



## Correction to: The effect of stress on customer perception of the frontline employee: an experimental study

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Published online: 17 August 2019  
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**Correction to: Rev Manag Sci (2019) 13:725–747**  
<https://doi.org/10.1007/s11846-017-0258-8>

The article ‘The effect of stress on customer perception of the frontline employee: an experimental study’, written by Marie-Christin Papen, Thomas Niemand, Florian U. Siems, Sascha Kraus, was originally published electronically on the publisher’s Internet portal (currently SpringerLink) on 15 November 2017 without open access. With the author(s)’ decision to opt for Open Choice, the copyright of the article changed on 17 August 2019 to © The Author(s) 2019 and the article is forthwith distributed under the terms of the Creative Commons Attribution 4.0 International License (<http://creativecommons.org/licenses/by/4.0/>), which permits use, duplication, adaptation, distribution and reproduction in any medium or format, as long as you give appropriate credit to the original author(s) and the source, provide a link to the Creative Commons license and indicate if changes were made.

The original article has been updated.

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The original article can be found online at <https://doi.org/10.1007/s11846-017-0258-8>.

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