



Multi-objective task allocation for collaborative robot systems with an Industry 5.0 human-centered perspective

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Abstract

The migration from Industry 4.0 to Industry 5.0 is becoming more relevant nowadays, with a consequent increase in interest in the operators' wellness in their working environment. In modern industry, there are different activities that require the flexibility of human operators in performing different tasks, while some others can be performed by collaborative robots (cobots), which promote a fair division of the tasks among the resources in industrial applications. Initially, these robots were used to increase productivity, in particular in assembly systems; currently, new goals have been introduced, such as reducing operator's fatigue, so that he/she can be more effective in the tasks that require his/her flexibility. For this purpose, a model that aims to realize a multi-objective optimization for task allocation is here proposed. It includes makespan minimization, but also the operator's energy expenditure and average mental workload reduction. The first objective is to reach the required high productivity standards, while the latter is to realize a human-centered workplace, as required by the Industry 5.0 paradigms. A method for average mental workload evaluation in the entire assembly process and a new constraint, related to resources' idleness, are here suggested, together with the evaluation of the methodology in a real case study. The results show that it is possible to combine all these elements finding a procedure to define the optimal task allocation that improves the performance of the systems, both for efficiency and for workers' well-being.

Keywords Human-centered design · Multi-objective task allocation · Cobot systems · Human factors · Human-robot collaboration · Industry 5.0

1 Introduction

Collaborative robots (cobots) are one of the technologies introduced in the last decade. They are having an interesting diffusion [1] due to the unique advantages they can provide. Among the benefits, this new type of robot can offer a combination between productivity, typical of automatic machines, and flexibility, typical of manual systems [2], that is very useful in assembly systems. Collaborative assembly systems may be helpful in improving production, thanks to their ability to adjust to a new design or to new volume of products [3]. In fact, they are not specialized for a single product variant, like traditional robots, but they can be easily adapted to different product characteristics. Moreover, cobots can work

directly with human operators, without fences, sharing space and time with the workers, thus avoiding the introduction of additional safety measures, typical of industrial robots.

More recently, a further goal has been introduced, which is related to the wellness of the operators. This is in line with the current migration, from Industry 4.0 to Industry 5.0, which aims to propose a human-centered design of the workspace [4]. Industry 5.0 builds upon Industry 4.0 and emphasizes the importance of research and innovation in driving a transition to a sustainable, human-centered, and resilient industry. Rather than focusing solely on creating value for shareholders, Industry 5.0 aims to create benefits for all stakeholders involved. This approach recognizes the potential of new technologies to bring prosperity beyond just job creation and economic growth, prioritizing the well-being of workers in the production process [5]. For this purpose, different human factors, such as ergonomic level, mental workload, skills, and capabilities, should be considered in the design of a work cell, with the evaluation of their influence, as well as of the cobot one, on the system productivity [6].

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The integration, in the same workspace, of these two different resources can influence the performance of the human operator, due to the fact that his/her perception of the cobot is reflected in his/her work [7]. In fact, the perception the operator has of the cobot can have a high impact, as stated by [8], in which more than half of the implementation made failed, from the point of view of integration and flexibility, due to the lack of consideration of the human factors [9].

In order to link together the aforementioned fields, i.e., productivity, flexibility, and human factors, a correct task allocation could be developed, with the aim to achieve all the results simultaneously. It is important to properly assign the tasks to the resources, i.e., a human operator and a cobot, in order to improve the collaboration, thereby reducing the idle times but also making the operator as comfortable as possible [10].

To achieve this result, a multi-objective task allocation for collaborative assembly systems is here proposed. The objective functions consider makespan (i.e., the total time required to complete all the tasks), for productivity, and the operator's energy expenditure and average mental workload, as human factors, both included in the perspective of creating a human-centered workplace.

The here proposed task allocation offers a new approach to evaluate the average mental workload of the entire assembly process. In fact, it is typically evaluated on the individual task, and it is not considered how the level achieved affects the subsequent tasks.

Moreover, the task allocation provides a balance between the three objectives above mentioned, although it is more likely it limits the operator's fatigue, both physical and mental. Since this may be too restrictive for makespan minimization, a constraint on the idle times of the resource, i.e., waiting times, is also introduced. Thereby, it promotes the saturation of the resources resulting in an improvement in productivity. In particular, it is possible to find which level of resources saturation is the optimal one to have an increment of productivity keeping the variation of the operator's effort small. Of course, it is possible to choose the solution that best fits the needs.

Since cobot systems are still evolving, also safety has been taken into account, considering, for this reason, robots that have already integrated the safety requirements imposed by [11]. This allows not reduce the flexibility of the systems, avoiding the introduction of any additional device. The resolution of this task assignment problem can have a high practical implication on industrial systems.

The novelty of the proposed method is the integration of the traditional aspects of productivity with the aspects concerning the well-being of the operator, proposing also a practical method, through the definition of new objectives and constraints, to reach the required result.

The paper is organized as follows: Section 2 describes the state of the art for multi-objective task allocation for collaborative assembly systems; Section 3 is for the description of the objectives and for the problem statement; Section 4 presents a real case study with the proposed solution obtained through the application of the Pareto Frontier. From this, the analysis of the values of the objective functions is carried out with the introduction of the *saturation constraint* to enhance the solution, and, finally, Section 5 draws the conclusion of this work.

2 Literature review

Multi-objective optimization has huge importance in a lot of applications, especially due to the always-increasing necessity of reaching different goals at the same time [12]. In his work, the author underlined the difference between single and multi-objective analysis with a discussion of the main principles of the second one. Initially, the proposed solutions for multi-objective problems were the result of the transformation of the multiple objectives into a single one, because of the absence of proper solving techniques. On the other side, the introduction of getting Pareto optimal solutions allows for finding a set of optimums. Often some trade-offs are shown in order to make a better choice of the analyzed variables based on the results that have to be obtained.

Starting from this, different multi-objective algorithms have been developed to evaluate various problems, for example, task allocation in assembly lines. The state of the art on this topic is summarized in Table 1, which has been ordered according to the relevance of the studies, i.e., the number of citations per year (citations from Scopus, 28 December 2022).

One solution to minimize cycle time and operation alternations was proposed by [21], where a multi-objective algorithm was presented to support the collaboration between the operators with the aim of sharing their knowledge. In their work, the authors showed that, by placing less experienced operators alongside more experienced counterparts, resources were allocated more efficiently, resulting in an overall improvement in productivity.

Accordingly, Battini et al. [16] provided a multi-objective model based on energy expenditure in assembly line balancing problem (ALBP). With four different objective functions, which were time and energy smoothness and time and energy mini-max station quantity, they defined the optimal Pareto Frontier for both ergonomics and energy requirements.

