH 7.00, and 10.00) prepared according to the manufacturer's instructions. The buffer solutions were confirmed to be within their expiration dates. The JENWAY pH meter/multimeter was turned on and stabilized for a few minutes to reach the operating temperature. The electrode of the JENWAY pH meter/multimeter was rinsed with distilled water and then immersed in the pH 7.00 buffer solution. The electrode was fully submerged, ensuring proper contact with the solution. After allowing sufficient time for stabilization, the adjustment controls on the JENWAY pH meter/multimeter were used to adjust the reading to pH 7.00. The adjustment was made following the manufacturer's instructions. The electrode was rinsed with distilled water and immersed in the pH 10.00 buffer solution. The JENWAY 3510 pH meter/multimeter reading was adjusted per the manufacturer's instructions. The calibration was verified by measuring the pH 7.00 buffer solution once again. The meter reading was checked to ensure consistency and closeness to pH 7.00. After calibration, the electrode was rinsed with distilled water and gently blotted with a clean tissue or cloth. The electrode was then used to determine the water samples' pH, EC and TDS.

#### 2.4 Determination of anions and cations

Ion chromatography (Metrohm Compact IC) was used to measure the concentration of anions (chloride, sulfate, and nitrate), and a Flame photometer (Jenway PFP7) was used to measure the cations (sodium and potassium) in the sachet drinking water samples. The titrimetric method was used to determine the alkalinity, total hardness, calcium and magnesium ion concentrations.

#### 2.5 Determination of alkalinity

A representative water sample was collected in a clean container, ensuring its freedom from any contaminants. The sample was filtered through a Whatman No. 41 ashless filter paper to remove any suspended particles. A measured volume of 50 mL, was placed in a clean 250 mL Erlenmeyer flask. A few drops of phenolphthalein indicator were added to the sample and the sample was titrated with 0.1 M sulfuric acid solution until the solution changed from pink to colorless. The alkalinity concentration was calculated based expressed as CaCO<sub>3</sub> equivalent.

## 2.6 Determination of total hardness

A representative water sample was collected in a clean container, ensuring its freedom from any contaminants. The sample was preserved as needed to prevent changes in hardness during transportation. The samples were filtered through a Whatman No. 41 ashless filter paper. A measured volume of 50 mL was placed in a clean 250 mL Erlenmeyer flask. A few drops of Eriochrome Black T indicator were added to the sample. The sample underwent titration with 0.1 M EDTA (ethylene–diamine–tetraacetic acid) solution. The EDTA solution was added dropwise to the sample while gently swirling the flask. The endpoint was signaled by a color change from wine-red to blue. The total hardness concentration was calculated based on the volume and concentration of the EDTA and expressed as CaCO<sub>3</sub> equivalent.

# 2.7 Microbiological analysis

The sachet drinking water samples were analyzed microbiologically to detect the presence of total coliforms, faecal coliforms, and *E. coli*. The bacteriological analysis was performed using the multiple-tube fermentation technique. Nutrient agar and MacConkey agar were used as the microbial analysis culture media. Sterile conditions were maintained throughout the analysis. The microbial growth count was reported in colony-forming units per milliliter (CFU/mL) [33, 34].

## 2.7.1 Water Quality Index

The Weighted Arithmetic Water Quality Index Method was used to estimate the water quality index (WQI) [35, 36] for further ranking (Table 1) on the potability of sachet water.

The quality parameters are calculated using Eq. (1).

$$Qp = \sum_{p=1}^{n} \left( \frac{Ap - lp}{S - lp} \right) \times 100, \tag{1}$$

where Ap is the mean value of the parameter, S is the WHO drinking water guideline value for each parameter, and Ip is the ideal value for every parameter. All the parameters were assumed to have an ideal value of zero except pH, which is 7. The relative weight  $(W_p)$  was calculated using Eq. (2)

$$Wp = \frac{K}{S},\tag{2}$$

$$K = \frac{1}{\sum \frac{1}{s}},\tag{3}$$

where K is a constant, which is estimated with Eq. (3).

The water quality index is calculated as the summation of  $(Wp \times Qp)$  divided by the summation of Wp, as shown in Eq. (4).

Table 1 Water quality index   and corresponding status	WQI	Status
	0–25	Excellent
	26–50	Good
	51–75	Bad
	76–100	Very bad
	> 100	Not suitable for drink- ing

$$WQI = \frac{\sum_{p=1}^{n} WpQp}{\sum_{p=1}^{n} Wp}$$
(4)

#### 2.8 Statistical analysis

The descriptive statistics and Pearson's correlation were estimated using Microsoft Excel 2019 software. All the parameters were determined at a 95% confidence level.

