



# Micro-coopetition: conceptualizing and operationalizing cooperative managerial decision-making over time—a game theoretic approach

Andrea Gelei<sup>1</sup> · Imre Dobos<sup>2</sup>

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## Abstract

The purpose of the paper is to provide a conceptualization and an aligned game-theoretic operationalization of the dynamic cooperative managerial decision-making process. The proposed two-step sequential game uses existing game theoretical constructs but combines them in a unique way. One of its important positive features is its capacity to make the performance implications of all potential cooperative decisions in a relationship episode explicit, together with the interplay among them. The lack of such a feature has been recognized as a severe limitation of extant literature, hampering further theoretical and methodological development. The proposed solution gives insights into how moment-by-moment managerial decisions unfold over time and possibly result in disequilibrium states, generating tension. Managerial attributes play a key role in effectively managing such moments, it is suggested. Based on the proposed operationalization, behavioral experiments can be designed through which future empirical research can develop appropriate data sets and test the widely hypothesized roles of these attributes, which can result in more reliable and generalizable research results. Besides the theoretical and empirical value of the proposed conceptualization and operationalization, the paper is of value to decision makers, as it makes the internal complexity of the cooperative strategizing and its inherent interdependencies explicit, providing practical insights into this complex phenomenon.

**Keywords** Competition · Strategy-as-practice · Decision making · Behavioral attributes · Game theoretic operationalization

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✉ Andrea Gelei  
andrea.gelei@uni-corvinus.hu

Imre Dobos  
dobos.imre@gtk.bme.hu

<sup>1</sup> Department of Supply Chain Management, Corvinus University of Budapest, Budapest, Fővám Tér 8., 1093, Hungary

<sup>2</sup> Department of Economics, Budapest University of Technology and Economics, Budapest, Műgyetem Rkp. 3., 1111, Hungary

## 1 Introduction

Increasing number of articles reflects the importance of cooptition (Gernsheimer et al. 2021; Meena et al. 2023). However, many studies point out that understanding is hampered by both theoretical and methodological limitations (Bengtsson et al. 2016b). Specifically, we have limited understanding of cooptitive dynamics (Devece et al. 2019; Bouncken et al. 2020a,b; Klimas et al. 2022; Crick and Crick 2021b), of its ‘dark side’ (Bengtsson et al. 2016a,b; Gnyawali et al. 2016; Crick and Crick 2021b; Virtanen and Kock 2022), and its micro-foundations (Marcel et al. 2011; Gnyawali et al. 2016; Crick et al. 2020) that could provide explanation for the underlying mechanisms of cooptitive strategy formulation (Gnyawali and Ryan Charleton 2018; Klimas et al. 2022; Wang and Chen 2022) and its contradictory performance implications (Bouncken and Kraus 2013; Le Roy and Czackon 2016; Gnyawali et al. 2016; Raza-Ullah 2020). Additionally, we need novel research methods (Bengtsson et al. 2016b) and more quantitative studies with large scale data for greater reliability and generalizability (Crick et al. 2020).

In line with these, the paper discusses cooptitive dynamics from a conceptual and methodological approach. It understands cooptition as a relational strategy between competitors (Bengtsson and Kock 2014; Gnyawali et al. 2016) that is necessarily paradoxical since it relies on divergent interests (Bengtsson and Kock 2000). This implies that tension is a fundamental feature of any cooptitive relationship (Crick 2019; Raza-Ullah and Kostis 2020). How it is managed by the decision makers seems to have direct consequences on the performance of both the relationship and its constituent firms (Chiambaretto et al. 2019; Czakon et al. 2020a). The behavioral approach to cooptition (Crick 2020; Czakon et al. 2020a, b) posits a causal relationship between individual managers’ attributes and their cooptitive behavior, i.e. how they manage tension. However, due to superficial conceptualization and operationalization of cooptitive decisions and their performance implications (Rai 2016), extant literature cannot decouple the empirical analysis of the cognitive and the behavioral attributes of managers, even though Czakon et al. (2020a) found that these are distinct constructs. If performance implications remain perceptual (Letcher et al. 2021), this might lead to *ex post* rationalization (Marcel et al. 2011) and make the analysis of behavioral attributes biased. Thus, the objective of the paper is to develop a conceptualization for the cooptitive decision-making process and propose an operationalization capable to overcome these limitations.

Based on the strategy-as-practice-approach (Jarzabkowski 2005) and the concept of micro-competition (Jarzabkowski and Bednarek 2018) we conceptualize cooptition as a dynamic process (Klimas and Czakon 2022) of interlinked strategic decisions that are made by individuals. Aligned with this, we present an operationalization uniquely combining existing game theoretical constructs. An important positive feature of this is its capacity to show all potential performance implications of cooptitive strategizing and reflect their interdependencies (Weigelt and MacMillan 1988). Thus, the proposed operationalization provides a solution for the

methodological challenge mentioned, since it makes the decision problem's cognitive representation straightforward. It is illustrated by a numerical example highlighting how decision-moments loaded with tension develop over time, how the inherently contradictory logic of coopetition manifests itself (Bengtsson and Kock 2014; Raza-Ullah et al. 2020) and can result in a win-win, but also in a win-lose situation, or even lead to decreased performance for both parties. We argue that based on the proposed conceptualization and operationalization, behavioral experiments can be designed to develop rich datasets for further empirical studies making the analysis of the hypothesized role of managerial attributes less biased, more reliable, and generalizable. The paper provides a discussion on these attributes as well. Besides the theoretical and methodological added value of the paper, it adds value for practitioners by modelling the coopetitive strategy formulation process and providing direct insight into its complexity and structural interdependencies.

## 2 Setting the scene—limitations of the coopetition literature

An increasing number of papers call for research that delves deeper into the dynamics of coopetition and analyses how and why it unfolds over time (Bengtsson et al. 2016b; Letcher et al. 2021; Dagnino et al. 2021). This is particularly important for understanding the 'dark side' of coopetition (Bengtsson et al. 2016a; Gnyawali et al. 2016; Virtanen and Kock 2022), and how it can result in a win-win (Brandenburger and Nalebuff 1995, 1996), but also in a win-lose situation (Le Roy and Czackon 2016), or even lead to decreased performance for both participants (Gnyawali et al. 2016; Raza-Ullah 2020). One driver of these contradictory results is the paradoxical nature of coopetition, and how it is dealt with (Smiljic et al. 2022; Bengtsson and Raza-Ullah 2022).