In order to achieve a similar result, i.e., the minimization of cycle time, in [27] an assembly line balancing problem type 2 (ALBP-2) with the introduction of the minimization of the work-loading smoothness index as the second objective was

Table 1 State of the art for multi-objective task allocation in collaborative robot assembly systems

REFERENCE	AUTHORS	CITE/YEAR	CITE	YEAR	OBJECTIVES	ERGONOMICS	MENTAL WORKLOAD	ENERGY	TASKS DIVISION	TOTAL COST	EFFICIENCY	TYPE OF TASKS
[13]	Liu et al	36.0	180	2018	X							
[14]	Ranz et al	23.0	69	2020				X				X
[15]	Pearce et al	12.6	63	2018	X	X						X
[16]	Battini et al	12.3	86	2016	X	X						
[17]	Tsarouchi et al	11.8	71	2017	X						X	
[18]	Weckenborg et al	11.0	33	2019						X		
[19]	Li et al	7.5	15	2021						X		
[20]	Colim et al	7.0	21	2020		X			X			
[21]	Tang et al	4.0	4	2022					X		X	
[22]	Suemitsu et al	3.3	23	2016					X			
[23]	Cil et al	2.3	16	2016					X	X		
[24]	Boschetti et al	2.0	4	2021	X				X			
[25]	Gao et al	1.0	2	2021					X			X
[26]	Zaidi et al	0.5	1	2021					X			X
[27]	Xu et al	0.4	3	2016	X			X				
[28]	Cunha et al	0.0	0	2021	X			X				
[29]	Galin et al	0.0	0	2022						X		
[30]	Liau et al	0.0	0	2022	X						X	X
[31]	Liu et al	0.0	0	2022		X						X
[32]	Li et al	0.0	0	2021					X			
Ours	This paper	-	-	2023	X	X	X	X	X	X	X	X

Table 1 continued

ROBOT COLLABORATION	LAYOUT	SAFETY	METHOD			HEURISTIC
			FRAMEWORK	GENETIC ALGORITHM		
X		X	X			
			X	X		
				X	X	
X				X	X	
X				X	X	
	X		X			X
	X					X
		X				
X					X	
X			X	X		
					X	
					X	
X		X				
					X	
					X	

proposed. The solution was obtained through a particle swarm optimization algorithm (PSO) based on a back algorithm (BA) for the task allocation, considering tasks precedence and tasks placement as constraints.

A multi-objective optimization was presented also by [26], where, with a genetic algorithm (GA), Zaidi et al. proposed a multi-robot work cell. Working robots are of great use in assembly tasks in flexible manufacturing systems (FMSs); through the proposed solution, these smart systems were able to decide their trajectory individually.

Similarly, Suemitsu et al. [22] proposed a multi-objective layout design for multi-robot cellular manufacturing systems. In their optimization, the authors considered both the components position and the tasks scheduling, with the use of a genetic algorithm.

Moreover, multi-robot systems integrated into assembly stations were studied by [23], in which the robotic balancing assembly problem (R-ALBP) was investigated. They considered the optimal tasks assignment to related workstations and the allocation of robots in them, including also the cost of the capital to be invested.

Assignment problem and pick&place sequence were analyzed by [25] in order to optimize printed-circuit board assembly. The authors proposed a hierarchical multi-objective heuristic algorithm that allowed to obtain the complete and optimal solution in real-time.

Since this paper aims to propose a multi-objective task allocation for a collaborative robot work cell, it is useful to evaluate which solutions have been proposed so far for the integration of cobots. Starting from the robotic assembly line balancing problem (R-ALBP), different solutions that integrated collaborative robots can be found [33]. However, just a few of the solutions for the collaborative assembly line balancing problem (C-ALBP) are reported, since this paper focuses on the definition of a multi-objective task allocation method, more than on the resolution of the classical line balancing problem.

A new approach for collaborative task allocation can be found in [24]. The authors proposed a solution for the C-ALBP with the aim of minimizing the makespan. They focused on the definition of different indexes, i.e., collaboration, makespan, and parallelism parameters, in order to establish the importance of the process and product designs in collaborative systems.

Another solution for the collaborative assembly line problem was proposed by [18], where the authors used cobots in ALBP to determine a cost-efficient solution in assigning the resources (operators and cobots) to the stations, considering also ergonomics aspects. Their main result was the definition of a mathematical model for the problem that also demonstrated that collaborative robots are an inexpensive option for manual manufacturing.

Focusing on cycle times, a solution to optimize the balancing was offered by [32], in which the authors, through the definition of two algorithms, evaluated how to correctly assign the resources in a U-shaped line. They compared different types of cobots and they showed that, with the correct choice of them, it is possible both to reduce cycle times but also costs.

A multi-objective approach for the optimization of the efficiency and the cost of a collaborative cell was proposed by [19], where the authors proposed a bird optimization algorithm to obtain the Pareto Frontier. Their optimization included the evaluation of different cobots, based on the purchase costs, and the optimal solution was chosen through the definition of a new population selection that was updated on the basis of the fast non-dominated sorting approach, with a restart algorithm to find the solution in the Pareto Frontier.

A trade-off between productivity, physical workload, and the mental workload was studied by [31] in order to integrate a cobot in a manual workplace. A theoretical framework using the O*NET content model was realized to evaluate which tasks could be substituted by the robot. The authors found that the cobot introduction might not be always useful unless the correct trade-off was considered.

Galín et al. [29] primarily focused on enhancing efficiency in human-robot collaboration (HRC) by utilizing group control methods and algorithms to create a diverse team consisting of both cobots and human operators. The study established guiding principles for effectively assigning tasks in a collective setting, aimed at optimizing the performance of the team.

A balance between safety requirements, ergonomics, and productivity in collaborative systems was suggested by Cunha et al. [28], which presented a realization of human-robot task allocation to enhance work conditions and, at the same time, to maximize the collaboration between the resources. The authors came to the definition of a collaborative workstation based on ergonomic criteria that allowed to improve production thanks to the reduction of ergonomic risks.

A list of requirements to create a collaborative workstation was suggested by [20], in which also the division of tasks for each resource was specified. This separation was done considering ergonomic criteria, and in particular Musculoskeletal disorders (MSDs), an acknowledged occupation problem. Their framework suggested the use of questionnaires and observations to identify the characteristics of the workstation while through a multi-method approach, they pointed out the most critical risk factors.

Musculoskeletal disorders are discussed also by [30], where the authors proposed to switch from a manual assembly system to a collaborative one with the introduction of two robots. First of all, an analysis of the characteristics of

the tasks was carried out to understand which resource best suited each task; secondly, a genetic algorithm was applied to minimize the assembly time, the use of a less capable resource, and also the ergonomic hazard.

The reported literature analysis shows that different approaches have been studied so far for task allocation in collaborative robot assembly systems. However, very few of them proposed multi-objective optimization including productivity and human factors. Then this paper aims to propose a multi-objective optimization model that includes productivity but also physical fatigue and mental workload. This would represent the first attempt of focusing more on the operator's wellness in collaborative systems, going towards the realization of a human-centered design.

3 Multi-objective task allocation

In this section, the three objectives of the proposed task allocation method are explained: the makespan in Section 3.1, the energy expenditure in Section 3.2, and the mental workload in Section 3.3. Furthermore, Section 3.4 is for the formulation of the collaborative task allocation problem due to the presence of the two resources: a human operator and a collaborative robot.

3.1 Makespan

In a production system, the makespan is the total time required to complete all the tasks that have to be performed [34]. The makespan has a direct impact on the system productivity; its reduction implies an increment of pieces produced or assembled. Makespan is the basis of all scheduling problems [35]; in fact, its minimization allows companies to be more competitive in the market, requiring less time to provide their products.

The makespan is included as an objective function in this work through the variable ms , to guarantee the system throughput.

3.2 Energy expenditure

Since the current trend is to place the operator's wellness at the center of the design of the workplace, also referring to the proposal of Industry 5.0 concepts, the second objective function considered is the operator's energy expenditure.

