

## Erratum to: **RETRACTED ARTICLE: Understanding the interactive effects of service climate and transactional sales climate on service quality and sales performance**

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This article has been retracted by the Academy of Marketing Science based on retraction of the article to which it refers. The online version of this article contains the full text of the retracted article as electronic supplementary material.

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**Electronic supplementary material** The online version of this article (doi:10.1007/s11747-015-0436-7) contains supplementary material, which is available to authorized users.

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