SYSTEMATIC REVIEW

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# Adverse Drug Events and Medication Errors in African Hospitals: A Systematic Review

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#### Abstract

*Background* Medication errors and adverse drug events are universal problems contributing to patient harm but the magnitude of these problems in Africa remains unclear.

*Objective* The objective of this study was to systematically investigate the literature on the extent of medication errors and adverse drug events, and the factors contributing to medication errors in African hospitals.

*Methods* We searched PubMed, MEDLINE, EMBASE, Web of Science and Global Health databases from inception to 31 August, 2017 and hand searched the reference lists of included studies. Original research studies of any

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design published in English that investigated adverse drug events and/or medication errors in any patient population in the hospital setting in Africa were included. Descriptive statistics including median and interquartile range were presented.

Results Fifty-one studies were included; of these, 33 focused on medication errors, 15 on adverse drug events, and three studies focused on medication errors and adverse drug events. These studies were conducted in nine (of the 54) African countries. In any patient population, the median (interquartile range) percentage of patients reported to have experienced any suspected adverse drug event at hospital admission was 8.4% (4.5-20.1%), while adverse drug events causing admission were reported in 2.8% (0.7-6.4%) of patients but it was reported that a median of 43.5% (20.0-47.0%) of the adverse drug events were deemed preventable. Similarly, the median mortality rate attributed to adverse drug events was reported to be 0.1%(interquartile range 0.0-0.3%). The most commonly reported types of medication errors were prescribing errors, occurring in a median of 57.4% (interquartile range 22.8-72.8%) of all prescriptions and a median of 15.5% (interquartile range 7.5-50.6%) of the prescriptions evaluated had dosing problems. Major contributing factors for medication errors reported in these studies were individual practitioner factors (e.g. fatigue and inadequate knowledge/training) and environmental factors, such as workplace distraction and high workload.

*Conclusion* Medication errors in the African healthcare setting are relatively common, and the impact of adverse drug events is substantial but many are preventable. This review supports the design and implementation of preventative strategies targeting the most likely contributing factors.

# **Key Points**

This is the first literature review of African-based studies that focuses on medication errors and adverse drug events.

There have been limited reports on medication safety in African countries in the past, but this is rapidly increasing.

Of all patients admitted to hospital, a median of 2.8% of adverse drug events resulted in hospital admission in the general population, ranging to as high as 5.5% in the adult population.

Regardless of the medication use process, dosing problems were the most commonly reported type of error.

# **1** Introduction

Quality patient care is a priority in all healthcare systems; however, patient safety can be compromised leading to potential medical harms [1]. Patient safety has been a growing priority led by pioneer US studies: the Harvard Medical Practice Study [2, 3] and the Institute of Medicine Report [4]. In USA, it has been reported that 3.7% of all hospitalised patients experienced an adverse event [2], and preventable adverse drug events (ADEs) alone resulted in 7000 deaths annually [4]. Despite developments in healthcare, these incidents continue to pose a significant problem globally [5, 6] and remain a concern for consumers, many practitioners and patient safety advocates.

Patient safety is a human rights issue and a subject matter increasingly researched in many developed countries [7]. However, in the absence of comprehensive healthcare coverage in the developing countries of Africa, assuring patient safety remains a considerable challenge when countries strive to provide quality patient care. According to the United Nations [8], Africa consists of 54 fully recognised member states with a current population of approximately 1 billion, and more than 40% of the population in the sub-Saharan Africa is in extreme poverty [9]. The average health expenditure per person in sub-Saharan Africa countries is below US\$100 per annum compared with US\$6110 in Australia and US\$9146 in USA [10]. Healthcare systems in Africa face severe health threats in the context of scarce resources and underdeveloped healthcare infrastructure, and the spectrum of patient safety

problems in this continent is unique in that most countries lack integrated automated health systems to support patient care [11].

Patient injuries attributed to medication misadventures, including medication errors (MEs) and ADEs, are among the most common incidents in hospitals [2] and have important clinical, economic and social consequences. For example, a review of Australian [12] medication safety literature in 2003 showed that 2–4% of all hospital admissions are thought to be medication related. An updated review in 2009 [13] consistently reported a similar burden of medication-related morbidity costing the Australian healthcare system US\$660 million annually. However, given the distinct nature of the morbidity profile and drug utilisation pattern, and the level of awareness and patient safety culture, the burden of medication-related problems cannot be extrapolated for areas of poverty in Africa [11].

While there have been many previous reviews of the literature related to the burden of MEs and ADEs in the hospital setting [14–23], most of these reviews have included few or no African studies. There has been no systematic review that broadly assessed the burden of MEs and ADEs in African hospitals. Therefore, the aims of this study were to review the available African-based literature with a focus on: (1) the epidemiology of ADE-related mortality and morbidity; (2) the causality, severity and preventability of ADEs; (3) the magnitude and types of MEs, and their clinical significance, and (4) the main factors reported to contribute to MEs in these studies.

# 2 Methods

### 2.1 Definitions

This study adopted the definition of 'medication error' approved by the National Coordinating Council for Medication Error Reporting and Prevention [24]: "a medication error is any preventable event that may cause or lead to inappropriate medication use or patient harm while the medication is in the control of the health care professional, patient or consumer". Medication errors can occur at any stage of the medication use process, including product labelling, packaging and monitoring. However, this study specifically targets errors occurred at the ordering, transcribing, dispensing and administration stages, and during medication history taking. Various definitions pertaining to each of the ME types are well documented in the international literature [15, 17, 20, 21]. We, thus, solely classified studies based on the stage of the medication use process in which an error occurred. The definition of ADE employed in this study was "any injury resulting from medical interventions related to a drug," and included both adverse drug reactions (ADRs), in which harm occurs as a result of the intrinsic nature of a medication, as well as complications from MEs [25]. The World Health Organization (WHO) definition of ADR is "a response to a drug which is noxious and unintended and which occurs at doses normally used in man for prophylaxis, diagnosis or therapy" [26]. An injury that is the result of ME is classified as a preventable ADE whereas a non-preventable ADE (also known as an ADR) is an injury other than an error, for example, the occurrence of anaphylactic reactions in a patient with no known previous history of a drug allergy [25]. Another closely related terminology used in pharmacovigilance and epidemiology studies is an adverse event. It generally refers to an unintended injury occurring during medical management, but which does not necessarily have a causal relation to the drug, such as delayed or improper diagnosis [1, 2].

#### 2.2 Data Sources and Searches

This study used the Preferred Reporting Items for Systematic Reviews and Meta-Analyses guidelines in reporting the results [27]. A systematic literature search was conducted using five electronic databases from inception to 31 August, 2017: PubMed (1946), MEDLINE (1946), EMBASE (1966), Web of Science (1864) and Global Health (1910). We categorised the search terms into three key concepts and combined them using the AND Boolean operator [Appendix S1 of the Electronic Supplementary Material (ESM)]. No year of publication was imposed on the search strategy but was limited to the English language. In some databases, a database-specific limitation was employed as in the Web of Science where article searching was limited to the health sciences field, and abstract availability was considered in the EMBASE and PubMed databases. Additionally, articles were identified by hand searching the bibliographies of included studies, and contact with local medication safety experts was made to identify other relevant published articles. One reviewer (ABM) with the support of a medical librarian carried out the literature search.

#### 2.3 Study Selection

The lead author (ABM) screened the titles and abstracts of retrieved studies and evaluated against the inclusion and exclusion criteria. Selected abstracts then underwent fulltext screening. The full texts of studies that were potentially eligible were evaluated by the same primary reviewer, and then the final inclusion was agreed on by two of the authors (AJM, JEB).

#### 2.3.1 Inclusion Criteria

We included peer-reviewed original published articles, irrespective of the study design, that investigated the frequency and nature of MEs and/or ADEs. We did not set any limitations on how ME types had been defined in the original research studies. Similarly, the types of events included were overlooked as far as the working definition remained the same, such events range from ADRs to ADEs. Studies that addressed adverse events were included only if injuries due to medications were reported, and data related to these were extracted. The primary outcome of interest was the frequency of MEs (expressed in terms of the number of prescriptions/medication orders/observations with MEs of any type) and/or the proportion of patients who experienced an ADE as a cause for admission or occurred during hospitalisation. Secondary outcomes of interest included an assessment of the nature of ADEs (e.g. fatality and preventability) and MEs (e.g. clinical significance). As we sought to evaluate the African medication safety literature broadly, we also included studies that assessed healthcare professionals' experiences, possible causes of MEs as reported by the original studies. We placed no restriction on the target population, but studies should be carried out in an African hospital setting.

