



# A Systematic Review of eHealth Interventions Addressing HIV/STI Prevention Among Men Who Have Sex With Men

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## Abstract

A systematic review was conducted to summarize and appraise the eHealth interventions addressing HIV/STI prevention among men who have sex with men (MSM), and characterize features of successful eHealth interventions. Fifty-five articles (17 pilots and 38 full efficacy trials) were included with the predominance of web-based interventions in the United States-based settings. Intervention modalities include web-based, short message service (SMS)/text messages/email reminder, online video-based, computer-assisted, multimedia-based, social network, live chat and chat room, virtual simulation intervention, and smartphone applications. Forty-nine eHealth interventions achieved a short-term behaviour change among participants. Four studies were conducted with 12-month follow-ups; and only one of them could maintain the behaviour change over this longer time period which could be due to the lack of booster interventions. Our study suggests that eHealth interventions can achieve short term behaviour change among MSM, however limited interventions could maintain behaviour change over 12 months. Further eHealth intervention strategies to promote HIV prevention among MSM should be conducted and rigorously evaluated.

**Keywords** Systematic review · MSM · eHealth · Intervention · HIV · STI

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## Introduction

Men who have sex with men (MSM) are facing specific health needs [1–7]. An important health challenge among MSM is HIV/AIDS. Despite substantial advances in testing,

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prevention and treatment, the overall trend of HIV incidence among MSM has been consistently upwards in most countries where data are accessible [2, 8, 9]. Additionally, data reveal that MSM are at increased risk of sexually transmitted infections (STIs) and certain related cancers [1, 10–13]. Furthermore, MSM have been reported to be at a significantly higher risk of psychological distress in comparison with the general population, which is suggested to be due to their experiences of discrimination, stigma and isolation in the community [2, 4, 5, 14].

Despite higher rates of HIV/STIs, risk behaviours are frequently observed in MSM population. In the United States, Canada and England, the rates of unprotected anal intercourse (UAI) among MSM range from 13 to 42% [15–17]. Likewise, a meta-analysis found that 30–84% MSM in Asian countries had UAI [18]. A recent study of Global Forum on MSM and HIV suggested that in limited-resource countries, condoms, lubricants and HIV testing services could be accessible to only 31%, 8% and 32% of MSM, respectively [19]. Moreover, MSM in many countries are more likely than heterosexual men to experience substance use disorders for tobacco, alcohol and illicit drugs [2, 20, 21].

Given the burden of diseases and risk behaviours among MSM, substantial efforts have been carried out to address unmet health needs. For instance, in some countries and regions, specific HIV/STI prevention and care guidelines for MSM have been published [22–25]. In addition, tailored interventions have been developed with an integrated approach that combines biomedical, behavioural and social perspectives to promote the positive changes of behaviours and reduce the risk of HIV/STIs among MSM [26]. However, insufficient resources, criminalization and stigma of same sex practices, lack of MSM-related organizations and lack of trained health care workers are major obstacles [27], requiring a novel approach that can address these limitations and strengthen the success of existing strategies.

Recently, interventions using eHealth approach have been proposed to overcome some of these obstacles [26–29]. This approach uses the Internet and cell phone technology to deliver health interventions or improve health services [30]. EHealth interventions can be delivered via diverse online tools such as emails, websites, videos, short message services (SMS), chat rooms, social networking sites or games. These methodologies benefit from being able to deliver messages at the time and place chosen by the users. EHealth interventions can also be implemented at a large scale with lower costs [28]. The success of eHealth interventions in changing risk behaviour, self-efficacy, knowledge, and clinical outcomes has been well-documented on various topics such as nutrition, smoking cessation, drinking alcohol and obesity prevention [31–33]. For MSM, eHealth interventions can increase the accessibility of the interventions as they can be accessed from all places where the Internet is

available. Moreover, as MSM in many settings are a stigmatized population, measures to protect privacy, security and safety are of most importance. EHealth interventions offers a way to provide the intervention conveniently to the user regarding time and place, and can achieve a high sense of confidentiality [34, 35].

Previously, Schnall et al. (2014) and Strömdahl et al. (2015) published their systematic reviews and concluded that eHealth interventions had potential short-term effects on reducing risk behaviours and improving testing uptake. Additionally, more long-term follow-ups with larger sample size are required to assess the outcomes and impacts more comprehensively [34, 35]. However, the second study only reviewed eHealth trials in Europe countries [34]. Meanwhile, in recent years, since the fast growth of eHealth interventions in HIV/AIDS prevention and treatment has been observed [28, 36–38], it is expected to see an explosive number of eHealth interventions in MSM population, which may be far more than 13 interventions reviewed in the first study [35]. Therefore, it is necessary to update and extend prior reviews to inform the effectiveness of global eHealth interventions among MSM.

The aim of this review was to summarize and appraise the existing eHealth interventions related to HIV/STI prevention among MSM. In addition, this study identified and summarized considerations of eHealth intervention implementation in order to sustain effectiveness over time among MSM populations.

## Methods

The PRISMA (Preferred Reporting Items for Systematic Reviews and Meta-Analyses) guideline informed the structure of this review [39].

## Inclusion and Exclusion Criteria

The term “Men who have Sex with Men” (MSM) used in this review was defined as men who have sex with other men regardless of sexual identities (e.g. gay, bisexual, straight, etc.) [34, 40]. We excluded transgender men and women because these populations may need targeted interventions as they are facing another epidemic scenario with considerably higher HIV risk compared to other subgroups of MSM [34, 40–42].

In this study, we employed the Population, Intervention, Comparison, Outcome (PICO) framework to guide the inclusion criteria and the search strategy [43]. The target “Population” of this review was adult MSM as defined above. The “Intervention” was eHealth-based pre-post interventions (without comparison groups), quasi-experimental studies (with comparison groups but no random assignment) or

randomized controlled trials (RCT) (with comparison groups and random assignment). We included all “Outcomes” regarding biological markers and self-reported diagnoses of HIV/STIs, self-reported behavioural outcomes (HIV-related knowledge, condom use, unprotected sexual behaviour, substance use, condom use self-efficacy, HIV status disclosure etc.) and stigmatization (shame, internalized homonegativity, stigma, etc.). Studies published in peer-reviewed scientific journals with English language until 1 June 2019 were included. Non-peer reviewed documents were excluded but they were used to guide potential literature for the review.

Studies were excluded if they (1) used eHealth tools (email, website, etc.) only for data collection or sample recruitment; (2) were not peer-reviewed academic articles such as conference abstracts, news, magazine, letter, commentary, etc.; (3) were secondary data analysis; (4) were not available in English; (5) did not measure any HIV/AIDS-related prevention outcomes; and (5) were narrative reviews, systematic reviews or meta-analysis.

### Identification of Studies

The electronic databases including MEDLINE/Pubmed, PsycINFO, Embase and Cochrane Library were used to search the research articles that were published through 1 June 2019. An inclusive search strategy was developed. These search terms were adopted from prior reviews and developed with the support from senior authors and separated into three components: (1) Men who have sex with men; (2) mode of eHealth interventions; and (3) study designs. The Boolean phases such as “AND” and “OR” were used between and within groups, respectively. The search terms and search strategies for all database are listed in Supplementary 1. In addition, reference lists of articles retrieved and prior relevant systematic reviews were also searched for additional articles according to the inclusion and exclusion criteria [34, 35].

### Study Selection

The search results from online databases were imported into Endnote X9 software. Duplications were removed ( $n = 794$ ). Two researchers independently screened titles to meet inclusion criteria, and when in doubt, the full abstracts were reviewed ( $n = 1841$ ). After that, the included articles were retrieved ( $n = 71$ ) and appraised separately by two researchers, and 17 articles were removed according to exclusion criteria. A total of 54 articles were included in the final review. These articles were divided into two groups: pilot interventions and efficacy interventions. An intervention was classified as a pilot intervention if (1) it was clearly mentioned in the article as a pilot study, or (2) it was cited in other articles as a pilot intervention. Otherwise, this study was categorized

as an efficacy intervention. A high agreement (90%) was achieved between two reviewers. Differences between these authors were recognized and discussed with senior researchers to identify the appropriate solution.