Coopetition is inherently paradoxical. Competitors might cooperate because pooling and combining resources offers the possibility of higher joint value creation. Still, they remain competitors having the overall objective to outperform each-other (Gnyawali and Park 2011; Ritala and Hurmelinna-Laukkanen 2009; Dahl 2014; Bouncken et al. 2020a). In the long run, they seek a better competitive position (Porter 1985; Le Roy and Czackon 2016) or competitive advantage over the other (Gnyawali et al. 2016). Thus, coopetition is based on diametrically opposite assumptions (Bengtsson and Kock 2000; Ritala and Tidström 2014; Bouncken et al. 2015). The nature of this paradox implies that tension is an inherent feature of any coopetitive relationship (Bengtsson et al. 2016c; Fredrich et al. 2019; Chai et al. 2019; Crick 2019; Raza-Ullah and Kostis 2020). It is the perceived relational strain of decision-makers (Letcher et al. 2021) in a critical decision-moment when a friction arises (Gnyawali and Ryan Charleton 2016), a cognitive challenge of managers involved in coopetition (Chen et al. 2019; Raza-Ullah et al. 2018). Tension might have positive and negative implications on coopetitive behavior and thus on performance (Chiambaretto et al. 2019). Tension (Gnyawali et al. 2016) might lead to free riding (Das and Teng 2000), and opportunistic behavior (Raza-Ullah et al. 2014; Tidström 2014). Once a partner makes an unexpected, opportunistic action, the counterpart might also react to this in a similar way leading to sub-optimization

(Zeng and Chen 2003). Managing coepetition is mainly interpreted as managing its inherent tension (Chiambaretto et al. 2019; Czakon et al. 2020a). Still, “we know little concerning the nature and materialization of this paradox” (Raza-Ullah et al. 2014: 189), and we lack a developed theory of how coepetition and related tension manifest themselves, and how these factors affect outcomes (Gnyawali and Ryan Charleton 2018).

The behavioral approach to coepetition (Crick 2020; Czakon et al. 2020a, b) posits a causal relationship between individual managers’ behavioral attributes and their coepetitive behavior, i.e. how they manage tension. Nevertheless, existing research rarely analyses these idiosyncratic attributes (Marcel et al. 2011; Czakon et al. 2020a,b). One of the reason for this is that coepetition has not only behavioral but also rational antecedents (Lewis 2000; Levinthal et al. 2011; Narayanan et al. 2011; Bengtsson et al. 2016b,c). Some authors argue that this is what ultimately drives coepetition (Gnyawali and Ryan Charleton 2018; Czakon et al. 2020b). Using large-scale statistical data, Czakon et al. (2020a) have empirically tested both antecedents and found that they are conceptually and empirically distinct. This means that analyzing the behavioral consequences of coepetition is problematic whenever performance implications of coepetitive decisions are ambiguous, which is usually the case (Rai 2016).

Several papers have criticized the established practice of coepetitive performance measurement and have identified shortcomings that severely limit the research on coepetition (Olk 2002; Müller 2010; Pateli and Lioukas 2012; Bengtsson et al. 2016a, b). The critique discusses measurement problems associated to both value creation and capture. The total value created is conceived as the sum of individual firm-level values generated by a cooperative interaction (Ritala and Hurmelinna-Laukkanen 2009; Bouncken et al. 2020a). While the total value generated is a relationship-level (dyadic) concept, value capture is a firm-level construct indicating a firm’s return that stems from a competitive interaction (Lavie 2006; Bouncken et al. 2020a). It reflects the proportion of the total value created that a firm can individually appropriate (Ritala and Hurmelinna-Laukkanen 2009). The most important concern in relation to measuring value creation is that some measures capture value appropriation. Several papers have operationalized value generation through financial indices, like higher share prices (Kale et al. 2002; Gulati and Wang 2003). However, these are firm-specific measures capturing some aspects of the value captured, not value creation, which is a relation-level, aggregated construct. Additionally, firm-specific measures cannot automatically indicate value appropriation either, since suitable measures should indicate the individual share of the overall value created by the partners (Ritala and Hurmelinna-Laukkanen 2009). Firm-specific financial measures, such as a higher share price, indicate hardly comparable values, although value capture is—by definition—a relative one.

In the present case of superficial conceptualization and inadequate measurement of coepetition outcomes, *ex post* rationalization of coepetitive decisions might be prevalent (Marcel et al. 2011) and perceptions concerning these implications will drive actual behavior (Lant and Baum 1995; Czakon et al. 2020b; Virtanen and Kock 2022). A severe problem with these perceptions is that actors might have different perceptions about potential and/or appropriate outcomes that adds further

complexity to studying coopetitive behavior and its antecedents (Letcher et al. 2021).

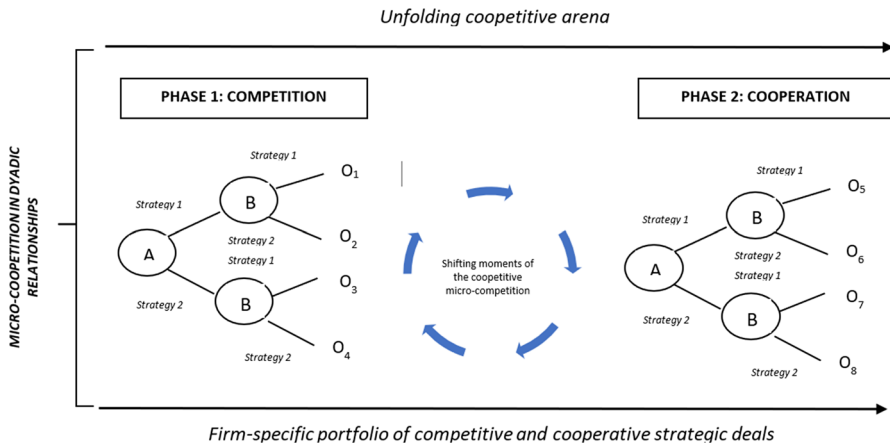
In conclusion, the current operationalization of measuring the performance implications of cooperation is an obstacle to further developments and makes it difficult to understand the mechanisms of an effective coopetitive decision-making process. The next section presents a conceptualization of this process that provide the opportunity to develop an operationalization capable to explicitly show all potential performance implications of coopetitive decisions over time (in both absolute and relative terms) and their interplay. Without this, the analysis of behavioral attributes of the decision makers cannot result in reliable results, nor will it be able to capture those critical decision situations—or moments—in which tension arises and the prerequisites of effectively managing the coopetitive paradox are embedded.