#### 3 Results and discussion

Table 2 presents the descriptive statistics of the physicochemical properties of sachet water. The pH values of the samples ranged from 5.38 to 8.03, with a skewness of 1.02. The median pH value was 6.15, which is lower than the WHO-recommended value for drinking water.

The results showed that most of the physicochemical properties of the sachet drinking water samples fell within the WHO-recommended levels for drinking water. However, the median pH value of 6.15 was lower than the recommended value of 6.5–8.5, indicating that some samples may be slightly acidic. This is a cause for concern as low pH levels can cause the release of harmful metals such as lead into the water. The main source of water for sachet water production is groundwater. Other studies on groundwater in the Kumasi metropolis and the Ashanti region reported pH values that were slightly acidic and comparable to those obtained in this study [36, 37]. In contrast, Opafola et al. [38] reported that sachet water sold within a tertiary institution in southwestern Nigeria had pH values within the WHO guidelines. The difference in pH could result from the water source for sachet water production.

The electrical conductivity values ranged from 2.24 to 43.6 µS/cm, consistent with previous studies on sachet drinking water in Ghana [23, 39]. The total dissolved solids' concentration ranged from 2 to 42 mg/L, with a median value of 11.45 mg/L. This falls within the acceptable range set by the WHO, indicating that the samples are safe for consumption.

The concentrations of calcium, sodium, potassium, and magnesium ions were also within the acceptable range for drinking water according to WHO guidelines.

All the anion concentrations were within the WHO-acceptable concentrations. Fluoride was present in concentrations of up to 0.15 mg/L in some samples. This falls within the acceptable range set by the WHO. Exposure to high concentrations of fluoride in water can lead to dental and skeletal fluorosis [20–22, 40].

Table 3 shows the results of Pearson's correlation analysis of the physicochemical properties of sachet water. There is a strong positive correlation between total dissolved solids (TDS) and electrical conductivity (EC), as indicated by Pearson's correlation analysis with a correlation coefficient (r) of 1.00. This means that as TDS increases, the electrical conductivity of the water also increases. The relationship can be attributed to the fact that TDS measures the total amount of inorganic and organic substances dissolved in water, including dissolved salts and minerals, contributing to its electrical conductivity.

The results indicate a positive correlation between calcium (Ca<sup>2+</sup>) ions and electrical conductivity (EC) with a correlation coefficient (r) of 0.57. An increased Ca<sup>2+</sup> ion concentration in water will likely increase the EC value. Similarly, the positive correlation between Ca<sup>2+</sup> ions and total dissolved solids (TDS) with a correlation coefficient (r) of 0.57 suggests that an increase in the concentration of Ca<sup>2+</sup> ions in the sachet water will likely increase the TDS value of the water.

There was a positive correlation between calcium and total hardness with a coefficient (r) of 0.52, indicating that as the concentration of calcium increases, the total hardness of the water also tends to increase. This relationship is expected, as calcium is one of the significant contributors to water hardness, along with magnesium.

The strong positive correlations in this study suggest a significant relationship between these physicochemical properties of sachet water. Specifically, the positive correlations between EC and Cl<sup>-</sup> ions, TDS and Cl<sup>-</sup> ions, and Ca<sup>2+</sup> and total hardness suggest that the concentration of these ions may be related to the water's overall mineral content. The positive correlations between alkalinity and F<sup>-</sup> ions and NO<sub>3</sub><sup>-</sup> ions and EC/TDS suggest that the water source may influence these properties.

The weighted arithmetic water quality index method estimated the water quality index (Table 4). Table 4 shows the water quality index. The water quality index was calculated to be 6.21, indicating the water is of excellent quality