# 2.3.2 Exclusion Criteria

Studies that investigated failures in optimising drug therapy (e.g. drug dosage adjustment in patients with renal failure), pharmaceutical issues (e.g. counterfeit or sub-standard medicines), events caused by single drugs or drug classes (e.g. co-trimoxazole, Antiretrovirals) or disease condition (e.g. human immunodeficiency virus/acquired immunodeficiency syndrome, diabetes mellitus), and studies that aimed to assess knowledge and attitude to ADR reporting were excluded. In addition, studies evaluating non-adherence to medication or self-harm (intentional toxicity) were excluded. Conference abstracts, case studies, commentaries and reviews were not considered in this review.

#### 2.4 Quality Assessment

While there are limited approaches for appraising observational studies of ADEs, we assessed such studies for their quality. One review author (ABM) assessed all ADE studies for their methodological quality based on the ten criteria used by Smyth et al. [28]. The main domains considered were study design, methods for identifying ADEs, methods used to establish the causal relationship between drug and effect, and tools for assessing the preventability and severity of ADEs. The quality of ME

studies was evaluated and reviewed according to the 13 criteria adopted from the previous two studies [20, 29]. Criteria were graded as yes, no, unclear or not reported.

### 2.5 Data Extraction and Statistical Analysis

Data abstraction was performed using a standardised data collection tool, which included study characteristics (publication details, African country, hospital setting, study design, sample size and duration of the study, target population), identification of ADEs and/or MEs (definition, method of data collection, information relating to assessment of causality, severity and preventability) and major findings (the frequency and clinical impact of MEs of any type, prevalence data on ADEs causing admission and occurring in the hospital, including clinical severity and preventability). In studies presenting adverse event data, only data for events due to medications (e.g. drug-related complications and therapeutic errors) were extracted. The most common factors contributing to MEs as reported by the included studies were also extracted.

Adverse drug event studies were reported according to the patient population (paediatric, all ages or adult), and the types of MEs were stratified into sub-categories (prescribing, administration, mixed). We used the term ADE consistently; however, some of the studies provided ADR data. The included studies were heterogeneous, and a metaanalysis was not conducted. However, it was possible to analyse the frequency of ADEs and MEs through calculation of the median occurrence rates and interquartile ranges (IQRs) across studies. For ease of median (IQR) calculation and comparison across the studies, data extracted from the included studies had been converted into a common denominator.

#### **3** Results

# 3.1 Search Results

The literature search identified a total of 1316 citations, which included 38 articles identified by hand searching articles (Fig. 1). After removing duplicate citations, title and abstract screening were applied on 1112 articles; of which, 136 were selected for full-text review. Fifty-one articles were finally identified for inclusion in the study (Fig. 1). The most common reasons for excluding articles after the full-text review were ADE prevalence data from specific diseases and/or drugs or classes of drugs, and studies that assessed knowledge and attitude of healthcare professionals for ADR reporting (Appendix S2 of the ESM). Of the 51 studies, 15 reported on ADEs [30–44], 33 reported on MEs (of any type) [45–77], and three studies

reported on ADEs and MEs [78–80]. The 51 studies were from nine (of the 54) African countries: Nigeria (16), South Africa (11), Ethiopia (9), Egypt (6), Morocco (3), Ghana and Uganda (each 2), and Sudan and Tunisia (each 1) (Fig. 2).

# 3.2 Characteristics of Adverse Drug Event Studies

Of the 18 included studies investigating ADEs, six were conducted in South Africa and were published between 1979 and 2017. Eleven of the 18 studies were prospective studies, and one was mixed (retrospective and prospective), whereas the remainder were retrospective or cross-sectional studies. A total number of 16,080 patients (excluding mutual patients from Mouton et al. [40] study) were evaluated for ADEs in these studies, mostly in the adult patient population. Four studies [33, 41, 42, 79] clearly reported ADE data for paediatric patients. Female patients comprised 52.2% of the population (8097/16,080). Studies varied in their duration from 5 days to 3 years, and most studies [30, 32, 36, 38–40, 44] were exclusively conducted in the general medical wards (Table 1).

# 3.2.1 Quality Assessment of Adverse Drug Event Studies

Using the assessment criteria adopted from Smyth et al. [28], the quality of ADE studies was evaluated. Four studies [33, 34, 40, 42] met all the ten criteria (Appendix S3 of the ESM). All included ADE studies clearly defined their study design. A variety of methods were used to detect ADEs. The most common method was medical record review [30, 33-40, 44, 79, 80]. Ten studies [33, 34, 36, 39, 40, 42, 44, 78-80] used a multifaceted approach for identification of ADEs: a medical record review in combination with other methods, such as volreports, participation in clinical untarv rounds. patient/carrier interview and prescription/laboratory data review. The reported assessment of ADEs with respect to causality, severity and preventability varied among the studies. Causality assessment was described in 15 studies, mostly using the WHO definition [85, 88] (four studies). Severity was measured in 13 studies, mostly using the WHO criteria [82] (three studies) and the same number of studies assessed preventability, predominantly using the Schumock and Thornton method [83] (eight studies) (Table 1). All but three studies [30, 32, 36] provided information about the person responsible for the investigation of the initial ADE detection. Usually a team of physicians, nurses and pharmacists was involved. Verification of the identified ADEs was addressed in eight studies [33-35, 37-41]. The WHO definition [26, 89] of ADRs had been adopted in the majority of studies [31, 34, 38, 41, 42, 44], but two studies [30, 36] did not Fig. 1 Preferred reporting items for systematic reviews and meta-analyses flow diagram of the selection of eligible studies. *ADR* adverse drug reaction

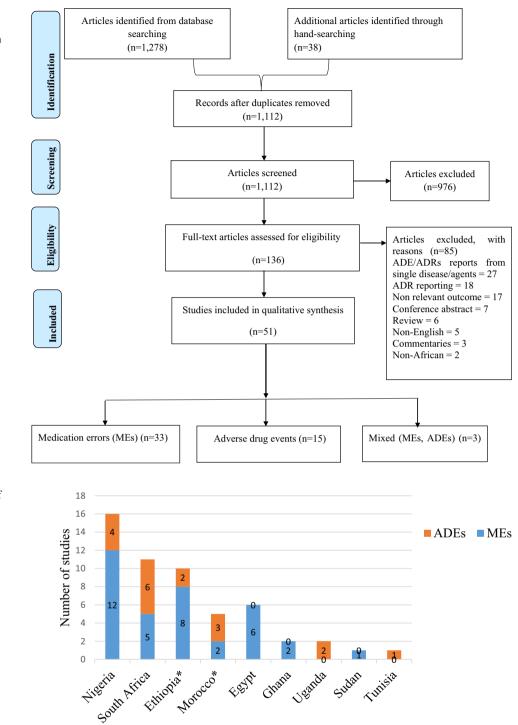


Fig. 2 Graph showing origin of included studies. \* one study from Ethiopia and two studies from Morocco gave data for both adverse drug events (ADEs) and medication errors (MEs), and counted as independent studies in this figure

explicitly state the description of an incident (Appendix S4 of the ESM).

#### 3.2.2 Frequency and Nature of Adverse Drug Events

3.2.2.1 Adverse Drug Events Causing Hospital Admissions A total of 11 studies [30–33, 36, 38, 40–44] involving 12,903 patients reported the number of patients

for which an ADE was the primary reason for hospitalisation. Of these studies, three targeted the paediatric population only [33, 41, 42]. In any patient population, the percentage of patients who were admitted as a direct cause of ADEs and not another condition, varied from 0.4% [41] to 14.3% [43]. The overall median ADE prevalence showed that 2.8% (IQR: 0.7–6.4%) of patients were admitted in African hospitals as a result of ADEs (Table 2).