Energy expenditure was first studied by Garg et al. [36], who proposed a new approach to evaluate the metabolic rate for manual jobs and walking movements. Their approach considered different human aspects, such as age, body weight, gender, height, and weight of the loads. Moreover, it is based on the decomposition of the total energy requirement into two parts: the energy required to maintain the posture

and the energy required to perform the job. An application of this study for picking activities was made by [37].

The importance of the estimation of energy expenditure is based on the fact that it can be used as a parameter to evaluate the ergonomic risks [38–40] since it includes duration, level, and repetitiveness of body works that are all metrics to rate the stress caused by physical jobs [41]. Moreover, it is linked to heart rate, heart-rate variability, skin temperature, electromyographic activity, and jerk metrics.

Energy consumption is also linked to the discomfort that can lead to musculoskeletal disorders (MSDs) [42], which are still an occupation problem; indeed, for this reason, fatigue is also included in the NIOSH index [43].

The energy expenditure estimation is here considered as done by [38], where it was measured for each task that had to be performed: e_{jk} is the energy needed by the resource k to complete the task j , while E is the variable of the objective function.

3.3 Mental workload

The mental workload (MW) is another human factor that should be considered in the realization of a human-centered workplace [6]. Mental workload is defined as the combination of all the aspects (both cognitive and emotional) that are related to the complexity of the tasks, limited resources, and feelings during work. Mental dimension can be influenced by different factors, such as stressors, preconditions, perceptions, and affective state [44]. As for the ergonomic risk, also a high mental workload can influence both the productivity and the quality of work, affecting operators' mood [45].

The current increase in the demand and the complexity of the mix of products has led to the development of an index, called CLAM (cognitive load assessment for manufacturing) [46], in order to help the designer in the assignment of the tasks to operators, keeping a reasonable level of mental stress.

This index considers different aspects:

- *saturation*, that is for the balance of the tasks, i.e., it indicates how much of the time is occupied by performing tasks;
- *variant flora*, that is defined starting from a product or process variation from the standard;
- *level of difficulty*, that is an estimation of the effort required to complete a task;
- *production awareness*, that is an indication of how much attention is required;
- *difficulty of tool use*, including both the actual use complexity and the accessibility to the tools;
- *number of tools*;
- *mapping*, referring to the disposition of tools and items in the workstation;

- *parts identification*, that is based on the approach used to identify the parts to pick;
- *information cost*, that means how much burdensome is the use of the given information;
- *quality of instruction*, that is based on the visibility of the instructions;
- *poke-a-yoke*, that considers how many degrees of freedom are included that can cause errors.

Through the combination of these different factors, the CLAM index can be evaluated allowing an estimation of the mental workload for each task: mw_{jk} is the level of mental workload reached by the resource k to perform each task j , while MW is the variable of the objective function.

In Table 2 the ranges of the CLAM index with their respective meanings are shown.

3.4 Problem statement

3.4.1 Assumptions

The definition of the model starts from the resolution of a task allocation problem, leading to the assignment of tasks to different resources. The following assumptions are made:

- the system realizes a product by performing J operations of the given product process, in a single-model station. This model could be a VAM (virtual average model);
- each task is performed by only one resource at a time;
- the assembly station includes two resources: one human operator and one cobot, i.e., $K = 2$ ($k = 1$ for the operator, $k = 2$ for the cobot);
- the collaborative resources share workplace and work time;
- no particular background is required to the operator, nor social or technical background, level of education, etc.;
- there are no technological constraints since the cobot is equipped to perform all the tasks.

The proposed method aims to offer a solution of a multi-objective task allocation through the use of the Pareto Frontier, which offers a set of non-dominated points [47]. Moreover, considering the Utopia Point, in which all the objectives have minimum values [48], the solution that will

be proposed will be the one that has the minimum Euclidean distance from it. This means that the chosen solution minimizes Eq. 1, where the values of the objective functions are normalized through the difference between the maximum and the minimum values, where the latter are the values obtained with their correspondent single-objective optimization (ms^* , E^* , MW^* are the anchor points [49]).

$$d_{ut} = \sqrt{\left(\frac{ms - ms^*}{ms_{max} - ms^*}\right)^2 + \left(\frac{E - E^*}{E_{max} - E^*}\right)^2 + \left(\frac{MW - MW^*}{MW_{max} - MW^*}\right)^2} \tag{1}$$

All the objectives have equal importance, since these are all goals of Industry 5.0, as already described.

3.4.2 Model description

The output of the model consists of the assignment of the tasks to the operator and to the cobot, minimizing the three introduced objective functions. Then, the optimization variable x_{jk} is defined as follows:

$$x_{jk} = \begin{cases} 1 & \text{if the task } j \text{ is performed by the resource } k \\ 0 & \text{otherwise} \end{cases} \tag{2}$$

Makespan, Eq. 3, is evaluated with the traditional formulation, [50]:

$$\min ms = \min \left(\max \sum_{j=1}^J (G_{jk} + P_{jk}) \right) \tag{3}$$

where G_{jk} represents the time in which task j performed by the resource k starts, and P_{jk} is the time required to complete task j (always performed by resource k).

The operator's energy expenditure, Eq. 4, is evaluated as the sum of e_{jk} , that is the energy required to perform each task j assigned to the human operator [36].

$$\min E = \min \left(\sum_{j=1}^J e_{jk} \cdot x_{jk} \right) \quad k = 1 (OP) \tag{4}$$

The energy requirement of each task is evaluated as described in Section 3.2.

It is possible to evaluate the average mental workload MW as in Eq. 5 that is the weighted average of the mental workload of each task, mw_{jk} , on the time of execution of it, P_{jk} , for all the tasks assigned to the operator. This choice has been made starting from the definition of the average mental workload, defined by [51], in order to consider the effect that time has on it. This approach can be useful since tasks that have the

Table 2 CLAM intervals for MW estimation

Interval	Level of MW
> 3.2	High
2.5–3.2	Moderate
1.7–2.5	Low
1 - 1.7	Very Low

same mw_{jk} but are performed for different time durations can have a different effect on the mental workload.

$$\min MW = \min \left(\frac{\sum_{j=1}^J mw_{jk} \cdot P_{jk} \cdot x_{jk}}{ms} \right) \quad k = 1 \text{ (OP)} \tag{5}$$

The mental workload of each task is evaluated as described in Section 3.3 considering the ineffective workload as level zero.

3.4.3 Constraints

The three objective functions are subjected to:

$$\sum_{t=0}^T \sum_{k=1}^K x_{jk} = 1 \quad \forall j \tag{6}$$

$$x_{jk} \in \{0, 1\} \quad \forall j, k \tag{7}$$

$$x_{pk} \cdot T \leq x_{jk} \cdot T \quad \forall j, \forall p \in E_p \tag{8}$$

$$x_{pk} \cdot T \geq x_{jk} \cdot T \quad \forall j, \forall p \in L_p \tag{9}$$

$$\sum_{j=1}^J x_{jk} \geq 1 \quad \forall k \tag{10}$$

$$\frac{I_k}{ms} \cdot 100 \leq I_{\max} \quad \forall k \tag{11}$$

Eq. 6 is for the *occurrence* constraint that along with the *integrality* constraint, Eq. 7, guarantees that, for each temporal instant, each task is performed by only one resource, and one resource can execute only one task.

Equations 8-9, derived from Patterson and Albracht model [52], are for *precedence* constraints, meaning that no task can be assigned, to one resource or to the other, before its predecessors.