### 3 Proposing a process-based and dynamic conceptualization of coopetition

As mentioned, the paper understands coopetition as a specific relational strategy between competitors (Bengtsson and Kock 2014; Gnyawali et al. 2016; Dahl et al. 2016) that is carried out by their representatives in a dynamic process. This is in line with the strategic management literature; specifically, with the strategy-as-practice approach (Jarzabkowski 2005; Whittington 2006) which interprets strategy formulation as a “socially accomplished activity” (Jarzabkowski et al. 2007: 4) while at the same time emphasizing that strategy is formulated by individuals, who are mainly executives from the top levels of an organization (Mariani 2007; Gnyawali and Park 2011).

Jarzabkowski and Bednarek (2018) developed the concept of micro-competition that evolves over time along several interactions related to different strategic issues, like a new product offering, or a pricing decision.<sup>1</sup> These are issues that make up the focus of everyday competitive practices, where specific decisions are formulated. Decision-makers in any such strategic interaction have two alternatives: to make a cooperative or a competitive decision. Thus, any coopetitive interaction in a relationship can lead to four potential decision situations with different sets of managerial decisions: (1) both decision-makers in the dyad chose to compete on a specific strategic issue, (2) both cooperate; or (3) one of the partners (decision maker *A*) decides on a competitive, while the other (decision maker *B*) on a cooperative move or (4) vice versa. Performance outcomes of these situations might vary. Thus, they represent the smallest analytical levels where the root cause of coopetitive performance (Rai 2016), tension and thus that of coopetitive dynamics (Bengtsson et al. 2016b, 2016c; Jarzabkowski and Bednarek 2018) shall be looked for (see Fig. 1).

<sup>1</sup> Although Jarzabkowski and Bednarek (2018) analyse a broader phenomenon compared to our dyadic focus, the development of the reinsurance market, they argue that even this broader phenomenon is shaped by the everyday decisions of the managers involved.



**Fig. 1** Relevant analytical levels of cooperative strategizing and their relationships (based on Jarzabkowski and Bednarek 2018:814) (A and B are the two decision-makers, Strategy 1 represents a competitive while Strategy 2 a cooperative decision; supposing sequential decisions where A is the first mover;  $O_1, \dots, O_8$  represent outcomes of specific decision situations)

Strategy formulation has a temporal dimension. Cooperation is more a process than a discrete situation (Bouncken et al. 2015). Interactions between counterparts evolve over time, thus time is an “inherent feature” (Holmlund 2004: 33) and a significant aspect of studying cooperation (Tidström 2008; Yami et al. 2010; Dahl et al. 2016). Jarzabkowski and Bednarek (2018) found that individual decisions of managers are neither competitive nor cooperative per se. They found highly dynamic and hard-to-predict behavior over time and explained this by the interplay between subsequent interactions. Each interaction potentially involves both relational and rivalrous moments, and actual behaviors change “in the moment-by-moment unfolding of their actions” (Jarzabkowski and Bednarek 2018: 819).

Specific decision situations of a cooperative interaction might lead to different outcomes for the players, both in absolute and relative terms. These different outcomes and the interplay between outcomes of other potential decision pairs is expected to influence actual decisions (Lewis 2000; Narayanan et al. 2011). Thus, all decision situations shall be evaluated from the perspective of both players, and not only at a given point in time, but over several interactions.

Game theory provides appropriate terms and solutions for modelling potential performance implications of the dynamic managerial decision-making process conceptualized in Fig. 1. Cooperation has always been closely linked to game theory (Devece et al. 2019; Meena et al. 2023). Even the seminal work of Brandenburger and Nalebuff (1995) on cooperation uses it to illustrate how actual decision pairs can have different, even negative, performance outcomes depending on factors such as one party’s expectations regarding the other actor’s behavior. Weigelt and MacMillan (1988) have argued that an important advantage of modelling strategic decision-making processes using game theoretical constructs is the fact that these decisions are made with respect to the interdependencies of the payoffs to both decision

makers. Surprisingly, though, the analysis of cooperative decision-making still fails to utilize the full potential of the tools game theory provides. This might be because game theory research mainly focuses on equilibrium and is less prepared for modeling the complex and dynamic interactions of the real world that are often in a disequilibrium state (Chen et al. 1992).

## 4 Operationalizing the dynamic cooperative strategizing process using game theoretical constructs

This section discusses the limitations of existing game-theoretical approaches to operationalizing cooperative decision-making and proposes a new one that is in line with the concept of micro-coopetition. As a next step, the section provides a numerical example that will be used for mapping cooperative dynamics and paradoxical tension.

### 4.1 Cooperative decisions in game theory—limitations and opportunities

A game theoretical approach to cooperative decision-making is useful because it helps to overcome a severe limitation of existing research, namely the incompleteness of information about potential performance implications. This can considerably hamper managers' efforts at selecting appropriate strategies (Chen and MacMillan 1992). The same limitation hinders research into the role of different managerial attributes in cooperative behavior, how they come with related tension, and its inherently paradox nature.

