



# Correction to: Extremal $GI/GI/1$ queues given two moments: exploiting Tchebycheff systems

Yan Chen<sup>1</sup> · Ward Whitt<sup>1</sup>

Received: 26 March 2022 / Revised: 28 March 2022 / Accepted: 28 March 2022  
© Springer Science+Business Media, LLC, part of Springer Nature 2022

**Correction to: Queueing Syst (2021) 97:101–124**  
<https://doi.org/10.1007/s11134-020-09675-7>

## 1 The errors

Unfortunately, we have discovered several errors in [2]:

- (i) Lemma 5 in Sect. 4 is incorrect. A counterexample is given in Sect. 2 below.
- (ii) Theorem 5 in Sect. 5 is incorrect. It would be correct if we could replace  $t \geq -M_a$  by  $t \geq 0$  in the condition (39) in Theorem 4, but we are not free to do so, because the condition  $t \geq -M_a$  is required by the increasing convex stochastic order used in Theorem 4.
- (iii) The presentation of Lemma 3 is incorrect, but this is fixable, as explained in Sect. 3.
- (iv) Proposition 1 is incorrect, but this is fixable. This proposition becomes correct if the condition  $g(0) = 0$  is added, as holds in the intended Erlang example ( $E_k$  for  $k \geq 2$ ). The correction is needed because (57) in [2] is missing the term  $g(0)h(t)$ .

These errors have serious implications. The error in Lemma 5 invalidates the proofs of Theorems 1 and 3. The error in Theorem 5 invalidates the proof of Theorem 2. Thus, Theorems 1–3 become conjectures remaining to be proved or disproved.

The error in the proof of Theorem 1 invalidates the proof of Theorem 8, which invalidates the proof of Theorem 7. However, we have obtained new results, which provide a new proof of Theorem 7, as explained in Sect. 4 below.

---

The original article can be found online at <https://doi.org/10.1007/s11134-020-09675-7>.

---

✉ Ward Whitt  
ww2040@columbia.edu

Yan Chen  
yc3107@columbia.edu

<sup>1</sup> Industrial Engineering and Operations Research, Columbia University, New York, USA

## 2 Counterexample to Lemma 5

We will work with the two-point distributions as defined in Sect. 2.1 of [2]. Assume that the mean is  $m = 1$ , the upper limit of the support is  $M = 5$  and the squared coefficient of variation is  $c^2 = 1$ . Let  $X_0$  and  $X_u$  be random variables with the extremal two-point cdf's  $F_0$  and  $F_u$ , respectively. Then,  $P(X_0 = 2) = 1/2 = P(X_0 = 0)$ , while  $P(X_u = 5) = 1/17$  and  $P(X_u = 3/4) = 16/17$ . It is known that  $X_0 \leq_{3-cx} X_u$ , as stated in (34) of [2]. Since  $E[X_0] = E[X_u] = 1$  and  $E[X_0^2] = E[X_u^2] = 2$ , we also have  $X_0 \leq_{2,2} X_u$ . However, contrary to Lemma 5 in [2], the ordering  $Y_0 \equiv (X_0 - 3/4)^+ \leq_{2,2} (X_u - 3/4)^+ \equiv Y_u$  fails to hold. This is easy to see, because  $Y_0$  and  $Y_u$  are the two-point distribution with  $P(Y_0 = 0) = 1/2 = P(Y_0 = 5/4)$ , while  $P(Y_u = 0) = 16/17$  and  $P(Y_u = 17/4) = 1/17$ , so that we have a reverse ordering of the means:  $E[Y_0] = 5/8 > 1/4 = E[Y_u] = E[X_u] - 3/4$ . For the counterexample to the ordering under consideration, note that  $Y_0 + t \geq 0$  and  $Y_u + t \geq 0$  for all  $t \geq 0$ ,

$$E[(Y_0 + t)^2] = t^2 + 5t/4 + O(1) \quad \text{and}$$

$$E[(Y_u + t)^2] = t^2 + t/2 + O(1) \quad \text{as } t \rightarrow \infty,$$

so that  $E[(Y_0 + t)^2] > E[(Y_u + t)^2]$  for all  $t$  sufficiently large. This contradicts the claim of Lemma 5.

