



Correction: A comparative analysis of contactless e-service encounters in online platforms

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Published online: 13 March 2024

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Correction to: Service Business

<https://doi.org/10.1007/s11628-024-00554-2>

Due to proofing error a typo in the first sentence in Introduction section was left uncorrected. Digital transformation (DX) should be read as (DT) instead of (DX).

The original article has been corrected.

Publisher's Note Springer Nature remains neutral with regard to jurisdictional claims in published maps and institutional affiliations.

The original article can be found online at <https://doi.org/10.1007/s11628-024-00554-2>.

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