Any coopetition includes a minimum of one cooperative and another competitive interaction (Brandenburger and Nalebuff 1995, 1996; Bengtsson and Kock 2000). Based on Holmlund (2004), we call the analytical level of such two interlinked interactions as a cooperative episode. Several papers with a game theoretical background capture coopetition at this episode level, through two separate games (De Ngo and Okura 2008; Ritala and Hurmelinna-Laukkanen 2009). The competitive interaction is captured with a zero-sum game, while the cooperative with a positive-sum game. However, these games (for example the Stag hunt or the Prisoners' dilemma) have specific, pre-designed structures, and payoff functions. Performance outcomes of real-life strategic interactions are much more diverse than these and might have highly different sets of potential outcomes. Thus, we argue that these traditional two-step game designs cannot capture all relevant performance implications of real-life cooperative strategic scenarios, not even at an episode level. Therefore, they cannot model related complexity and dynamics either.

Another stream of research within game theory suggests that both elements of this paradoxical phenomenon should be analyzed within a single game (Carfi 2015). Here, a competitive behavior (decision) is captured by choosing the Nash equilibrium, while the cooperative behavior by the best Pareto optimum of the game. Choosing the Pareto optimum in a game represents cooperative behavior since it results in the highest total, relationship-level value creation (common value creation

**Table 1** Game 1

Strategies	Player B	
	1	2
Player A		
1	2,4	7,2
2	<b>5,3</b>	3,1

or utility). Choosing the Nash equilibrium of a game is the benchmark of the competitive behavior because if a decision-maker decides to behave differently, his/her individual utility will certainly be lower (affecting his/her relative value capture as well). We note that a game may have several Pareto optima. The best Pareto optimum of the game is the Pareto optimum for which the total utility of the two players is the greatest. We illustrate these with a numerical example, using *Game 1* (see Table 1). It is a one-step game with two players (relationship partners) representing a specific strategic issue with two strategic alternatives. The payoff values (performance implications) for both decision alternatives of Player A and introduced the literature calling for future research are as follows:

The Nash equilibrium of this game is 5,3 with strategy (2,1) representing competitive behaviors on both sides. Let us now consider the Pareto optimums of *Game 1* that represents cooperation. It has three Pareto optima from which *strategy (1,2) provides the highest relationship-level outcome, and represent the best Pareto optimum:*

- utilities 2,4, i.e. strategy (1,1) with common utility, that is relation-level value creation 6;
- utilities 7,2, i.e. strategy (1,2) with common utility 9;
- utilities 5,3 strategy (2,1) with common utility 8 units.

After this short game theoretical introduction, we propose a new solution for operationalizing the dyadic cooperative decision-making over time. To simplify discussion but keep the relevant features of cooperative dynamics that are inherent in horizontal cooperation, we first present our proposed solution at the level of a cooperative episode. In line with the dynamic conceptualization of cooperative strategizing (see Fig. 1), this time horizon can be extended with additional interactions, both cooperative and competitive. The proposed operationalization is as follows:

1. A cooperative episode is modelled with a so-called two-step sequential game. The game is sequential because the two games represent the two strategic interactions and are assumed to follow each other in time, sequentially. Each game stands for a strategic interaction where both players have two strategic decision alternatives: to cooperate or compete.
2. Literature on cooperative performance focuses on value creation and capture. Value in general is understood as the rent-earning capacity of assets (Madhok and Tallman 1998) and is generally represented in game theory by transferable utilities, the payoff functions of the games. Performance implications of all the



aligned decision situations in the proposed two-step sequential game reflect all the potential interdependencies of the payoff functions, at both interaction and episode levels. These payoff functions are not easy to specify since they depend on several factors. However, they can be estimated, and these estimates used for further analysis. We also note that from a behavioral perspective the critical issue is that these values are known to the decision-makers before a specific strategic decision must be made, and not their specific values.

3. Competitive behavior of a decision-maker in a game (interaction) is benchmarked by the Nash equilibrium, while the cooperative by the best Pareto optimum. Thus, a game is considered as competitive, in case both players pursue the Nash equilibrium in their decisions, or cooperative, if the same players seek the best Pareto optimum of the game (Gibbons 1997). Theoretically, each interaction could be interpreted as intentionally either cooperative or competitive, but the development of the cooperative episode will be determined by the moment-by-moment decisions of the player as Jarzabkowski and Bednarek (2018) have conceptualized.
4. We model a cooperative episode in horizontal relationships. Partners might pursue both competitive and cooperative behaviors at the interaction level. However, at the relationship level they are assumed to follow individual rationality pursuing maximal utility, aiming to achieve a better competitive position over the other. The two interactions of a cooperative episode, modelled by the two-step sequential game with their known payoff values, make it possible to calculate the so-called episode level cooperative composed solution matrix, by summing up the respective payoff values of the two separate games. The matrix explicitly shows the performance implications of any potential decision pairs of the two strategic interactions in the episode. It indicates them in absolute terms; however, relative values (value capture) can also easily be calculated. Thus, the performance implications of all potential decision pairs—and their interplay—become explicit. Decision-makers can consider these implications and interplays at both the level of a specific strategic interaction and at an episode level, from the perspective of both the value created and captured. Since these complex performance implications are no more biased, the role of behavioral attributes can be reliably analyzed.

## 4.2 Illustrating the proposed operationalization

The above proposed operationalization is used in a numerical example. It shows how complex, ambiguous, and dynamic these decisions might be. We follow the paper by Crick and Crick (2021a) discussing two concrete strategic interactions of a cooperative episode in the context of internationalization. They argue that a low level of export intensity amplifies rivalry, while increasing it lowers it. Similarly, a narrow geographical scope of the export increases the intensity of competition between partners, while broadening this scope will reduce it. Thus, the decisions to set the level of export intensity and the geographical scope of the export (reduce or increase them) represent two strategic interactions.<sup>2</sup> Our numerical example is hypothetical,

<sup>2</sup> For simplicity, we assume that the payoff functions of the two games do not depend on each other that is typical, when the two interactions of a cooperative episode represent one 'customer close' interaction

**Table 2** Game 2

Strategies	Player <i>B</i>	
	1	2
Player <i>A</i>		
1	3,4	6,5
2	2,3	<b>5,7</b>

**Table 3** The episode-level coepetition composed solution matrix of the two-step sequential game

		Player <i>B</i>			
		[1,1]	[1,2]	[2,1]	[2,2]
Player <i>A</i>	[1,1]	5,8	8,9	10,6	13,7
	[1,2]	4,7	7,11	10,5	<u>12,9</u>
	[2,1]	8,7	11,8	5,5	9,6
	[2,2]	7,6	<b>10,10</b>	5,4	8,8

since we do not have information on a specific relationship considering these strategic decisions. Thus, we have specified the payoff functions randomly. For simplicity, we use the payoff values of *Game 1* as a starting point. This game represents the first, an intentionally competitive interaction of the coepetitive episode concerning export intensity where *A* is the first mover. As discussed above, the Nash equilibrium of the game is given by the strategy pair (2,1), which means a pair of utilities 5,3 for player *A* and *B*, respectively (Table 1). At an interaction level, the competitive behavior of the players would generate 8 utilities (values) in total, a 37.5% relative value capture for player *A* and 62.5% for *B*.