### Study Quality Assessment

We used the Integrated quality criteria for review of multiple study designs (ICROMS) to measure the quality of each study included in this review [44]. This tool has two components: (1) a scoring system for a number of quality criteria that are applicable for all study designs as well as particular for each study design (e.g., RCTs, qualitative studies, or cohort studies); and (2) a “decision matrix” revealing a minimum score for the quality of each study design, which are used to ensure the robustness of the study. ICROMS contains seven sections: (1) clear aims and justification, (2) bias in sampling, (3) outcome measurements and blinding, (4) follow-up, (5) other study aspects, (6) analytical rigour, and (7) reporting/ethical or other considerations. These sections have a total of 8 criteria which are applicable for all study designs; seven specific criteria for RCTs; six specific criteria for pre-post studies; and five specific criteria for quasi-experimental studies. Each criterion is scored from 0 to 2 (2 = criterion met; 1 = unclear; 0 = criterion not met) [44]. This measure was applied in the previous eHealth review [45].

### Data extraction, Synthesis and Analysis

A structured data extraction form was developed, piloted and revised. Data extraction included: study information, study design, subjects, sample sizes, types of intervention (web-based, video-based, mobile phone-based, etc.), applied behavioural theories, length of follow-up, short description of intervention, outcomes (e.g., sexual risk behaviours for HIV/STI, rate of STIs treatment, etc.), and main results of interventions (e.g., reducing sexual risk behaviours, increasing HIV/STIs testing uptake and condom use, etc.). In each study, we also extracted author recommendations (if available) for sustaining further ehealth intervention. The text of considerations was coded by two researchers and discussed among the research team until reaching the consensus. We used a similar discussion to aggregate the codes to different themes or sub-themes.

After data extraction, the two researchers compared their data extraction results and found an agreement on 90%. Data extraction for study information, subjects and sample sizes achieved the highest agreement (100%), while information about author recommendations had the lowest agreement (80%). Differences were discussed with the senior researchers and resolved. Spearman’s correlation  $\rho_0$  was estimated

to identify the correlation between lengths of follow-up and retention rates.

## Results

Figure 1 illustrates the overall results of the searching process. After searching and screening, a total of 55 studies were yielded, which were published between 2007 and 1 June 2019.

Table 1 indicates major characteristics of the studies included in the final review regarding types of study (pilot or efficacy trials). Most of the studies were efficacy trials ( $n=38$  studies). Randomized controlled trials (RCT) were a primary design ( $n=37$  studies), following by pre-post interventions ( $n=12$  studies) and quasi-experimental designs ( $n=6$  studies). The majority of studies were conducted in the

United States ( $n=36$  studies) and Asia and Australia regions ( $n=13$  studies), whereas no study was found in Africa. Most of studies were performed among general MSM ( $n=42$  studies), following by rural MSM ( $n=2$  studies), black MSM ( $n=2$  studies), methamphetamine-using MSM ( $n=2$  studies), young MSM ( $n=4$  studies) and HIV + MSM ( $n=3$  studies). Only two interventions reported using booster interventions. Web-based was the dominant eHealth platform ( $n=22$  studies), following by SMS/Email/Text/Voice messages ( $n=9$  studies) and Video ( $n=7$  studies).

Figure 2 illustrated the trend of ehealth intervention according to the main eHealth modes. From only seven interventions in 2007–2010, the number of trials doubled in 2011–2014 ( $n=13$  studies) and were approximately 2.6 times higher in the period 2015–2019 ( $n=35$  studies). The volume of Web-based, Video-based, and SMS/Email/Text/Voice message-based interventions had the most rapid

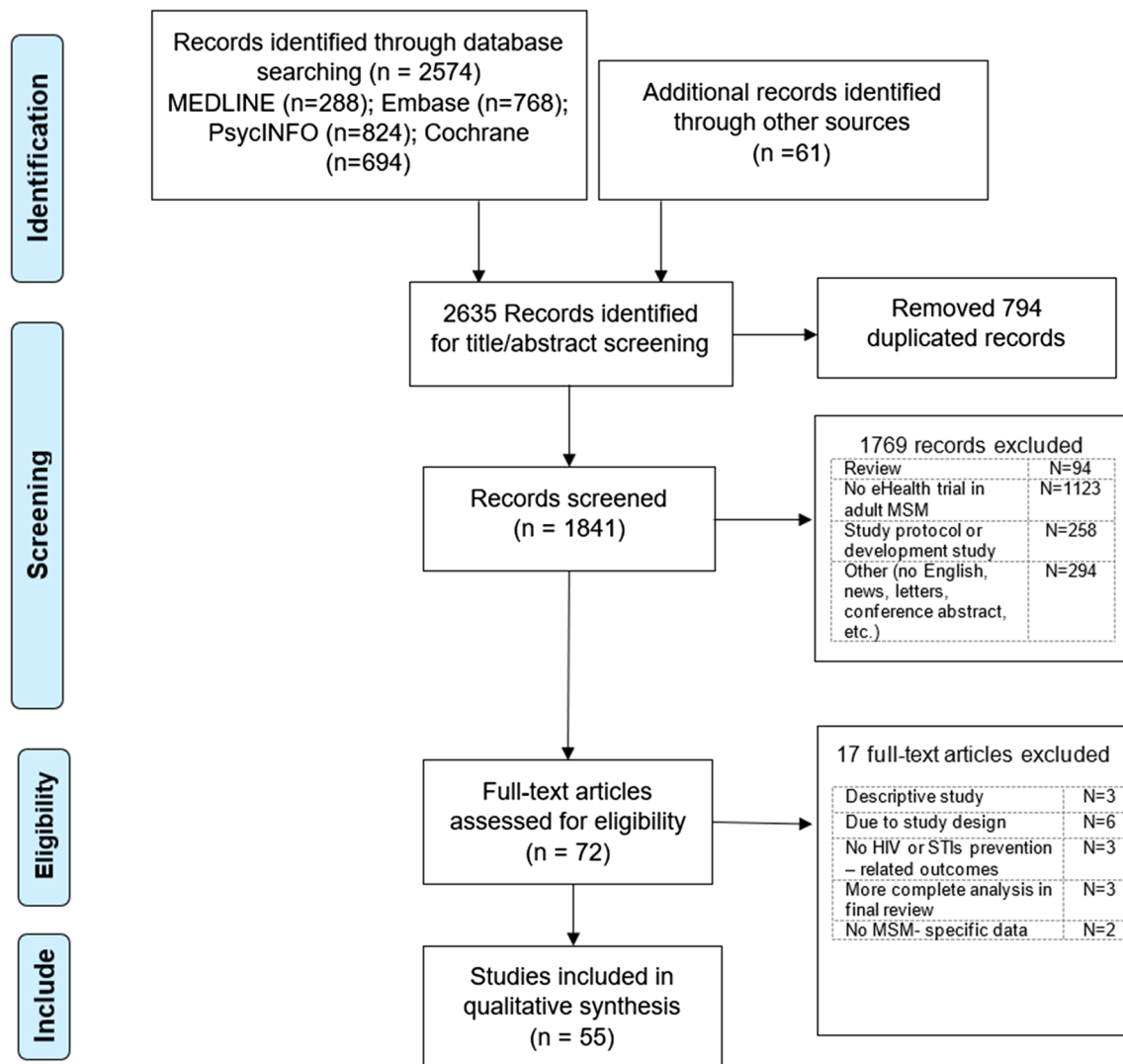
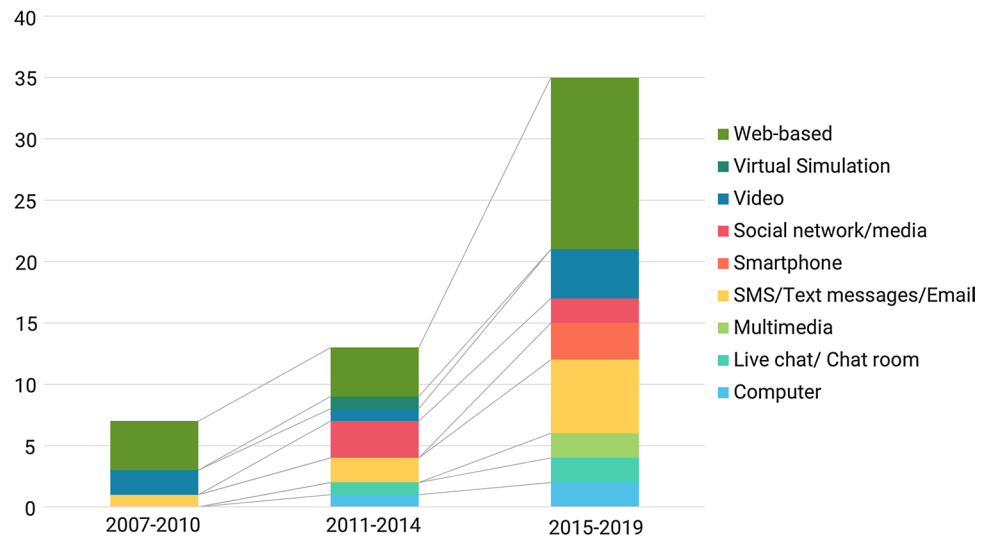


