COVID-19 Effect on Supply and Demand of Essential Commodities using Unsupervised Learning Method

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Received: 14 August 2020 / Accepted: 12 April 2021 / Published online: 10 June 2021
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Abstract The affliction caused by the COVID-19 Pandemic is diverse from other disasters seen so far. Supply chain industries are facing unique challenges in fulfilling the essential needs of the people. The objective of the paper is to analyze the supply and demand of essentials during pre-pandemic and post-pandemic lockdowns using machine learning algorithms. This helps for supply chain industries in forecasting and managing the supply and demand of essential stocks for the future. Data are analyzed using prediction algorithms to check the actual and predicted values. The clustering algorithm along with rolling mean is used for half-yearly data of 2019 and 2020 to identify the sales of different categories of essential commodities. This paper aims at applying intelligence in predicting various categories of sales by providing timely information for B2B Industries during the time of disasters.

Keywords Pandemic · Essential data · Forecasting · Prediction · Business intelligence

Introduction

The pandemic is causing a high impact on the supply chain industries, which includes manufacturers, wholesalers, and retailers [1] all over the globe. Economically, affected countries are facing challenges related to the supply chain for transportation of essentials [2]. COVID-19 also affects the supply chain related to health care [3]. It causes suspension of retail trade, save for essential goods for sustainability (including medicines, food, and their supply chains) with financial, banking, and insurance services [4]. Industries are facing challenges in the supply chain for transportation of goods, especially essential grocery items during this COVID-19 and problem related to suppliers [3]. The challenging task faced by supply chain industries during a pandemic is predicting demand and supply, transportation issues, manpower issues, and government regulations. Managing these issues within and between the state has increased the attention of researchers toward the supply chain [5]. This type of disaster impacts mainly on customer behavior and preferences. Under this prevailing situation, customers are increasingly working out on what, where, and how the essential commodities are bought. Since the demand for essential commodities increases, industries are concentrating more on their supply chain for secure and immediate operations. At the same time, insight into the other categories of consumer needs also offers a preference on the consumer side.

A literature survey reveals that it is the consumer-driven business that needs to address from a supply chain perspective. Few facts to be engrossed for further analysis are summarized as follows.

1. *Demand and supply* During this pandemic, companies are started facing huge demand for essential

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commodities which is not expected. This leads to a great challenge for the supply chain department. Also, it is difficult for Suppliers to arrange for such a huge demand. A contingency plan has been developed to take part in the supply of essential goods.

2. *Manpower (labor issues)* since lockdowns are unplanned, it created a serious issue on lack of manpower. So supply and demand depend on the manpower.
3. *Maintaining safety* Another important challenge includes the safety of food items [6] and also the safety of people involved in transportation concerning SOP. It is important to check the safety while delivering the essentials and applications of disinfectants for surfaces and vehicles. Also, thermal checks and sanitizers for people delivering the goods. Based on the service and policy environment Responsible Transportation is started with post-pandemic [7].
4. *Government Regulations* It is important to know the reaction of the government rules and regulations which disturbs the supply chain, also to check whether alternative suppliers are available at a moment's notice.

To overcome the above issues, statutory bodies can inform the government and started receiving the e-passes for their transportation purpose. This leads to having better control over demand and supply of essentials.

Literature Survey

In recent years, both national and global level supply chain risk management attracted the attention of researchers and practitioners [5]. Big data and machine learning approaches help in the detection of emerging risks, maintenance of relevant reports, and initiate suitable actions for a reformation of the supply chain [5]. Using analytics, supply chain issues like track and trace, route optimization, Green Logistics can be resolved [8]. During this pandemic, the supply chain has struggled for a steady flow of essential goods. So, the author discussed demand and supply challenges, technological challenges, and supply chain sustainability faced during COVID-19 [1]. Supply chain disruptions are unavoidable, and it is difficult to match supply and demand [9].

The safety of food is another challenge in the field of the supply chain. The difficulties faced in each critical stage of the food supply chain, from farm to consumer has been explained and measures initiated to overcome these problems [6]. While the impact of COVID-19 is increasing, reduction measures are taken to reduce the risk across the countries also increases [4]. COVID-19 disaster affects the

supply chain related to health care, since the sudden rise in the demand for specific health care products [3]. Here, health care equipment is considered as a product. *K*-means is used to cluster the customer purchase based on their RFM values [10]. In future work, it is mentioned that *K*-means can be used to cluster product-wise sales for the given data [10].

Forecasting sales is another important segment of Business Intelligence [11]. Time series forecasting is used for validating the sales results obtained from the predictive machine learning models [11]. Machine learning algorithms not only involved in decision-making, but also improves the performance of analysis [12, 13]. Because of the pandemic, transportation policies are reframed to solve the issues related to existing approaches [7]. Linear regression is used to predict and compare the sales of a month [8]. Many research areas have been emerged in describing and solving the issues related to COVID-19. Few are supply chain, health care, economic, information technology, sustainability, psychological problems, and many more [2].