Table 2 presents the second, the intentionally cooperative strategic interaction of the episode concerning the geographical scope of the export. Cooperative behavior is captured by the best Pareto optimum of the game. Thus, the utility values are summed up and the highest is chosen, which is the outcome of the strategic decision pair of (2,2). The relationship-level performance outcome of this cooperative strategy pair is 12 utilities in total, and the value capture of player *A* is 41.7%, while it is 58.3% for *B*.

The Nash equilibrium of this second game would be the strategy pair (1,2), which would mean a pair of utilities 6,5 for the two players, 11 utilities generated in total, with a 54.5% value capture for *A*, and 45.5% for *B*. Clearly, different decision pairs result in different relationship-level value creation but also in different relative value captures for both players.

The sum of the respective payoff values of all the potential strategic decision pairs of the two games (in Tables 1 and 2) defines the episode-level coepetition composed

Footnote 2 (continued)

(e.g. marketing campaign for a higher market share), and another that is 'customer far' (e.g. joint utilisation of production facilities).

**Table 4** Potential relationship- and firm-level values created and captured in the episode—the three distinguished states of the two-step sequential game

	Relationship-level total value creation at episode level	Value captured by player A at episode level	Value captured by player B at episode level
The cooperative state of the episode	20	10 (50%)	10 (50%)
The Nash equilibrium of the episode	19	11 (57.9%)	8 (42.1%)
The best Pareto optimum of the episode	21	12 (57.1%)	9 (42.9%)

solution matrix (Table 3) indicating all potential performance implications of the episode.

Both decision makers have two alternatives in each interaction making up the episode: to cooperate or compete. Thus, the matrix includes four possible alternatives. These are indicated in brackets. For example, decision pairs ([1,1], [1,2]) in Table 3 show that if player A would choose Strategy 1 in both interactions, while player B would follow Strategy 1 in the first, and Strategy 2 in the second interaction, player A would have achieved 8 episode-level individual utilities, while player B 9 utilities. This would represent a total value creation of 17 utilities for the relationship on episode level leading to 47% value capture for player A (8/17) and 53% for B.

The first interaction is originally meant to be a competitive, and the second a cooperative game. Thus decision-makers are expected to follow the Nash equilibrium in the first interaction by choosing (2,1) strategy pair, and the best Pareto optimum in the second interaction by choosing (2,2). The state resulting from these two strategy pairs, is called the cooperative state of the two-step sequential game. It indicates the combined performance implication of the two specific decision-pairs made as originally expected. As the matrix shows, they would result in **20 utilities** in total, and a 50–50% value capture for both players at an episode level.

It is easy to determine the *best Pareto optimum* of the two-step sequential game in the matrix: 12,9. It has a total utility of 21; underlined in Table 3. It is achieved when players cooperate in both games. Finally, we determine the *Nash equilibrium* of the matrix that is achieved by two subsequent competitive decisions of both players following strategies ([2,1] [1,2]) with a total value of 19 created. Table 4 summarizes the potential performance implications for the three above-discussed distinguished states of the cooperative episode, in both absolute (value created) and relative (value captured) terms.

## 5 Unfolding cooperative dynamics, understanding moments of tension and how it can effectively be resolved

Using our numerical example, this section illustrates the dynamic nature of cooperative strategizing and shows how and why critical decision-situations may evolve over time. Then, we introduce the methodology of a behavioral experiment that can be used for modelling dynamics and test the hypothesized role of their drivers.

### 5.1 Mapping dynamics in a cooperative episode and identifying moments of paradoxical tension

We observe that the cooperative state of the two-step sequential game in our example represents a balanced position for the players. However, we note that *A* could achieve both a higher overall value capture (11 utilities) and a better relative position (57.9%) pursuing the Nash equilibrium of the episode, the strategy pair [(2,1),(1,2)]. However, this would result in a lower value generation for player *B* and a much worse position relative to *A*, compared to the cooperative state. Total, relationship-level value generated in the episode would also decrease by 1 utility.

The best Pareto optimum of the episode can be achieved by the [(1,2),(2,2)] strategies representing cooperative behaviors on both sides. The result would be an increase in the total value generated (21 utilities) compared to the previously discussed states. Additionally, it would result in the highest overall value capture (12 utilities) for *A*, and still a better relative position compared to the cooperative state: 57.1%. However, compared to the cooperative state, this would lead to less value generated and captured for *B*.

As Brandenburger and Nalebuff (1996) highlight, cooperation between alliance partners is rational only when it leads to better performance than they could have achieved without collaborative endeavors. This means that the goal should be to give players a higher utility compared to the Nash equilibrium of the matrix. In the case of cooperative state, this failed for player *A* because he/she lost 1 utility, while player *B* won 2 utilities. If players reach the best Pareto optimum in the matrix, a similar problem occurs.

Additionally, not only absolute values might influence cooperative decisions since partners are competitors who strive for a better competitive position (Porter 1985; Le Roy and Czackon 2016). As we see, different decision pairs of the two subsequent games result in different overall, relationship level value generation, but also in different firm level value capture and competitive positions.