Fig. 1 Flow chart of searching and screening process

**Table 1** Characteristics of included studies (n = 55)

Characteristics	Total		Pilot trials		Efficacy trials	
	N	%	N	%	N	%
Total	55	100.0	17	30.9	38	69.1
Study designs						
RCT	37	67.3	10	58.8	27	71.0
Quasi-experiment	6	10.9	0	0.0	6	15.8
Pre-post design	12	21.8	7	41.2	5	13.2
Duration of follow-up (months)						0.0
≤ 1 months	10	18.2	5	29.4	5	13.2
> 1–3 months	17	30.8	6	35.3	11	28.9
> 3–6 months	15	27.3	5	29.4	10	26.3
> 6–12 months	10	18.2	1	5.9	9	23.7
No report	3	5.5	0	0.0	3	7.9
Main eHealth modes						
Website	22	40.0	6	35.3	16	42.1
SMS/email/text/voice messages	9	16.4	3	17.6	6	15.8
Video	7	12.6	2	11.8	5	13.2
Computer-assisted	3	5.5	0	0.0	3	7.9
Multimedia	2	3.6	1	5.9	1	2.6
Live chat and chat room	3	5.5	2	11.8	1	2.6
Virtual simulation	1	1.8	0	0.0	1	2.6
Online social network	5	9.1	0	0.0	5	13.2
Smartphone applications	3	5.5	3	17.6	0	0.0
Settings						
United States	36	65.5	15	88.2	21	55.3
Canada and Latin America	3	5.5	0	0.0	3	7.9
Europe	3	5.5	0	0.0	3	7.9
Asia and Australia	13	23.5	2	11.8	11	28.9
Population						
General MSM	42	76.4	13	76.4	29	76.3
Young MSM	4	7.3	2	11.8	2	5.3
Rural MSM	2	3.6	1	5.9	1	2.6
Black MSM	2	3.6	0	0.0	2	5.3
HIV + MSM	3	5.5	0	0.0	3	7.9
Methamphetamine-using MSM	2	3.6	1	5.9	1	2.6
Major primary outcomes						
Sexual risk behaviors	33	60.0	10	58.8	23	60.5
HIV/STI testing and self-testing	19	34.5	5	29.4	14	36.8
HIV/STI disclosure, stigma, and internalized homonegativity	9	16.4	1	5.9	8	21.1
HIV/STI knowledge and attitudes	8	14.5	1	5.9	7	18.4
Self-efficacy	7	12.7	3	17.6	4	10.5
Others (quality of life, pre-exposure prophylaxis undertaking, substance use, etc.)	21	38.2	9	52.9	12	31.6
Behavioral theory use						
None	21	38.2	5	29.4	16	42.1
Single theory	18	32.7	8	47.1	10	26.3
Multiple theories	16	29.1	4	23.5	12	31.6
Booster intervention						
No	53	96.4	16	94.1	37	97.4
Yes	2	3.6	1	5.9	1	2.6

**Fig. 2** Trend of eHealth interventions overtime

increase from 2007 to 2019 compared with other modes. Notably, despite an availability of virtual simulation-based intervention in 2011–2014, this method was not considered for the ehealth intervention in the next period. Otherwise, interventions using smartphone applications were piloted as a new approach in the duration 2015–2019 ( $n=3$  studies).

### Characteristics of Selected Studies

The features of each paper regarding study design (length of follow-up, sample size, retention rate), eHealth strategies, theoretical framework, intervention, main outcomes and results were described in Supplementary 2.

### Population and Sample Size

All studies targeted MSM in accordance with the inclusion criteria. Several studies focused on specific parts of the MSM population such as rural MSM [46, 47], black MSM [48, 49], methamphetamine-using MSM [50, 51], HIV + MSM [52–54] and young MSM [55–58]. Study sample size ranged from 41 [59] to 3092 men [60]. Twenty-two studies used online sources (e.g., websites, forums, or chatrooms), 12 studies used offline sources (e.g., clinics or organizations), and 19 studies used both sources for recruitment.

### Length of Follow-Up and Retention Rate

The length of follow-up ranged from immediate after intervention [61] to 12 months [49, 58, 62–64] with the average retention rate of 79.8% (ranging from 46.0 [65] to 100% [66–69]). Four studies measured pre and post-evaluations in different participants [70–73]. There did not seem to be a relationship between retention rates and length of follow-ups

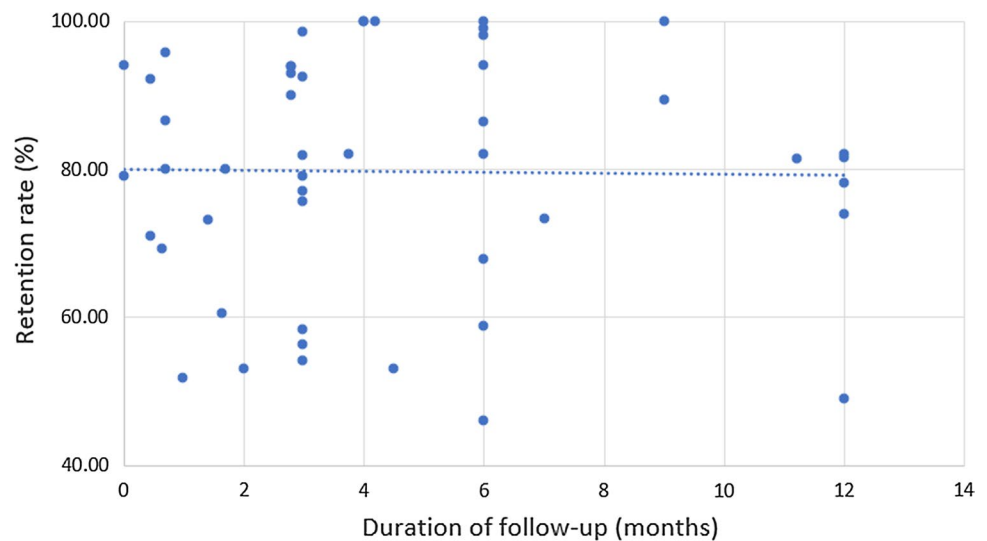
(Spearman's  $\rho=0.047$ ,  $p=0.75$ ) (Fig. 3). For instance, the retention rate of Schonnesson et al.'s intervention implemented among Swedish MSM was only 51.8% although the duration of follow-up was 1 month [74]. No intervention mentioned the washout effect (or washout period, i.e. the period between two interventions or two sessions of intervention that no active intervention is given to the intervention group [75]).