Author, year	Country	Setting	Study design	Sample size	Characteristics	Method of detection	Assessmer	Assessment of ADEs	
				(patients), duration	of the population		Causality	Severity	Preventability
Aderemi- Williams, 2015 [30]	Nigeria	Medical ward	Retrospective chart review	624, NR	Adult Male: 57.4%	Medical record review	NR	NR	NR
Benkirane, 2009 [31]	Morocco	Medical, surgical, ICUs and EDs	Retrospective cross- sectional	1390, 5 days	Adult and paediatric Male: 60%	Solicited information from clinicians	Begaud 1985 [81]	WHO [82]	Schumock 1992 [83]
Benkirane, 2009 [78]	Morocco	ICU	Prospective cohort	696, 3 months	Adult and paediatric Male: 54.6%	Daily physician rounds, monitoring for medication ordering and transcribing, solicited reports from health professionals	Begaud 1985 [81]	WHO [82]	Consensus agreement
Cooke, 1985 [32]	South Africa	Medical ward	Prospective observational	300, NR	Age ≥10 years Male: 50%	NR	Trunet 1980 [ <b>84</b> ]	NR	NR
Eshetie, 2015 [33]	Ethiopia	Paediatric ward	Prospective observational	600, 2 months	Paediatric Male: 61.8%	Chart review, ward round, patient/caregiver interview, voluntary staff report	WHO- UMC [85]	NCC MERP [24]	Schumock 1992 [83]
Dedefo, 2016 [79]	Ethiopia	Paediatric ward	Prospective observational	233, 1 month	Paediatric Male: 63.9%	Chart review, ward round, patient/caregiver interview, voluntary report	Naranjo [86]	NCC MERP [24]	Consensus agreement
Jennane, 2011 [80] <sup>a</sup>	Morocco	ICU	Prospective cohort	63, 6 weeks	Adult Male: 59%	Clinical round, voluntary and verbal report, chart review, assessing prescriptions and transcriptions	NR	WHO [82]	NR
Kiguba, 2017 [34]	Uganda	Medical and gynaecological wards	Prospective cohort	762, 5 months	Adult Female: 70%	Clinical examination, medical record review, patient/caregiver/ward staff interviews	Naranjo [86]	DAIDS AE Grading Table [87]	Schumock 1992 [83]
Letaief, 2010 [35] <sup>b</sup>	Tunisia	Clinical departments	Retrospective cohort	620, NR	General population Female: 53.4%	Medical record review	Wilson 1995 [88]	Wilson 1995 [88]	Wilson 1995 [88]
Mabadeje, 1979 [36]	Nigeria	Medical wards	Prospective cohort	360, 4 months	General population Male: 54%	Medication history interview, review of the nurses' records and hand-over notes	NR	NR	NR
Matsaseng, 2005 [37]	South Africa	Gynaecology ward	Retrospective chart review	793, 9 months	NR, all female	Medical record review	Leappe 1991 [ <b>3</b> ]	Brennan 1991 [2]	Leappe 1991 [3]
Mehta, 2008 [38]	South Africa	Medical wards	Prospective observational	665, 3 months	Adults Female: 51%	Medical record review	0HM [89]	Temple 2004 [90]	Schumock 1992 [83]
Mouton, 2015 [39]	South Africa	Medical wards	Cross- sectional survey	1904, 30 days	Adult Female: 56%	Medical record review, medication history, review of prescriptions and laboratory data	WHO- UMC [85]	NA	Schumock 1992 [83]

Table 1 continued	nued								
Author, year	Country	Setting	Study design	Sample size	Characteristics	Method of detection	Assessment of ADEs	t of ADEs	
				(patients), duration	ot the population		Causality Severity	Severity	Preventability
Mouton, 2016 South [40] <sup>c</sup> Afrid	South Africa	Medical wards	Cross- sectional survey	1904, 30 days	Adult Female: 56%	Medical record review, medication history and review of laboratory data	WHO- UMC [85]	Temple 2004 [89]	Schumock 1992 [83]
Oshikoya, 2007 [41]	Nigeria	Paediatric ward	Retrospective prospective	3821, 3 years	Paediatric Male: 58%	Medical and nursing record review, prescription chart review	Jones 1982 [91]	Martínez- Mir 1996 [92]	Done, but not clear
Oshikoya, 2011 [ <b>42</b> ]	Nigeria	Paediatric ward	Prospective observational	2004, 18 months	Paediatric Male: 61%	Medical and nursing records review, review of prescription charts, attending clinical rounds, reports from healthcare professionals	Jones 1982 [91]	Schirm 2004 [93]	Schumock 1992 [83]
Tipping, 2006 South [43] Afri	South Africa	Emergency unit	Prospective cross- sectional	517, 4 months	Elderly Female: 59%	Primary physician and/or principal investigator assessment	Nebeker 2004 [94]	NR	NR
Tumwikirize, 2011 [44]	Uganda	Medical wards	Longitudinal observational	728, 6 months	Age >13 years Female: 56%	History and physical examination, medical record review	Naranjo [86]	Dorman 2000 [95]	Schumock 1992 [83]
AE adverse ev	ent, DAIDS	Division of AIDS,	ED emergency de	partment, ICU	intensive care un	AE adverse event, DAIDS Division of AIDS, ED emergency department, ICU intensive care unit, IQR interquartile range, NCCMERP National Coordinating Council for Medication Error	pordinating (	Council for Me	edication Error

Reporting and Prevention, NA not applied, NR not reported, WHO World Health Organization, WHO-UMC World Health Organization-Uppsala Monitoring Centre

<sup>a</sup> Non-preventable ADEs [also called adverse drug reactions] were not collected

<sup>b</sup> Letaife [35] did not provide separate data for ADEs

 $^{\circ}$  Mouton [40] used the same groups of patients as with Mouton [39], with a different outcome of interest

Table 2 Frequency, seriousness and preventability of adverse drug events (ADEs) in African hospitals

Author, year	Prevalence of ADE-related admission (%) <sup>b</sup>	Incidence of ADEs during hospitalisation (%) <sup>b</sup>	Prevalence of any suspected ADE (%) <sup>b</sup>	Proportion of serious ADEs (%) <sup>c</sup>	ADE-related fatality (%) <sup>b</sup>	Preventability (%) <sup>c</sup>
Aderemi-Williams, 2015 [30]	6.4	4.3				
Benkirane, 2009 [31]	1.4	4.2		47.5	0.1	13.2
Benkirane, 2009 [78]		11.5		51.8	0.3	30.0
Cooke, 1985 [32]	4.6					
Eshetie, 2015 [33]	$0.7^{\mathrm{a}}$	7.7 <sup>a</sup>		9.0	0.2	33.0
Dedefo, 2016 [79]		7.3		5.9	0.0	47.0
Jennane, 2011 [80]		12.7		87.5	3.2	
Kigbua, 2017 [34]		25.0		31.0	0.0	55.0
Letaief, 2010 [35]		2.7 <sup>a</sup>		NS	NS	NS
Mabadeje, 1979 [36]	2.8	13.1				
Matsaseng, 2005 [37]		9.8 <sup>a</sup>		NS	NS	NS
Mehta, 2008 [38]	6.3	6.3	8.4	50.4 <sup>a</sup>	0.3 <sup>a</sup>	46.0
Mouton, 2015 [39]					2.9	43.5
Mouton, 2016 [40]	8.5 <sup>a</sup>			23.5	d	45.0
Oshikoya, 2007 [41]	0.4	0.7		SG	0.1	97.7
Oshikoya, 2011 [42]	0.6	1.1		SG	0.1	20.0
Tipping, 2006 [43]	14.3 <sup>a</sup>		20.1			
Tumwikirize, 2011 [44]	1.5	49.5	4.5	0.0	0.0	4.1
Median (IQR)	2.8 (0.7-6.4)	7.5 (4.3–16.1)	8.4 (4.5–20.1)	23.5 (9.0-50.0)	0.1 (0.0-0.3)	43.5 (20.0–47.

IQR interquartile range, NS no specific data available, SG only severity grading reported

<sup>a</sup> Not provided directly in the study, interpreted from other presented data

<sup>b</sup> The total number of patients was used as a denominator in the respective studies

<sup>c</sup> The total number of reported ADEs was used as a denominator in the respective studies

<sup>d</sup> Mortality data from the Mouton et al. study [40] were already used in the calculation of the mortality rate by their previous study [39] and are not presented here

After the exclusion of studies that reported data on the paediatric population only, the median prevalence estimate was found to be 5.5% (IQR: 1.8-8.0%).

3.2.2.2 Any Suspected Adverse Drug Events at Hospital Admission Three studies [38, 43, 44] estimated the percentage of patients experiencing any ADEs, which may or may not be the cause for hospitalisation, at the time of hospital admission. Of the total 1900 patients evaluated for any suspected ADEs at hospital admission, at least one ADE was identified in 192 patients, and the overall median prevalence of any suspected ADEs in these studies was 8.4% (IQR: 4.5–20.1%) (Table 2).