Methodology of the Work

This section describes the comparison of data between pre- and post-pandemic using the prediction method and clustering approach. The prediction of data on essential commodities is carried out based on their categories. There are eight major categories in the dataset like flours, rice, sugar, grains, pulses, oil, seasonal food, and dried nuts. Each category consists of subcategories as shown in Fig. 1. Only a few subcategories are mentioned in the diagram whereas the dataset includes other subcategories also.

The proposed work is implemented on the dataset collected from one of the B2B industry. The proposed approach includes two methods: prediction/forecasting and data clustering.

Prediction

Regression analysis helps to forecast the dependent variable based on one or more independent variables [8]. One of the important part of business intelligence in the current period is sales prediction [11].

In this work, value generated is used as a dependent variable whereas independent variables are considered as individual store number and quantity sold. The equation generated using dependent and independent variables is termed as a regression model. Value of dependent variable changes based on the month-wise execution.

Fig. 1 Categories and subcategories in essential commodities

Clustering

Since the forecasted data is varying from pre- and post-COVID after comparing actual and predicted values, *k*-means algorithm is used to analyze the following:

- What categories of data is varying?
- How much amount of different categories are varying in month-wise?

K-means This helps us to analyze the sales of essential commodities month-wise. Three clusters are formed as shown in Fig. 2, lowest, average and high sales. Out of eight categories, *K*-means is used to group the categories based on the 3 clusters formed for each month. Steps of the proposed work is as follows:

Step 1 Input of half-yearly dataset of 2019.

Step 2 Forecasting on the analysis of category and month-wise separately.

Step 3 Input of half-yearly dataset of 2020.

Step 4 Comparison between predicted values of 2019 and 2020.

Step 5 Major variation seen in the month of March to May, that is post-COVID prediction compared to pre-pandemic.

Step 6 *K*-means is applied for 2020 data to check the sales of various categories separately.

Experiment and Results

Dataset includes 6 months (January to June) sales of essential commodities of the year 2019 and 2020. Table 1 describes the dataset used for the work. Initially Multiple Linear Regression is used to forecast the half-yearly sales of 2019.

Equation 1 explains the Multiple Regression used in the Experiment. Dependent variable (Y_i) is considered as a Value_Generated and Independent variables are Quantity (X_1) and Store (X_2) as per our data. e represents the error. Results obtained using this equation is shown in Fig. 3.

$$Y_i = B_0 + B_1X_1 + B_2X_2 + \dots + B_nX_n + e, \quad (1)$$

where Y_i = Dependent variable (predicted value), B_0 = y -intercept, B_1X_1 = Regression coefficient of independent variable 1, B_2X_2 = Regression coefficient of independent variable 2, B_nX_n = Regression coefficient of independent variable n , e = variation error.

For example, Category: Rice, Month: May.

The Regression Equation obtained is as below:

$$\text{Value_Generated} = 907.3213 * \text{Store} + 46.2062 * \text{Quantity} + -3658.3674$$

Accordingly, Values for the category Rice in the month of May is as shown in Fig. 3. Similarly, the related values are calculated for other categories.

Fig. 2 Proposed approach **Table 1** Description of data

Sl no	Name of the feature	Type of the feature	Description of the feature
1	Store	Numeric	2-digit unique number assigned for each store
2	Item_Number	Numeric	5-digit number assigned for each item
3	Quantity	Numeric	Article sold in terms of kilograms
4	Value_Generated	Numeric	Value generated from the sales of each article in a particular date from particular store
5	Invoice_Date	Nominal	Date of sale of article
6	Month	Numeric	Represents January to June as 1 to 6
7	Category	Nominal	It represents the category, in which essential food items belongs to

Figure 3 gives the prediction for eight different categories for 6 months. It consists of number of instances, accuracy and root mean squared error (RMSE) values for each category of 2019 dataset. No entry in the table of Fig. 3 represents no sales of the category in that month.

Predicted values are compared with the actual values of 2020 month. Because of the pandemic there is a variation in the month of March to May 2020 compared to predicted values of 2019. Figures 4 and 5 gives six-month

percentage-wise comparison of actual and predicted values of category rice and pulses.