### Theoretical Framework

Most of the studies ( $n=34$ ) applied behavioural theories as the theoretical framework of the interventions. Meanwhile, 21 studies did not mention or were not guided by any behavioural theories. The most common theory used was Information–Motivation–Behavioural skill (IMB), which was available in nine studies [46, 48, 53, 54, 58, 59, 68, 74, 76], followed by Social Cognitive Theory [50, 51, 53, 62, 73, 77, 78], Stages of Change Theory [62, 69, 79], and Health-Belief Model [51, 69, 80]. Other behavioural theories used included Sexual Health Model [81], Social Support Theory [50], Social Learning Theory [60], Theory of Planned Behaviour [77], Theory of Reasoned Action [49], Self-efficacy Theory [52], Diffusion of Innovation Theory [71], Self-determination Theory [55], Natural Helper [73], Empowerment Theory [72, 82], Community Mobilization Model [70], Popular Opinion Leader Model [71], Protection-Motivation Theory [83], Integrated Behavioural Model [55, 84], Protection-Motivation Theory [85], Dual Processing Cognitive-Emotional Decision Making Framework [57], Prospect Theory, Common Ingroup Identity Model, and Social Identity Theory [65]. Sixteen interventions were guided by multiple theories. For example, Hightow-Weidmen et al. (2019) conducted a web-based RCT called HealthMpowerment.org that incorporated Theory of Planned Behaviour, Theory of



**Fig. 3** Mean retention rates by different duration of follow-ups



Reasoned Action, Self-efficacy Theory, Social Cognitive Theory and Health Belief Model in order to decrease sexual risk behaviours and increase condom use [49]. The use of behavioural theories varied across studies. For instance, Rhodes et al. applied the Natural Helper Model, Social Cognitive Theory, and Empowerment education model in training the interventionist [73]. Another intervention conducted by Reback et al. (2012) used the Social Support Theory, Social Cognitive Theory and Health Belief Model to develop tailored social support and health education messages for participants [50].

## Outcomes

Sexual risk behaviors were the most common primary outcomes ( $n = 32$  studies), following by HIV/STI testing and self-testing ( $n = 18$  studies) and HIV/STI disclosure, stigma, self-esteem, and internalized homonegativity ( $n = 9$  studies). Several studies focused on HIV/STI prevention knowledge and attitudes [47, 56, 67, 86, 87], HIV disclosure [60, 62, 79, 87–89], gonorrhea and chlamydial infection and treatment [90], or pre-exposure prophylaxis uptake [57, 91] and adherence [92, 93]. Reback et al. (2012) had an additional outcome regarding the frequency of methamphetamine use among MSM [50], and Hightow-Weidman et al. (2019) investigated the intention to use a condom, attitudes toward safe sexual behaviours, condom use self-efficacy, depressive symptoms, social support and social isolation [49]. Other outcomes of interest included level of internalized homonegativity among MSM [61, 94], initiation of antiretroviral therapy (ART) among HIV + MSM [89], shame-related sexual stigma [77], health-related quality of life [52], HBV vaccination [63], Human Papillomavirus (HPV) vaccination knowledge, attitudes and beliefs [83], or HPV vaccine

initiation and completion [85], and HIV-related self-efficacy [52, 55].

## Intervention Characteristics and Outcomes

### Web-Based Intervention ( $n = 22$ )

Most of the studies used a Website platform for the intervention ( $n = 22$ ). RCTs were the predominant study design ( $n = 17$ ) [47–49, 52, 55, 58, 61, 62, 74, 76, 81, 83, 85, 90, 91, 94, 95], following by pre-post intervention ( $n = 4$ ) [46, 56, 67, 70] and quasi-experiment ( $n = 1$ ) [89].

In terms of pilot trials, Bowen et al. performed one web-based pilot RCT [47], using the Social Cognitive Theory to develop two 20-min modules about encountering sexual risk behaviors and risk of HIV infection [47]. The authors found positive changes in the primary outcomes including HIV/AIDS knowledge and self-efficacy of MSM [47]. Another pilot trial used the Self-determination theory and Integrated Behavioural model to develop tailored website for young MSM that was customized based on MSM's characteristics [55]. The intervention successfully increased HIV/AIDS testing and self-efficacy in young MSM [55]. In addition, one pilot intervention used the Protection-Motivation Theory to develop a tailored website so-called "Outsmart HPV", which informed knowledge about HPV and HPV vaccination for the intervention group [83, 85]. Meanwhile, the control group received only a website with the standard information. Post-evaluation revealed better perceived risk of anal cancer, self-efficacy, perceived harms of vaccine and intentions to get vaccinated, as well as HPV vaccine initiation and completion in the intervention arm compared with the control arm [83, 85].

Two recent web-based pilot RCTs were conducted by Clark et al. to test partner notification for syphilis diagnosis

[95], and by Wray et al. to examine trial's effectiveness in reducing alcohol use problem and sexual risk behaviors [91]. The first trial employed a web-based partner notification with or without referral cards, which informed available testing and treatment resources for syphilis testing [95]. Meanwhile, the second trial offered a personalized and interactive web application so-called "Game plan" and standard post-evaluation counseling [91]. As compared to the control group (receiving only standard of care), both studies successfully achieved preferable outcomes in the intervention group, including higher likelihood of notifying sex partners (odds ratio, OR = 2.18, 95% CI 1.30–3.66;  $p = 0.003$ ) in the former study [95], or significant reduction of alcohol use (risk ratio, RR = 0.83,  $p = 0.047$ ) and number of sex partners (RR = 0.50,  $p < 0.001$ ) in the latter intervention [91].

Regarding efficacy trials, the first intervention was a web-based pre-post experiment conducted by Bowen et al. on MSM living in rural areas [46]. This study provided three 20-min modules about "Knowledge", "Partner" and "Context of Risk", which were based on the IMB theoretical model [46]. The intervention showed significant improvements of sexual risk behaviors (increase condom use and decrease number of sex partners) among rural MSM [46].

For black MSM, Hightow-Weidman et al. (2019) conducted a web-based RCT called HealthMpowerment.org among 474 black MSM [49]. This intervention group participated in live chats with experts, interactive quizzes, individualized health, "hook up/sex" journals and decision support tools, while the control group received only general HIV/STI information. Authors found that the intervention could reduce 32% risk of condomless anal intercourse (RR = 0.68, 95% CI 0.43, 0.93) but this outcome was not maintained after 12 months [49]. Another RTC was performed in black MSM by Fernandez et al., where the intervention group was provided a tailored website and live chat to interact with, motivate, reinforce and challenge the participants. The IMB model was used to build the intervention content. Findings suggested lower odds of sexual risk behaviors in the intervention group (OR = 0.55,  $p = 0.020$ ) [48].

Young MSM were the target population in one pre-post intervention [56], and one RCT [58]. The former study offered tailored web-based education modules to promote health behavior changes; however, the authors did not inform any theoretical framework [56]. The second study used IMB framework to provide an individualized web-based education (7 modules about risk behavior changes) for the intervention group and general HIV prevention knowledge for the control group [58]. Moreover, this study used booster sessions at month 3 and month 6. Both interventions obtained the improvement of HIV/AIDS knowledge and sexual risk behaviors [56], and reduced rates of STIs compared with the control group [58]. In addition, the second intervention could reduce 40% risk of gonorrhea or chlamydia infections

at month 12 for intervention group (RR = 0.60, 95% CI 0.38–0.95,  $p = 0.01$ ) and 17% risk of condomless anal sex (prevalence ratio = 0.83, 95% CI 0.70, 0.99,  $p = 0.04$ ) than the control arm [58].

Among other studies, Carpenter et al. [76] and Schonnesson et al. [74] shared similar theoretical framework as they used the IMB for constructing the interventions. Carpenter et al. provided seven modules containing interactive educational and motivational exercises, and skill training sessions [76]. Meanwhile, Schonnesson et al. constructed three modules (Information module, Motivation module and Behavior module), with two interactive sessions and feedback in each module [74]. The findings of these two interventions indicated significant improvement in sexual risk behaviors [74, 76], HIV knowledge [74] and motivation in using condom [74].

Stigma and internalized homonegativity were primary outcomes of interventions implemented by Adam et al. [70], Lin et al. [61] and Fleming et al. [94]. Adam et al. accessed a website hivstigma.com, and recruited eight moderators to facilitate discussions about stigma toward MSM on this website. The Community Mobilization model was applied. Results found significant reduction of stigma-related attitudes and behaviors among members of websites [70]. Lin et al. developed three interactive web-based modules to raise the awareness about same sex practices and misconception about MSM. The authors found that participants who engaged more in the intervention had lower level of internalized homonegativity [61]. Otherwise, Fleming et al. used the Evaluative Conditioning technique in three intervention groups to increase (1) self-esteem (group 1); (2) positive gay sexual-related attitudes (group 2); and (3) both (group 3), while the control group received only neutral evaluative conditioning sessions [94]. However, the authors found no difference between intervention groups and control group regarding self-esteem and internalized homonegativity [94].