*3.2.2.3 Adverse Drug Events during Hospitalisation* No separate ADE data were reported in one study [35]; the aim was not primarily an assessment of ADEs. Fourteen studies [30, 31, 33–38, 41, 42, 44, 78–80] reported the occurrence of ADEs during hospitalisation. The percentage of patients who developed at least one ADE during a hospital stay

ranged from 0.7% [41] to 49.5% [44], with an overall median incidence of 7.5% (IQR: 3.8-12.8%) (Table 2). After the exclusion of studies carried out solely on the paediatric population, the median percentage for this outcome was reported to be 10.7% (IQR: 4.3-16.1%).

#### 3.2.3 Severity and Seriousness of Adverse Drug Events

Thirteen studies [31, 33–35, 37, 38, 40–42, 44, 78–80] assessed the seriousness and/or severity of an ADE; however, data for two studies [35, 37] were not available as ADE-specific data were not provided. Assessment of clinical severity varied among the included studies, and one study [34] clearly made a distinction between severity and seriousness measurement, and two studies [41, 42] reported the severity of ADEs only. Many studies (9/13) reported the seriousness of ADEs, but this was also assessed variably, and thus, for ease of analysis, we broadly classified serious ADEs (like Symth et al. [28] did) as those that caused either death or were life threatening, resulted in permanent disability or hospital admission or prolonged hospitalisation. Of the 9 studies, one study [44] did not report serious events during admission and/or hospitalisation, and the remainder included serious ADEs of various rates: 5.9% [79] to 87.5% [80] of all ADEs. The median proportion of serious ADEs reported by all the nine studies was 31.0% (IQR: 7.5–51.1%) of all ADEs (Table 2). The median occurrence of serious ADEs, when paediatric-only studies were excluded, was found to be 47.5% (IQR: 23.5–51.8%).

Only one study from South Africa [39] entirely focused on mortality associated with ADRs, investigating the proportion of deaths attributed to ADRs in medical in-patients at four hospitals through a review of medical notes, medication exposure (during the previous 30 days) and laboratory data. This study estimated that ADEs contributed to the death of 2.9% of hospital admissions, and 16% of all hospital deaths were attributed to ADEs [39]. In the remainder of studies, the mortality rate associated with ADEs was reported as a secondary outcome of interest. In general, no fatal ADEs were reported in three studies [34, 44, 79], and nine studies [31, 33, 38-42, 78, 80] reported fatal ADEs in 68 of 12,866 patients included in the analysis. In the general population, the median mortality rate attributed to ADEs was estimated to be 0.1% (IQR: 0.0-0.3%) (Table 2). However, when the paediatric data were excluded, deaths associated with ADEs was reported in a median of 0.3% (IQR: 0.0-2.9%) of all patients.

#### 3.2.4 Preventability of Adverse Drug Events

Thirteen studies [31, 33–35, 37–42, 44, 78, 79] performed a preventability assessment for ADEs describing a variable preventability of 4% [44] to 97.7% [41] of all events. However, data for Letaief et al. [35] and Matsaseng and Moodley [37] were not available as ADE-specific data could not be extracted, but showed a preventability of 60 and 55%, respectively, in the overall incidence of adverse events. The median percentage of preventable ADEs reported by all the remaining 11 studies was 43.5% (IQR: 20.0–47.0%) of all ADEs (Table 2).

# 3.3 Characteristics of Medication Error Studies

Of all the 36 ME studies (including those evaluated both MEs and ADEs), ten studies did not specify the type of MEs; 14 studies evaluated medication administration errors and 12 studies assessed prescribing errors. No studies were identified that specifically reported transcribing errors, dispensing errors and medication history errors. Most studies (12/36) were conducted in Nigeria and 8 studies [55, 60, 62, 67–69, 74, 78] were conducted in a multicentre setting. Five studies [50, 52, 56, 65, 79] were solely

conducted in a paediatric ward and one study [73] in an obstetric ward. Two pre-post studies were identified [49, 50], and the remaining were either observational studies (prospective or retrospective) or quantitative/qualitative surveys. Of these, eight questionnaire-based studies and two mixed-method studies were identified (six administration errors, three prescribing errors, one mixed error) to evaluate MEs reported by various healthcare professionals (Table 3).

#### 3.3.1 Quality Assessment of Medication Error Studies

After the application of the quality assessment criteria against ME studies, criteria appropriate for any ME study, no study met all the 13 criteria. One study (each) fulfilled 12 and ten criteria, 2 studies met 9 criteria and 8 studies met eight criteria. The remaining studies met seven or fewer criteria (Appendix S3 of the ESM). The type of MEs was not specified in ten studies, and various definitions for ME were used in the included studies (Appendix S4 of the ESM). Eleven studies did not describe adequate details of MEs, and studies differed in methods for identifying MEs. The majority of the studies employed a prescription review (to identify prescribing errors) and observations (for assessing medication administration errors) but one study [61] did not explicitly report the method of error detection (Table 3).

#### 3.3.2 Frequency and Nature of Medication Errors

3.3.2.1 Medication Errors (Mixed) All but one study [74] that assessed MEs of any type were able to report details of the error rate. However, these data were difficult to summarise as error rates were presented in different ways. For example, MEs were reported in 75% [79] to 97% of patients [76], 10-54.8% of medication orders [72, 80], 4.2% of prescriptions [73] and 2.9% of medication doses [75]. Additionally, the incidence of MEs were reported in 7.5-7.8 per 100 admissions [78, 80], 7.7-9.7 per 1000 patient-days [78, 80] and 40.5 per 100 person-years [71]. Six studies [73, 75, 77–80] explicitly described the stage at which errors were occurred in the medication use process. Most errors were identified during prescribing, median (IQR): 41.3% (26.8–58.3%) [73, 75, 77–80] followed by administration stage, median (IQR): the 20.6% (12.5-41.6%) [73, 75, 77-80] and then the monitoring stage, median (range) 16.7% (8.4-25.0%) [77, 79].

*3.3.2.2 Prescribing Errors* Studies that addressed prescribing errors reported a median error rate of 57.4% (IQR: 22.8–72.8%) of all prescriptions [45, 51, 52, 54] and 40.0% (IQR: 8.8–49.5%) of medication orders [46, 49, 53, 54, 56] (Fig. 3).

Table 3 Chara	acteristics of	Table 3 Characteristics of medication error (ME) studies carried out in African hospitals	E) studies carried	out in African hosh	pitals			
Author, year	Country	Setting	Study design	Sample (e.g. no. of patients or prescriptions/ charts), duration	Characteristics of sample	Method of data collection	Clinical significance assessment (yes/no, tool)	Results
Prescribing errors	POTS							
Agalu, 2011 [45]	Ethiopia	ICU, tertiary hospital	Cross- sectional	<ul><li>69 patients (398</li><li>prescriptions),</li><li>67 days</li></ul>	General population Female: 55.6%	Prescription review	NR	52.5% of prescriptions contain at least 1 error
Ajemigbitse, 2013 [46]	Nigeria	Medical and paediatric specialties, tertiary hospital	Retrospective	400 patients (6819 medication orders), 1 year	General population Female: 76.5%	Review of medication records	Yes, Dornan 2009 [96]	40.9% of medication orders have errors
Ajemigbitse, 2013 [47]	Nigeria	Medical, paediatric and private wing wards	Prospective qualitative (mixed)	37 doctors, 6 months	NR	Prescription review and interview of prescribers	NR	90 errors are committed by 37 doctors
Ajemigbitse, 2014 [48]	Nigeria	Tertiary hospital	Questionnaire	30 doctors, 3 months	NR	Structured questionnaire	NR	One quarter of respondents failed to check prescriptions with a reference source and drug interactions
Ajemigbitse, 2016 [49]	Nigeria	Medical and paediatric wards	Pre-post	Baseline (control): 2065 medication orders, 6 months	NR	Prescription review	NR	Baseline prescribing error rate, 270/2065 (13.08%)
Alagha, 2011 [50]	Egypt	Paediatric ward, university hospital	Pre-post	Pre: 139 patients (1417 medication orders) Post: 101 patients (1096 medication orders), 10 months	Paediatric population	Educational sessions, provision of drug use assists, designing a medication order chart, physician feedback	Yes, own tool	78% of orders have least 1 error
Arulogun, 2011 [51]	Nigeria	Four units (medical out- patient, general out-patient, wards, accident and emergency)	Cross- sectional (mixed)	1866 prescriptions, NR	NR	Prescription review, observation and in-depth interview	NR	Prescription error rate, 76.3%
Oshikoya, 2007 [52]	Nigeria	Paediatric outpatient department, university teaching hospital	Retrospective	1944 prescriptions, 5 months	NR	Prescriptions review	NR	Prescription error rate, 62.2%

