Erratum

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Maximum Entropy Two-Station Cyclic Queues with Multiple General Servers

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On page 250, expression (4.1) should read:

$$p_N(0) = \left[1 + \sum_{n=1}^N \prod_{j=1}^n \frac{u(j-1)}{d(j)} \right]^{-1}, \quad (4.1)$$

On page 251, expression (4.2) should read:

$$p_N(n) = \frac{u(n-1)}{d(n)} p_N(n-1), n = 1, 2, \dots, N, \quad (4.2)$$