### SMS, Text/Voices Messages and Email-Based Intervention (n = 9)

Four SMS-based interventions were performed using pre-post [50, 92] ( $n = 2$ ) and quasi-experimental designs [63, 66] ( $n = 2$ ).

Regarding pilot intervention, Reback et al. [50] designed SMS reminder systems in their pre-post intervention that could be tailored to MSM based on their sexual risk behaviours for HIV/STIs. The SMS reminders achieved a statistically significant decrease of methamphetamine use and sexual risk behaviours for HIV/STIs compared to the baseline. Notably, the authors developed personalized messages based on several behavioural theories, which possibly enhanced the effectiveness of the intervention [50]. Another SMS and email-based pre-post pilot intervention



was conducted by Fuchs et al. [92], offering iText—a system delivering interactive check-in SMS and emails weekly to remind PrEP adherence. Authors reported significant reductions of missed doses at 50% ( $p=0.008$ ) and 77% ( $p=0.007$ ) when comparing self-reported missed days and pill counts at quarterly visits before and after intervention [92]. In India, a pilot RCT conducted by Mimiaga et al. [82] using text/voice messages via mobile phone to encourage male sex workers using condom during sexual encounters. The authors applied the Empowerment Theory to develop the tailored-messages, resulting in significantly higher rate of condom use among MSM in intervention arm compared to control arm after 3 months follow-up [82].

For efficacy trials, Bourne et al. [66] in their quasi-experiment provided tailored SMS based on MSM' risk behaviors and found a remarkable enhancement in HIV/STI re-testing rates in the intervention group that that in the control group (64% vs. 30%,  $OR=4.4$ ,  $p<0.001$ ). Reback et al. performed another study using RCT design to test the effect of theory-driven text messages in decreasing the use of methamphetamine in MSM [51]. The Social Support Theory, Social Cognitive Theory, and Health Belief Model were used to develop the messages. By offering interactive theory-based messages along with support of peer health educators, the intervention reduced significantly the rate of condomless anal sex with main partners, but did not observe the difference in methamphetamine-related outcomes (e.g. methamphetamine use or sex on methamphetamine) between intervention and control groups [51]. Similarly, the SMS-based intervention conducted by McIver et al. found no statistically significant change on rates of completion of second and third doses of HBV vaccination among MSM [63]. The authors suggested possible reasons might include a lack of tailored educational messages and automated reminder system for clinicians [63].

In the USA, Moore et al. provided iTab—an individualized text message-based RCT—to MSM for supporting adherence in PrEP uptake [93]. The intervention group had more likelihood to reach near-perfect adherence compared with the control group ( $OR=1.56$ , 95% CI 1.00–2.42,  $p<0.05$ ), while no improvement was found in minimally adequate adherence in both arms [93]. In Australia, another RCT offering SMS reminder, coupled with postal home-collection kits, successfully increased the rate of chlamydia retesting among MSM [96]. In Hong Kong, an email-based RCT conducted by Lau et al. (2008) [86], where MSM in the intervention group received HIV/STI prevention educational emails every 2 weeks. In addition, peer counsellors provided counselling via different means (chat rooms, email, gay website, etc.) to the participants twice a month. However, the intervention group did not report a statistically significant improvement regarding HIV/STI-knowledge, self-reported STI rates and consistent condom use compared to the control

group [86]. The retention rate was 59%, which could have introduced bias. In addition, this intervention did not indicate any behavioural theories guiding their email-based intervention [86].

### Video-Based Intervention (n = 7)

Seven trials, six RCTs [60, 69, 80, 97–99] and one pre-post experiment [88], used videos as the main modality of the intervention. Chiassonn et al. [88], in their pilot pre-post trial, designed nine-minute online videos so-called “The Morning After” to facilitate HIV disclosure, HIV testing, as well as reduce alcohol use and sexual risk behaviours for HIV/STIs. After 3-month follow-up, participants were more likely to report that they disclosed their HIV status to sexual partner before sex ( $OR=3.37$ ,  $p<0.001$ ) and decreased number of sexual partners and frequency of sexual risk behaviours for HIV/STIs [88]. Furthermore, Stark et al. conducted a pilot RCT using communication training videos, along with couples HIV testing and counseling and a substance use module, to significantly reduce the drug use problems in the intervention group compared to the control group (received only couples HIV testing and counseling) at 3- and 6-month follow ups [99].

Regarding efficacy interventions, Hirshfield et al. applied the Social Learning Theory and strategies to provide dramatic and documentary videos with similar goals [60]. They found that after 2-month follow-up, the intervention group was more likely to disclose sero-status to their partners and reduce sexual risk behaviours for HIV/STI (compared to control group receiving only text messages) [60]. Blas et al.'s intervention, which was guided by the Health-Belief Model and the Transtheoretical model, provided 5-min videos to motivate MSM to get HIV testing while the control group only received text messages via gay website about this topic. No significant increase was observed among gay MSM; otherwise, in the sub-group of non-gay MSM ( $n=97$ ), a significant increase in the HIV test rate was seen compared to the control [69].

A study by Lau et al. involved a fear appeal approach in the videos, which communicated that STI/HIV transmission would negatively affect the inter-personal relationship [97]. The authors argued that fear associated with social bonds could impact more effectively than fear related to physical health. However, after 3 months follow-up, they found that the rate of sexual risk behaviours the intervention group was not statistically different compared to the control group who received only general HIV-related information on a website [97]. Two other RCTs conducted in China to promote HIV testing [80, 98] and sexual risk reduction [80]. While Tang et al.'s trial, without information about applied theory, found no significant difference between intervention and control groups in HIV testing rate [98], Wang et al.'s intervention,

using the Health Belief Model, obtained significantly positive outcomes in increasing HIV testing and decreasing the number of sex partners in the intervention group compared to the control group [80].

### Computer-Assisted Intervention (n = 3)

All three computer-assisted interventions are efficacy trials. Nostlinger et al.'s RCT [53] and Bachmann et al.'s pre-post experiment [79] employed a computer system to support providers in delivering tailored messages to MSM on safe sex. The first study used Transtheoretical model [79], the second study used Social Cognitive and Information-Motivation-Behavioural theories [53]. Both interventions reported a decline in sexual risk behaviours for HIV/STI after receiving five interventions and after 6-week follow-up, respectively [53, 79].

Meanwhile, Klein et al.'s quasi-experiment study concentrated on risk behaviours (substance use and sexual practices) reduction, inter-sectionalities, and HIV/STIs prevention knowledge and attitude among Black MSM [87]. This study applied the Social Cognitive theory alone [87]. None of significant differences were found between both intervention and control groups in terms of sexual risk behaviours. However, the authors reported a higher likelihood of intention in using condom and motivating HIV testing in the intervention group than that in the control group [87].

### Multimedia-Based Intervention (n = 2)

One multimedia-based pilot RCT was conducted by Solorio et al. in 2014, which aimed to facilitate HIV testing and condom use [84]. The authors used a number of communication tools such as radio, website, social media outreach, mobile phone reminder messages system, printed materials and hotline. No statistically significant change in condom use or HIV testing rate was observed after the intervention at 16 weeks follow-up. The authors suggest that uptake of the intervention might be low due to 1) changing the web site address during the intervention, and 2) existing stigma in the community which may hinder uptake of HIV testing [84].

Likewise, one efficacy trial performed by Prati et al. in Italy used mass media to deliver gain-framed messages, which underlined the merits of safe sexual practices and HIV testing, and various characters and slogans to generate a superordinate identity and change perceptions of general population, MSM and migrant people about HIV/AIDS. In this study, authors applied the Prospect Theory, Common Ingroup Identity Model, and Social Identity Theory to form the message. However, outcomes of this intervention were limited since participants were only likely to decrease unprotected sexual intercourses with partners having unknown-HIV status, but not likely to reduce unprotected sexual

intercourses with multiple partners as well as increase HIV testing ( $p > 0.05$ ) [65]. Authors claimed that mass media campaign might positively affect general population but were not suitable for minority groups [65].