Table 3 continued	ned							
Author, year	Country	Setting	Study design	Sample (e.g. no. of patients or prescriptions/ charts), duration	Characteristics of sample	Method of data collection	Clinical significance assessment (yes/no, tool)	Results
Sada, 2015 [53]	Ethiopia	ICU of a specialised hospital	Retrospective	220 charts (882 prescription episodes), 1 year	Age >12 years Male: 54.5%	Chart review	Yes, Bates 1995 [25]	Prevalence of 40 errors per 100 orders (359 MEs)
Yinusa, 2004 [54]	Nigeria	Orthopaedic hospital	Retrospective	5823 prescriptions/ 13,833 items, 3 months	NR	Prescription review	Yes, Neville 1989 [97]	749 prescriptions (12.9%) contained errors; 4.5% of the prescription items have at least 1 error
Yousif, 2011 [55]	Sudan	Multicentre (public and private hospitals and pharmacies)	Cross- sectional	2000 prescriptions, 9 months	NR	Prescription review	Yes, Neville 1989 [97]	Only 1 prescription was considered ideal with no error; 12.2% of the prescriptions contained potentially serious errors
Zeleke, 2014 [ <b>56</b> ]	Ethiopia	Paediatric ward, referral hospital	Cross- sectional	<ul><li>136 admissions</li><li>(384 medication orders),</li><li>1 month</li></ul>	Paediatric population Male: 61.8%	Prescription review	NR	Prescribing error rate, 58.07%; 34.70 prescribing errors in 100 patient-days
Medication administration errors	ninistration	errors						
Acheampong, 2016 [57]	Ghana	Adult ED, tertiary care hospital	Cross- sectional observational	<ul><li>338 patients</li><li>(1332 medication administration observations),</li><li>4 months</li></ul>	Adult population Female: 55.9%	Direct observations of medication administration, medication order review	Yes, Chua [98]	27.2% of all observations have MAEs but 22.8% when wrong time error is excluded
Agalu, 2012 [58]	Ethiopia	ICU, specialised teaching hospital	Prospective cross- sectional	54 patients (1200 medication administration observations), 6 weeks	General population Female: 55.6%	Direct observation and review of medication charts	NR	51.8% of all observations have MAEs
al Tehewy, 2016 [59]	Egypt	Medical wards	Descriptive observational	<ul><li>237 patients</li><li>(2400</li><li>medication</li><li>administration</li><li>observations),</li><li>3 months</li></ul>	Adult population Male: 60.8%	Direct observation	Yes, NCC MERP [24]	85% of the observations had at least 1 error
Amponsah, 2016 [60]	Ghana	Anaesthetic practice (national study)	Questionnaire	164 physician assistants, NR	Physician assistants Male: 62.2%	Self-reporting survey	Yes, self- report	65.5% of respondents had experienced MEs

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Table 3 continued	ned							
Author, year	Country	Setting	Study design	Sample (e.g. no. of patients or prescriptions/ charts), duration	Characteristics of sample	Method of data collection	Clinical significance assessment (yes/no, tool)	Results
Amucheazi, 2009 [61]	Nigeria	University teaching hospital	Retrospective	895 elective procedures, NR	NR	NR	NR	5 patients (0.55%) were affected by MAEs
Blignaut, 2017 [62]	South Africa	Medical and surgical wards, eight public hospitals	Cross- sectional observation	<ul><li>315 patients</li><li>(1847</li><li>(1847</li><li>medication</li><li>administration</li><li>observations),</li><li>7 months</li></ul>	NR	Direct observation, double checking	NR	296 errors were identified (94% of patients)
Gordon, 2004 [63]	South Africa	Department of Anaesthesia, University of Cape Town	Questionnaire	65 anaesthetists, NR	NR	Self-reporting survey	Yes, self- report	93.5% of respondents admitted to having administered a wrong drug or the right drug into the wrong site
Gordon, 2006 [64]	South Africa	University of Cape Town	Questionnaire	133 anaesthetists, NR	NR	Self-reporting survey	Yes, self- report	94% admitted to having inadvertently administered a wrong drug; 303 wrong drug administrations
Feleke, 2010 [ <b>65</b> ]	Ethiopia	Paediatric ward, specialised teaching hospital	Prospective	<ul><li>52 patients (218 observations),</li><li>2 weeks</li></ul>	Paediatric population	Medication administration observations	NR	Of all observations, 89.9 % of MAEs were identified
Feleke, 2015 [66]	Ethiopia	Inpatient departments of a referral hospital	Prospective	<ul><li>263 patients</li><li>(360</li><li>administration</li><li>interventions),</li><li>2 weeks</li></ul>	Adult Female: 53.6%	Questionnaire-based interviews, observations	NR	The incidence of MAEs was 56.4%; 260 (98.8 %) of patients encountered at least 1 type of MAE
Labuschagne, 2011 [67]	South Africa	31 public hospitals	Questionnaire	84 doctors, NR	NR	Questionnaire	Yes, self- report	39.3% of participants committed at least 1 event of erroneous drug administration
Llewellyn, 2009 [68]	South Africa	3 tertiary care hospitals	Prospective	30, 412 anaesthetics, 6 months	NR	Anaesthetics form	Yes, self- report	Incidence of MAEs and near-misses, 1:274; the actual error made was 1 in 460 anesthetics
Nwasor, 2014 [69]	Nigeria	6 secondary and tertiary hospitals	Questionnaire	43 anaesthetists, NR	NR	Questionnaire	Yes, self- report	56% of the respondents admitted to ever having a ME
Oshikoya, 2013 [70]	Nigeria	Paediatric wards, public hospitals	Questionnaire	50 nurses, NR	Paediatric nurses	Questionnaire	NR	64% committed at least 1 ME
					Female: 100%			

Author, year	Country	Setting	Study design	Sample (e.g. no. of patients or prescriptions/ charts), duration	Characteristics of sample	Method of data collection	Clinical significance assessment (yes/no, tool)	Results
MEs (mixed)								
Agu, 2014 [71]	Nigeria	Outpatient pharmacy, 14 secondary public hospitals	Prospective cohort	6882 patients, 3 years	General population Female: 67%	Active screening programme using pharmaceutical care daily worksheet	NR	Incidence rate of MEs, 40.5 per 100 person-years
Negash, 2013 [72]	Ethiopia	Adult ED, specialised teaching hospital	Prospective cross- sectional	742 patient charts, 2 weeks	Adult population Male: 59%	Patient chart review, direct patient/career interview	NR	Of 2968 medication orders, 54.8% have at least 1 error (prescribing and administration)
Kandil, 2012 [73]	Egypt	Obstetric ED, university hospital	Prospective	<ul><li>10,000 women</li><li>(47,192</li><li>prescriptions),</li><li>9 months</li></ul>	Adult, Female: 100%	Chart review, review of nurses' notes	NR	4.18% of prescriptions have errors of any type
Ogunleye, 2016 [74]	Nigeria	Tertiary hospitals	Questionnaire	2386 healthcare professionals, 6 months	Doctors, pharmacists, nurses Female: 60.7%	Questionnaire	NR	47% self-reported at least 1 ME (of any type)
Sabry, 2014 [75]	Egypt	8 general wards and 3 critical units, private general hospital	Prospective	277,661 prescribed doses, 7 months	NR	Medication review, communicate with other healthcare professions and document interventions	NR	2.8% of doses have problems; prescribing errors, 37%; administration errors, 20%; medication overdose, 15%
Sabry, 2009 [76]	Egypt	Surgical, medical and mixed ICUs, teaching hospital	Prospective	220 patients, 1 year	Adult, Male: 66.8%	Observation for any medication related problems/errors	NR	619 medication problems detected in 213 patients (only 3% were free of problems)
Shehata, 2016 [77]	Egypt	Tertiary care teaching hospitals	Prospective	1200 reports, 6 months	General population Male: 44%	Incident reporting	Yes, NCC MERP [24]	Prescribing errors, 54%; monitoring, 25%; administration, 16%; dispensing, 3%; transcribing, 2%
Benkirane, 2009 [78]	Morocco	7 ICU wards, academic and military hospitals	Prospective cohort	696 patients, 3 months	Adult and paediatric, Male: 54.6%	Daily physician rounds, monitoring for medication ordering and transcribing, solicited reports from health professionals	Yes, NCC MERP [24]	Incidence rates per 100 admissions, 7.5; overall ME incidence rate was 7.7 per 1000 patient-days; prescribing stage, 71.1%; administration stage, 21.2%; transcribing stage, 5.7%

