



RETRACTED CHAPTER: Use of Causal Loop Diagrams to Improve Service Processes

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Bertil Lindenfalk, Andrea Resmini, Konstantin Weiss,
and Wilian Molinari

The authors have retracted the contribution “Use of Causal Loop Diagrams to Improve Service Processes” by Bertil Lindenfalk, Andrea Resmini, Konstantin Weiss, Wilian Molinari, published in the book “Service Design Practices for Healthcare Innovation”, pages 295–313, DOI https://doi.org/10.1007/978-3-030-87273-1_15 due to the alleged unauthorized use of company data by a contributing author. The chapter has now been removed.

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