### Online Virtual Simulation Intervention (n = 1)

One innovative intervention designed by Christensen et al. was called the Socially Optimized Learning in Virtual Environments (SOLVE), using a virtual world to reflect the lives of MSM (at house party and night club) and simulating barriers associated with safe sex, condom use negotiation and refusing sex without condom [77]. The authors developed this trial based on the Theory of Planned Behaviour and Social cognitive theory. The program was expected to help MSM improve decision making skills in real life situations. The study reported no change in sexual risk behaviours after 3 months follow-up. However, the level of shame, which was a predictor of risk behavior reduction, was significantly diminished in the intervention group compared to the control group [77].

### Online Social Network Intervention (n = 5)

Among five efficacy interventions, three RTCs [100–102] and one quasi-experiment study [71] were performed through Facebook, when another RCT was conducted in four MSM-friendly social media sites including Adam4Adam, BlackGayChat, Craigslist, and Gay.com [72]. In 2010, Young et al. conducted a web-based peer leader intervention among 112 MSM in the United States and found that the intervention group requested more HIV testing kit than the control group after intervention; and increasing community cohesion was a positive predictor of increased HIV testing rates [100, 102]. Two years later, Young et al. performed a RCT in Peru including 556 MSM, reporting that the odds of getting an HIV test in the intervention group were 2.61 times higher than in the control group (OR = 2.61; 95% CI 1.55–4.38) [101].

Meanwhile, a quasi-experimental, non-equivalent control study conducted by Ko et al. (2013) recruited 1037 MSM to participate in an Internet-popular opinion leader (iPOL) intervention via Facebook [71]. In this intervention, MSM could create social networks, share and exchange news, video clips, reports, opinions and connect to other MSM. The study found that the intervention group reported significantly increased HIV testing rates and condom use rates after 6 months follow up in comparison with the control group that received no intervention [71].

The remaining intervention of Rhodes et al. provided individualized information about HIV testing to users of four social media sites, using the Empowerment, Social Cognitive and Natural Helping theories. The results indicated a

significant increase in HIV testing rate among MSM in the intervention group (OR = 2.9; 95% CI 1.8–4.7) compared to control group [72].

### Live Chat and Chat Room (n = 3)

Two pre-post pilot interventions utilized live chat and chat room to deliver intervention messages [59, 73]. A pilot pre-post CyBER/testing trial designed by Rhodes et al. [73] applied the Natural Helper Model, Social Cognitive theory, Empowerment education and Ask-Advise-Assist model to train an interventionist. The interventionist participated in the chat room daily, posted topics about HIV, testing and prevention and answered questions. In addition, the interventionist could refer MSM to online videos on HIV testing experiences. After 6 months follow-up, a significant increase in HIV testing rate was observed among chatters (44.5% at baseline to 60% at post-evaluation,  $p < 0.001$ ) [73]. Another pilot study was conducted by Lelutiu-Weinberger et al. on 41 MSM using live chat on Facebook to reduce sexual risk behaviours and substance use (alcohol and drug) [59]. The Information–Motivation–Behavioural theory was used to improve substance use, sexual risk behaviors, as well as motivation and personal responsibility. The number of days of substance use as well as sexual risk behaviours among MSM were significantly reduced at 3 months follow up [59]. Both studies emphasized the important role of interventionist/facilitators in the success of the intervention [59, 73].

One efficacy RCT was performed by Cruess et al. on 167 HIV + MSM in the United States [54]. The authors applied the IMB theory to build four sessions about online partner seeking and risk reduction of HIV transmission [54]. Each session contained three components including information, motivational skills and behavioral strategies, and one assignment was provided to the participants after finishing each session to maintain the effect of intervention [54]. Meanwhile, the control group also received other four sessions about topics that were not related to HIV/AIDS. After 6-month follow-up, the intervention arm decreased condomless anal sex (CAS) practices with serodiscordant partners (RR = 0.373; 95% CI: 0.207–0.672;  $p = 0.001$ ) but increased CAS with seroconcordant partners (RR = 2.142; 95% CI: 1.268–3.617;  $p = 0.004$ ) compared to the control group [54].

### Smartphone Applications (n = 3)

Two studies using smartphone applications (apps) are pilot RCTs [57, 68], and one study was pilot pre-post experiment [78]. Bauermeister et al. developed an application with six sessions based on the Dual Processing Cognitive-Emotional Decision-Making Framework [57]. Each session addressed different cognitive and affective content areas via various

interactive and tailored activities. Meanwhile, the control group only received an application having six sessions with the contents from Centers for Disease Control and Prevention’s HIV Risk Reduction Tool [57]. However, results indicated that intervention group was less likely to report foregoing condoms (OR = 0.43, 95% CI 0.28–1.44) compared to the control group ( $p < 0.01$ ), while no differences were found in other sexual risk behavior, HIV testing and PrEP uptake between two arms [57]. In contrast, Zhu et al. built a “WeTest”—a WeChat group to provide app-based messages and referrals to health services related to HIV [68]. Using the IMB theory, authors achieved the increase of HIV testing (RR = 1.99, 95% CI 1.07–3.84) and self-testing rate (RR = 2.17, 95% CI 1.08–4.37) in the intervention group compared to the control group [68]. Meanwhile, the pre-post trial performed by Sullivan et al. provided a smartphone apps called “HealthMindr”, which was built based on the Social Cognitive Theory aiming to facilitate goal setting, self-efficacy, outcome expectations and self-regulation [78]. The authors indicated that 87.1% used ordered condom, 52.8% ordered HIV test kits on the app, 77% tested HIV at least once and 56% tested multiple times [78].

### Study Quality

In this study, we employed the ICROMS for quality appraisal. The result is presented in Table 2.

For pilot studies, seven pre-post trials had the global quality score ranging from 15 to 26 (mean = 22, median = 23, minimal score requirement = 22), while among ten RCTs, the global quality score ranged from 21 to 30 (mean = 26.7, median = 27, minimal score requirement = 22). Two pre-post trials did not meet the minimal score requirement. The reasons included unclear objectives [88] or unclear justification for not having control group [84, 88], no comparison of characteristics between baseline and follow-up [84], not report limitation [84] or ethical approval [84].

For efficacy trials, the global quality score of ten pre-post interventions ranged from 15 to 26 (mean = 21.8, median = 23, minimal score requirement = 22). Meanwhile, the global quality score of five quasi-experiment studies ranged from 18 to 27 (mean = 22.3, median = 22, minimal score requirement = 18). Finally, among RCTs, the global quality score ranged from 15 to 31 (mean = 25.6, median = 26, minimal score requirement = 22).

Three studies did not meet the minimal score requirement (one pre-post intervention and two RCTs). In terms of pre-post studies, the common reasons included: unclear aims/objectives [70]; unavailability of clear explanation for the lack of control group and clear description about reliability and validity of measurements; and have potential biases due to the study design [70]. For RCTs, the main reasons comprised: unclear description of randomization approaches