The level of imposed precedence can be evaluated through the parallelism index [24], here recalled, that evaluates the number of tasks that can not be executed in parallel with the task j , for all tasks:

$$p\% = 1 - \frac{\sum_{j=1}^J \frac{n_j}{J-1}}{J} \tag{12}$$

where n_j is the sum of the predecessors and successors of the task j .

Equation 10 is necessary to guarantee that the assumptions made in Section 3.4.1 are respected, i.e., both the operator and

the cobot need to have at least one task assigned in order to consider the assembly station composed by more than one resource. Otherwise, the solutions will include also the cases in which all the tasks are assigned only to one resource.

In this model, another constraint about idle times is introduced, for considering the time in which one resource waits for the completion of a task performed by the other resource before it can start to execute the next task assigned to it. Equation 11, that can be called *saturation constraint*, imposes that the ratio between the total idle times for each resource, I_k , and the makespan ms has to be less than a fixed value, I_{\max} . This is introduced to promote in the solution the parallelization of tasks and the collaboration, or, even better, the cooperation [53], among the two resources.

3.4.4 Indexes

In order to better evaluate the results of the proposed method, different indexes, related to the *process characteristics*, are evaluated. These indexes are important, both from the perspective of the human-center design [2, 6] and from the perspective of system efficiency [7, 12].

- *makespan index* $m\%$:

$$m\% = \frac{ms}{\min\{ms\}_{d_{ut},\min}} \tag{13}$$

that is the ratio between the makespan of each other points of the Pareto set and the makespan of the one that has minimum distance from the Utopia Point.

- *energy index* $e\%$:

$$e\% = \frac{E}{\min\{E\}_{d_{ut},\min}} \tag{14}$$

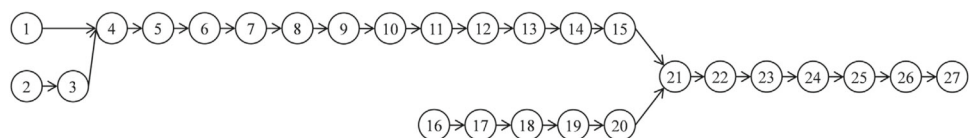
that is the ratio between the energy expenditure of each other points of the Pareto set and the energy of the one that has minimum distance from the Utopia Point.

- *mental workload index* $mw\%$:

$$mw\% = \frac{MW}{\min\{MW\}_{d_{ut},\min}} \tag{15}$$

that is the ratio between the mental workload of each other points of the Pareto set and the mental workload of the one that has the minimum distance from the Utopia Point.

Fig. 1 Tasks precedence diagram



- collaboration index $c\%$:

$$c\% = \frac{T_{coll}}{ms} \tag{16}$$

that is the ratio between the shared time T_{coll} , i.e., the time in which both the resources are both performing a task, and the makespan [54].

4 Case study

In this section, the proposed multi-objective task allocation model is applied to the assembly process of a self-priming pump. This is made of a preassembly phase, a painting task, and a finishing phase, including cover refinement, quality, and packaging. The analysis is here focused on the preassembly in which most of the entire assembly is realized.

The assembly process is composed of $J = 27$ tasks, whose precedence diagram is shown in Fig. 1.

For this application, the parallelism index, Eq. 12, is $p\% = 25.6\%$. Moreover, the operator’s task times and task energy expenditures are derived from [38]. In particular, the times are derived with the chronometric method developed by Bedaux [55], which is based on the principle of breaking down a task into smaller, more manageable task components and assigning a predetermined score to each component, based on its level of difficulty. These scores are then added up to determine the score required to complete the task. The cobot is a KUKA LBR iiwa 14 R820, which task times are derived from [2], in which experimental tests showed that typically, a cobot takes twice as long to complete compared to tasks performed by human operators. Its energy expenditure and mental workload are obviously imposed equal to zero.

Table 3 contains, for each task, the operator’s execution times P_{op} , the cobot execution times P_c , the operator’s energy expenditures e_{j1} , and the operator’s mental workloads mw_{j1} .

4.1 Single human resource

The first analysis carried out is the evaluation of the values of the objective functions for a system that has only the human operator as resource, with all the tasks assigned to him/her. These are reported in Table 4, where it is possible to see that the makespan ms is equal to 10.77 min , while the energy expenditure E assumes the value of 33.97 kcal , and the average mental workload is equal to $MW = 1.70$.

Starting from this result, in the following, we investigate how the introduction of a collaborative robot in the work area can improve the working sustainability of the operator, in line with the principles of Industry 5.0.

Table 3 Input tasks times, energy expenditures, and mental workloads

Task	P_{op} [min]	P_c [min]	e_{op} [kcal]	mw_{op}
1	0.4	0.8	1.4	1.8
2	0.37	0.74	1.62	2.3
3	0.44	0.88	1.92	2.5
4	0.44	0.88	1.48	1.8
5	0.4	0.8	1.23	1.2
6	0.42	0.84	1.44	1.8
7	0.6	1.2	1.6	2.2
8	0.64	1.28	1.95	2.8
9	0.44	0.88	1.29	1.2
10	0.4	0.8	1.31	1.3
11	0.08	0.16	0.18	0.5
12	0.4	0.8	1.3	1.6
13	0.44	0.88	1.36	1.6
14	0.39	0.78	1.19	1.2
15	0.44	0.88	1.48	1.8
16	0.39	0.78	1.95	2.5
17	0.6	1.2	1.6	1.5
18	0.42	0.84	1.26	2.6
19	0.44	0.88	1.38	2.1
20	0.59	1.18	1.57	1.5
21	0.15	0.3	0.67	3.4
22	0.15	0.3	0.3	1.4
23	0.35	0.7	0.66	1.3
24	0.73	1.46	1.35	0.4
25	0.18	0.36	0.36	2
26	0.08	0.16	0.92	0.4
27	0.39	0.78	1.2	0.5

4.2 Optimal solutions through Pareto Frontier

The first analysis concerned the single objective optimization of the three objective functions, without the saturation constraint, in order to have the whole solutions set; i.e., $I_{max} = 100\%$. The results are shown in Table 5, reporting the value of the single objective optimization (single O.F.), i.e., ms^* , E^* , and MW^* , with the correspondent task allocation. Each row reports the value of the optimized objective (bold values), with also the values of the other two objective functions calculated with that specific task sequence and the saturation level of the resources.

As can be seen, there is no balancing in the assignment of the tasks to the resources and the minimization of a single

Table 4 Values of objective functions for single human operator resource

ms [min]	E [kcal]	MW
10.77	33.97	1.70

Table 5 Values of the objective functions for single objective optimization

Single O.F	ms [min]	E [kcal]	MW	OP	C	S_{OP} [%]	S_C [%]
ms^*	9.96	26.32	1.49	[1,3,4,5,6,7,8,17,18, 19,20,13,14,15,21,22 23,24,25,26,27]	[2,16,9,10,11,12]	87.25	41.76
E^*	21.38	0.18	0.0019	[11]	[1,2,3,4,5,6,7,8,9,10,16, 12,13,14,15,17,18,19, 20,21,22,23,24,25,26,27]	0	100
MW^*	21.46	0.92	0.0015	[26]	[1,2,3,4,5,6,7,8,9,10,11,12, 13,14,15,16,17,18,19, 20,21,22,23,24,25,27]	0	100

objective function leads to a deep worsening of the other two objectives. Moreover, these scenarios are not realistic, and they can not be applied in an industrial application. Then a multi-objective optimization is preferable.