The two cooperative interactions could lead to the highest overall value creation, but a better position for *A* over *B* (see Table 4). To achieve this, would necessitate to follow the best Pareto optimum of Game 1, which is the strategy pair (1,2), and to choose strategy pair (2,2) in Game 2! However, we can suppose that player *B* might realize the potential negative consequences of these subsequent

decision-pairs at an episode level, since these strategies would result for *B* in a loss of 1 utility in absolute terms and a less favorable competitive position (only 42.9% value capture instead of 50%).

How specifically player *B* would react to a cooperative move of *A* in Game 1? We cannot know for sure since it might be influenced by several factors. However, we have knowledge of how potential reactions of *B* would affect performance both on individual and relationship level, and both in absolute and relative terms (see Table 3).

Let us suppose that player *A* decided on a cooperative move in Game 1 and chose Strategy 1. Player *B* might react to this by either following Strategy 1 or 2 in the same Game. In case he/she would decide on Strategy 2, the payoff values would be 7,2 compared to Strategy 1 with 2,4. Strategy 2 would demonstrate a strong willingness of player *B* to cooperate since it leads to the best Pareto optimum of Game 1 with the highest overall value creation on relationship level, but also with the lowest value generation for *B* and his/her worst interaction-level position (22.2%). Let us suppose that *B* has the inclination to cooperate in Game 1, leading to a (1,2) strategy pair. How would decisions in Game 2 affect the episode level performance implications? Table 5 summarizes them.

After *B* has decided to follow the cooperative effort of *A* in Game 1, he/she shall continue to follow this approach in Game 2, if we suppose the players to be rational decision-makers. This would result in the highest relationship-level value creation (21), his/her highest individual value creation (9), also to his/her best relative value capture (42.9%) and so in his/her best relative position at the end of the episode (Fig. 2).

What happens, when player *B* does not follow the cooperative decision of player *A* in Game 1? Instead, he/she decides to follow Strategy 1. Table 6 summarizes all potential performance implications of this decision.

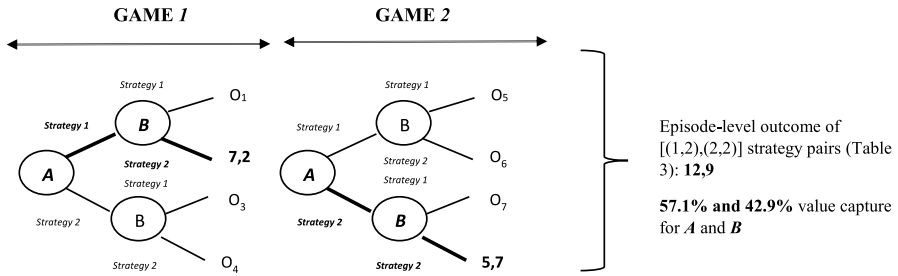
An important performance implication of the (1,1) strategy pair in Game 1 is the fact that the relative positions of the players at the end of the episode are the opposite compared to the positions of the decision pair (1,2) of Game 1; regardless of what strategies the parties decide to play in Game 2! In case of the cooperative strategy pair of (1,2) in Game 1, *A* will always be in a better position than *B*. In case of the strategy pair (1,1) of Game 1, we see reverse positions. Irrespective of the strategy pairs chosen in Game 2, by the end of the episode *B* will always be in a better position, will have a higher overall value capture than *A*.

If *B* wants to achieve his/her best position over *A*, he/she would prefer the strategy pair (2,1) in Game 2., with a 63.6% value capture. However, this is not the highest value generated at an episode level for *B*! A (2,1) strategy pair in Game 2 would result in 7 utilities for *B*, the lowest level value generation for him/her, but also for *A* (4), and the relationship (11). In case *B* is interested in the value created and less in his/her position, he/she would prefer the strategy pair (2,2) in Game 2 that would result in 11 utilities for him/her, 7 utilities for *A*, altogether 18 utilities at a relationship level.

However, not *B* is the first mover! How would *A* decide after *B* has chosen Strategy 1 in Game 1? Supposing rational decision makers, the strategy pair (1,2) would be preferred by *A*. It would result in 8 utilities for him/her, 17

**Table 5** Performance implications of all potential decision pairs of Game 2 (in Table 2) supposing players play the strategy pair (1,2) in Game 1 (in Table 1)

	A		B		A		B		A		B	
	A	B	A	B	A	B	A	B	A	B	A	B
<b>Decided strategy pair of Game 1: (1,2)</b>												
Performance implication of this strategy pair (1,2) in Game 1 for the players	(1,2)		(1,2)		(1,2)		(1,2)		(1,2)		(1,2)	
<b>Potential strategy pairs of Game 2</b>	7	2	7	2	7	2	7	2	7	2	7	2
Performance implications of specific strategy pairs in Game 2 for the players:	(1,1)		(1,2)		(2,1)		(2,2)		(2,1)		(2,2)	
<b>Episode level value created for players as a result of aligned strategies in the two Games</b>	3	4	6	5	2	3	5	7	2	3	5	7
<b>Relationship level value creation of the episode</b>	10	6	13	7	9	5	12	9	9	5	12	9
<b>Value capture of players at the end of the episode</b>	16		20		14		21		14		21	
	<b>62.5%</b>	<b>37.5%</b>	<b>65%</b>	<b>35%</b>	<b>64.3%</b>	<b>35.7%</b>	<b>57.1%</b>	<b>42.9%</b>	<b>64.3%</b>	<b>35.7%</b>	<b>57.1%</b>	<b>42.9%</b>



**Fig. 2** Performance implications of the [(1,2),(2,2)] strategy pair of the cooperative episode for both players (in absolute and relative terms)

utilities on relationship-level, which means 47.1% value capture for A. This is the highest individual level value generation and the best position for A. Thus, we can suppose that A will decide on Strategy 1 in Game 2! How can B react to this? If he/she decides on Strategy 1 in Game 2, the relationship-level value creation would be 13 utilities, his/her individual value creation 8 utilities, and the value captured by B 61.5%. Strategy 2 for B in Game 2 would result in a higher individual value generation (9 utilities), a much higher relationship-level value generation (17 utilities), but a lower-level value capture for B (52.9%). Given that A has decided on Strategy 1 in Game 2 (Figs. 3 and 4).