**Table 2** Quality assessment of selected studies using ICROMS

Year, author	Study design	Aims and Justification	Sampling	Outcome measures	Follow-up	Other study aspects	Analytical rigor	Other consideration	Global Quality Score
Pilot interventions									
2016 Solorio [84]	Pre-post	2	1	1	1	3	2	5	15
2009 Chiasson [88]	Pre-post	3	1	2	0	3	2	9	19
2011 Rhodes [73]	Pre-post	4	2	1	2	3	2	8	22
2018 Fuchs [92]	Pre-post	4	1	2	2	3	2	9	23
2017 Sullivan [78]	Pre-post	3	2	2	2	4	1	9	23
2012 Reback [50]	Pre-post	3	2	4	2	4	2	9	26
2015 Lelutiu-Weinberger [59]	Pre-post	5	1	4	2	3	2	9	26
2018 Reiter [85]	RCT	1	3	3	4	0	2	9	22
2007 Bowen [47]	RCT	2	4	3	2	2	2	9	24
2017 Mimiaga [82]	RCT	2	4	3	6	2	2	7	26
2019 Zhu [68]	RCT	2	4	3	6	1	2	8	26
2019 Wray [91]	RCT	2	3	3	6	2	2	9	27
2019 Bauermeister [57]	RCT	2	4	3	6	2	2	9	28
2019 Starks [99]	RCT	2	3	4	6	2	2	9	28
2018 Clark [95]	RCT	2	4	4	6	2	2	9	29
2018 McRee [83]	RCT	2	2	3	7	3	3	10	30
Efficacy interventions									
2011 Adam [70]	Pre-post	4	1	1	0	3	1	5	15
2016 Greene [56]	Pre-post	4	1	1	2	3	2	9	22
2013 Bachmann [79]	Pre-post	3	1	2	2	4	2	9	23
2014 Kasatpibal [67]	Pre-post	3	1	3	2	3	2	9	23
2008 Bowen [46]	Pre-post	6	2	4	2	2	2	8	26
2016 Prati [65]	Quasi-experiment	2	1	3	0	2	2	8	18
2013 Ko [71]	Quasi-experiment	2	1	4	1	2	2	9	21
2017 Klein [87]	Quasi-experiment	2	2	4	0	2	2	9	21
2015 Mi [89]	Quasi-experiment	2	1	5	2	2	2	9	23
2011 Bourne [66]	Quasi-experiment	2	2	5	2	2	2	9	24
2015 Mclver [63]	Quasi-experiment	2	2	8	2	2	2	9	27
2016 Rhodes [72]	RCT	2	0	2	2	2	2	5	15
2008 Lau [86]	RCT	2	2	2	4	2	2	7	21
2010 Carpenter [76]	RCT	2	2	2	4	2	2	8	22
2010 Rosser [81]	RCT	2	4	2	6	2	0	7	23
2012 Lin [61]	RCT	2	3	3	4	2	0	9	23
2016 Fleming [94]	RCT	2	2	3	4	2	2	9	24
2016 Schonnesson [74]	RCT	2	2	3	4	2	2	9	24
2016 Noslinger [53]	RCT	2	4	3	2	2	2	9	24
2012 Hirshfield [60]	RCT	2	4	3	3	2	2	9	25
2015 Milam [62]	RCT	2	2	4	4	2	2	9	25
2019 Hightow-Weidman [49]	RCT	2	3	3	4	2	2	9	25
2019 Reback [51]	RCT	2	2	3	6	2	2	9	26
2010 Blas [69]	RCT	2	4	3	6	2	2	7	26
2015 Young [101]	RCT	2	4	3	6	2	2	7	26
2016 Millard [52]	RCT	2	4	3	4	2	2	9	26
2016 Tang [98]	RCT	2	2	4	6	2	2	9	27
2014 Young [100]	RCT	2	2	4	6	2	2	9	27

**Table 2** (continued)

Year, author	Study design	Aims and Justification	Sampling	Outcome measures	Follow-up	Other study aspects	Analytical rigor	Other consideration	Global Quality Score
2016 Fernandez [48]	RCT	2	4	2	6	2	2	9	27
2011 Kerani [90]	RCT	2	4	6	3	2	2	9	28
2013 Christensen [77]	RCT	2	4	5	4	2	2	9	28
2016 Lau [97]	RCT	2	4	3	6	2	2	9	28
2017 Wang [80]	RCT	2	4	3	6	2	2	9	28
2013 Young [102]	RCT	2	4	4	6	2	1	9	28
2015 Smith [96]	RCT	2	4	5	4	2	2	9	28
2018 Cruess [54]	RCT	2	4	3	6	2	2	9	28
2018 Mustanski [58]	RCT	2	4	4	6	2	2	9	29
2018 Moore [93]	RCT	2	4	5	6	2	2	10	31

[72, 86] and outcome measures [72, 86]; low retention rates ( $\leq 60\%$ ) [86]; insufficient information about limitations [72] or conclusions [72, 86]; and had important biases (i.e. introduced bias or selection bias) [72, 86].

### Considerations for Sustaining eHealth Interventions

Table 3 summarizes recommended factors that should be considered in previous trials to enhance the effectiveness of eHealth intervention in MSM population. We categorized these factors into four themes: Technology and system; Content and format; Preparation; and Implementation.

#### Technology and System

One suggestion is that integrating the interventions into other existing platforms such as social media sites, chatrooms or forums should be considered to approach a wide MSM population as well as reduce the resources needed for the implementation [73]. In addition, some authors recommended that when developing the intervention, researchers should design in the platform that could adjust to different devices (laptop, tablet, mobile phone, etc.) [62], and involve functions that automatically send messages [46, 63, 86].

#### Content and Format

Many authors emphasized the roles of behavioural theories and individualized/static messages in improving the effectiveness of interventions [52, 53, 55, 59, 62, 69, 79, 86]. Moreover, for the intervention using videos as a main modality, along with the content, the interventionist should test the length of videos in order to optimize the attention of participants [56, 69]. Similarly, although multi-session interventions are acceptable, the length of each session as well as the whole intervention should be piloted to achieve the optimal outcomes [46, 52, 56, 89].

Modes of presentation were also emerged as an important factor in eHealth interventions. For MSM population, some authors recommended that the contents of interventions should be delivered in highly, friendly and engaging interactive ways with the predominance of visual information and real-world style [62, 81]. Multiple modalities as well as diverse intervention messages should be also taken into account [59, 62]. These approaches could enhance the attention of targeted population; thus, improve the effectiveness of interventions.

#### Preparation

The third theme consists of factors related to staff of intervention (or interventionists) and incentives. Some authors suggested that the researchers or interventionists involving in the study should be well-trained in working with as well as developing and carrying tailored messages to MSM [48, 59, 73, 79]. In addition, Bourne et al. noticed that researchers should remember their tasks in sending the MSM reminder because forgetting this action possibly reduce the effectiveness of interventions [66].

In terms of incentives, Schonnesson et al. in Sweden found that incentives did not play a significant role in recruiting participants [74]. Similarly, Bowen et al. indicated that reimbursements had no effect on the retention rate [46]. However, Hirshfield et al. and Hightow-Weidman et al. noted that if there was none of incentives available, the retention rate would be reduced [60]. Therefore, the amount of incentives should be identified clearly before implementation to avoid overspending.

#### Implementation

In terms of implementation, three issues should be concerned including recruitment, retention and relationship. The recruitment sources should be varied, especially in



**Table 3** Facilitators and barriers of eHealth interventions in MSM population

Components	Considerations
Technology and system	Interventions could be implemented within existing technical systems that could reach MSM without burden of enrolment process [73] Developed on html platform that could not adjust to mobile phone or tablet, reducing the chance to widespread the intervention to the target population [62] Electronic delivery system did not operate automatically [46, 86] or the intervention was implemented manually [63], that could reduce the opportunities to access messages
Content and format	
Theory and contents	Combine various behaviour change techniques/theories could increase effects of intervention [52] Not using individualized messages [55, 59, 69, 79, 86] or static content of messages reduced the effects of intervention [53, 62] Too short 69 or too long videos could be a potential barrier [56]
Workload and length of intervention	A multi-session intervention is acceptable and possibly even engaging [46] Insufficient time for intervention might result in ineffective outcomes [52, 89] Long-term follow up increased loss to follow up [56]
Mode of presentation	Engaging, highly interactive, fun; dominance by visual instead of verbal; written in a real-world direct peer-to-peer style; allow to compare with other peers [62, 81] Using multiple methods (video, animation, games, etc.) and user-friendly interface allowed for individuals with different learning styles to be impacted by the content [59, 62] Participants might not read contents carefully 86 or become bored with viewing and interacting with the same material across the intervention [46] If sessions were boring or not engaging, participant might take more time to complete [46, 62]
Preparation	
Staff	Interventionist was well trained and a natural helper could gain the trust and respect from participants [59, 73] Developing and informing tailored messages required well-trained providers/interventionists [48, 59, 79] Clinicians forgot to send SMS reminder reduced the opportunities to access messages in MSM [66]
Incentives	Incentives did not play a role in retention [74], however, no incentives might reduce the retention [60] Increase reimbursement did not affect retention [46]
Implementation	
Recruitment	Place recruitment banner ad on exclusively gay sex sites increased the rate of click compared to on the public service banners [74, 81, 88] Limited recruitment sources might lead to insufficient sample size [74]
Relationship	Building rapport increased the level of retention [103] Promotion of interaction between MSM and facilitators could achieve and sustain an intervention effect and promote higher retention rates [73] Lack of interpersonal relationship could lead to be ineffective [86]
Retention	Strong retention protocol; interactive engaging activities; appropriate visual learning elements; use realistic sexually explicit images could increase retention rate [74, 81]

MSM-friendly websites and outreach clinics/organizations, to enrol sufficient sample sizes [74, 81, 88]. For interventions having the interaction between interventionists and MSM, building interpersonal relationships between two sides should be noted, which could facilitate the intervention effect [73, 86, 103]. This factor should be also considered alongside a strong retention protocol and engaging intervention activities and information to improve the high retention rates among participants [74, 81].