The application of the proposed multi-objective optimization approach has led to the Pareto Frontier shown in Fig. 2. In the figure, makespan is on x -axis, energy expenditure is on y -axis, and average mental workload is on z -axis.

The computer used to solve the model is a DELL-ALIENWARE R11, with Intel Core i7-10700KF CPU 3.80GHz and 32 GB of RAM; the algorithm used to solve the optimization is “gamultiobj” in MATLAB (Mathworks) environment. This is a genetic algorithm based on the evolutionary multi-objective optimization (EMO), [56] and it has required about 19.3 h for the result.

The total set of points consists of 251 points: the configuration that offers the minimum distance from the Utopia point is circled in red in Fig. 2, and reported in Table 6, together with the corresponding task allocation.

Figure 3 shows the overall timeshare, with the tasks and their execution times. The orange bar is for the operator (OP), the green bar is for the cobot (C) tasks with the green bar, and the blue bar (collab) shows the amount of established collaboration.

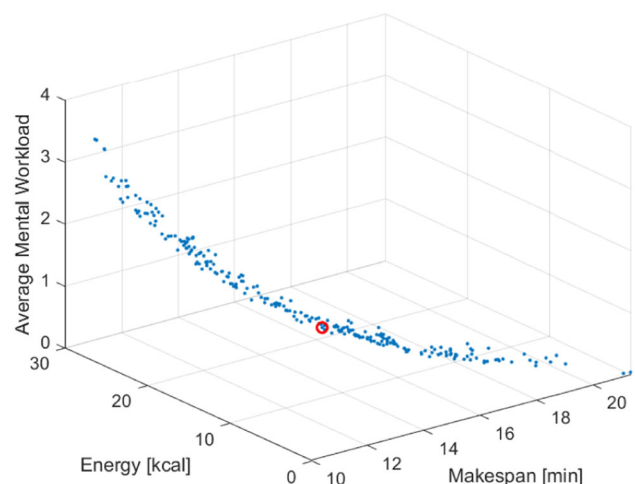
Comparing the results reported in the two Tables 5 and 6, it is possible to see that with the multi-objective optimization the makespan increases by 39% with respect to the single makespan optimization, while the energy expenditure and the average mental workload decrease, respectively, by 54% and 40%, still considering ms optimization. Compared to the energy expenditure single minimization, the multi-objective optimization allows a decrease in the makespan by 35%, while the energy expenditure increases by 6600%, and the average mental workload increases by 22600%. As far as the comparison with the mental workload single minimization is concerned, the multi-objective optimization leads to a decrease of the makespan by about 55%, while energy grows by 1212% and mental workload increases by 32600%. As it

can be seen in the tasks assignment of Table 6, these heavy increases in energy expenditure and mental workload are due to the fact that the multi-objective solution assigns more tasks to the operator, anyhow proposing a more balanced solution.

Subsequently, the indexes presented in Section 3.4.4 are here analyzed. The trend of the makespan index $m\%$, based on the distance from Utopia point, is reported in Fig. 4a.

Since the point that has minimum distance from the Utopia one is quite in the middle of the Pareto Frontier, as it is possible to see from Fig. 2, this index has a double trend as the distance increases. However, its slope of growth (blue line in Fig. 4a), moving away from utopia, is greater than the one of decrease (orange line in Fig. 4a).

This is also confirmed by the double trend of the energy expenditure index, $e\%$, and by the mental workload index, $mw\%$, represented in Fig. 4b and c respectively. As for $m\%$, their slope is higher in case of increase (orange lines) than in case of decrease (blue lines). It is important to underline that in correspondence with an increase in the makespan there is a decrease in energy expenditure and mental workload and vice versa. Then, the trends of the three indexes are related,

**Fig. 2** Pareto solutions sets with $I_{\max} = 100\%$

i.e., the rate of growth of ms is related to the rate of decrease of E and of MW and conversely.

The collaboration index $c\%$ is shown in Fig. 4d. It presents the same trend of the energy expenditure and mental workload indexes since it is related to the makespan. In fact, it increases with the decrement of ms since, in order to have a smaller makespan, it is necessary to increase the tasks parallelization, resulting in an increment of the collaboration time.

4.3 Sensitivity analysis

This section is for the analysis of the objective functions by varying the maximum percentage of idle times, i.e., changing I_{max} (Eq. 11). This is strictly linked to the resources' saturation, as follows:

$$S_k = 1 - \frac{I_k}{ms} \quad \forall k \quad (17)$$

Here, it is advisable to introduce the *saturation constraint*, Eq. 11, since the multi-objective solution, obtained as the one that has minimum distance from the Utopia point, tends to assign more tasks to the cobot, as it is possible to see from Fig. 3, in order to reduce the energy and the mental workload values. This solution assigned 18 tasks to the cobot and only 9 to the operator, with a low amount of collaboration equal to the 23.27% of ms . The solution promotes the operator's idleness, despite the makespan: the operator's saturation S_{OP} , in fact, is 31.92%, while cobot saturation S_C is 91.35%. By fixing a stricter idle time limit, it is possible to better saturate both resources, obviously keeping the heaviest tasks assigned to the cobot.

Table 7 reports how the objective functions change by increasing the saturation of both resources. In particular, it shows the level of I_{max} imposed, the makespan ms , and its difference Δ_{ms} with respect to the value obtained with $I_{max} = 100\%$. Similarly, E and Δ_E are for the operator's energy expenditure, while MW and Δ_{MW} are for his/her average mental workload. The values reported are until $I_{max} = 36\%$ since for smaller values there are no solutions in the Pareto set, because of the level of precedence imposed.

The decrement of I_{max} has an opposite influence on ms with respect to E and to MW , as shown in Figs. 5a, 6a, 7a: the first objective decreases of about 20% from $I_{max} = 100\%$ to $I_{max} = 36\%$, while the second one increases of 69% and the third one of 140%. These trends are reported, respectively, in Figs. 5b, 6b, 7b.

Figure 8a and b show the level of saturation of the operator and of the cobot. For the operator, there is a maximum increment of 32.82%, while for the cobot a maximum decrement of 26.61%.

From this analysis, it is possible to conclude that both the energy and the mental workload are widely affected by the increase of the saturation of the resources, while the makespan presents a smaller variation, although opposed.

4.3.1 Choice of the saturation level

Since the energy expenditure and the mental workload present opposed trends with respect to the makespan, it is interesting to evaluate until which value of I_{max} it is actually convenient to increasingly saturate the resources. Here, convenience is meant as finding the range in which there is a high makespan decrease while keeping the energy and the mental workload increments small. In order to find this interval, the following procedure can be followed: after the evaluation of the solutions obtained with different levels of the imposed saturation constraint, the values that the objective functions assume are analyzed, always considering the best solution as the one that has the minimum distance from the Utopia point. Later, the difference between the values obtained with $I_{max} = 100\%$ and the ones just obtained is analyzed, getting the $\Delta(s)$ shown in Table 7. These differences represent how significant the changes are in the corresponding objective functions. In order to achieve the best task allocation, it is required to increase a lot Δ_{ms} while keeping small (in absolute values) the others: in this way in correspondence with a remarkable decrease of the makespan, there are low increments of the energy expenditure and of the average mental workload. For this purpose, the ratios between the before explained $\Delta(s)$ are evaluated. In particular, the ratios analyzed are reported in (18) and (19), where the absolute values of Δ_E and of Δ_{MW} are taken for better understanding, while Figs. 9 and 10 show their trends as a function of the maximum