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Descriptive statistics (n = 30)	Hd	Electrical conductivity (µS/cm)	TDS (mg/L) Total hardr (mg/l	Total hardness (mg/L)	Alkalinity (mg/L)	Ca <sup>2+</sup> (mg/L)	Na <sup>+</sup> (mg/L)	K <sup>+</sup> (mg/L)	Ca <sup>2+</sup> (mg/L) Na <sup>+</sup> (mg/L) K <sup>+</sup> (mg/L) Mg <sup>2+</sup> (mg/L) F <sup>-</sup> (mg/L) Cl <sup>-</sup> (mg/L) NO <sub>3</sub> <sup>-</sup> (mg/L) PO <sub>4</sub> <sup>3-</sup> (mg/L)	F <sup>-</sup> (mg/L)	Cl <sup>-</sup> (mg/L)	NO <sub>3</sub> <sup>-</sup> (mg/L)	PO <sub>4</sub> <sup>3-</sup> (mg/L)
Mean	6.43	14.86	14.40	30.70	46.11	6.72	4.78	2.72 (	0.76	0.01	22.23	1.35	0.59
Standard error	0.13	1.63	1.56	5.23	3.86	0.65	0.53	1.09 (	0.20	0.01	2.86	0.30	0.27
Median	6.15	14.55	14.00	16.69	40.00	5.72	4.30			·	15.25	0.54	0.12
Standard Dev.	0.69	8.95	8.55	28.65	21.12	3.56	2.92	5.96	1.12		15.68	1.63	1.49
Variance	0.47	80.08	73.14	820.60	446.04	12.71					245.97	2.67	2.23
Kurtosis	0.18	2.21	2.33	3.49	5.36	0.89	-0.31	16.74 -		22.64 (		0.33	12.30
Skewness	1.02	1.02	1.04	1.87	2.13	0.89					1.42	1.25	3.54
Range	2.65	41.36	40.00	119.96	100.00	15.65						5.35	6.77
Minimum	5.38	2.24	2.00	6.66	20.00	1.52	1.00	0.10 (	0.00			0.01	0.00
Maximum	8.03	43.60	42.00	126.62	120.00	17.17					59.01	5.36	6.77
Sum	192.98	445.81	432.00	921.07	1383.32	201.63	143.50	81.50 2			666.80	40.46	17.70
Count	30.00	30.00	30.00	30.00	30.00	30.00	30.00	30.00	,		30.00	30.00	30.00
Confidence level (95.0%)	0.26	3.34	3.19	10.70	7.89	1.33	1.09	2.22 (	0.42	0.01	5.86	0.61	0.56
WHO guide- lines	6.5-8.5 200	200	600	500	120	500	500	200	30	1.5	250	50	400
Ghana water stand- ard (DGS 175:2021)	6.5–8.5	1	500	500	1	1	1	1		1.5	250	50	

Table 3 P	<sup>a</sup> erson's c	Table 3 Pearson's correlation of physicochemical parameters	of physico	chemical p	arameters								
	Hd	Conduc- TDS tivity (µS/m)	TDS	Total hard- ness (mg/L)	Alka- linity (mg/L)	Ca <sup>2+</sup>	Na <sup>+</sup>	+ <sup>+</sup>	Mg <sup>2+</sup>	Ŀ	CI-	NO <sup>3-</sup>	P04 <sup>3-</sup>
Hq	1.00												
Conduc- tivity/ µS/m	-0.35	1.00											
TDS	1	1.00	1.00										
Total hard-	0.04	0.43	0.44	1.00									
ness (mg/L)													
Alkalin- ity (mg/L)	-0.15	0.21	0.20	- 0.03	1.00								
Ca <sup>2+</sup>		0.57	0.57	0.52	0.13	1.00							
$Na^+$		0.16	0.14	0.04	-0.16	0.02	1.00						
$\mathbf{F}^+$	-0.15	- 0.01	-0.02	- 0.18	-0.02	-0.30	-0.11	1.00					
$Mg^{2+}$		0.04	0.03	-0.37	0.03	-0.61	0.02	0.53	1.00				
Ŀ		- 0.09	-0.10	-0.12	0.58	0.13	-0.09	-0.06	-0.16	1.00			
C_		0.71	0.71	0.19	0.08	0.37	0.17	0.08	0.16	-0.19	1.00		
NO3 <sup>-</sup>		0.51	0.50	- 0.05	-0.07	0.15	0.21	0.39	0.15	-0.12	0.55	1.00	
$PO_4^{3-}$	-0.27	0.26	0.26	- 0.05	-0.19	0.17	0.10	-0.02	0.08	- 0.09	0.62	0.41	1.00

Table 4 Water Quality Index

Parameter	Mean (A <sub>p</sub> ) (n = 30)	Standard per- missible values (S)	ldeal value (I <sub>p</sub> )	Unit weight (W <sub>i</sub> )	Relative weight (W <sub>p</sub> )	Quality rating (Q <sub>p</sub> )	$Q_p \times W_p$
рН	6.43	8.50	7	0.118	0.158	37.82	5.98
Ec (μS/m)	14.86	200.00	0	0.005	0.007	7.43	0.05
TDS (mg/L)	14.40	600.00	0	0.002	0.002	2.40	0.01
Total hardness	30.70	500.00	0	0.002	0.003	6.14	0.02
Alkalinity	46.11	120.00	0	0.008	0.011	38.43	0.43
Ca <sup>2+</sup>	6.72	500.00	0	0.002	0.003	1.34	0.00
Na <sup>+</sup>	4.78	500.00	0	0.002	0.003	0.96	0.00
K <sup>+</sup>	2.72	200.00	0	0.005	0.007	1.36	0.01
Mg <sup>2+</sup>	0.78	30.00	0	0.033	0.045	2.61	0.12
F <sup>−</sup>	0.01	1.50	0	0.667	0.896	0.51	0.45
Cl⁻	22.23	250.00	0	0.004	0.005	8.89	0.05
NO <sub>3</sub> <sup>-</sup>	1.35	50.00	0	0.020	0.027	2.70	0.07
PO4 <sup>3-</sup>	0.59	400.00	0	0.003	0.003	0.15	0.00