## Discussion

This systematic review found evidence that eHealth interventions can achieve a decrease in reported risk behaviour for HIV/STI, but no studies included biological testing to

enable detecting reduced incidence of HIV or STIs. Fifty-five studies were found with the predominance of web-based interventions in US-based settings. Most eHealth interventions achieved a short-term behaviour change among participants, however only one intervention could show sustained behaviour change over 12 months. Innovative approaches are needed along with repeated booster of eHealth interventions in order to maintain the intervention effect.

Most eHealth interventions used a 3- or 6-month follow-up period and achieved behavioural change over this time period. Only four studies were conducted with 12 month follow-ups; and only one of them could maintain the behaviour change over this longer time duration [62, 63, 81]. This drawback might be explained by two reasons: (1) the intervention messages had a little impact on the behaviour change; (2) the washout effect after completing the



intervention until the follow-up survey [81, 104]. In Rosser et al.'s intervention, the participants completed the intervention in 3 weeks, and after 12 months they performed the final follow-up assessment. During this time period participants might have forgotten the intervention messages that initially caused behaviour change and thereby the effect did not remain at 12 months [81, 104]. Booster interventions could maintain behaviour change over time, by providing new information as well as delivering the same intervention message to refresh the participants' memory of the intervention concepts and sustain related behaviour change over time [105, 106]. In this review, only two study reported booster interventions in study design [82, 107], of which one pilot trial and one efficacy trial can maintain the behavioral change after 6 months and 12 months, respectively. These findings suggest that further interventions should evaluate the effects of booster interventions on whether they could improve the effectiveness of eHealth interventions in MSM population [53, 108]. Notably, Jacobs et al. expressed concerns about the balance between benefits and costs of eHealth intervention boosters using advanced technical solutions. Careful piloting of the intervention can be helpful to identify the appropriate intensity of intervention messages and boosters to avoid unnecessary costs [109].

Various modalities are employed for eHealth interventions such as website, chat room, social media sites, mobile phone, smartphone applications, email, online video and online virtual simulation. Some studies recommended that successful interventions should contain an interaction component to facilitate the engagement of participants in the intervention rather than only provide information [46, 62, 81]. Moreover, it may be beneficial to offer the intervention via a diversity of modalities to ease access for participants [59, 62, 107, 109]. Surprisingly, despite the availability of SMS-based interventions using mobile phone, only three pilot studies using smartphone applications as a main modality for the eHealth intervention were implemented and published in the period 2015–2019. Previously, only Wang et al.'s study used the live chat applications as a supplementary mode, which could be used in various devices (smartphone, laptop, tablet, etc.), to help the participants to use HIV self-testing kit [80]. Milam et al. indicated that their platform could not adjust to a tablet and smartphone, and suggested that these devices should be considered in the future interventions [62]. The explosion of smartphone uptake started in 2008, and it is estimated that more than 2.1 billion people globally owned smartphones at the end of 2016 [28, 110]. Smartphone-based interventions have been successful in other behavioural change contexts [111–116]. Recently, several protocols in China [117] or the USA [118–120] have been published to describe the development and use of smartphone applications in behavioral interventions among MSM. Despite the continuity of

web-based intervention as the most common mode overtime, our trend analysis underlines an emergence of smartphone applications, SMS/Text messages and Live-chat/Chat room approaches in HIV/STI prevention in the next period. These methods allow real-time monitoring and tailored feedback [28], as well as interactive person-to-person conversations, which are critical for building rapport between interventionists and participants—one of factors for the sustainability of the intervention [73, 86, 103]. Collectively, with the indispensable role of the smartphone in the modern everyday life, developing tailored smartphone applications has a potential effect of promoting sexual health among MSM.

Behavioural theories are widely applied to guide the eHealth interventions, especially Information-Motivation-Behaviour and Social Cognitive Theories. Behavioural theories offer mechanisms to guide the study design, sampling, and outcome measurements. Using these theories, along with participants' profiles, could enable researchers to offer tailored and individualized messages, boosting the success of the intervention [52]. Grounding the intervention design in behavioural theories may be more important in eHealth interventions than in real life, as the online intervention cannot compensate for lack in design by providing input by trained staff [121].

In addition to theory and content, length of intervention, mode of presentation and other technical issues could make the eHealth intervention easy to use and thereby increase its effect [122–124]. For example, several studies suggested that the intervention should be integrated with existing infrastructures, developed in platforms that enable participants to access the intervention via various devices, and tested carefully before launching the intervention to ensure usability [62, 73]. Along with technical aspect, the quality of human resources for the interventions should also be well-prepared. Some studies used a chat-room or other interactive components between an interventionist and participants, and found that well-trained interventionists was required for efficient communication, which included accurate and tailored information to MSM [59, 73]. Furthermore, some studies suggested that along with offering suitable incentives, researchers should build effective partnerships with targeted MSM, which could promote higher retention rates [60, 73].

Several methodological issues in existing literature should be noted. Most studies were conducted in the United States, while the remaining other interventions were implemented in Canada, Peru, Australia, Sweden, Belgium, China, Hong Kong, Taiwan and Thailand. This pattern might suggest the unequal distribution of eHealth-based technology among MSM globally [28, 125]. There is a lack of evidence from low and middle-income countries, raising the need to evaluate eHealth interventions in these settings where we see increasing prevalence of HIV/STI among MSM. Second, some studies had the pre-post

intervention design without control group, thus decreased the validity of the intervention evaluation. Third, most of the interventions had a small sample size, which limited the inference of the results to a wider population. Moreover, we observed that approximately one-third of selected interventions were pilot trials, and all of them successfully achieved significantly positive outcomes of interest. Meanwhile, all of five interventions where did not obtain any behavioral changes were efficacy trials. This finding implies the matter that pilot interventions are frequently performed with small sample size in limited settings; therefore, the effectiveness of pilot intervention may not be maintained when expanding the intervention to test its efficacy.

This review has several limitations. First, the substantial differences in design and framework among eHealth interventions and evaluation studies make them difficult to synthesize and therefore to perform a meta-analysis was not possible. Second, the systematic search process might not have captured all relevant studies available. We attempted to overcome this by using four databases and in addition screening the reference lists of included studies to find further studies. In spite of these limitations, the review consisted of a large number of interventions that covered different settings and MSM population. Moreover, we have synthesized the facilitators and barriers that could be suggested to improve the substantiality of future eHealth interventions in MSM.

## Future Directions

More eHealth interventions in MSM should be warranted to test the intervention efficacy and determinants of positive effects. To date, eHealth interventions are deemed acceptable in short-term, but more evidence in long-term follow-up are required to confirm the impact of eHealth intervention. In addition, the application of modern technologies such as smart devices should be exploited to deliver the intervention to MSM population. Concerning the quality and the heterogeneity across studies, future studies should pay attention to improve the quality perspectives by using validated checklists such as ICROMS to ensure that important aspects of study design are taken into account. Some components of study design that should be concentrated, including: involving the control group, using well-validate measures to assess primary outcomes, calculating sample size to have sufficient power to detect significances, and well controlling potential biases. Furthermore, technical aspects of intervention encompass design, content and interface should be carefully evaluated to measure potential differential effects.

## Conclusion

The increasing advance of technology and popularity of the Internet offers unique opportunities to deliver novel eHealth interventions to large populations. This systematic review found data supporting short-term behaviour change by eHealth interventions among MSM. More eHealth intervention strategies among MSM should be evaluated in larger samples with long-term follow-up and booster intervention strategies to promote health among MSM.

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## Compliance with Ethical Standards

**Conflict of interest** The authors declare that they have no conflict of interest.

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