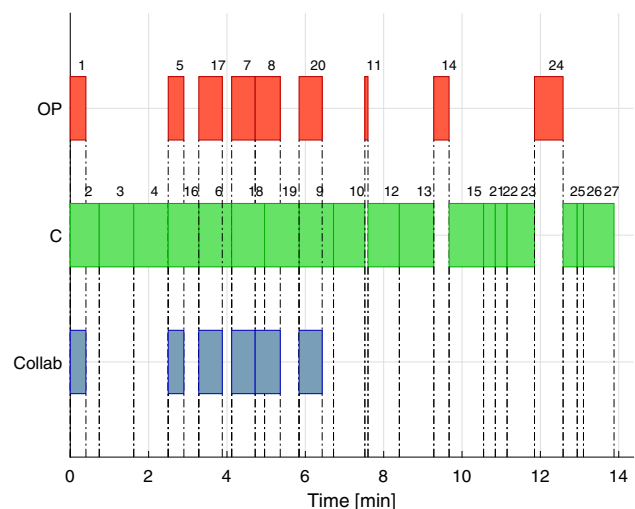


Fig. 3 Task allocation and collaboration

Table 6 Objective functions values and task allocation of the proposed solution

ms [min]	E [kcal]	MW	OP	C	S_{OP} [%]	S_C [%]
13.88	12.07	0.49	[1,5,17,7,8,20,11,14,24]	[2,3,4,16,6,18,19,9,10,12,13,15,21,22,23,25,26,27]	31.92	91.35

idle times percentage (excluding the ratios equal to zero).

$$\frac{\Delta_{ms}}{|\Delta_E|} \quad (18)$$

$$\frac{\Delta_{ms}}{|\Delta_{MW}|} \quad (19)$$

From the data, it is possible to notice that the optimal range in which the makespan decreases remarkably with a small increment of energy is with I_{\max} between 45% and 50%, while before and after this interval a big variation of the makespan is associated to a big variation of the energy. For the mental workload, the range is exactly the same.

Thanks to the interpolations (with an $R^2 \simeq 90\%$), it is possible to find two curves that have a maximum in correspondence of $I_{\max}^* \simeq 46\%$ (Fig. 9) and of $I_{\max}^* \simeq 47\%$ (Fig. 10), with which the ratios obtained are:

$$\frac{\Delta_{ms}}{|\Delta_E|} \simeq 0.37 \text{ [min /kcal]}$$

$$\frac{\Delta_{ms}}{|\Delta_{MW}|} \simeq 3.15 \text{ [min]}$$

It is important to underline that in these points, we have the maximum makespan decrease with the minimum energy and mental workload increments.

The value of the Pareto Frontier that is the nearest to these maxima corresponds to $\Delta_{ms} = 1.84 \text{ min}$, to $\Delta_E = -6.04 \text{ kcal}$, and to $\Delta_{MW} = -0.65$ that means that the makespan obtained is $ms = 12.04 \text{ min}$ and the energy expenditure is $E = 18.11 \text{ kcal}$, with also an average mental workload limited and equal to $MW = 1.59$ that is in the “very low” range of Table 2. The corresponding task allocation is shown in Fig. 11, where the saturation of the operator is $S_{OP} = 53.57\%$ and the cobot one is $S_C = 71.76\%$. Therefore, this solution also promotes collaboration, which increases by about 2%, leading, as demonstrated before, to a decrease in the time required to complete the process.

Basically, it can be concluded that, aiming at reducing makespan and contemporary ensuring that the effort required by the operator is not too demanding, this range can be considered as the optimal one. Moreover, between these values of I_{\max} , the levels of both the energy expenditure and the average mental workload are acceptable.

5 Conclusions

The principles introduced by Industry 5.0 are nowadays leading to the current trends in the design of workplaces, putting the attention on operators’ needs, but also including the need for standards of flexibility and productivity highlighted by Industry 4.0. In this direction, the proposed work fits in the very current trend related to the human-centered design of workplaces, which is one of the principles of Industry 5.0. In particular, Industry 5.0 builds upon Industry 4.0 and emphasizes the importance of research and innovation in driving a transition to a sustainable, human-centered, and resilient industry. This approach recognizes the potential of new technologies, such as collaborative robots, to bring prosperity beyond just job creation and economic growth, prioritizing the well-being of workers in the production process [5].

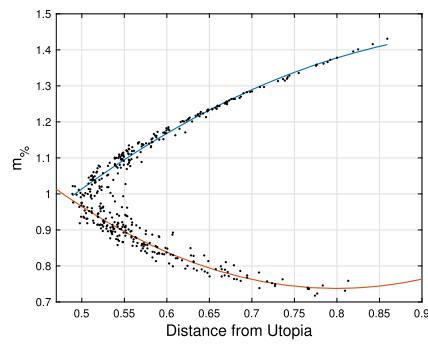
However, up to now, the contributions related to the solution of task allocation problems mainly focus on the consideration of only one human factor or on the balancing of more human factors, but not in collaborative cells, resulting that multi-objective approaches, to realize a human-centered design including cobot systems, do not exist.

As a result of this gap, a new method for multi-objective task allocation problems for collaborative assembly systems is here presented, with the aim to minimize three objective functions, i.e., makespan for productivity, operator’s energy expenditure, and average mental workload for well-being. Unlike makespan and energy expenditure, for which how to evaluate them in an entire assembly process is well established [34, 37], for the mental workload such an assessment is still under development. Therefore, the first novelty of this work is the proposal to evaluate it overall and not task by task.

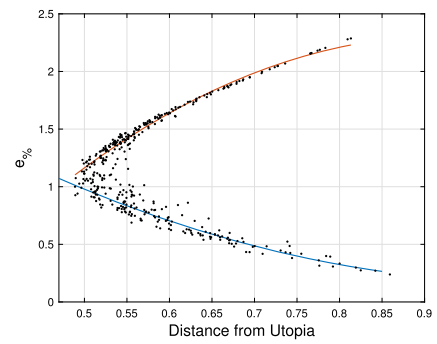
The second novelty deals with the introduction of a constraint that promotes the saturation of the resources, called *saturation constraint*. This is needed since the proposed formulation has the tendency to assign more tasks to the cobot, in order to minimize the operator’s effort, but with a worsening of the makespan. By varying the maximum level of the idle times of the resources, it is possible to obtain a better balance of tasks division, naturally continuing to assign the burdensome ones for energy and mental workload to the cobot.