Table 3 continued

Table 3 continued	ned							
Author, year	Country Setting	Setting	Study design	Sample (e.g. no. of patients or prescriptions/ charts), duration	Characteristics of sample	Method of data collection	Clinical significance assessment (yes/no, tool)	Results
Dedefo, 2016 [79]	Ethiopia	Dedefo, 2016 Ethiopia Paediatric ward [79]	Prospective observational	233 patients, 1 month	Paediatric Male: 63.9%	Chart review, ward round, Yes, NCC patient/caregiver MERP interview, voluntary [24] report	Yes, NCC MERP [24]	<ul> <li>75.1 % of patients experienced at least 1 error; the incidence of MEs: 46 MEs per 100 orders, 220 MEs per 100 admissions, 51.4 MEs per 100 patient-days. Ordering stage, 45.8%; administration, 34.9%; monitoring; 8.4%; dispensing 4.1%</li> </ul>
Jennane, 2011 [80]	Morocco	Jennane, 2011 Morocco ICU, university [80] hospital	Prospective	63 patients (4942 orders), 6 weeks	Adult, Male: 59%	Clinical round, voluntary and verbal report, chart review, assessing prescriptions and transcriptions	Yes, WHO [82]	The incidence of MEs: ten MEs per 100 orders, 780 MEs per 100 admissions, 967 MEs per 1000 patient-days; transcribing stage, 60%; ordering stage, 35%
ED emergency	department	, ICU intensive care u	nit, MAE medicati	ion administration e	arror, NCCMERP	National Coordinating Counci	l for Medicatio	ED emergency department, ICU intensive care unit, MAE medication administration error, NCCMERP National Coordinating Council for Medication Error Reporting and Prevention, NR not

Prescribing error rate, %

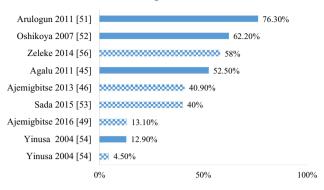


Fig. 3 Graph showing the extent of the prescribing error rate in African hospitals. Light bars indicate total medication orders used as denominators for error calculation. Solid bars indicate total prescriptions used as denominators for error calculation

3.3.2.3 Medication Administration Errors Eight studies [57-59, 61, 62, 65, 66, 68] calculated medication administration error rate. A study by Amucheazi and Ajuzieogu [61] analysed only a single component of the medication administration procedure in an anaesthetic department, with incorrect drug administration reported in 0.5% of elective surgical procedures. A study by Llewellyn et al. [68] has reported an administration error incidence of one in 274 anesthetics administered. These events were further consolidated from self-reports [60, 63, 64, 67, 69] showing that 39-94% of doctors/anaesthetists/physician assistants reported at least one medication administration error in their career. Other than anaesthetic administration errors. one questionnaire-based study [70] of a paediatric nurse's experience of medication administration errors reported that 64% of nurses described at least one error over the course of their career. Overall, at least one medication administration error has been reported in a median of 56.4% (IQR: 39.5-87.5%) of all medication administration observations [57-59, 65, 66].

#### 3.3.3 Types of Medication Errors

reported, WHO World Health Organization

The most common type of errors reported in the reviewed studies was greatly influenced by the methodological approach, and there were also various classifications of error types depending on the medication use process. In general, all but five studies [47, 55, 61, 64, 67] included some details regarding the most common types of errors in their report. Of these, 29 of the 31 studies identified the type of MEs reported commonly and was a prescription and/or an administration for an incorrect dose. Other commonly reported errors included wrong drug combination and/or selection (21/31), wrong route of administration (17/31), omission errors (15/31) and wrong frequency and/or duration (11/31) (Table 4).

Author, year	Types of MEs	AEs													
	Wrong drug/ selection <sup>a</sup>	Wrong frequency/duration	Omission errors	Wrong dose <sup>b</sup>	Wrong dosage form	Wrong route	Wrong time	Wrong administration technique	Wrong rate of administration	Wrong concentration/ dilution	Wrong instruction	Unauthorised order	Unauthorised Abbreviation order and ineligible writing	Incompleteness Others <sup>c</sup> of prescription	Others <sup>c</sup>
Prescribing errors	s10.														
Agalu, 2011 [45]	$\mathbf{i}$	~	$\mathbf{i}$	$\mathbf{i}$		$\mathbf{i}$							~		
Ajemigbitse, 2016 [49]				$\mathbf{i}$		$\mathbf{i}$							~	~	
Ajemigbitse, 2013 [46]	$\mathbf{i}$		$\mathbf{i}$	$\mathbf{i}$	$\mathbf{i}$	$\mathbf{i}$							~	~	$\mathbf{i}$
Ajemigbitse, 2014 [48]	>			$\mathbf{i}$	$\mathbf{i}$							$\mathbf{i}$	~	~	
Alagha, 2011 [50]	$\mathbf{i}$	~		$\mathbf{i}$					~	~	$\mathbf{i}$			~	
Arulogun, 201 1 [ <b>5</b> 1]			$\mathbf{i}$	$\mathbf{i}$								~		~	$\mathbf{i}$
Oshikoya, 2007 [ <mark>52</mark> ]				$\mathbf{i}$											
Sada, 2015 [ <b>53</b> ]	$\mathbf{i}$	~		$\mathbf{i}$									~	$\mathbf{r}$	
Yinusa, 2004 [54]				$\mathbf{i}$	$\mathbf{i}$									~	$\mathbf{i}$
Zeleke, 2014 [ <b>56</b> ]	$\mathbf{i}$	~		$\mathbf{i}$	$\mathbf{i}$									$\mathbf{i}$	
Medication administration errors	ninistration e.	rrors													
Acheampong, 2016 [57]	$\mathbf{i}$		$\mathbf{i}$	$\mathbf{i}$	$\mathbf{i}$		$\mathbf{i}$	~				$\mathbf{i}$			
Agalu, 2012 [ <b>58</b> ]			$\mathbf{i}$	$\mathbf{i}$		$\mathbf{i}$	$\mathbf{i}$		~			$\mathbf{i}$			
al Tehewy, 2016 [ <b>59</b> ]	$\mathbf{i}$			$\mathbf{i}$		$\mathbf{i}$	$\mathbf{i}$	$\overline{}$							$\overline{}$
Amponsah, 2016 [60]	$\mathbf{i}$			$\mathbf{i}$		$\mathbf{i}$				$\overline{}$					
Blignaut, 2017 [62]	$\mathbf{i}$		$\mathbf{i}$	$\mathbf{i}$		$\mathbf{i}$	$\mathbf{i}$								$\overline{}$
Gordon, 2004 [ <b>63</b> ]	$\mathbf{i}$					$\mathbf{i}$									
Feleke, 2010 [ <b>65</b> ]			$\mathbf{i}$	$\mathbf{i}$			$\mathbf{i}$	~				~			
Feleke, 2015 [ <b>66</b> ]			$\mathbf{i}$	$\mathbf{i}$		$\mathbf{i}$	$\mathbf{i}$	~				$\mathbf{i}$			$\mathbf{i}$
Llewellyn, 2009 [68]	$\mathbf{i}$		$\mathbf{i}$	$\mathbf{i}$		$\mathbf{i}$									