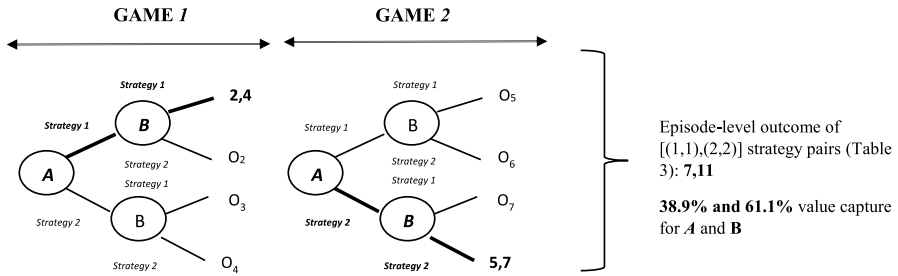
The above discussed potential decision situations illustrate the highly dynamic character of the cooperative strategy formulation process. Cooperative performance is embedded in specific strategy pairs and is fundamentally influenced by how these pairs follow each other. The cooperative move of player A in Game 1 presents an important junction point for B. He/she can decide to join the cooperative endeavor of player A in Game 1 or not, with significantly different performance consequences for both players. This dilemma reveals the paradox nature of coopetition since these two decisions represent the contradicting logic of value creation and capture. In case B decides to cooperate in Game 1, players might achieve the highest overall value creation on episode level; however, he/she will lose competitive position over A. On the contrary, in case B decides to compete in Game 1, he/she will be better off than A and might even achieve higher absolute value capture on episode level. The price for this is a lower relationship-level value generation, though.

So, the dilemma facing B is fraught with tension. It is a critical moment when B might launch a vicious cycle with deteriorating effects on performance. Behavioral attributes of the decision-makers might play a significant role in such situations. This simple example backs the statement of Peng et al. (2018) emphasizing that coopetitive tension might be the result of the inherently contradicting forces (the conflict between value generation and capture), but also the consequence of managerial attempts to resolve it.

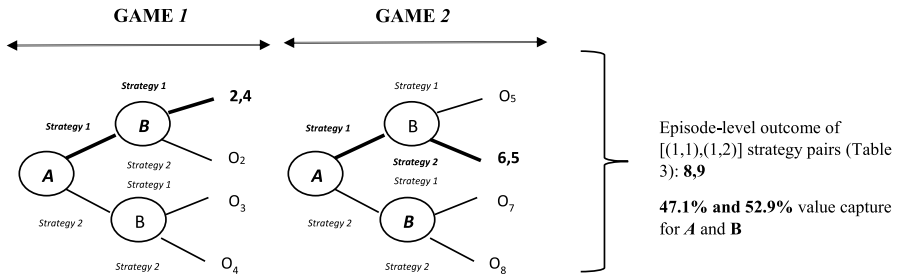
**Table 6** Performance implications of all potential decision pairs of Game 2 supposing players play the strategy pair (1,1) in Game 1

	Players		A	B	A	B	A	B	A	B
	A	B								
<b>Decided strategy pair of Game 1</b>			(1,1)		(1,1)		(1,1)		(1,1)	
Performance implication of the <b>strategy pair (1,1) in Game 1 for the players</b>	2	4	2	4	2	4	2	4	2	4
<b>Potential strategy pairs of Game 2</b>			(1,1)		(1,2)		(2,1)		(2,2)	
Performance implications of <b>strategy pairs in Game 2 for the players</b>	3	4	6	5	2	3	5	7	5	7
<b>Episode level value created for players as a result of aligned strategies in the two Games</b>	5	8	8	9	4	4	7	7	7	11
<i>Relationship level value creation of the episode</i>	13		17		11		18		18	
<b>Value capture of players at the end of the episode</b>	38.5%		61.5%		52.9%		63.6%		38.9%	
					36.4%		63.6%		61.1%	





**Fig. 3** Performance implications of the [(1,1),(2,2)] strategy pair for both players (in absolute and relative terms)



**Fig. 4** Performance implications of the [(1,1),(1,2)] strategy pair for both players (in absolute and relative terms)

### 5.2 Behavioral experiment as a tool for modelling competitive dynamics and for testing the role of their hypothesized drivers

The above discussion illustrates that “coopetition strategy arises out of continuously reformulated activities by top and middle management against the articulated intentions agreed upon between the competitors” (Dahl et al. 2016: 104). Game 1 was intentionally a competitive interaction, while Game 2 a cooperative. Thus, Nash equilibrium was supposed to be followed first, then the Pareto optimum of the subsequent game. Actual decisions might differ from these intentions. And not because managers make ad hoc decisions (Dahl et al. 2016). Instead, these decisions seem to be systemic since they stem from the very basic structural relationship between the partners: they are interested in joint value creation, still they remain competitors with the long-term objective to outdo each other. This creates an inherently paradoxical state in any cooperative endeavor. When individual and relational interests (performance) of cooperative decision-makers and/or their short- and long-term motivation intersect, this paradox manifests and tensions arise. How this tension is resolved is a critical issue. Existing conceptualizations and aligned operationalizations of coopetition have not allowed for an explicit performance measurement and could not make all their potential implications visible. The paper proposed a new one capable of mapping the dynamic interplay in potential performance implications; it can make critical moments clearly visible and

thus provides the opportunity for empirically testing the role of their hypothesized drivers; specifically, the role of behavioral features of cooperative decision-makers.

Behavioral experiments are tools for the kind of empirical investigation that has already been called for in the cooperation literature (Dahl 2014). We argue that based on the proposed conceptualization and operationalization one can develop behavioral experiments through which future research can develop appropriate data sets for more reliable statistical analysis and can enhance our understanding about the behavioral underpinning of effective cooperative strategy formulation, contributing both to its theoretical understanding but also providing practical guidance for managers.