According to the graph in Figs. 4 and 5, January and February month comparison of predicted and actual values are approximately equals to 99% whereas March to May values are varying by 64% for rice and 66% for pulses. Since actual sales value of post-COVID is more, the percentage in the comparison graph is decreasing. In June month, the graph is becoming normal as the comparison

Category	Jan			Feb			Mar			Apr			May			Jun		
	Instances	Accuracy	RMSE	Instances	Accuracy	RMSE	Instances	Accuracy	RMSE	Instances	Accuracy	RMSE	Instances	Accuracy	RMSE	Instances	Accuracy	RMSE
Rice	1139	92%	2.7	1160	95%	2.8	1087	94%	2.3	1057	94%	3.2	1085	94%	3.2	1028	93%	3.6
Pulses	1408	99.37	9.5	1481	99.37	1.1	1404	99.35	9.1	1346	99.3	9.3	1433	98.11	15.1	1433	98.11	15.1
Grains	95	94.45	5.4	109	98.5	1.7	168	96.55	2.6	196	92.42	2.9	130	97.19	2.5	82	94.78	2.5
Flours	203	97.97	3.8	251	97.51	3.6	256	96.3	5.2	237	97.65	3.6	160	98.83	3.7	129	98.22	7.4
Oil	970	97.68	9.3	964	97.19	8.3	955	97.73	8.5	969	97.49	8.3	1014	97.02	9.2	1004	97.07	8.9
Spices	4	-	-	78	90.71	7.2	8	-	-	141	85.38	9.7	175	85.71	42.2	159	87.8	29.01
Sugar	-	-	-	24	99.97	4.4	60	99.99	4.4	55	99.97	7.1	47	99.83	7.2	47	99.83	7.2
Dry Fruits	-	-	-	10	69.57	9.1	-	-	-	10	23.3	13.9	-	-	-	-	-	-

Fig. 3 Category and month-wise prediction

Fig. 4 Comparison of rice during pre- and post-COVID

Fig. 5 Comparison of pulses during pre- and post-COVID

increases. Similarly, remaining six categories of essentials are compared and analyzed.

Clustering Algorithm

K-means algorithm is selected along with rolling mean method. Compared to other clustering methods, *K*-means chooses only '*k*' as a single input parameter [10]. Algo-

rithm decreases the percentage of misclassification of data [10]. Rolling mean is used to analyze the dataset by taking average or mean value of data. Initially for calculation of current month sales, mean value of previous 2 month sales is used, which gives the sales value of current month. Mean value of each category is calculated separately. For example, to predict the March month sales, previous January and February data is used. Similarly, for April month calculation, February, and March values are used. Mean value obtained is given as an input parameter for *K*-means.

To begin with a cluster, three groups or classes are formed based on the mean value calculations. The cluster centroids are chosen randomly. Three clusters are classified as low, average, and high sales of each category month-wise. This helps the supply chain industry to analyze the category of essentials sold high, medium, or low during this pandemic. Also, they can compare with the previous year sales data of each category using the same algorithm. Figures 4 and 5 shows the clustering for category Rice and Pulses for April 2020 dataset. Also, it is calculated and analyzed for other categories in the dataset. Figure 6 represents comparison of 2020 March sales of Categories, which is divided into three clusters based on their centroid values. According to Fig. 6, purple (high sales value), red (average sales value), and green (low sales value). Small circles in the figure gives the sales of each category. Small circles with purple color is grouped into high sales cluster, red small circles to the average case and green small dots to Low sales cluster.

Based on Fig. 6, comparative analysis of 2019 and 2020 sales value versus category for the remaining months are implemented. The results obtained are noted separately for 2019 and 2020 for eight categories as shown in Table 2.

Fig. 6 Clusters comparing March 2020 sales of different food categories

Table 2 Comparative analysis of month-wise sales of various categories of essentials

Comparison	March		April		May		June	
	2019	2020	2019	2020	2019	2020	2019	2020
Rice	2	3	2	3	1	3	1	1
Pulses	3	1	3	2	2	1	3	3
Grains	1	1	1	1	1	2	1	2
Flours	2	1	2	1	1	1	1	3
Oil	1	2	1	3	1	3	1	1
Sugar	1	1	1	1	1	1	1	2
Dry fruits	3	2	3	2	3	2	2	1
Spices	1	1	1	1	1	1	1	3

*HIGH:3, AVG:2, LOW:1

Conclusion

Prediction and clustering methods aims at the analysis of pre- and post-COVID data related to essential categories. Forecasting helps the supply chain industries to improve their supply based on the percentage of demand as per the analysis done in the proposed work. This helps supply chain to analyze the issues regarding demand and supply during this type of disaster. The clustering method improves the analysis of essential categories for pre- and post-COVID months. The proposed work and the obtained results provide the strong base for the business organizations for comparing the value generated before and during

the time of the pandemic. The work carried out if found to be innovative in its own approach using the unsupervised learning approach.

Acknowledgements The authors wish to acknowledge JSS Academy of Technical Education, Bengaluru, India for the facilities provided to carry out the research work.

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