The application of the model to a real case study, through the evaluation of the Pareto Frontier and the proposal of the best solution as the one that has minimum distance from the Utopia Point, has led to the analysis of the above-mentioned saturation of the resources and of its impact on the outcome

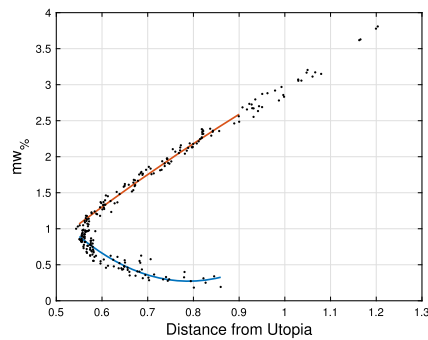
Fig. 4 Indexes trends with $I_{\max} = 100\%$



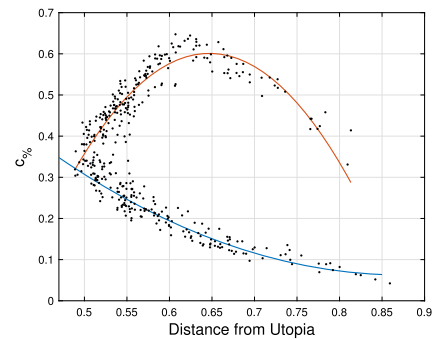
(a) Makespan index based on the distance from Utopia Point variation



(b) Energy index based on the distance from Utopia Point variation



(c) Mental workload index based on the distance from Utopia Point variation

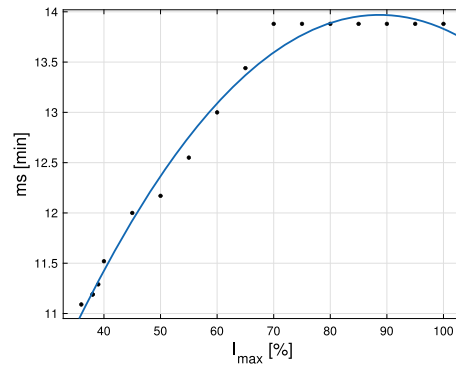


(d) Collaboration index based on the distance from Utopia Point variation

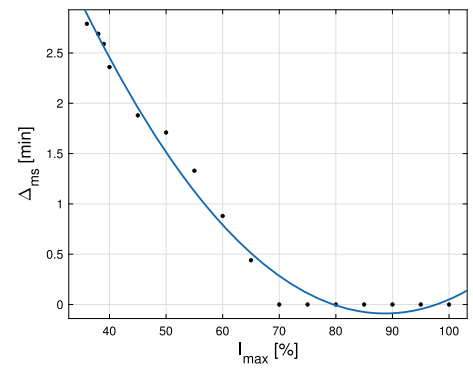
Table 7 Values of objective functions and resources saturation for different levels of idle times

I_{\max} [%]	m_s [min]	Δ_{m_s} [min]	E [kcal]	ΔE [kcal]	MW	Δ_{MW}	S_{op} [%]	S_c [%]
100	13.88	0	12.07	0	0.94	0	31.92	91.35
95	13.88	0	12.07	0	0.94	0	31.92	91.35
90	13.88	0	12.07	0	0.94	0	31.92	91.35
85	13.88	0	12.07	0	0.94	0	31.92	91.35
80	13.88	0	12.07	0	0.94	0	31.92	91.35
75	13.88	0	12.07	0	0.94	0	31.92	91.35
70	13.88	0	12.07	0	0.94	0	31.92	91.35
65	13.44	0.44	13.65	-1.58	0.99	-0.05	36.41	84.23
60	13	0.88	14.5	-2.43	1.29	-0.35	40.45	84.62
55	12.55	1.33	16.12	-4.05	1.31	-0.37	45.9	79.84
50	12.17	1.71	16.99	-4.92	1.52	-0.58	50.12	76.65
45	12	1.88	18.44	-6.37	1.66	-0.72	55.58	68.33
40	11.52	2.36	19.18	-7.11	1.93	-0.99	60.33	66.32
39	11.29	2.59	19.62	-7.55	1.96	-1.02	61.82	67.14
38	11.19	2.69	20.45	-8.38	2.01	-1.07	63.27	65.95
38	11.19	2.69	20.45	-8.38	2.01	-1.07	63.27	65.95
36	11.09	2.79	20.41	-8.34	2.25	-1.31	64.74	64.74

Fig. 5 m_s and Δ_{m_s} trends for different levels of idle times

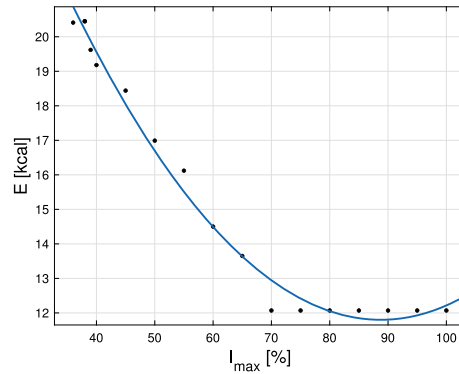


(a) m_s trend as function of I_{max}

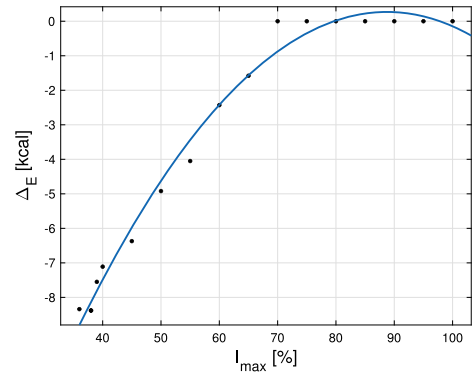


(b) Δ_{m_s} trend as function of I_{max}

Fig. 6 E and Δ_E trends for different levels of idle times

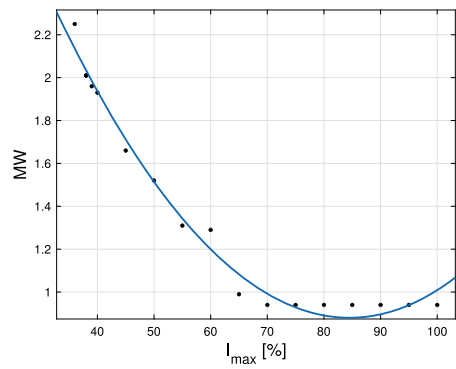


(a) E trend as function of I_{max}

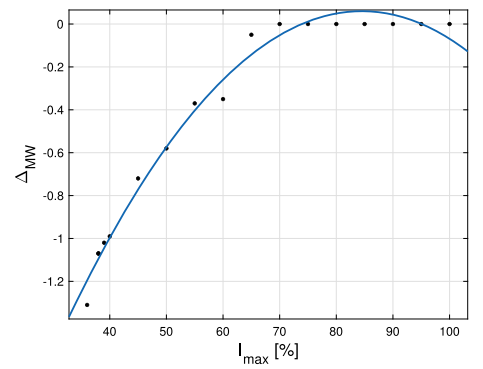


(b) Δ_E trend as function of I_{max}

Fig. 7 MW and Δ_{MW} trends for different levels of idle times

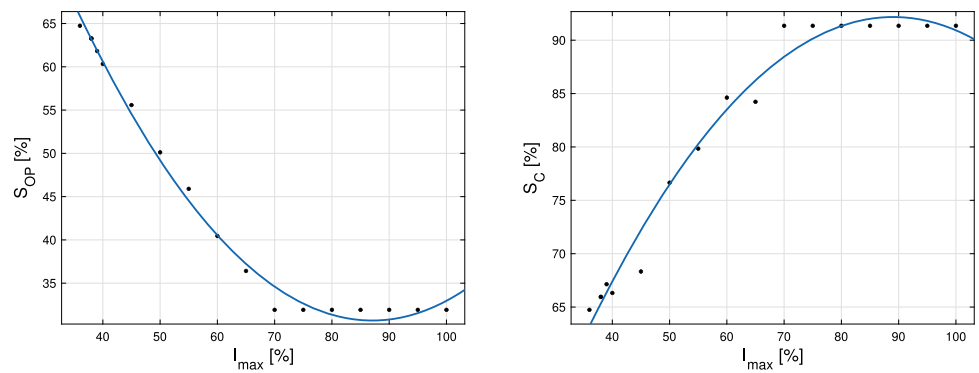


(a) MW trend as function of I_{max}



(b) Δ_{MW} trend as function of I_{max}

Fig. 8 Resources saturation trends for different levels of idle times



(a) S_{OP} trend as function of I_{max} (b) S_C trend as function of I_{max}

of the model. The third novelty here presented is related to the actual level of idleness that has to be imposed; it is here suggested to consider the one that offers the maximum decrease of the makespan, keeping the lowest increase of energy expenditure and mental workload, with respect to the solution without the saturation constraint. In this way, it is possible to have the best trade-off between the objective functions, while also promoting a reduction of idle times.