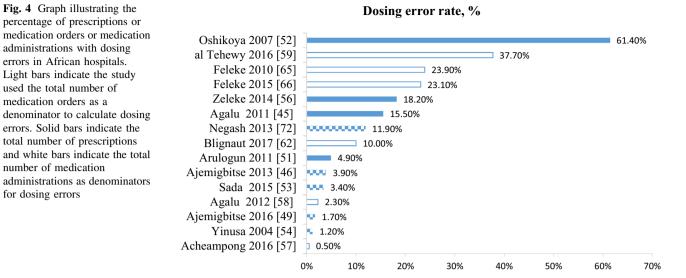
Table 4 continued

∆ Adis

Author, year	Types of MEs	MEs													
	Wrong drug/ selection <sup>a</sup>	W rong frequency/duration	Omission errors	Wrong dose <sup>b</sup>	Wrong dosage form	Wrong route	Wrong time	Wrong administration technique	Wrong rate of administration	Wrong concentration/ dilution	Wrong instruction	Unauthorised Abbreviation order and ineligible writing	Abbreviation and ineligible writing	Incompleteness Others <sup>c</sup> of prescription	hers <sup>c</sup>
Nwasor, 2014 [69]														~	
Oshikoya, 2013 [70]	$\mathbf{i}$	$\mathbf{i}$		>		$\mathbf{i}$	$\mathbf{i}$								
MEs (mixed)															
Agu, 2014 [71]	$\mathbf{i}$	~		$\mathbf{i}$										>	
Benkirane, 2009 [78]	$\mathbf{i}$	~	$\mathbf{i}$	$\mathbf{i}$	$\mathbf{i}$		$\mathbf{i}$	~	~					$\overline{}$	
Dedefo, 2016 [79]	$\mathbf{i}$	$\mathbf{i}$	$\mathbf{i}$	$\mathbf{i}$	$\mathbf{i}$	$\mathbf{i}$	$\mathbf{i}$							$\searrow$	
Negash, 2013 [72]	$\mathbf{i}$	$\mathbf{i}$	$\mathbf{i}$	$\mathbf{i}$	$\rightarrow$	$\mathbf{i}$								$\overline{}$	
Jennane, 2011 [80]		$\mathbf{i}$	$\mathbf{i}$	$\mathbf{i}$		$\mathbf{i}$								$\overline{}$	
Kandil, 2012 [73]			$\mathbf{i}$	>		$\mathbf{i}$	$\mathbf{i}$		~			$\mathbf{i}$		$\mathbf{i}$	
Ogunleye, 2016 [74]	$\mathbf{i}$			$\mathbf{i}$		$\mathbf{i}$								\ \	
Sabry, 2014 [ <b>75</b> ]	$\mathbf{i}$			$\mathbf{i}$										$\overline{}$	
Sabry, 2009 [76]	$\mathbf{i}$			$\mathbf{i}$										$\overline{}$	
Shehata, 2016 [77]	$\mathbf{i}$	~	$\mathbf{i}$	$\rightarrow$	$\mathbf{i}$	$\mathbf{i}$	$\mathbf{i}$		>					~	
√ indicates inc <sup>a</sup> Includes inapp	lusion of spe propriate dru	indicates inclusion of specific error types in the respective studies <sup>a</sup> Includes in appropriate drug/regimen, duplicate therapy, unnecessary medication, drug–drug interactions and contraindicated drug	respective si herapy, unnec	tudies sesary me	dication, dr	ug-drug in	teractions a	and contraindicate	sd drug						
<sup>7</sup> Both under-dc	ose and over-	" Both under-dose and over-dose are categorised under wrong dose	inder wrong	dose											

Both under-dose and over-dose are categorised under wrong dose

<sup>c</sup> Includes wrong drug name [46]; irrational use of drugs [51]; guidelines not followed, wrong pack size [54]; wrong documentation and patient [59]; wrong patient [62]; documentation errors [66, 74]; labelling errors [69]; need drugs for untreated medical problems and ineligible client for taking medication [71]; illegible handwriting [72]; prescription errors [73]; prescription and administration errors, adverse drug reactions, wrong interpretability of culture's sensitivity, need drugs for an untreated condition and therapeutic failure [75]; monitoring error, antibiotic misuse, stopping necessary medications [76]; monitoring error, therapeutic duplication [77]; wrong preparation and mixing [78]; wrong patient, non-adherence, monitoring error [79]; lack of patient monitoring [80]



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Specifically, error rates among the studies were greatly affected by the definitions pertaining to MEs (of any type). In studies with a broader error definition, including the completeness of a prescription (e.g. dosage form, age of a patient, legalisation of the prescription), a higher error of this type was reported in the respective studies. Negash et al. [72], for example, have shown that there were no medication orders described on the dosage form on the prescription. Similarly, other studies [47, 51, 54, 56] also reported the provision of incomplete prescribing information (incomplete description of prescription items, omission of duration, legality of prescription) in 52-86% of all prescriptions. This review revealed that MEs of any type associated with dosing problems have been shown in a median of 14.2% (IQR: 7.8-21.7%) of all errors. Specifically, a median of 15.5% (IQR: 7.5-50.6%) of the prescriptions and 3.4% (IQR: 1.5-7.9%) of the medication orders, and 16.6% (IQR: 1.9-27.4%) of the medication administration observations were reported to contain dosing errors (Fig. 4).

#### 3.3.4 Clinical Significance of Medication Errors

Most of the studies did not investigate the clinical impact of the reported MEs. Excluding those studies that measured consequences of MEs through self-reports, 11 studies addressed the impact of MEs [46, 50, 53–55, 57, 59, 77–80]. However, these studies varied in terms of measuring tools for the clinical significance of errors. Of all the MEs collated, only four fatal errors from three studies [57, 78, 80] were reported, and in six studies [46, 53, 54, 57, 78, 80], the median percentage of clinically serious MEs (defined as errors with a potential to cause death, and were life threatening or resulted in permanent disability or prolonged hospitalisation [28]) were identified in 5.1% (IQR: 1.7–29.2%) of MEs. Data from self-reports [63, 67–69] also showed that most of the errors committed by healthcare professionals were trivial and would not have resulted in deaths.

#### 3.4 Factors Contributing to Medication Errors

Investigating the factors that contributed to MEs was the focus of 15 studies [47, 48, 55, 57, 60, 63, 64, 67, 69, 70, 74, 75, 77–79]. Only one qualitative study [47] using human error theory uncovered the causes of prescribing errors committed by junior medical doctors in an in-patient setting. In contrast, 9 of the 15 studies [48, 55, 60, 63, 64, 67, 69, 70, 74] employed self-report data to assess the possible causes of MEs as a whole, causation data from four studies [57, 75, 77, 78] were based on individual errors, and it was not clear how these data were collected in one study [79]. The factors most commonly cited as contributory to MEs were individual factors (e.g. fatigue and inadequate knowledge/training), working environment (e.g. distraction and high workload) and task (e.g. lookalike names and labelling deficits) (Table 5).

#### 4 Discussion

#### 4.1 Main Findings

This is the first systematic review of the burden and nature of MEs and ADEs in African hospitals. This study was able to identify 51 studies in nine African countries; of these, 18 assessed ADEs. In any patient population, the median prevalence of any suspected ADE on hospital admission (that could likely or unlikely lead to admission/hospitalisation) was 8.4% while a median of 2.8% of patients were

April (a) (a) (b) (b) (b) (b) (c) (c) (c) (c) (c) (c) (c) (c) (c) (c	Contributing factors Author, year														
1     1     1     1     1     1       Ippes     1     1     1     1	je,	Ajemigbitse, 2013 [47]	Amponsah, 2016 [60]	Benikrane 2009 [78]	Dedefo, 2016 [ <b>79</b> ]	Gordon, 2004 [63]	Gordon, 2006 [64]	Labuschagne, 2011 [67]	Llewellyn, 2009 [ <b>75</b> ]	Nwasor, 2004 [ <b>69</b> ]	Oshikoya, 2013 [70]	Yousif, 2011 [55]	Shehata, 2016 [77]	Acheampong, 2016 [ <b>57</b> ]	Ogunleye, 2016 [74]
integration     integration															
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**Table 5** Factors reported to be contributing to medication errors

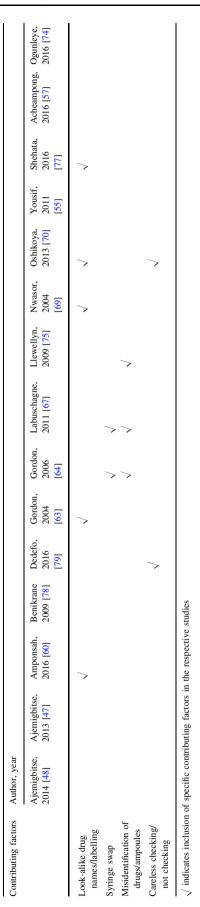


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admitted as a direct cause of ADEs. Adverse-drug eventrelated fatalities were relatively uncommon but the rate varied across the studies considerably, and it was reported that close to 44% of the ADEs were deemed preventable. It was reported that the rate of MEs was high, and most commonly occurred at the stage of prescribing. Dosing errors have been frequently reported; however, many of the errors were clinically insignificant. A range of factors contributing to MEs has been described in African hospitals including fatigue, lack of knowledge and training, high workload and workplace distraction.