 $\sum Wp = 1.167$   $\sum Qp \times Wp = 7.247$   $WQI = \frac{7.247}{1.167} = 6.21$ 

and safe for human consumption regarding its physicochemical properties. The WQI is based on selected criteria, but overall water quality considers additional factors like biology and microbiology.

The microbiological properties of the sachet water samples are presented in Table 5. The results indicate that 67% of the samples were contaminated with pathogens. Samples S8, S12, S18, and S29 were contaminated with *E. coli*, fecal and total coliforms. Only ten brands were free from microbes. Obiri-Danso et al. [41], reported that sachet water sold on the streets of Kumasi contained pathogens such as *E. coli*, *enterococci*, *Pseudomonas aeruginosa*, and *Aeromonas hydrophila*. Awuah et al. [26] reported similar results, indicating that 82% of the sachet water samples contained *E. coli*, Salmonella, and other coliforms, corroborating results presented in this work.

The microbiological properties of water are an essential aspect of its quality because the presence of some microorganisms can pose a severe risk to human health.

Since some samples contained *E.coli*, fecal and total coliforms, the packaging materials, production methods, or water sources were likely contaminated. Poor hygiene and inappropriate treatment procedures used during production are blamed for contaminating sachet water with hazardous germs. The finding of *E.coli*, fecal and total coliforms in the water samples shows that drinking tainted sachet water carries a risk of contracting waterborne infections. Therefore, it is crucial to guarantee that sachet water's manufacturing and packaging procedures are clean and pollutants-free. The brands of sachet water that were found to be free from microbes in this study could be a model for other producers to follow to ensure safe and high-quality sachet water production.

# 4 Conclusion

The results of this study show that the physicochemical properties of the drinking water samples from sachets are within the WHO-acceptable range. The median pH value was slightly below the advised range, which is of concern because low pH levels can lead to the corroding of pipes and plumbing fixtures, which releases dangerous metals like lead into the water. The study also discovered that the water samples had low microbiological quality, with hazardous pathogens such as *E. coli* and other coliforms in 67% of the samples.

Positive correlations between some of the physicochemical parameters show a significant connection between these variables. The physicochemical properties of the water samples may be acceptable, but other factors like biological and microbiological qualities must also be considered to assess the overall water quality.

The discovery of *E.coli*, fecal and total coliforms in water samples emphasizes the need to maintain proper hygiene and adequate treatment processes during sachet water production to produce safe and high-quality sachet water.

Table 5Bacteriologicalanalysis results

Samples	Total coliform × 10 <sup>3</sup> (cfu/mL)	Faecal coliform × 10 <sup>3</sup> (cfu/mL)	<i>E</i> . <i>coli</i> × 10 <sup>3</sup> (cfu/mL)
S1	NIL	NIL	NIL
S2	NIL	NIL	NIL
S3	NIL	NIL	NIL
S4	NIL	NIL	NIL
S5	NIL	NIL	NIL
S6	9.15	2.30	NIL
S7	23.5	4.15	NIL
S8	9.15	2.30	0.40
S9	4.15	2.30	NIL
S10	9.15	2.30	NIL
S11	41.5	2.30	NIL
S12	9.15	2.30	0.90
S13	4.15	2.30	NIL
S14	9.15	4.15	NIL
S15	NIL	NIL	NIL
S16	2.30	0.40	NIL
S17	9.15	2.30	NIL
S18	23.5	4.15	2.30
S19	9.15	2.30	NIL
S20	4.15	0.90	NIL
S21	NIL	NIL	NIL
S22	NIL	NIL	NIL
S23	0.90	NIL	NIL
S24	NIL	NIL	NIL
S25	NIL	NIL	NIL
S26	9.15	0.40	NIL
S27	0.40	NIL	NIL
S28	4.15	2.30	NIL
S29	4.15	2.30	0.40
S30	2.30	9.00	NIL
WHO standard	NIL	NIL	NIL

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Data availability Supplementary data will be available from the corresponding author upon request.

## Declarations

Ethics approval and consent to participate Not applicable.

**Competing interests** The author declares no competing interests.

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