## 3 Correcting Lemma 3

Lemma 3 is important because it provides a way to apply the theory of Tchebycheff ( $T$ ) systems from [4], as briefly reviewed in [1] and Section 3 of [2]. However, in the statement of Lemma 3 insufficient care was given to the support of the random variable  $Y$  with distribution  $\Gamma$  appearing in (22) of [2]. The support of  $Y$  should be chosen so that the integrand  $\phi(u)$  appearing in (21) of [2] is not identically 0 for any subinterval of  $[0, M_a]$ . Hence, the support of  $Y$  should be changed from  $[0, \infty)$  to a more general interval, i.e., (22) should be replaced by

$$\phi(u) \equiv \int_a^b h((y - u)^+) d\Gamma(y) = h(0)\Gamma(u) + \int_{u+}^b h(y - u) d\Gamma(y), \quad 0 \leq u \leq M_a, \tag{1}$$

where

$$-\infty \leq a \leq 0 < M_a \leq b \leq \infty, \tag{2}$$

$\Gamma$  is a cdf of a real-valued random variable  $Y$  with a continuous positive density function over the interval  $[a, b]$ . Then, in Lemma 3 of [2] we should replace (25) by (2) above. The proof also needs to be adjusted accordingly. In particular, the revised proof is:

**Proof** First, observe that the finite mgf condition implies that all integrals are finite. In each case, we can apply Lemmas 1 and 2 of [2] with (1) and (2). To do so, we apply the Leibniz rule for differentiation of an integral with (1). Using (2), we have

$$\begin{aligned} \phi(u) &= \int_a^b h((y-u)^+) d\Gamma(y) = \int_u^b h(y-u) d\Gamma(y) + h(0)\Gamma(u) \quad \text{and} \\ \phi^{(1)}(u) &= -\int_u^b h^{(1)}(y-u) d\Gamma(y) - h(0)\gamma(u) + h(0)\gamma(u) \\ &= -\int_u^b h^{(1)}(y-u) d\Gamma(y). \end{aligned} \tag{3}$$

For  $h(x) \equiv x$  in condition (i), we have  $h^{(1)}(x) = 1$  for all  $x$ , so that

$$\phi^{(1)}(u) = -\int_u^b h^{(1)}(y-u) d\Gamma(y) = -\int_u^b d\Gamma(y) = -(1 - \Gamma(u)), \tag{4}$$

so that, by the condition on  $\Gamma$ ,

$$\phi^{(2)}(u) = \gamma(u) > 0 \quad \text{and} \quad \phi^{(3)}(u) = \gamma^{(1)}(u) < 0 \quad \text{for} \quad 0 \leq u \leq M_a. \tag{5}$$

From the form of  $\phi^{(3)}(u)$  in (5), we see that the condition on  $\gamma$  is necessary as well as sufficient. We also see that the UB and LB are switched if instead  $\gamma^{(1)}(u) > 0$ .

Turning to  $h(x) = x^2$  in condition (ii), we use  $h^{(1)}(0) = 0$  and  $h^{(2)}(x) = 2$  for all  $x$  with the second line of (3) to get

$$\phi^{(2)}(u) = \int_u^b h^{(2)}(y-u) d\Gamma(y) = 2 \int_u^b d\Gamma(y) = 2(1 - \Gamma(u)) > 0, \tag{6}$$

so that  $\phi^{(3)}(u) = -2\gamma(u) < 0$  for  $0 \leq u \leq M_a$ .

Conditions (iii) and (iv) are both special cases of condition (v), which implies that

$$\phi^{(3)}(u) = -\int_u^b h^{(3)}(y-u) d\Gamma(y) < 0. \tag{7}$$

□

### 4 Application of Lemma 3 to the higher cumulants

In [3], we have applied the corrected Lemma 3 in [2] to develop new extremal results for the higher cumulants of the steady-state waiting time that provide corrected proofs of Theorems 7 and 8 in [2]. These bounds for higher cumulants are interesting and important because they clearly demonstrate the value of Lemma 3 in [2] and highlight its limitation for treating the mean. In particular, the decreasing pdf condition in Lemma 3 (i) prevents positive results for the mean that we now obtain for the higher cumulants from Lemma 3 (ii) and (iii).

---

## References

1. Chen, Y., Whitt, W.: Extremal models for the  $GI/GI/K$  waiting-time tail-probability decay rate. *Oper. Res. Lett.* **48**, 770–776 (2020)
2. Chen, Y., Whitt, W.: Extremal  $GI/GI/1$  queues given two moments: exploiting Tchebycheff systems. *Queueing Syst.* **97**, 101–124 (2021)
3. Chen, Y., Whitt, W.: Extremal higher cumulants for  $GI/GI/1$  queues given two moments: exploiting Tchebycheff systems. Working paper, Columbia University (2022)
4. Karlin, S., Studden, W.J.: *Tchebycheff Systems; With Applications in Analysis and Statistics*, vol. 137. Wiley, New York (1966)

**Publisher's Note** Springer Nature remains neutral with regard to jurisdictional claims in published maps and institutional affiliations.