Considered as a whole, the proposed methodology represents an interesting contribution to the field of study and design of human-centered collaborative systems. By prioritizing the well-being of workers and creating a positive work environment that supports employee satisfaction and retention, companies can enjoy a range of benefits that go beyond simple efficiency improvement.

Among the others, there are two important questions that we want to propose as possible future developments. These are related to the introduction of stochastic values for the objective functions which have been for now considered

deterministic, and the application of this model with a dynamic perspective. For the first point, this variability can be introduced to better reflect the fact that the amounts of time, energy expenditures, and mental workload are not always the same, even in the same activities. Moreover, this extension would be useful also to consider the differences among workers and how these can impact the productivity of the system [57]. For the second one, this model can be the starting point to define the assignment of tasks also in real-time, considering the operators' needs, and their changes over time, during the execution of the tasks and/or at different moments of the day. Real collaboration is an evolving relationship, and thus a task allocation decision, that will be developed online and dynamically, is the next step that will be pursued.

Moreover, more case studies could be analyzed in order to consolidate the method, derive guidelines and insights from their results, and better compare the provided advantages in the field, including the definition of which are the best potential application settings.

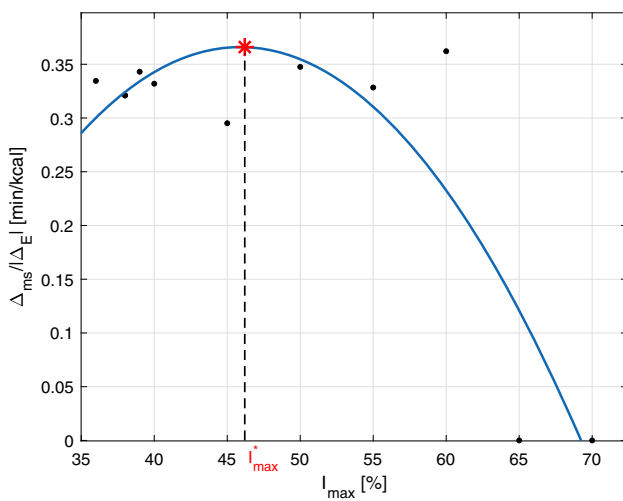


Fig. 9 $\frac{|\Delta_{ms}|}{|\Delta_E|}$ trend as function of I_{max}

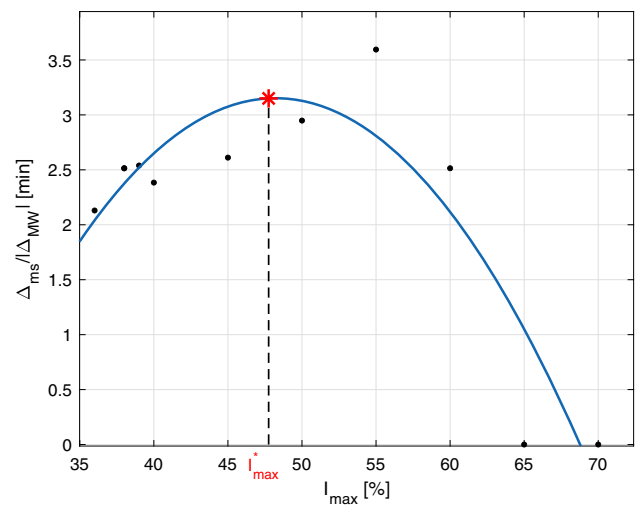


Fig. 10 $\frac{|\Delta_{ms}|}{|\Delta_{MW}|}$ trend as function of I_{max}

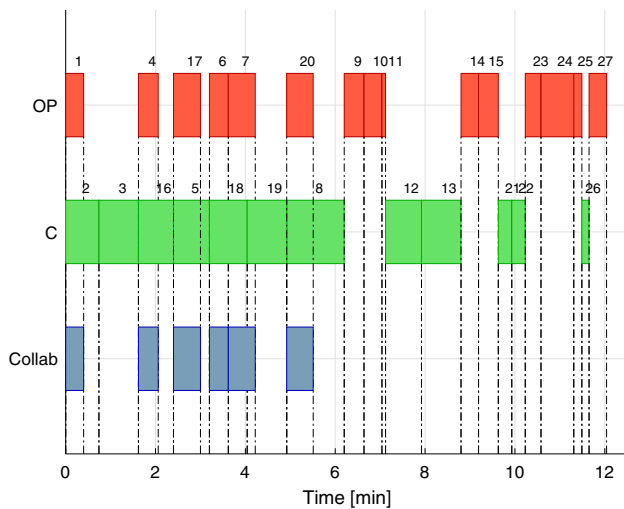


Fig. 11 Task allocation and collaboration with I_{max}^*

$e\%$	Energy index
$mw\%$	Mental workload index
$c\%$	Collaboration index
T_{coll}	Collaboration time [s]
S_k	Saturation of resource k [%]
$ms_{I_{max}=100\%}$	Makespan with $I_{max} = 100\%$ [min]
$E_{I_{max}=100\%}$	Energy expenditure with $max = 100\%$ [kcal]
$MW_{I_{max}=100\%}$	Average mental workload with $I_{max} = 100\%$
Δ_{ms}	Difference between $ms_{I_{max}=100\%}$ and ms [min]
Δ_E	Difference between $E_{I_{max}=100\%}$ and E [kcal]
Δ_{MW}	Difference between $MW_{I_{max}=100\%}$ and MW
I_{max}^*	Optimal maximum percentage of idle times [%]

Nomenclature

j	Task index $j = 1, \dots, J$
J	Number of tasks
k	Resource index $k = 1, \dots, K$
K	Number of resources
ms	Makespan [min]
e_{jk}	Energy expenditure of task j for resource k [kcal]
E	Operator's energy expenditure [kcal]
mw_{jk}	Mental workload of task j for resource k
MW	Operator's average mental workload
ms^*	Single objective makespan [min]
E^*	Single objective energy expenditure [kcal]
MW^*	Single objective average mental workload
ms_{max}	Maximum makespan [min]
E_{max}	Maximum energy expenditure [kcal]
MW_{max}	Maximum average mental workload
d_{ut}	Distance from Utopia Point
x_{jk}	Task allocation decision variable [binary]
G_{jk}	Start time of task j for resource k [min]
P_{jk}	Time of task j for resource k [min]
t	Temporal instant [s]
T	Temporal horizon [s]
E_p	Set of predecessors of task p
L_p	Set of successors of task p
I_k	Idle times of the resource k [min]
$p\%$	Parallelism index
n_j	Sum of the predecessors and successors of the task j
I_{max}	Maximum percentage of idle times [%]
$m\%$	Makespan index

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Declarations

Conflict of interest The authors declare no competing interests.

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