# 4.2 Comparison with Existing Literature

There is a lack of high-quality studies with rigorous designs that investigate medication safety in African hospitals. In fact, the study of MEs can be considered a relatively new area of research as studies have only emerged since 2004 [63], although research on outcomes from ADEs dates back to the 1970s [36].

Although there was a wider variation in the definition, method of detection and assessment, this review has shown that African hospitals reported a higher rate of MEs than similar reviews conducted on data mainly from developed countries [15-17] but was consistent with other reviews from the Middle East [20, 21] and Southeast Asia [29]. In the present study, the majority of the studies evaluated medication administration errors; however, the prescribing stage is the stage at which the highest error rate occurred in African hospitals. Other reviews have also demonstrated that prescribing errors were the most common MEs to occur in the hospital setting [17, 20]. However, a review of the extent of MEs in Iran reported that medication administration errors were the most commonly reported types of errors [21]. This difference may be owing to the high number of studies that evaluated medication administration errors in that review (83% of the studies). A previous systematic review [20] from Middle Eastern countries reported an incidence of prescribing errors in 7.1-90.5% of prescriptions, which is comparable to the present study examining African hospitals. However, a review [17] of studies from USA or the UK (72% of the studies) reported a lower rate of prescribing errors (2-14%). Similarly, the rate of administration errors in this study is comparable to that from Middle Eastern countries (9.4–80%) [20, 21] and Southeast Asia (15.2–88.6%) [29] but higher than that reported from developed countries (8.6-28.3%) [15].

In the present study of medication administration errors, the surgical/anaesthetic department has shown a different pattern in terms of the frequency and nature of incidents reported. Only a single component of the medication administration procedure; that is, wrong medication administration with an emphasis on anesthetic medications only were reported, and much of the concern was because of a syringe swap or syringe/drug misidentification of anaesthetics. A lower incidence of MEs in anaesthesia was reported, and this may be expected and consistent with other studies [99, 100], as this may be considered a relatively safe environment, but still over two thirds of doctors/ anaesthetists/physician assistants reported making at least one error during their career.

Regardless of the medication use process, dosing problems were the most commonly reported types of errors, which is supported by previous reviews [20, 21]. This study has identified most errors were clinically insignificant. In the extreme, there were also medication-related fatalities not reported in previous reviews [15, 20, 21] or reports from developed countries [101, 102]. However, the prevalence of ADE-related admission aligns with data from the international literature [12, 13, 22, 23]. For example, a systematic review of European studies [23] has identified individual studies with the highest fatal ADRs in 0.49% of all patients admitted because of ADRs, which is lower than that reported in our review (2.9%). Unlike the pattern in developed countries, a larger proportion of ADE-related deaths in Africa is mostly the result of medications used in the treatment of human immunodeficiency virus and tuberculosis [38, 39], also reflecting the high burden of these diseases in the African hospital setting.

Many systematic reviews have estimated the proportion of patient admissions attributable to ADEs to range between 2 and 5.3% [12, 13, 22, 23, 28]. Our median ADE estimate for ADEs that occurred during hospitalisation is close (only when the paediatric studies were excluded) to an estimate from another systematic review of ADRs in the elderly, which has reported an ADR prevalence of 11.5% [103]. Our finding that many of the ADEs were deemed preventable is in line with a systematic review by Hakkarainen et al. [104], which estimated that 52 and 45% of the ADEs are preventable in the adult outpatient and inpatient settings, respectively. This highlighted the importance of designing appropriate prevention strategies for the best possible reduction in medication-related harms.

#### 4.3 Strengths and Limitations

The main strength of this study was the exploration of the medication safety literature with broader inclusion criteria (consisting of ADEs and MEs) across a range of hospital settings in Africa. No limit on the year of publication was applied, and also an extensive search of articles was done. For example, our study identified studies that were not included in previous systematic reviews, such as in the Leendertse et al. study [105], which includes only one African study. Furthermore, our search strategy was able to identify many relevant studies not previously located.

However, the strengths of the results and evidence base presented in this review depend on the strength of data collected from the individual study. For instance, validity and reliability of ADE detection were infrequently reported, and the majority of studies relied on an initial single screening phase without further verification from an independent review. Studies often lacked a valid assessment tool to help establish causality between medication misadventures/harms and the offending agent, and the same for preventability and severity. There were also heterogeneities among the included studies with regard to the methods used to detect ADEs and their definition, which may be one of the reasons for a wide range of individual estimates. Over half of the studies did not provide a working definition of a ME nor described components of a ME. Additionally, different definitions of a ME were used among the studies, and there was variability in the typology of MEs, for example, some studies excluded dosage form errors, illegibility and legalisation of the prescription. There was also a wide variation in the methods of data collection, and inconsistencies in ME assessment and reporting, leading to difficulties in estimating the rate of MEs.

We did not perform a thematic analysis for causes of errors in this study. This was because there was heterogeneity in the way studies reported these data, and mainly the data were extracted from questionnaire-based studies. There was only one study that used a human error theory for explaining error causes, and for ease of simplicity, we summarised error causes as individual, work environment, team and task factors. Furthermore, the quality of these studies was judged grossly and not on an outcome basis. Another potential limitation of this study is the restriction of the search to published literature and English language. Limiting the search to the English language might contribute to our few included studies; notably, publications from French-speaking countries might delimit the number of articles included in the present study. Apart from language, the African content is characterised by a diverse geographical area and thus, caution should be taken in the interpretation of our findings. It should also be noted that the scanning of titles and abstracts of the search results was performed by a single researcher. However, our review was comprehensive and because there has been no published review addressing these issues in Africa, this review sheds light on the extent of MEs and their associated harms in the African hospital setting.

#### 4.4 Implications for Future Research

This review highlights that African hospitals share much of the challenges in the medication safety literature observed across the globe. A challenge in reviewing these studies is that, there is no universally accepted method for either causality assessment of ADEs [106] or estimation of its preventability [107], nor a denominator for error rate reporting [108] and a tool for severity measurement [109]. However, when designing patient safety programmes specifically targeting MEs and their misadventure, it is essential that future studies should assess the causality, preventability and clinical consequences associated with them. More importantly, the effectiveness of medication safety programmes designed to reduce errors requires these tools for complete evaluation. Unfortunately, in our review, only two pre-post studies were retrieved that aimed to decrease the frequency of prescribing errors.

In countries with better resources, medication safety programmes are well integrated with the healthcare system [110, 111]. In developing countries like many in Africa, however, healthcare coverage is prioritised to medication safety, and the medication use system is not evidence based [33]. However, the medical community believes in the need to implement strategies to protect patients from medication harms. This warrants interventional programmes to be tested despite the resource limitations. Of the various strategies, adoption of electronic prescribing [110] and greater targeted involvement of pharmacists [111–113] in care teams are documented internationally. Currently, there is also an influx of information technology in the African healthcare system [114], and an extension of a pharmacist's role in patient care [115], which could lead to a momentous change in medication safety programme implementation. Furthermore, individual factors, such as knowledge deficits, were described as a major contributing factor for medication incidents; thus, educational sessions may be essential as a preventive strategy and should be evaluated in future studies. No studies that specifically assessed transcribing errors, dispensing errors and documentation errors in African hospitals were retrieved.

# 5 Conclusion

This review has found that there have been limited reports on medication safety in African countries in the past, but this is increasing over time. There is, however, a lack of high-quality studies with rigorous designs that investigate the frequency and nature of MEs and ADEs. Based on the current literature, ADEs are an important cause of morbidity in African hospitals, both on admission and during hospitalisation, but many are deemed preventable. Medication errors are common and mostly occur at the prescribing stage. Dosing errors are frequently reported, but many of the reported errors are clinically trivial. There is a paucity of information on other types of errors, such as dispensing, transcribing and documentation errors. Designing preventive strategies to target the most likely contributing factors is of paramount importance.

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