Section 2 introduced the literature calling for future research on the role of behavioral antecedents of cooperation. Here, we complement this discussion and provide a summary of these features. Future empirical research using behavioral experiments can incorporate them into their design individually, or even by combining several features, and make their roles empirically testable. They can be divided into three broad categories: (1) the idiosyncratic features of the individual decision-makers involved; (2) the perception-based features of the decision-maker as experienced by his/her partner, and (3) the level of mutuality in these perception-based attributes:

1. Idiosyncratic features of the decision-makers:
  - a. Basic individual characteristics, like age, qualification of managers for example (Ocasio 1997).
  - b. Cooperative or competitive orientation of the decision-makers (Kylänen and Rusko 2011; Bouncken and Fredrich 2016; Czakon et al. 2020b).
  - c. Rivalrous spirit (Gnyawali and Ryan Charleton 2018).
  - d. Ambidexterity of managers (Seepana et al. 2020; Rojas-Cordova et al. 2022).
  - e. Past experience in cooperation (Dorn et al. 2016; Bouncken et al. 2020a; Czakon et al. 2020b).
  - f. Short-term or long-term orientation (Das and Teng 2000).
  - g. Cooperative mindset (Czakon et al. 2020b).
  - h. Relational or economic motivation (Jarzabkowski and Bednarek 2018).
  - i. The decision maker's position in the organizational hierarchy, since several authors have emphasized that not only top managers are engaged in strategy formulation, and they might behave differently (Dahl et al. 2016; Crick 2018).
2. Perception-based features of the decision-makers:
  - a. Reputation (Bengtsson and Raza-Ullah 2016; Czakon and Czernek 2016; Crick and Crick 2021b).
  - b. Trust (Virtanen and Kock 2022; Jakobsen 2020; Raza-Ullah 2020a; Czakon et al. 2020b).
  - c. Behavioral consistency (Czakon et al. 2020b; Crick et al. 2020).
3. Mutuality in the above-mentioned perception-based attributes (Chin et al. 2008).

## 6 Conclusion: contribution, limitations, and future research directions

We have already referred to the article by Gnyawali and Song (2016) calling for more systemic rigor in coopetition research by discussing its three interlinked aspects: conceptual, methodological, and empirical rigor. In line with these requirements, our paper provides a new process-based conceptualization of the coopetitive strategy formulation over time which is rooted in the strategy-as-practice approach (Jarzabkowski 2005; Jarzabkowski and Bednarek 2018). This conceptualization has been complemented with a methodological proposition applying game theoretical concepts to operationalize this inherently dynamic strategizing process. We introduced a two-step sequential game modelling a coopetitive episode with an intentionally competitive and another cooperative interaction. Performance implications of managerial decisions are expressed here by the payoff values of the games. Thus, an important positive feature of the proposed game theoretic operationalization is its capacity to reflect the interdependencies of these payoff values which makes the performance implications of all potential strategic decision pairs explicit, at both individual and relationship levels, in both absolute and relative terms. We introduced the concept of the episode-level coopetition composed solution matrix that can explicitly show the performance implications of any potential decision pairs of interactions and their interplay. Thus, critical moments loaded with coopetitive tension become visible, meaning that managers can consider individual and relationship-level consequences and make decisions that are no more biased and fragile. So, the role of their idiosyncratic attributes can be analyzed reliably leading to more robust results.

We argued that the proposed conceptualization and operationalization can effectively be used for developing behavioral experiments to generate new empirical knowledge about the development of coopetitive strategy formulation. The main reason for this is that experiments can generate large-scale data sets for further analysis creating the possibility of more reliable and methodologically more robust research results and can help to turn coopetitive research from exploratory to explanatory (Bengtsson et al. 2016b; Gnyawali and Song 2016).

Specifically, they can contribute to an enhanced understanding of the role idiosyncratic managerial attributes play in the effective management of tension. Besides the theoretical and empirical value of the proposed conceptualization and operationalization, the paper can also be of value to decision makers, as it makes the internal complexity of the coopetitive strategizing and its inherent interdependencies explicit, providing a deeper insight into this complex phenomenon.

Limitation of the proposed operationalization is that it does not take into consideration the relative inputs made by alliance partners, and the concept of value-creation-capture equilibrium (Bouncken et al. 2020b). For simplicity, we discussed a two-step sequential game and thus limited the focus to a coopetitive episode, at the level of two interlinked interactions. It is widely accepted as the basic analytical level of any coopetitive endeavor (Brandenburger and Nalebuff

1995); however, this can be a limitation. We note that this temporal constraint can easily be overcome by adding new interlinked interactions to the base model and thus developing several-step game designs. Adding new interactions makes the interplay between specific strategic decisions and their performance implications highly complex, but nonetheless closer to real-life situations. These experiments can serve as tools for empirically analyzing cooperative strategy as a reality in flux (Golsorkhi et al. 2010) and help understand how and why cooperative strategy as an activity manifests itself (Dahl et al. 2016).

It is quite widely accepted that behavioral experiments may facilitate empirical research, and in particular that which analyses causal relationships between concrete behaviors and specific factors of interest. One of its key advantages is that it can minimize self-deception (Tang 2017). However, behavioral experiments have downside and challenges as well (Leung and Su 2004). Besides the key generic problems that concern the external validity of experiments (generalizability of the results to the population and whether exhibited preferences in a controlled environment can be generalized to other environments) (Nelson 2015), it is questionable whether results in a specific setting can be generalized to other settings (Schneider 2011). This is especially challenging in cooperation, which is understood as a special strategy deeply embedded in the social and economic specificities of the relationship itself. As discussed, cooperative behavior is hypothesized to be influenced by both idiosyncratic features of managers and some relationship attributes. These might be interlinked, making the analysis highly complex. Extensive empirical research is needed to develop deeper insights in these interdependencies. Literature suggests the combination of experiments with other methods (Croson et al. 2007) and the triangulation of the empirical analysis (Zellmer-Bruhn et al. 2016).

Appropriate game design determines the success of any behavioral experiments. Careful planning of the decision scenario and the organization of the data collection must follow strict rules (Shadish et al. 2002). Future research is needed in this field, and this is especially so for investigations involving several-step game designs that are not limited to a cooperative episode but instead include several interlinked interactions that are highly useful in analyzing the timely development of perception-based features of the decision makers, like reputation and trust.

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**Data availability statement** This manuscript has no associated data.

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